

Ecoviva MATE3-ACC-CARAFE-EU

Ecoviva MATE 3 Glass Water Container User Manual

Model: MATE3-ACC-CARAFE-EU

INTRODUCTION

Thank you for choosing the Ecoviva MATE 3 Glass Water Container. This manual provides essential information for the safe and efficient use of your new product. Please read these instructions carefully before first use and keep them for future reference.

PRODUCT OVERVIEW

The Ecoviva MATE 3 is a versatile glass water container designed for convenience and purity. It features an automatic sensor refill system, a generous 1200 mL capacity, and an integrated cold brew infuser. Made from high-quality, BPA-free borosilicate glass, it is also compatible with an optional remineralizing filter.

Key Features:

- **Automatic Sensor Technology:** Enables contactless water refilling when placed on a compatible reverse osmosis system.
- **1200 mL Capacity:** Large volume reduces the frequency of refills.
- **Integrated Cold Brew Infuser:** Allows for easy preparation of cold brew teas.
- **Optional Remineralizing Filter Slot:** Accommodates a separate remineralizing filter to enhance water taste and pH.
- **BPA-Free Borosilicate Glass:** Ensures taste neutrality and resistance to extreme temperatures.

Components Included:

- Ecoviva MATE 3 Glass Water Container with Lid



MATE 3 - Impianto osmosi da banco

Image: The Ecoviva MATE 3 glass water container, showcasing its sleek design and integrated components.

SETUP

Initial Cleaning:

1. Before first use, wash the glass container and lid thoroughly with warm soapy water.
2. Rinse all components completely with clean water.
3. Allow to air dry or dry with a soft, clean cloth.

Placement:

Place the Ecoviva MATE 3 container on a stable, flat surface, preferably near your reverse osmosis water system for automatic refilling.

Optional Remineralizing Filter Installation:

If you have purchased the optional remineralizing filter (sold separately):

1. Locate the special filter housing in the lid of the container.
2. Insert the remineralizing filter according to the filter's specific instructions.
3. Ensure the filter is securely seated before closing the lid.

OPERATION

Automatic Water Dispensing:

The Ecoviva MATE 3 features intelligent sensor technology for automatic water refilling:

1. Ensure your reverse osmosis system is operational.
2. Place the Ecoviva MATE 3 container directly onto the designated area of your reverse osmosis system.
3. The sensor in the lid will detect the system, and contactless refilling will begin automatically.
4. Remove the container once filled to the desired level or when the system indicates completion.

Erogazione automatica dell'acqua

Posiziona la caraffa – l'acqua scorre immediatamente

((o))
Riempimento
automatico



Image: Illustration of the automatic water dispensing feature, showing the container being refilled via sensor technology.

Manual Water Dispensing:

The container can also be filled manually from any water source.

Prelievo dell'acqua flessibile

Riempimento automatico

Utilizzo manuale



Image: Depiction of both automatic and manual water extraction methods for the container.

Using the Cold Brew Infuser:

To prepare cold brew beverages:

1. Open the lid and place your preferred tea leaves or fruit into the integrated infuser basket.
2. Fill the glass container with pure water.
3. Close the lid securely.
4. Place the container in the refrigerator for the recommended steeping time.
5. Once steeped, remove the infuser basket and enjoy your cold brew beverage.

Infusore per tè in vetro senza BPA



100%
vetro puro



Sicurezza
garantita



Image: A person pouring water from the Ecoviva MATE 3 container, highlighting the integrated cold brew infuser.

MAINTENANCE

Cleaning the Container:

Regular cleaning ensures optimal performance and hygiene.

1. Empty any remaining water from the container.
2. Disassemble the lid and any removable components (e.g., cold brew infuser, optional filter).
3. Wash all parts with warm water and a mild dish soap. Use a soft brush for hard-to-reach areas.
4. Rinse thoroughly under running water to remove all soap residue.
5. Allow all components to dry completely before reassembling.

Note: The borosilicate glass is durable, but avoid abrasive cleaners or scourers that could scratch the surface.

Filter Replacement (Optional Remineralizing Filter):

If you are using the optional remineralizing filter, refer to the filter manufacturer's instructions for recommended replacement intervals. Typically, filters should be replaced every 3-6 months, depending on water quality and usage.

TROUBLESHOOTING

Water Not Dispensing Automatically:

- **Check Placement:** Ensure the container is correctly positioned on your reverse osmosis system, making proper contact with the sensor area.
- **System Status:** Verify that your reverse osmosis system is powered on and functioning correctly.
- **Sensor Obstruction:** Check for any debris or obstruction on the sensor area of the container lid or the reverse osmosis system.

Unusual Taste or Odor in Water:

- **Initial Use:** A slight taste might be present during the first few uses; rinse thoroughly.
- **Cleaning:** Ensure the container and all components are cleaned regularly as per maintenance instructions.
- **Filter Condition:** If using a remineralizing filter, check if it needs replacement.

Lid Not Sealing Properly:

- **Alignment:** Ensure the lid is correctly aligned with the container before attempting to close it.
- **Obstruction:** Check for any foreign objects or residue preventing a proper seal.

SPECIFICATIONS

Attribute	Detail
Brand	Ecoviva
Model Number	MATE3-ACC-CARAFE-EU
Material	Borosilicate Glass
Color	White
Capacity	1200 mL
Special Features	Automatic Sensor Refill, Integrated Cold-Brew Function, Upgradable with Remineralizing Filter
Included Components	Container with Lid

Grande capacità per tutte le esigenze di idratazione

Nota: capacità fino a 1200ml



Image: The Ecoviva MATE 3 container displaying its 1200ml capacity markings.

WARRANTY AND SUPPORT

Warranty Information:

The Ecoviva MATE 3 Glass Water Container comes with a **24-month warranty** from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims.

Customer Support:

For any questions, technical assistance, or warranty claims, please contact Ecoviva customer support. We aim to provide a support response within 24 hours.

- **Online Support:** Visit the official Ecoviva website for FAQs and contact forms.
- **Email Support:** Refer to your product packaging or the Ecoviva website for the dedicated support email address.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question