

Marsail MSOC28B

Marsail Ergonomic Office Chair MSOC28B Instruction Manual

Model: MSOC28B
Brand: Marsail

INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your Marsail Ergonomic Office Chair MSOC28B. Please read thoroughly before use to ensure proper setup and to maximize the chair's features for optimal comfort and productivity.

SAFETY INFORMATION

Assembly may be required. Always ensure all components are securely fastened before use. Do not exceed the maximum weight capacity of **300 lbs (136 kg)**. Avoid standing on the chair or using it for purposes other than sitting. Keep children and pets away during assembly.

PRODUCT OVERVIEW

The Marsail Ergonomic Office Chair MSOC28B is engineered to provide comprehensive support and comfort for extended periods of sitting. Its design focuses on ergonomic principles to promote healthy posture and reduce fatigue.

Key Features:

- **Adjustable Lumbar Support:** Features a 2.4-inch height-adjustable range to align with the natural curve of your spine, offering targeted relief for the lower back.
- **Flexible Headrest & Armrests:** Includes a 2D adjustable headrest with 45° tilt and 2.8-inch height adjustment for neck comfort. Height-adjustable armrests support proper arm positioning.
- **Enhanced Recline Function:** Offers a wide 90°-130° tilt range, allowing adjustment for both focused work and relaxed postures. Optimized for users up to 5'11" (180cm).
- **Soft & Thick Seat Cushion:** A 3.15-inch thick cushion adapts to your hips and thighs, providing exceptional softness and support with durable foam material.
- **Sturdy & Breathable Construction:** Equipped with a Class 3 gas lift, a robust metal base, and 360° PU swivel casters. The breathable mesh backrest promotes airflow to keep you cool.

PRODUCT DIMENSIONS



Front view of the Marsail Ergonomic Office Chair MSOC28B, showcasing its mesh back, adjustable headrest, and seat cushion.

SETUP AND ASSEMBLY

Your Marsail Ergonomic Office Chair MSOC28B requires assembly. Please follow the instructions provided in the video below for a smooth setup process. Ensure all parts are present before beginning.

Official assembly video for the Marsail Ergonomic Office Chair MSOC28B, demonstrating each step of the setup process.

OPERATING INSTRUCTIONS

Familiarize yourself with the various adjustment mechanisms to customize your seating experience for maximum comfort and ergonomic support.

Adjusting Lumbar Support

The lumbar support can be adjusted vertically by 2.4 inches. Locate the adjustment knob or lever on the backrest and move it up or down to position the lumbar pad to comfortably support the natural curve of your lower back.

Fully Adjustable Chair



Illustration detailing the 2.4-inch vertical adjustment range of the chair's lumbar support for personalized comfort.

Adjusting Headrest

The 2D adjustable headrest can be tilted by 45° and adjusted vertically by 2.8 inches. Grasp the headrest and gently push or pull to adjust its height and angle until it comfortably cradles your neck and head.

Adjusting Armrests

The armrests are height-adjustable. Locate the button or lever on the side of each armrest, press it, and move the armrest up or down to your desired height. Release the button/lever to lock it in place. This helps maintain proper arm and shoulder posture.

Precise Lumbar Support

Enhanced **1.8"** thick lumbar cushion

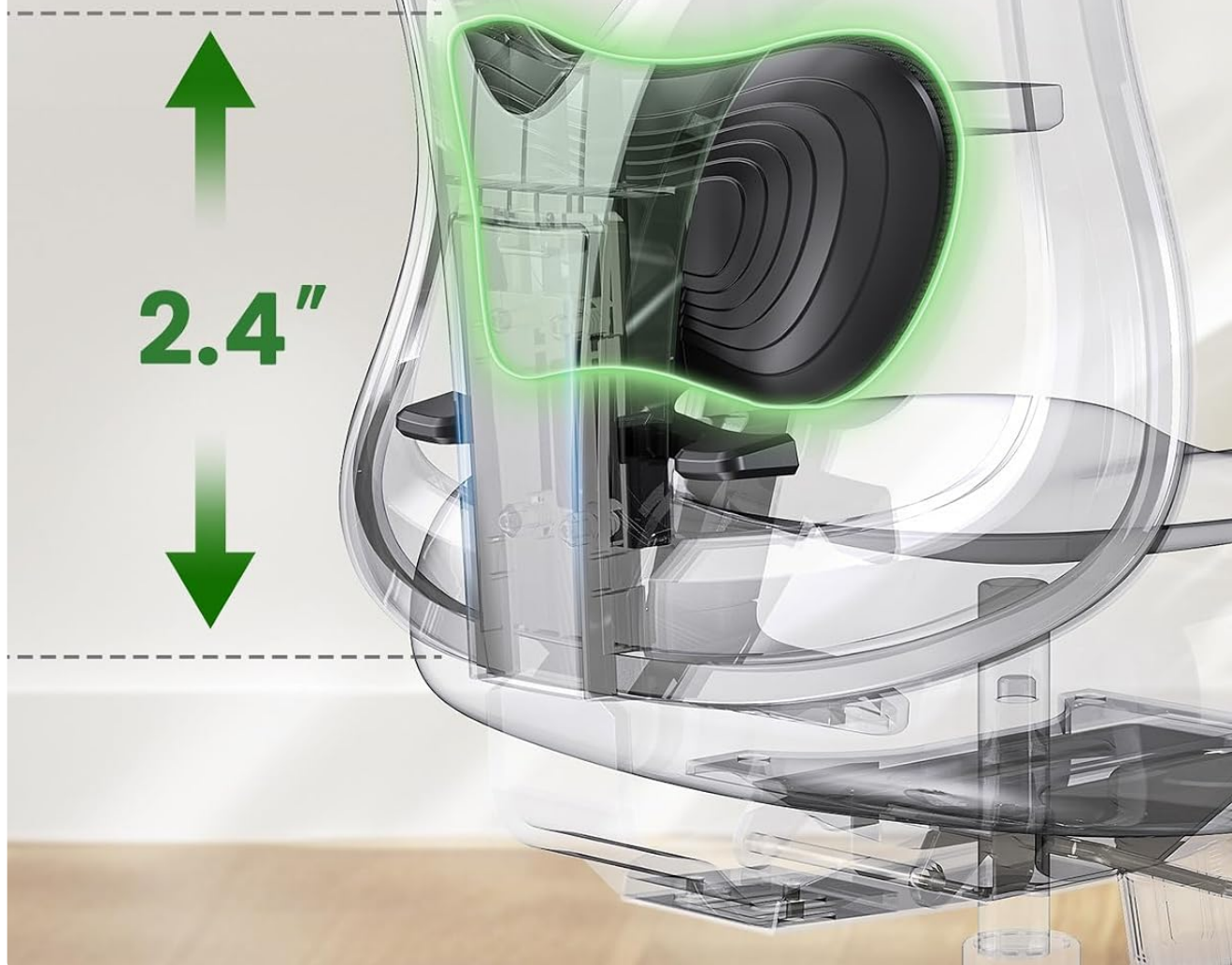


Diagram illustrating the 3.5-inch height adjustment capability of the chair's armrests.

Recline Function

To recline the chair, locate the recline lever (typically on the right side under the seat). Pull the lever outwards to unlock the recline mechanism, then lean back to your desired angle (between 90° and 130°). Push the lever inwards to lock the backrest in position. To return to an upright position, pull the lever outwards again and lean forward slightly.

PERSONALIZED ARM SUPPORT

Height-adjustable armrests



A person demonstrating the chair's recline function, showing the adjustable range from 90 to 130 degrees for work or relaxation.

Seat Cushion

The 3.15-inch thick seat cushion is designed for comfort. While not adjustable in height independently, its contoured shape provides ergonomic support. Ensure you are seated fully back in the chair to benefit from the cushion's design.

ALL DAY COMFORTABLE SEAT

Contoured & Thick Seat Cushion



A close-up of the chair's 3.15-inch thick, contoured seat cushion, highlighting its plushness and support.

MAINTENANCE

Regular maintenance helps prolong the life and performance of your Marsail Ergonomic Office Chair MSOC28B.

- **Fastener Check:** Periodically inspect all screws and bolts to ensure they are tight. Retighten as necessary to maintain stability.
- **Cleaning:** Clean the mesh backrest and fabric seat cushion with a soft, damp cloth and mild soap. Avoid using abrasive cleaners or harsh chemicals, as these can damage the materials.
- **Caster Care:** Regularly clean any hair, dust, or debris from the caster wheels to ensure smooth and effortless movement.

- **Environmental Care:** Do not expose the chair to direct sunlight for prolonged periods, as this can cause fading and degradation of materials. Avoid placing the chair in excessively humid environments.

TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common troubleshooting tips:

- **Chair Sinks or Does Not Stay at Desired Height:** This typically indicates an issue with the gas lift cylinder. Ensure the height adjustment lever is fully engaged. If the problem persists, the gas lift may need replacement. Contact customer support for assistance.
- **Squeaking Noises:** Check all connections, especially where the backrest and armrests attach to the seat mechanism. Tighten any loose screws. Applying a small amount of silicone-based lubricant to moving metal parts may also help.
- **Casters Not Rolling Smoothly:** Inspect the caster wheels for any accumulated hair, dust, or debris. Remove any obstructions. Ensure the floor surface is clean and free of obstacles.
- **Backrest Feels Loose:** Verify that the screws attaching the backrest to the seat mechanism are securely tightened.

PRODUCT SPECIFICATIONS

Brand	Marsail
Model Name	Office chair (MSOC28B)
Color	Black
Product Dimensions	27.6"D x 19.7"W x 51.4"H
Maximum Weight Recommendation	300 Pounds
Material	Metal, Foam, Mesh, high-density natural sponge
Special Features	Adjustable Backrest, Adjustable Headrest, Adjustable Height, Adjustable Lumbar, Arm Rest
Back Style	High Back
Arm Style	Adjust the armrest up and down, Height Adjustable
Furniture Base Movement	Swivel
Included Components	Arm Pad, Caster
Item Weight	34.8 pounds

WARRANTY AND SUPPORT

For warranty information, technical support, or to inquire about replacement parts, please contact Marsail customer service through their official channels or visit their website.

Available Protection Plans:

- **2-Year Protection Plan:** Available for \$27.99.
- **3-Year Protection Plan:** Available for \$34.99.

- **Complete Protect:** A monthly plan covering all eligible past and future purchases for \$16.99/month.

Please refer to the specific terms and conditions of each protection plan for full coverage details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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