

## PUTORSEN EMPT09-C036P-35B

# PUTORSEN Triple Monitor Mount EMPT09-C036P-35B Instruction Manual

For Screens up to 35 Inches

## 1. INTRODUCTION

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Thank you for choosing the PUTORSEN Triple Monitor Mount EMPT09-C036P-35B. This heavy-duty monitor mount is designed to provide a stable and adjustable solution for multi-screen workstations, supporting up to three monitors, each up to 35 inches in size and weighing up to 12 kg (26.4 lbs). It features fully articulating gas spring arms for precise positioning and includes options for both desk clamp and grommet mounting.

## 2. SAFETY INFORMATION

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- **Read all instructions carefully:** Ensure you understand all assembly and installation steps before proceeding.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 12 kg (26.4 lbs) per arm. Exceeding this limit may result in instability and potential damage.
- **Monitor Size:** This mount is designed for monitors between 17 and 35 inches.
- **Desk Thickness:** Ensure your desk meets the required thickness for the chosen mounting method (Clamp: 10-45mm; Grommet: 10-40mm).
- **VESA Compatibility:** Verify your monitors have VESA mounting patterns of 75x75mm or 100x100mm.
- **Assembly:** Assemble the product on a soft, clean surface to prevent scratches.
- **Gas Spring Adjustment:** Adjust the gas spring tension only after the monitor is mounted to prevent the arm from springing up or down unexpectedly.
- **Children:** Keep small parts away from children.

## 3. PACKAGE CONTENTS

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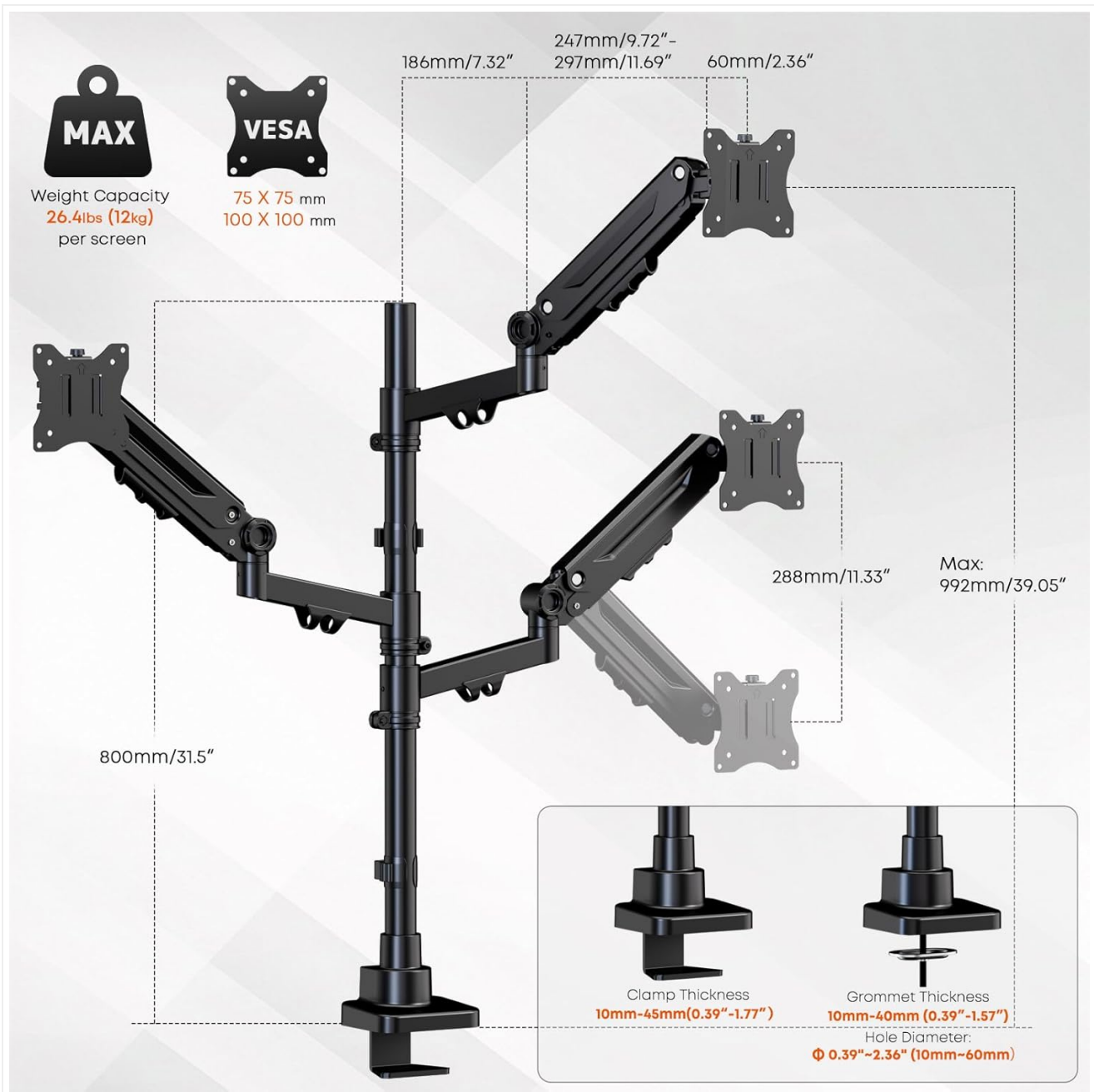
Please verify that all components are present before beginning assembly. Refer to the parts list in your physical manual for detailed identification.



**Figure 3.1:** All components included in the package. This diagram illustrates the various parts such as the main pole, gas spring arms, VESA plates, desk clamp, grommet base, and hardware.

## 4. SPECIFICATIONS

|                                      |  |
|--------------------------------------|--|
| <b>Brand</b>                         | PUTORSEN   |
| <b>Model Number</b>                  | EMPT09-C036P-35B                                   |
| <b>Mounting Type</b>                 | Tabletop Mount (Clamp or Grommet)                  |
| <b>Movement Type</b>                 | Articulating, Swivel, Tilt, Rotation               |
| <b>Material</b>                      | Acrylonitrile Butadiene Styrene (ABS), Alloy Steel |
| <b>Color</b>                         | Black  |
| <b>Minimum Supported Screen Size</b> | 17 Inches  |
| <b>Maximum Supported Screen Size</b> | 35 Inches (each)                                   |
| <b>Weight Capacity</b>               | 12 kg (26.4 lbs) per arm                           |
| <b>VESA Compatibility</b>            | 75x75mm, 100x100mm                                 |
| <b>Desk Clamp Thickness</b>          | 0.39"-1.77" (10mm-45mm)                            |
| <b>Grommet Mount Thickness</b>       | 0.39"-1.57" (10mm-40mm)                            |
| <b>Grommet Hole Diameter</b>         | 0.39"-2.36" (10mm-60mm)                            |



**Figure 4.1:** Detailed specifications and dimensions of the monitor mount, including VESA patterns, weight capacity, and desk compatibility for clamp and grommet mounting.

## 5. SETUP AND INSTALLATION

Follow these steps to properly install your PUTORSEN Triple Monitor Mount.

### 5.1 Choose Your Mounting Method

The mount supports two installation methods: C-clamp or grommet mount. Select the method suitable for your desk.

- C-Clamp Installation:** Attach the C-clamp to the edge of your desk. Ensure the desk thickness is between 10mm and 45mm. Tighten the clamp securely to prevent movement.
- Grommet Installation:** If your desk has a grommet hole (10mm–60mm diameter) and a thickness between 10mm and 40mm, use the grommet base. Secure the base through the hole using the provided hardware.

### 5.2 Assemble the Pole and Arms

1. Attach the main pole to your chosen desk base (C-clamp or grommet).

2. Slide the gas spring arms onto the main pole. The arms can be positioned at desired heights. Secure them using the provided collars and screws.

### 5.3 Attach Monitors

1. Attach the VESA plates to the back of each monitor using the appropriate screws (M4x12, M4x30, M5x12, M5x30). Ensure the screws are tightened securely but do not overtighten.
2. Carefully slide the monitors (with VESA plates attached) onto the gas spring arms. Ensure they click into place or are secured with the locking mechanism.



**Figure 5.1:** The triple monitor mount with monitors installed, demonstrating the gas spring arms and support for up to 35-inch screens.

## 6. OPERATING AND ADJUSTMENTS

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The PUTORSEN Triple Monitor Mount offers extensive adjustability for optimal viewing comfort.

### 6.1 Gas Spring Tension Adjustment

After mounting your monitors, you may need to adjust the gas spring tension to ensure the arms hold the monitors in place without sagging or floating. Use the included Allen key to turn the adjustment screw on each arm:

- Turn **clockwise (-)** to decrease tension for lighter monitors.
- Turn **counter-clockwise (+)** to increase tension for heavier monitors.

Adjust gradually until the monitor stays at the desired height when released.

### 6.2 Monitor Positioning

Each arm allows for independent adjustment:

- **Height Adjustment:** Move the arms up or down along the main pole, or use the gas spring mechanism for vertical movement.
- **Tilt:** Adjust the monitor screen vertically by tilting it up or down ( $\pm 35^\circ$ ).
- **Swivel:** Rotate the monitor horizontally left or right ( $\pm 90^\circ$ ).
- **Rotation:** Rotate the monitor  $360^\circ$  for portrait or landscape orientation.



Figure 6.1: Demonstrating the full range of motion including tilt, swivel, and 360-degree rotation for optimal monitor positioning.

### 6.3 Cable Management

Utilize the integrated cable management clips along the arms and pole to route and organize your monitor cables. This helps maintain a clean and clutter-free workspace.



Figure 6.2: Integrated cable management system for a tidy setup.

## 7. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your monitor mount.

- **Cleaning:** Wipe the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Periodic Inspection:** Periodically check all screws and connections to ensure they remain tight. Re-tighten if necessary.
- **Gas Spring Check:** If monitors begin to sag or drift over time, re-adjust the gas spring tension as described in Section 6.1.

## 8. TROUBLESHOOTING

If you encounter issues with your monitor mount, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

|  |  |   |
|--|--|---|
| Monitor sags or drifts down                    | Gas spring tension is too low for the monitor's weight.  | Increase gas spring tension by turning the adjustment screw counter-clockwise (+).                                |
| Monitor floats up or is difficult to push down | Gas spring tension is too high for the monitor's weight. | Decrease gas spring tension by turning the adjustment screw clockwise (-).  |
| Mount feels unstable or wobbles                | Desk clamp or grommet base is not securely tightened.    | Ensure the desk clamp or grommet base is fully tightened to the desk. Check all arm connections.                  |
| Monitors are not level                         | Minor variations in arm height or VESA plate alignment.  | Adjust individual monitor tilt and rotation. Ensure arms are at the same height on the pole.                      |
| Cables do not fit into management clips        | Too many cables or cables are too thick.                 | Reduce the number of cables or use thinner cables if possible. Use external cable ties if clips are insufficient. |

## 9. WARRANTY AND SUPPORT

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### 9.1 Warranty Information

This PUTORSEN Triple Monitor Mount is covered by a **10-year warranty** from the date of purchase. This warranty covers manufacturing defects and material flaws under normal use. It does not cover damage caused by improper installation, misuse, accidents, or unauthorized modifications.

### 9.2 Customer Support

For technical assistance, warranty claims, or any questions regarding your PUTORSEN product, please contact our customer support team. Refer to the contact information provided in your product packaging or visit the official PUTORSEN website for support details.

**Online Resources:** For additional information, FAQs, and video tutorials, please visit the [PUTORSEN Store on Amazon](#).