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UGREEN UGREEN 2-in-7-Out USB 3.0 Switch

UGREEN 2-in-7-Out USB 3.0 Switch User Manual

Model: UGREEN 2-in-7-Out USB 3.0 Switch

INTRODUCTION

This manual provides instructions for the UGREEN 2-in-7-Out USB 3.0 Switch. This device allows two computers to share up to seven USB peripherals, including USB-A and USB-C devices. It is designed to streamline your workspace by enabling easy switching between two host computers for shared access to keyboards, mice, printers, and other USB devices.

PRODUCT OVERVIEW

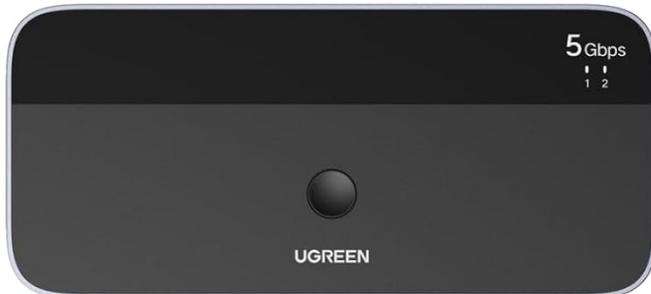
Key Features

- **2-In 7-Out Connectivity:** Connects 2 computers to 7 USB devices (4 USB-A + 3 USB-C).
- **High-Speed Data Transfer:** USB 3.0 ports support data transfer speeds up to 5Gbps, backward compatible with USB 2.0.
- **Plug & Play:** No drivers required for Windows, macOS, Chrome OS, and Linux.
- **Wide Compatibility:** Works with both USB-C and USB-A computers, includes USB-C to USB-A adapters.
- **Stable Power Supply:** Includes a power adapter and charging cable to ensure stable performance for high-power devices.
- **Easy Switching:** Switch between computers using a button on the device or an external desktop controller.

What's in the Box

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USB 2 In 7 Out Switch



DC Power Adapter (12V/2A) × 1



Desktop Controller × 1



USB-A to USB-A Data Cable (1.5m) × 2



USB-C Male to USB-A Female Adapter × 2



Image: The contents of the product box, including the USB switch, power adapter, USB-A to USB-A data cables, USB-C male to USB-A female adapters, and a desktop controller.

- UGREEN 2-in-7-Out USB 3.0 Switch x 1
- DC Power Adapter (12V/2A) x 1
- USB-A to USB-A Data Cable (1.5m) x 2
- USB-C Male to USB-A Female Adapter x 2
- Desktop Controller x 1

SETUP INSTRUCTIONS

1. **Connect Power:** Connect the included DC 12V/2A power adapter to the "DC 12V" port on the UGREEN USB Switch. Plug the power adapter into a wall outlet. This ensures stable operation, especially for high-power USB devices.

Ready for All Connections Problem

Charger & Adapter included, no extra needed



Image: The USB switch connected to its power adapter and an external hard drive, illustrating the power supply connection.

2. **Connect Host Computers:** Use the provided USB-A to USB-A data cables to connect your two computers to the "PC 1" and "PC 2" input ports on the back of the switch.

- If your computer has a USB-C port, use the included USB-C Male to USB-A Female Adapter to convert the USB-A cable for connection.

Works with USB-A & USB-C Computers



Image: Illustration demonstrating how to connect the switch to computers using either USB-A or USB-C ports with the provided adapters.

3. **Connect USB Peripherals:** Connect your USB devices (keyboard, mouse, printer, flash drives, external hard drives, etc.) to the available USB-A (5Gbps) and USB-C (5Gbps) output ports on the front of the switch.

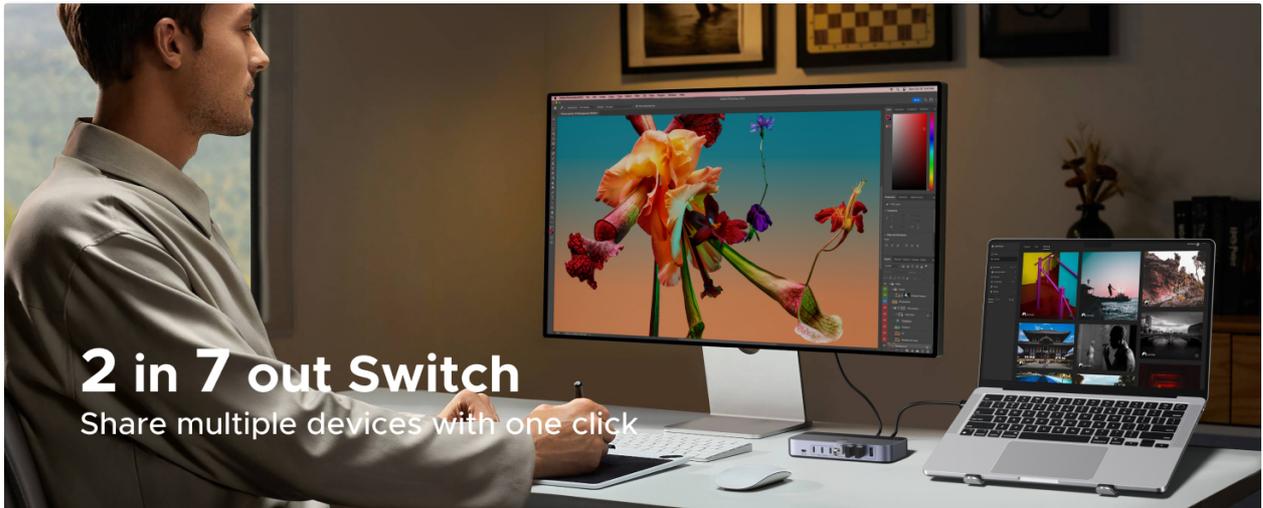


Image: A visual representation of the setup, showing two input PCs and multiple output USB devices connected to the switch.

4. **Connect Desktop Controller (Optional):** If desired, connect the external desktop controller to the "Control" port on the front of the switch for convenient remote switching.

OPERATING INSTRUCTIONS

The UGREEN USB Switch allows you to easily switch control of your connected USB peripherals between two host computers.

1. Switching Between Computers:

- **Using the Button on the Switch:** Press the large circular button on the top of the UGREEN USB Switch to toggle between PC 1 and PC 2.
- **Using the Desktop Controller:** Press the button on the external desktop controller to switch between PC 1 and PC 2.



Image: Demonstrates both the main unit button and the external desktop controller for switching between connected computers.

2. **LED Indicators:** The LED indicators on the top of the switch will illuminate to show which computer (PC 1 or PC 2) is currently active and has control of the connected USB devices.
3. **Data Transfer:** When a computer is selected, all connected USB devices will function as if directly connected to that computer. Data transfer speeds up to 5Gbps are supported for USB 3.0 devices.

Note: This is a manual switch and does not support automatic switching. The USB ports are primarily for data transfer and are not recommended for charging devices.

MAINTENANCE

- Keep the device in a dry environment, away from moisture and extreme temperatures.
- Clean the device with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- Avoid dropping or subjecting the device to strong impacts.
- Ensure proper ventilation around the switch to prevent overheating.

TROUBLESHOOTING

Problem	Possible Solution
Devices not recognized or intermittent connection.	<ul style="list-style-type: none">◦ Ensure the power adapter is securely connected and providing power to the switch.◦ Verify all USB cables are properly connected to both the switch and the computers/devices.◦ Try connecting the problematic device directly to the computer to rule out device issues.◦ Restart the computers.
High-power devices (e.g., external hard drives) not working.	<ul style="list-style-type: none">◦ Confirm the DC 12V/2A power adapter is connected and functioning. High-power devices require external power for stable operation.◦ Ensure the power adapter is the original UGREEN adapter or a compatible one with the correct voltage and amperage.
Switching button unresponsive.	<ul style="list-style-type: none">◦ Check if the switch is powered on (LED indicators should be active).◦ If using the desktop controller, ensure it is securely plugged into the "Control" port.◦ Try pressing the button on the main unit directly.
Slow data transfer speeds.	<ul style="list-style-type: none">◦ Ensure both the host computer's USB port and the connected peripheral support USB 3.0 (5Gbps).◦ Use high-quality USB 3.0 cables.◦ Avoid connecting too many high-bandwidth devices simultaneously if experiencing issues.

SPECIFICATIONS

Feature	Detail
Model	UGREEN 2-in-7-Out USB 3.0 Switch
Input Ports	2 x USB-A (for host computers)
Output Ports	4 x USB-A (5Gbps), 3 x USB-C (5Gbps)
Data Transfer Speed	Up to 5Gbps (USB 3.0)
Power Input	DC 12V/2A (Power Adapter Included)
Compatibility	Windows, macOS, Chrome OS, Linux
Special Features	Plug and Play, Powered, LED Indication, Desktop Controller
Dimensions	7.8 x 6.89 x 2.13 inches (Package)

Feature	Detail
Item Weight	1.61 pounds

WARRANTY AND SUPPORT

UGREEN products come with a standard manufacturer's warranty. For specific warranty details, technical support, or customer service inquiries, please refer to the official UGREEN website or contact their customer support directly. Please have your product model and purchase information ready when contacting support.

UGREEN Official Website: www.ugreen.com