Manuals+
Q & A | Deep Search | Upload

SwitchBot K11+

SwitchBot Robot Vacuum and Mop K11+ User Manual

Model: K11+ (W3011020)
Brand: SwitchBot

1. Introduction

This manual provides essential information for the safe and efficient operation of your SwitchBot Robot Vacuum and Mop K11+. Please read it thoroughly before using the product and retain it for future reference.
The SwitchBot K11+ is a versatile robot vacuum and mop designed for automated floor cleaning. It features powerful 6000Pa suction, LDS smart navigation, and a self-emptying station for up to 90 days of hands-free dust disposal. Its slim design allows it to clean under furniture, and it offers broad smart home compatibility, including Matter, Apple Home, Alexa, and Google Home.

Image: The SwitchBot K11+ robot vacuum and its self-emptying station, shown with a smartphone displaying the control app and a smartwatch.

2. Included Components

Verify that all components are present in the packaging:

- Mini Robot Vacuum × 1
- Auto-Empty Station × 1
- Mopping Pad Plate × 1
- Anti-Tangle Side Brush × 2
- Small Cleaning Tool × 1
- Dust Bag × 2 (one pre-installed, one spare)
- Original Mopping Cloth Pack × 1
- Bin Filter × 2 (one pre-installed, one spare)
- Quick Start Guide × 1
- User Manual × 1 (this document)

- Multi-Surface Brush
- Brush Frame
- Front Caster Wheel

3. Setup

3.1. Unboxing and Preparation

1. Carefully remove all components from the packaging.
2. Remove all protective films and packaging materials from the robot and the auto-empty station.
3. Attach the side brushes to the robot by pressing them into their respective slots until they click.
4. If using the mopping function, attach the mopping pad plate with a clean mopping cloth to the robot.

3.2. Auto-Empty Station Placement

Place the auto-empty station on a hard, level surface against a wall. Ensure there is:

- At least 0.5 meters (1.6 feet) of clear space on both sides.
- At least 1.5 meters (4.9 feet) of clear space in front.
- No direct sunlight or obstacles that could interfere with the robot's navigation.

Connect the power adapter to the auto-empty station and plug it into a power outlet. The station's indicator light will illuminate.

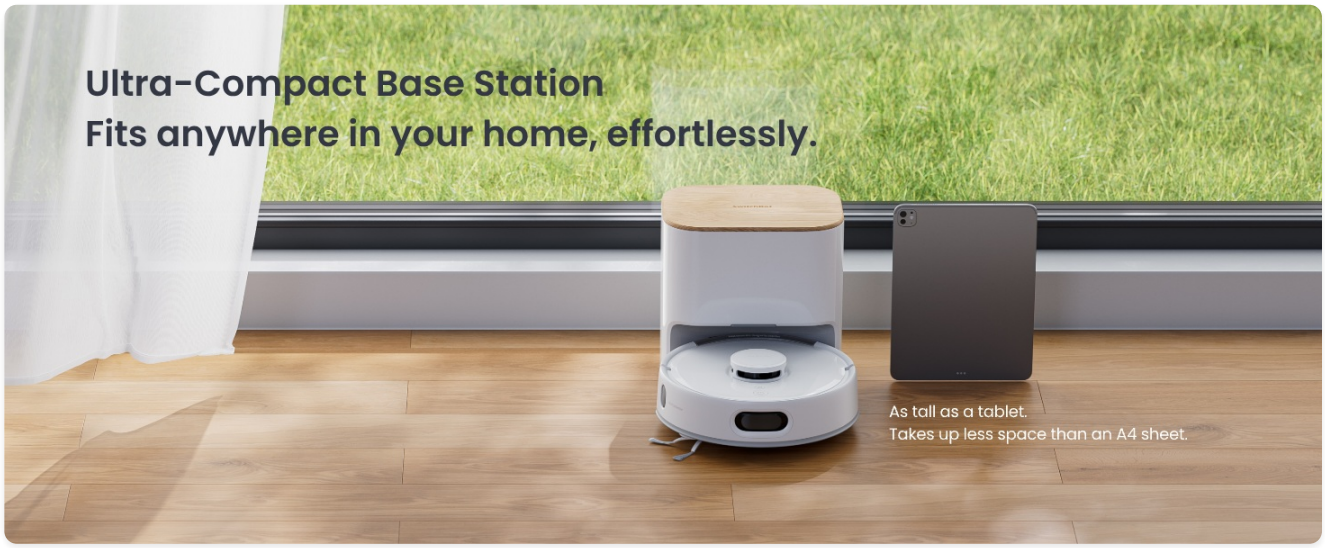


Image: The ultra-compact auto-empty station for the K11+ robot vacuum, shown next to a tablet to illustrate its small footprint.

3.3. Initial Charging

Place the robot vacuum onto the charging contacts of the auto-empty station. Ensure the charging pins align. The robot will automatically begin charging. For first-time use, fully charge the robot before operation (approximately 4-5 hours).

3.4. App Installation and Pairing

1. Download the SwitchBot app from the App Store (iOS) or Google Play Store (Android).
2. Open the app and create an account or log in.

3. Tap the '+' icon to add a new device and select the K11+ Robot Vacuum.
4. Follow the on-screen instructions to connect the robot to your home Wi-Fi network and pair it with the app.

4. Operating Your K11+

4.1. Starting and Stopping Cleaning

- **Via Robot:** Press the power button on the robot once to start or pause cleaning. Press and hold to send it back to the charging station.
- **Via App:** Use the SwitchBot app to start, pause, or stop cleaning. You can also select specific cleaning modes or areas.

4.2. Cleaning Modes

The K11+ supports various cleaning modes accessible through the SwitchBot app:

- **Auto Clean:** The robot intelligently cleans your entire home.
- **Spot Clean:** Cleans a specific area with concentrated suction.
- **Zone Clean:** Define custom cleaning zones on the map.
- **Room Clean:** Select specific rooms to clean.
- **Mop Only:** Engages only the mopping function.
- **Vacuum & Mop:** Performs both vacuuming and mopping simultaneously.

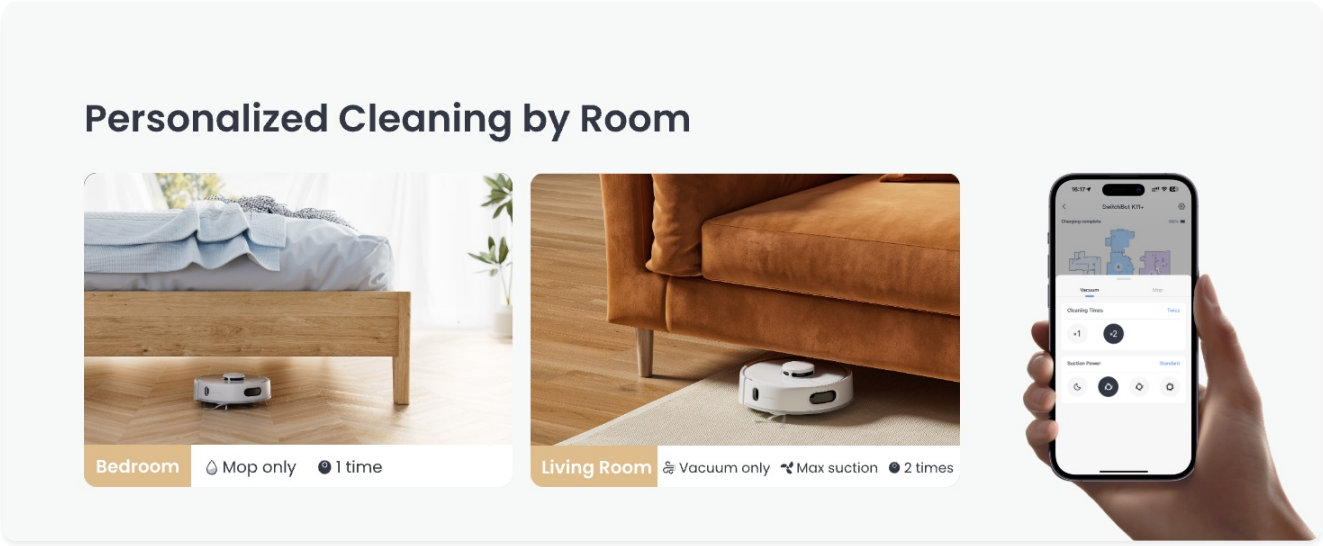


Image: The SwitchBot app displaying options for personalized cleaning, allowing users to set specific cleaning modes and intensity for individual rooms.

4.3. Smart Navigation and Obstacle Avoidance

The K11+ utilizes LDS LiDAR for precise mapping and navigation, creating an efficient cleaning path. PSD side sensors help it navigate around furniture legs and obstacles. Drop sensors prevent falls from stairs.

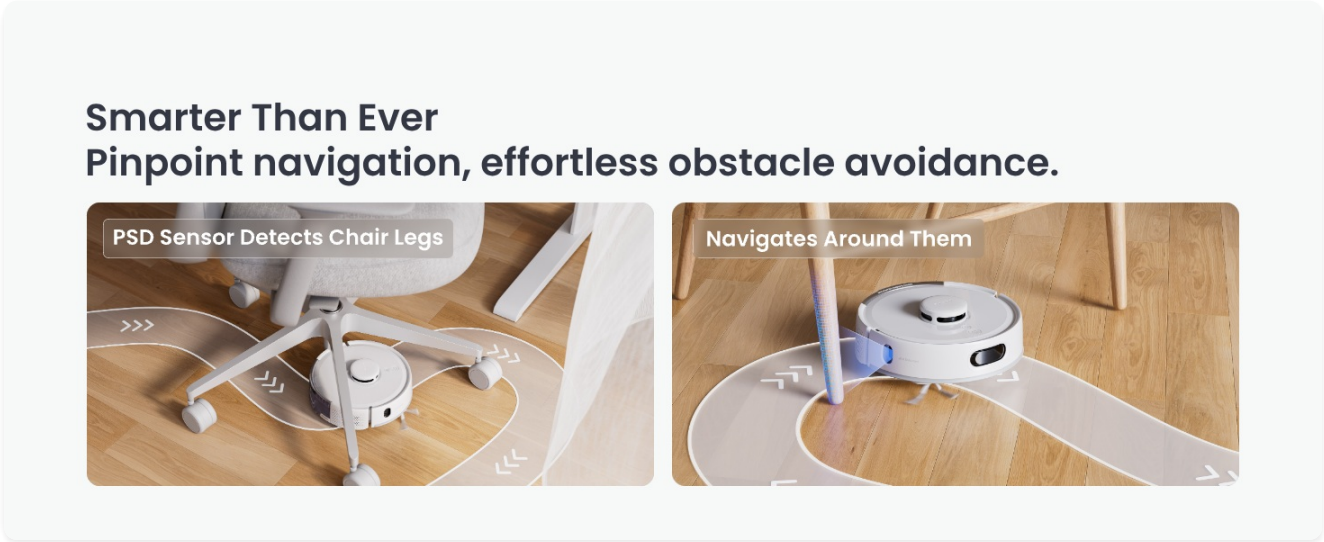


Image: The K11+ robot vacuum demonstrating its ability to detect and smoothly navigate around chair legs using its PSD sensors.

4.4. Smart Home Integration

The K11+ supports Matter, allowing seamless integration with various smart home ecosystems:

- **Apple Home:** Control your robot vacuum directly through the Apple Home app.
- **Amazon Alexa:** Use voice commands to start, stop, or send the robot home.
- **Google Home:** Integrate with Google Assistant for voice control and routines.

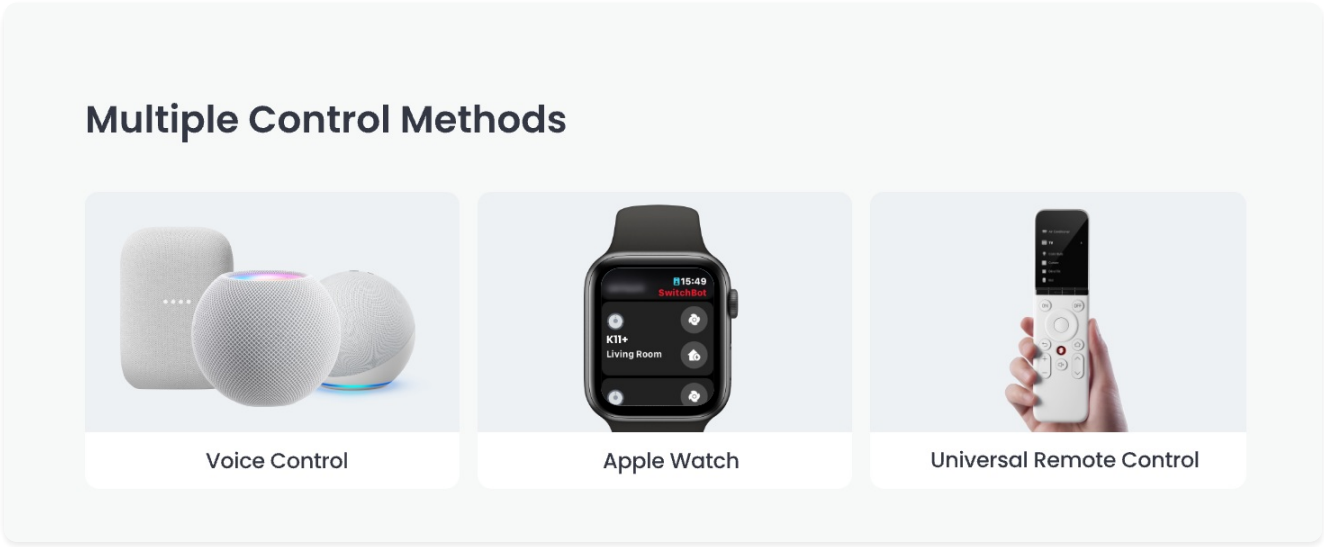


Image: Various control methods for the K11+ robot vacuum, including voice commands through smart speakers, control via an Apple Watch app, and a dedicated universal remote control.

4.5. Scheduling and No-Go Zones

Use the SwitchBot app to set cleaning schedules for automated cleaning. You can also define virtual no-go zones or virtual walls on the map to restrict the robot from entering certain areas.

5. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your K11+.

5.1. Auto-Empty Station Dust Bag Replacement

The 4L dust bag in the auto-empty station can hold debris for up to 90 days. Replace the dust bag when the app indicates it is full or when you notice reduced emptying efficiency.

1. Open the lid of the auto-empty station.
2. Carefully remove the full dust bag, ensuring the opening is sealed to prevent dust leakage.
3. Insert a new dust bag into the slot and close the lid securely.

Image: The K11+ robot vacuum and its auto-empty station, emphasizing the large 4L antibacterial dust bag capacity and infrequent emptying requirement.

5.2. Cleaning Brushes

The K11+ features an anti-tangle main roller brush and anti-tangle twin side brushes. Periodically inspect and clean them.

- **Main Brush:** Remove the brush cover and lift out the main brush. Use the provided cleaning tool to cut and remove any tangled hair or debris.
- **Side Brushes:** Gently pull the side brushes off. Remove any tangled hair or debris. If brushes are worn, replace them.

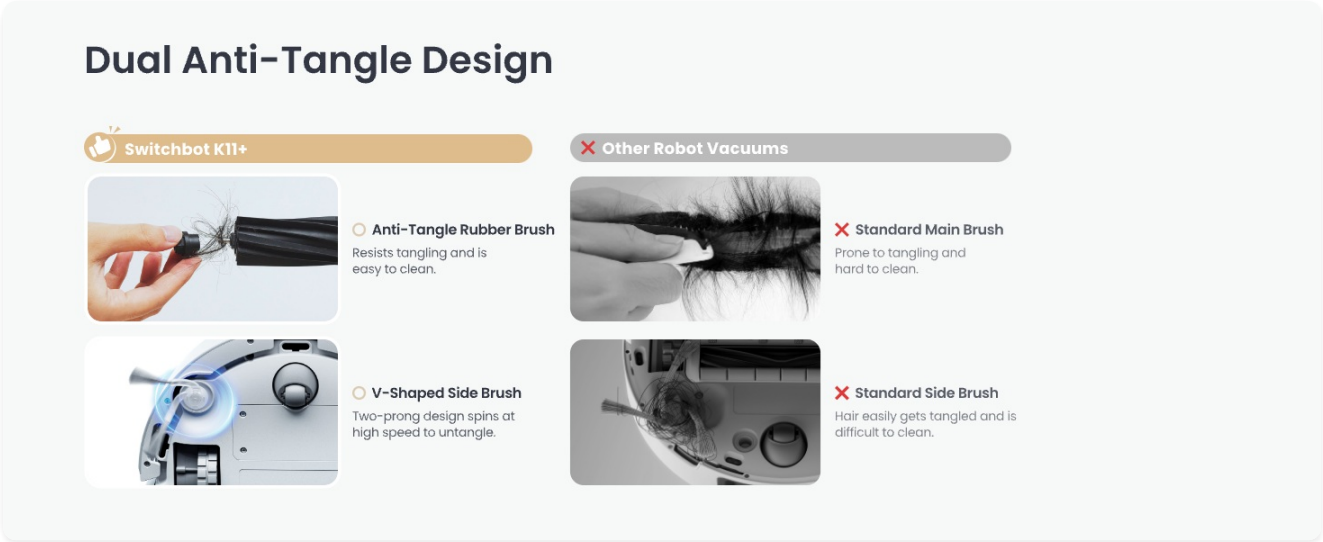


Image: A visual comparison highlighting the anti-tangle design of the SwitchBot K11+ main and side brushes, showing how they resist hair entanglement compared to conventional brushes.

5.3. Filter Cleaning/Replacement

The bin filter should be cleaned regularly and replaced every 3-6 months, depending on usage.

1. Open the robot's dustbin and remove the filter.
2. Tap the filter gently to remove loose dust. Do not wash the filter with water.
3. Reinsert the clean filter or replace it with a new one.

5.4. Mopping Pad Care

After each mopping session, remove the mopping cloth from the pad plate and wash it thoroughly. Allow it to air dry completely before reattaching.

5.5. Sensor Cleaning

Wipe the sensors on the robot (LDS sensor, PSD sensors, drop sensors) with a clean, dry cloth to ensure accurate navigation.

6. Troubleshooting

If you encounter issues with your K11+, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not start or respond.	Low battery; Power switch off; Robot stuck.	Charge the robot; Ensure power switch is ON; Clear any obstructions.
Poor cleaning performance.	Full dustbin; Clogged filter; Tangled brushes; Worn brushes.	Empty dustbin; Clean/replace filter; Clean/replace brushes.
Robot cannot find charging station.	Station obstructed; Station unplugged; Robot too far.	Ensure clear space around station; Plug in station; Manually place robot near station.
App connection issues.	Incorrect Wi-Fi password; Router issues; Robot offline.	Verify Wi-Fi credentials; Restart router; Restart robot and re-pair.
Robot gets stuck frequently.	Loose cables; Small objects; High thresholds.	Clear floor of obstacles; Use no-go zones for problem areas.

7. Specifications

Feature	Detail
Brand	SwitchBot
Model Name	SwitchBot K11+ Robot Vacuum
Item Model Number	W3011020
Special Features	6000 Pa Suction Power, Matter Support (Apple Home, Alexa, GoogleHome), 3.6-Inch Slim Design, Self-Emptying
Color	White
Product Dimensions	12.2"L x 11.41"W x 11.41"H (Auto-Empty Station)
Robot Height	3.6 inches
Filter Type	Cartridge
Battery Life	Up to 150 minutes
Dust Bag Capacity	4 Liters (up to 90 days)

Feature	Detail
Power Source	Battery Powered
Batteries Included	Yes (1 x 12V battery)
Form Factor	Robotic vacuum
Item Weight	13.44 pounds
Manufacturer	Wonderlabs

8. Warranty Information

SwitchBot products typically come with a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official SwitchBot website. Keep your purchase receipt as proof of purchase for warranty claims.

9. Customer Support

For technical assistance, troubleshooting not covered in this manual, or general inquiries, please contact SwitchBot customer support:

- **Online Support:** Visit the official SwitchBot website (www.switch-bot.com) for FAQs, support articles, and contact options.
- **Email Support:** Refer to your Quick Start Guide or the SwitchBot website for the appropriate support email address.

© 2025 SwitchBot. All rights reserved.

Related Documents - K11+

	SwitchBot Mini Robot Vacuum K10+ User Manual User manual for the SwitchBot Mini Robot Vacuum K10+, covering safety information, product overview, setup, operation, maintenance, troubleshooting, and technical specifications.

	[SwitchBot Hub 2 Troubleshooting Guide: Setup, Alexa, Matter, and Connectivity Issues] Comprehensive troubleshooting guide for the SwitchBot Hub 2, covering setup, Alexa integration, Matter setup, IR remote learning, and common connectivity problems. Get solutions for network issues, power-on problems, and more.
	[SwitchBot Bot User Manual: Smart Button Pusher Guide] Comprehensive user manual for the SwitchBot Bot, detailing setup, installation, operation modes, voice commands, connectivity, specifications, safety, and warranty information for this smart home automation device.
	[SwitchBot Floor Cleaning Robot S20 User Manual] User manual for the SwitchBot Floor Cleaning Robot S20, providing setup, operation, maintenance, and troubleshooting instructions.
	[SwitchBot Robot Lavapavimenti S20 User Manual] Comprehensive user manual for the SwitchBot Robot Lavapavimenti S20, covering setup, operation, maintenance, troubleshooting, and specifications. Learn how to use your robot vacuum and mop effectively.
	[SwitchBot Lock Pro (Matter) Gebruikershandleiding - Installatie en Gebruik] Gedetailleerde gebruikershandleiding voor de SwitchBot Lock Pro, inclusief installatie-instructies, functies, specificaties, probleemoplossing en garantie-informatie. Compatibel met Matter.

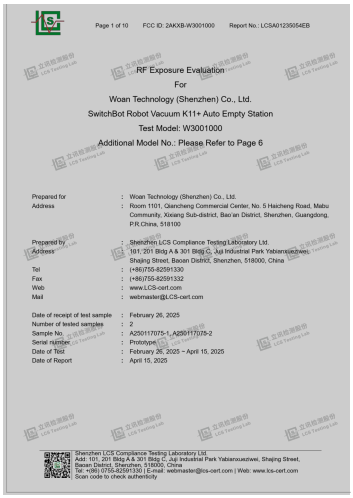
Documents - SwitchBot – K11

[pdf] User Manual

SwitchBot K11 K11 User Manual JPcdn shopify s files 1 0522 2458 9999 K11 JP v 1751092362 |||

www.switchbot.jp V.- K SwitchBot STEP ---------- -------- ---------- ---------- ---------...

lang:i-klingon score:32 filesize: 4.28 M page_count: 16 document date: 2025-06-28



Page 1 of 10 FCC ID: 2AKXB-W3001000 Report No.: LCSA01235054EB

RF Exposure Evaluation
For
Woan Technology (Shenzhen) Co., Ltd.
SwitchBot Robot Vacuum K11+ Auto Empty Station
Test Model: W3001000
Additional Model No.: Please Refer to Page 6

[pdf] SAR Rating

tclsevers RF exposure evaluation Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Page 1 of 10 FCC ID: 2AKXB-W3001000 Report No.: LCSA01235054EB RF Exposure Evaluation For Woan Technology Shenzhen Co., Ltd. SwitchBot Robot Vacuum **K11** Auto Empty Station Test Model: W3001000 Additional Model No.: Please Refer to Page 6 Prepared for Address : Woan Technology Shenzhen Co., ...

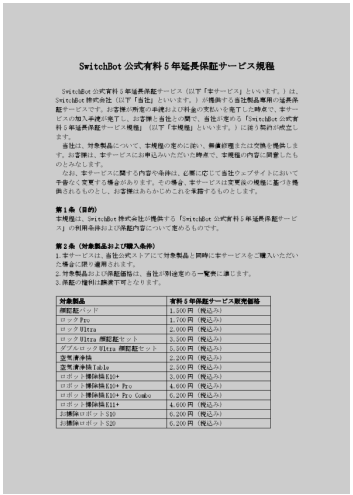
lang:en score:25 filesize: 634.2 K page_count: 10 document date: 2025-04-18

[pdf] Guide

K11 JP 2504 SwitchBot K11 K11 Quick Guide JPcdn shopify s files 1 0522 2458 9999 v 1751092492 |||

...

lang:en score:24 filesize: 4.79 M page_count: 1 document date: 2025-06-28

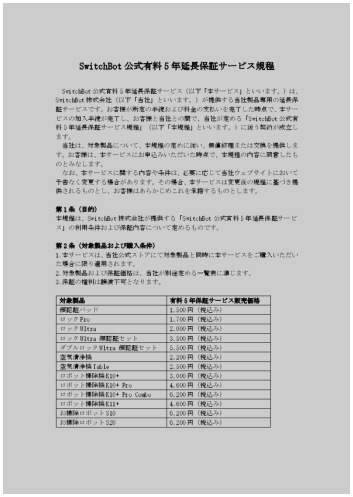


SwitchBot 公式有料 5 年延長保証サービス規程

[SwitchBot Official Paid 5-Year Extended Warranty Service Terms]

Official terms and conditions for the SwitchBot Paid 5-Year Extended Warranty Service. Details coverage, exclusions, warranty period, eligible products, and service procedures for SwitchBot smart home devices.

lang:i-klingon score:24 filesize: 118.96 K page_count: 4 document date: 2025-09-05



SwitchBot 公式有料５年延長保証サービス規程

Switchbot 公式有料５年延長保証サービス（以下「本サービス」といいます。）は、Switchbot 株式会社（以下「当社」といいます。）が機械する当社製品専用の延長保証サービスです。お客様が購入の申請および料金の支払いを完了した時点で、本サービスの加入申請が完了し、お客様と当社との間で、当社が定める「Switchbot 公式有料５年延長保証サービス規程」（以下「本規程」といいます。）に従う契約が成立します。

当社は、対象製品について、本規程の定めに従い、無償修理または交換を機械します。お客様は、本サービスにお申込みいただいた時点で、本規程の内容に同意したものとみなします。

なお、本サービスに関する内容や条件は、必要に応じて当社ウェブサイトにおいて予告なく変更する場合があります。その場合、本サービスは変更後の規程に基づき機械されるものとし、お客様はあらかじめこれを承諾するものとします。

第１条（目的）

本規程は、Switchbot 株式会社が機械する「Switchbot 公式有料５年延長保証サービス」の利用条件および保証内容について定めるものです。

第２条（対象製品および購入条件）

1.本サービスは、当社公式ストアにて対象製品と同時に本サービスをご購入いただいた場合に限り適用されます。

2.対象製品および保証機種は、当社が別途定める一覧表に準じます。

3.保証の機械は購入日より開始となります。

対象製品	有料５年保証サービス販売価格
感知器セット	1,500 円（税込み）
ロック Pro	1,700 円（税込み）
ロック Ultra	2,000 円（税込み）
ロック Ultra 感知器セット	3,300 円（税込み）
ダブルロック Ultra 感知器セット	5,300 円（税込み）
温湿度計端	2,200 円（税込み）
温湿度計端 Tablo	2,300 円（税込み）
ロボット掃除機器 S10+	3,900 円（税込み）
ロボット掃除機器 S10+ Pro	4,600 円（税込み）
ロボット掃除機器 S10+ Pro Combo	6,200 円（税込み）
ロボット掃除機器 S11+	4,600 円（税込み）
お掃除ロボット S10	6,200 円（税込み）
お掃除ロボット S20	6,200 円（税込み）

[SwitchBot　5　　- SwitchBot]

SwitchBot　5

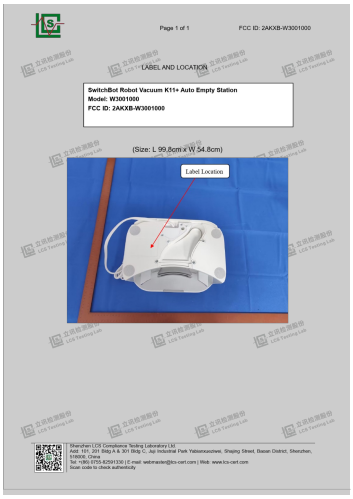
lang:i-klingon score:23 filesize: 117.74 K page_count: 4 document date: 2025-08-20

[pdf] User Manual Troubleshooting Guide Guide

User manual Woan Technology Shenzhen Co Ltd W3001000 2AKXB 2AKXBW3001000 w3001000

www.switch-bot.com V1.2-2407 Mini Robot Vacuum **K11** User Manual Please read this user manual carefully before using your device. Thank you for choosing SwitchBot This manual will guide you through a comprehensive understanding and quick installation of this product, and provide important informa...

lang:en score:23 filesize: 3.45 M page_count: 15 document date: 0000-00-00



Page 1 of 1　　FCC ID: 2AKXB-W3001000

LABEL AND LOCATION

SwitchBot Robot Vacuum K11+ Auto Empty Station
Model: W3001000
FCC ID: 2AKXB-W3001000

(Size: L 99.8cm x W 54.8cm)

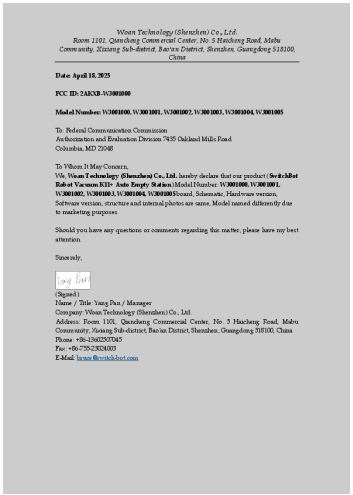
Label Location

[pdf] Label

Tian Label and label location Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Page 1 of 1 FCC ID: 2AKXB-W3001000 LABEL AND LOCATION SwitchBot Robot Vacuum **K11** Auto Empty Station Model: W3001000 FCC ID: 2AKXB-W3001000 Size: L 99.8cm x W 54.8cm Label Location Shenzhen LCS Compliance Testing Laboratory Ltd. Add: 101, 201 Bldg A 301 Bldg C, Juji Industrial Park Yabianxue...

lang:en score:23 filesize: 327.07 K page_count: 1 document date: 2025-04-16



Woan Technology (Shenzhen) Co., Ltd.
Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Matu Community, Xixiang Sub-district, Bao'an District, Shenzhen, Guangdong 518100, China

Date: April 18, 2025

FCC ID: 2AKXB-W3001000

Model Number: W3001000, W3001001, W3001002, W3001003, W3001004, W3001005

To: Federal Communication Commission
Authorization and Evaluation Division 7035 Oakland Mills Road
Columbia, MD 21045

To Whom It May Concern,
We, **Woan Technology (Shenzhen) Co., Ltd.** hereby declare that our product (**SwitchBot Robot Vacuum K11+ Auto Empty Station**,Model Number: **W3001000, W3001001, W3001002, W3001003, W3001004, W3001005**,Sound, Schematic, Hardware version, Software version, structure and internal photos are same. Model named differently due to marketing purposes.

Should you have any questions or comments regarding this matter, please have my best attention.

Sincerely,

(Signed)
Name / Title: Yang Pan / Manager
Company: Woan Technology (Shenzhen) Co., Ltd.
Address: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Matou Community, Xixiang Sub-district, Bao'an District, Shenzhen, Guangdong 518100, China
Phone: +86-13602507045
Fax: +86-755-23024003
E-Mail: [wuan@switchbot.com]

[pdf] Decleration of Conformity Product Photos Teardown

wenliang li Letter of declaration model difference Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Woan Technology Shenzhen Co., Ltd. Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Ma ... n, We, Woan Technology Shenzhen Co., Ltd. hereby declare that our product SwitchBot Robot Vacuum **K11** Auto Empty Station Model Number: W3001000, W3001001, W3001002, W3001003, W3001004, W3001005 bo...

lang:en score:23 filesize: 119.62 K page_count: 1 document date: 2025-04-21

SwitchBot Robot Vacuum K11+
User Manual

[SwitchBot K11+ User Manual]

User manual for the SwitchBot K11+ smart lock, providing setup, operation, and troubleshooting instructions.

lang:en score:20 filesize: 28.23 M page_count: 12 document date: 2025-07-29

[pdf]

WCB Appendix A test data BT LE Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Page 1 of 22 FCC ID: 2AKXB-W3001000 Report No.: LCSA01235054EA Appendix A RF Test Data for BT LE Conducted Measurement Product Name: SwitchBot Robot Vacuum **K11** Auto Empty Station Test Model: W3001000 Temperature: Relative Humidity: ATM Pressure: Test Engineer: Supervised by: Environmental Co...

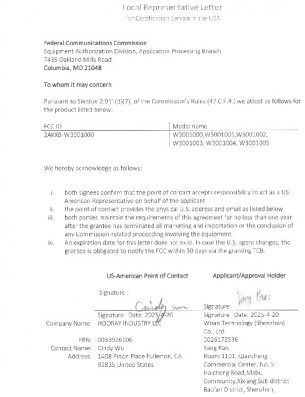
lang:en score:19 filesize: 3.34 M page_count: 22 document date: 2025-04-16

[pdf] Test Report

FCC PART 15 news Test Report BT LE Woan Technology Shenzhen Co Ltd W3001000 2AKXB 2AKXBW3001000 w3001000

Page 1 of 34 FCC ID: 2AKXB-W3001000 Report No.: LCSA01235054EA FCC TEST REPORT For Woan Technology Shenzhen Co., Ltd. SwitchBot Robot Vacuum **K11** Auto Empty Station Test Model: W3001000 Additional Model No.: Please Refer to Page 6 Prepared for Address : Woan Technology Shenzhen Co., Ltd. : ...

lang:en score:12 filesize: 1.49 M page_count: 34 document date: 2025-04-21



[pdf]

Agent attestation letter Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

...

lang:en score:9 filesize: 521.89 K page_count: 2 document date: 2025-04-21

[pdf] Product Photos

EXTERIOR PHOTOGRAPHS Tian External photos Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Page 1 of 3 FCC ID: 2AKXB-W3001000 External Photos of the EUT Fig. 1 Fig. 2 Shenzhen LCS Compliance Testing Laboratory Ltd. Add: 101, 201 Bldg A 301 Bldg C, Juji Industrial Park Yabianxueziwei, Shajing Street, Baoan District, Shenzhen, 518000, China Tel: 86 0755-82591330 E-mail: webmaster...

lang:en score:9 filesize: 724.32 K page_count: 3 document date: 2025-04-16

Page 1 of 7 FCC ID: 2AKXB-W3001000

Internal Photos of the EUT

Fig. 1

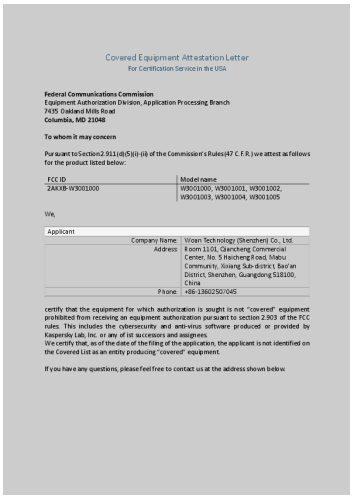
Fig. 2

[pdf] Product Photos Teardown

EXTERIOR PHOTOGRAPHS Tian Internal photos Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Page 1 of 7 FCC ID: 2AKXB-W3001000 Internal Photos of the EUT Fig. 1 Fig. 2 Shenzhen LCS Compliance Testing Laboratory Ltd. Add: 101, 201 Bldg A 301 Bldg C, Juji Industrial Park Yabianxueziwei, Shajing Street, Baoan District, Shenzhen, 518000, China Tel: 86 0755-82591330 E-mail: webmaster...

lang:en score:9 filesize: 2.02 M page_count: 7 document date: 2025-04-21


Covered Equipment Attestation Letter

For Certification Service in the USA

Federal Communications Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

To whom it may concern

Pursuant to Section 2.911 (d)(5)(i)-(ii) of the Commission's Rules(47 C.F.R.) we attest as follows for the product listed below:

FCC ID	Model name
2AKXB-W3001000	W3001000, W3001001, W3001002, W3001003, W3001004, W3001005

We,

Applicant	
Company Name:	Woan Technology (Shenzhen) Co., Ltd.
Address:	Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Matou Community, Xixiang Sub-district, Bao'an District, Shenzhen, Guangdong 518100, China
Phone:	+86-13602507045

certify that the equipment for which authorization is sought is not "covered" equipment prohibited from receiving an equipment authorization pursuant to section 2.903 of the FCC rules. This includes the cybersecurity and anti-virus software produced or provided by Kaspersky Lab, Inc. or any of ist successors and assignees.
We certify that, as of the date of the filing of the application, the applicant is not identified on the Covered List as an entity producing "covered" equipment.

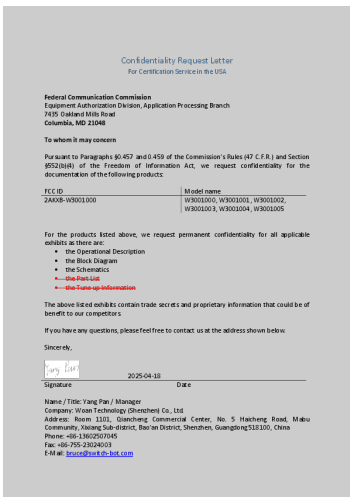
If you have any questions, please feel free to contact us at the address shown below.

[pdf]

Microsoft Office Anwender Covered equipment letter Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Covered Equipment Attestation Letter For Certification Service in the USA Federal Communications Commission Equipment Authorization Division, Application Processing Branch 7435 Oakland Mills Road Columbia, MD 21048 To whom it may concern Pursuant to Section 2.911 d 5 i - ii of the Commission s...

lang:en score:9 filesize: 182.77 K page_count: 2 document date: 2025-04-21


Confidentiality Request Letter

For Certification Service in the USA

Federal Communication Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

To whom it may concern

Pursuant to Paragraphs §0.457 and 0.459 of the Commission's Rules (47 C.F.R.) and Section §552(b)(4) of the Freedom of Information Act, we request confidentiality for the documentation of the following products:

FCC ID	Model name
2AKXB-W3001000	W3001000, W3001001, W3001002, W3001003, W3001004, W3001005

For the products listed above, we request permanent confidentiality for all applicable exhibits as there are:

- the Operational Description
- the Block Diagram
- the Schematics
- ~~the Part List~~
- ~~the Tune-up-Information~~

The above listed exhibits contain trade secrets and proprietary information that could be of benefit to our competitors.

If you have any questions, please feel free to contact us at the address shown below.

Sincerely,

2025-04-18

Signature Date

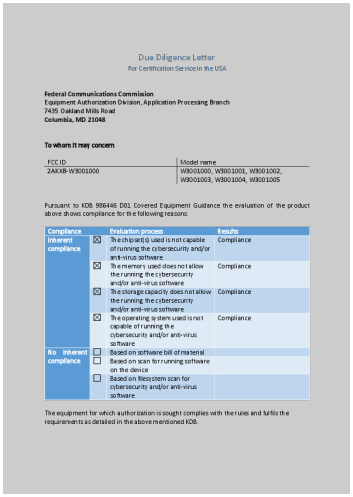
Name / Title: Yang Pan / Manager
Company: Woan Technology (Shenzhen) Co., Ltd.
Address: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Matou Community, Xixiang Sub-district, Bao'an District, Shenzhen, Guangdong 518100, China
Phone: +86-13602507045
Fax: +86-755-23024003
E-Mail: bruce@switch-bot.com

[pdf] Confidentiality Request Letter

Microsoft Office Anwender Confidentiality request letter Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Confidentiality Request Letter For Certification Service in the USA Federal Communication Commission Equipment Authorization Division, Application Processing Branch 7435 Oakland Mills Road Columbia, MD 21048 To whom it may concern Pursuant to Paragraphs 0.457 and 0.459 of the Commission s Rules ...

lang:en score:9 filesize: 166.98 K page_count: 1 document date: 2025-04-21



Due Diligence Letter
For Certification Service in the USA

Federal Communications Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

To whom it may concern

FCC ID	Model name
2AKXB-W3001000	W3001000, W3001001, W3001002, W3001003, W3001004, W3001005

Pursuant to KDB 986446 D01 Covered Equipment Guidance the evaluation of the product above shows compliance for the following reasons:

Compliance		Evaluation process	Results
Inherent compliance	☒	The chipset(s) used is not capable of running the cybersecurity and/or anti-virus software	Compliance
	☒	The memory used does not allow the running the cybersecurity and/or anti-virus software	Compliance
	☒	The storage capacity does not allow the running the cybersecurity and/or anti-virus software	Compliance
	☒	The operating system used is not capable of running the cybersecurity and/or anti-virus software	Compliance
No inherent compliance	☐	Based on software bill of material	
	☐	Based on scan for running software on the device	
	☐	Based on filesystem scan for cybersecurity and/or anti-virus software	

The equipment for which authorization is sought complies with the rules and fulfils the requirements as detailed in the above mentioned KDB.

[pdf]

Microsoft Office Anwender Due digilence letter Woan Technology Shenzhen Co Ltd W3001000 SwitchBot Robot Vacuum K11 Auto Empty Station 2AKXB 2AKXBW3001000 w3001000

Due Diligence Letter For Certification Service in the USA Federal Communications Commission Equipment Authorization Division, Application Processing Branch 7435 Oakland Mills Road Columbia, MD 21048 To whom it may concern FCC ID 2AKXB-W3001000 Model name W3001000, W3001001, W3001002, W3001003, W3...

lang:en score:9 filesize: 179.63 K page_count: 2 document date: 2025-04-21