

JIO JAT6020 1100 mAh mini tracker

JIO JioFind 4G Wireless GPS Tracker (1100 mAh Mini Tracker) User Manual

Model: JAT6020

INTRODUCTION

This manual provides comprehensive instructions for the JIO JioFind 4G Wireless GPS Tracker, model JAT6020 (1100 mAh mini tracker). It covers device setup, operational procedures, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual thoroughly before using your device.

PACKAGE CONTENTS

- 1N Device (JioFind 4G Tracker)
- 1N Type C USB Cable
- 1N Quick Start Guide (QSG)
- 1N Warranty Card
- 1N Jio SIM Card

PRODUCT OVERVIEW

**India's most popular
GPS tracker brand.**

The same brand that brought the bestselling tracker - JioMotive, now brings the sleek, compact and universal JioFind wireless GPS tracker.



Figure 1: The JioFind 4G Wireless GPS Tracker, shown alongside its companion mobile application interface and the included Jio SIM card.



Figure 2: Physical dimensions of the JioFind 4G Tracker, illustrating its compact size for discreet placement.

FEATURES

The ultimate tracking device.

Voice Monitoring

Overspeeding alert.

Track travel history.

Geofence alerts.

Nano SIM included in box.

Free 1-year premium subscription.

Quick DIY activation.

Get the companion app JioThings:

[Download on the App Store.](#)

[Get it on Google Play.](#)

Figure 3: Overview of the JioFind 4G Tracker's primary features, including voice monitoring, various alerts, and app integration.

Smart tracking for everything that moves.

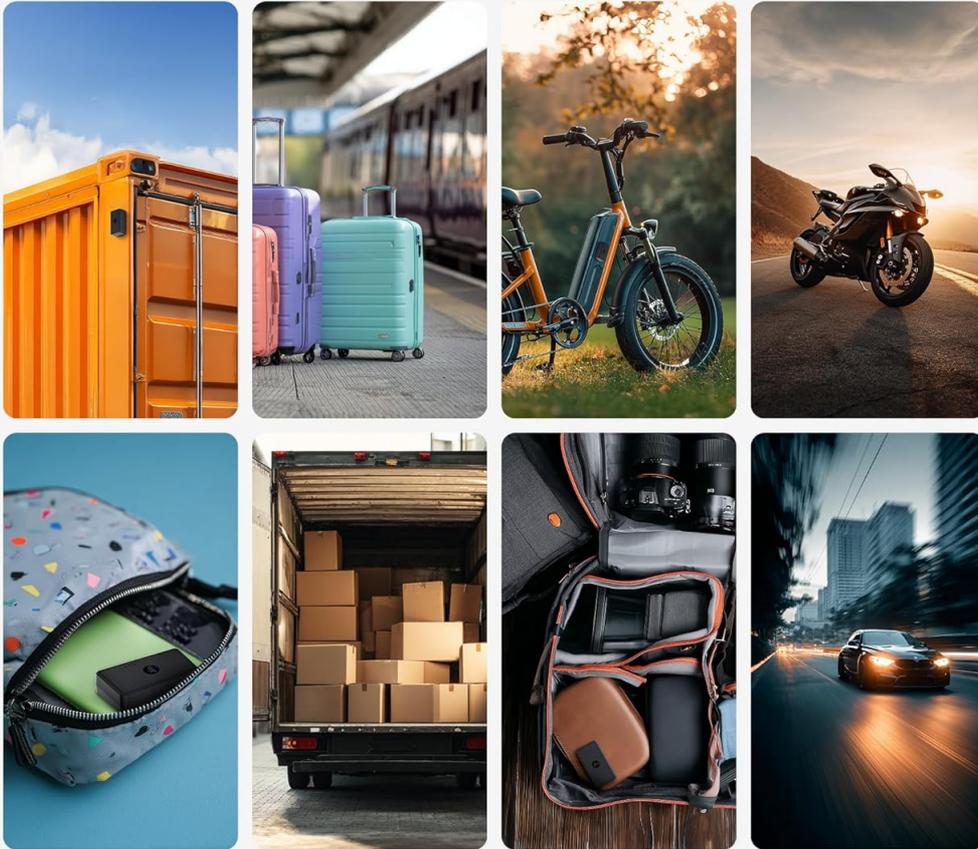


Figure 4: Examples of diverse applications for the JioFind 4G Tracker, demonstrating its versatility for tracking various assets.

SETUP INSTRUCTIONS

Follow these steps to set up your JioFind 4G Tracker:

1. Install the JioThings app from your device's app store (Google Play Store or Apple App Store).
2. Sign in or create an account using your Jio number.
3. Click "Add New", then select "JioFind" and choose "JioFind/JioFind Pro" to proceed.
4. Select "Add Manually" and enter the IMEI & ICCID. Choose the appropriate Category, then click "Add".
5. Click "Agree to T&C" and request an OTP. Enter the OTP to confirm.
6. Your device data should appear on the app within 10-15 minutes. Activation may take up to 4 hours.

Important Notes for Setup:

- Perform the initial setup outdoors in an open, uncovered area.

- Ensure your Jio number has an active data plan.
- Upon activation, the first location displayed may be the factory location (Andhra Pradesh). This will update to the current location once GPS latching is complete.

Set up steps.

- 1 Install the JioThings app from the Play store/App store.
- 2 Sign in/Create an account using your Jio number.
- 3 Click "Add New" > Select "JioFind" > Choose JioFind/JioFind Pro > Proceed.
- 4 Select "Add Manually" > Enter IMEI & ICCID > Choose Category > Add.
- 5 Click "Agree to T&C" > Request OTP > Next > OK.
- 6 You're done! Data should appear on the app within 10-15 minutes (Activation may take upto 4 hours).
- 7 You're done! Data should appear on the app within 10-15 minutes (Activation may take upto 4 hours).

Please ensure:

- You are in an open, uncovered area during setup.
- You have a valid data plan on your Jio number.
- GPS latch is successfully done to update the default location that might show as a location in Andhra Pradesh.



Scan QR for set-up video.



Scan QR for features video.

For any support, reach out to JioThings customer care on 1800-889-7999 (Mon-Sat 8AM-8PM) or visit the nearest Jio Service Centre.

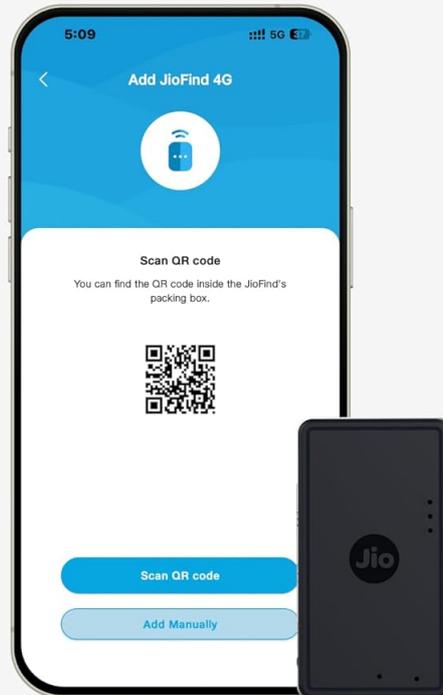
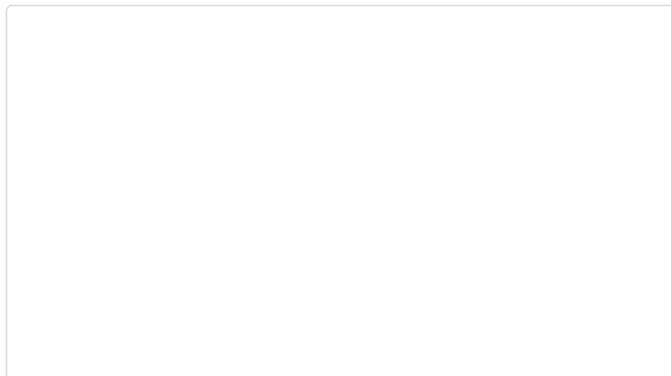
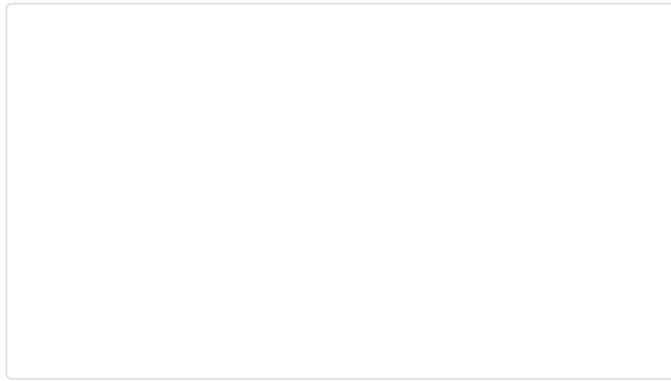


Figure 5: Visual guide for the setup process within the JioThings mobile application.

Setup and Features Videos



Video 1: JioFind Setup Guide. This video demonstrates the step-by-step process for setting up your JioFind 4G Tracker.



Video 2: JioFind Features Overview. This video highlights the various functionalities and benefits of the JioFind 4G Tracker.

OPERATING YOUR JIOFIND 4G TRACKER

Location Tracking and History

The JioFind 4G Tracker provides real-time location updates and maintains a detailed history of movements. You can view past routes and locations directly within the JioThings app.

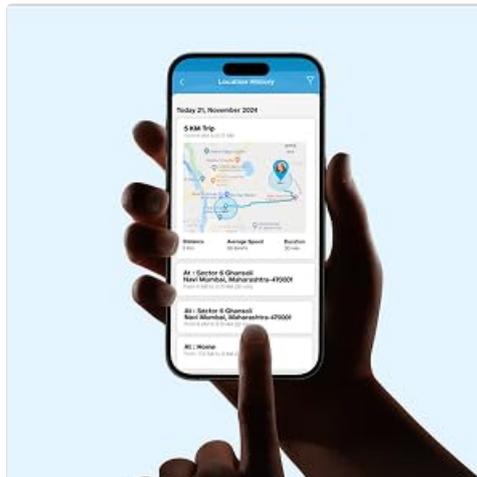


Figure 6: Location history interface within the JioThings app, showing a recorded trip.

Voice Monitoring

Utilize the remote ambient voice monitoring feature to listen to the surroundings of the tracker. This function allows recording and listening to up to 30 seconds of audio, enhancing safety and awareness.

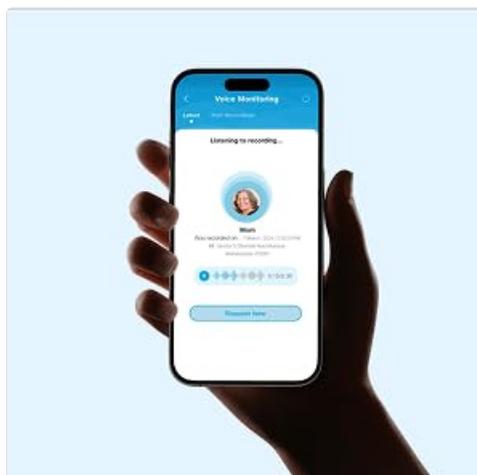


Figure 7: Voice monitoring feature in the JioThings app, showing active recording.

Geofencing and Overspeed Alerts

Set up virtual boundaries (geofences) and receive instant alerts when the tracker enters or exits these predefined areas. Additionally, configure overspeed alerts to be notified if the tracker exceeds a set speed limit.

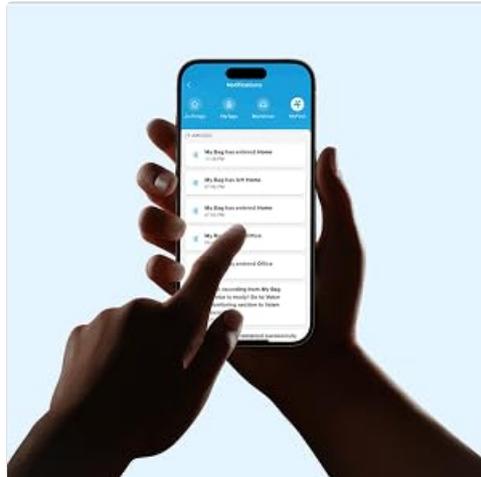


Figure 8: Notification screen in the JioThings app, displaying various alerts including geofence events.

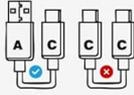
CHARGING GUIDELINES

The JioFind 4G Tracker is equipped with an 1100 mAh built-in battery, providing up to 3 days of operation on a single charge. To charge the device:

- Use the provided Type-A to Type-C USB cable.
- **Note:** Type-C to Type-C cables are not supported for charging this device.
- To recalibrate the battery gauge and ensure accurate readings, perform a full charge/discharge cycle (e.g., twice).
- The device's LEDs will glow for 10 seconds when the power button is pressed, then turn off to conserve power. The device remains active.

Important things to note.

Charging guidelines.



USB Type C-C cables are not supported.

Use the recommended USB Type-A to Type-C only.

Get the most out of your battery.

Perform a full charge/discharge cycle (e.g. Twice) to recalibrate the battery gauge for best performance.

The device stays on.

The LEDs will glow for 10s when power button is pressed and then turn off to conserve power. The device will always be active.

GPS logic.

- You must have a **valid active data plan** on your Jio number.
- For the first GPS latch, **take your JioFind device to an open, uncovered area****.. The default location (in Andhra Pradesh) will update automatically once the GPS latch is complete.
- The LEDs will glow for 10s when power button is pressed and then turn off to conserve power. **The device will always be active.**
- The GPS will **update every 5 seconds** while moving.
- When stationary, the location shows the time it was last placed there. It updates automatically after moving about 15 metres.

**GPS latching for any GPS product does not work inside building/house/covered parking.



SIM insertion.

- Please ensure SIM is inserted in correct orientation. The **Jio logo on the sim** and **Jio logo on the device** should face the **same side** and will make a click sound when inserted.

Figure 9: Visual guide for charging the JioFind 4G Tracker, highlighting compatible cable types.

GPS FUNCTIONALITY

- A valid data plan on your Jio number is required for GPS functionality.
- For the initial GPS latch, place your JioFind device in an open, uncovered area. The default location (in Andhra Pradesh) will automatically update to your current location once GPS latching is complete.
- The device will always be active. The LEDs will glow for 10 seconds when the power button is pressed, then turn off to conserve power.
- The GPS updates every 5 seconds while the device is moving.
- When stationary, the location shows the last recorded position. It updates automatically after moving approximately 15 meters.
- **Note:** GPS latching for any GPS product does not function inside buildings, houses, or covered parking areas.

SIM CARD INSERTION

Ensure the Jio SIM card is inserted correctly into the device. The Jio logo on the SIM card and the Jio logo on the device should face the same direction when inserting. Push until you hear a click sound, indicating it is securely in place.

Free SIM and 1 year of premium subscription.

Download companion app JioThings and enjoy first year of free premium subscription along with zero data charges.

Enjoy the reliable 4G connectivity of Jio Nano SIM included in the box.*

*JioFind 4G is exclusively compatible with Jio network only.



Figure 10: Correct orientation for inserting the Jio SIM card into the tracker.

TROUBLESHOOTING

If you encounter issues with your JioFind 4G Tracker, consider the following common solutions:

- **No Location Update:** Ensure the device is in an open area with clear sky view. Verify your Jio number has an active data plan.
- **Battery Draining Quickly:** Check if the device is fully charged using the correct Type-A to Type-C cable. Perform a full charge/discharge cycle to recalibrate the battery.
- **App Not Displaying Data:** Confirm the device is activated and linked to your JioThings account.

Ensure your phone has an active internet connection.

- **SIM Card Not Detected:** Re-insert the SIM card, ensuring it is correctly oriented with the Jio logos aligned and clicks into place.

For further assistance, please contact customer support.

SPECIFICATIONS

Brand	JIO
Model	Jio Find 4G
Item Model Number	JAT6020
Connectivity Technology	4G, Wireless
Special Features	Geofencing Alerts, Long Battery, Voice Monitoring
Battery Capacity	1100 mAh (built-in)
Item Weight	41 g
Colour	Black
Package Dimensions	22.7 x 8.2 x 2.4 cm
Supported Application	JioThings App
Country of Origin	India

WARRANTY AND SUPPORT

Your JioFind 4G Tracker comes with a standard warranty. Please refer to the included Warranty Card for detailed terms and conditions.

For technical support, inquiries, or assistance, please contact Jio customer care:

Customer Care Number: 1800-889-7999 (Toll Free)

Email ID: support@jiothings.com

You may also visit your nearest Jio Service Centre for in-person support.

Operating Hours: 8 AM - 8 PM



[How to Factory Reset Your Jio Set Top Box \(JMS D200A/C200A/B200A\)](#)

Follow these step-by-step instructions to perform a factory reset on your Jio Set Top Box models JMS D200A, JMS C200A, and JMS B200A. This guide covers preparing the SIM ejector pin, locating the reset button, navigating the Android Recovery menu, and completing the reset process.



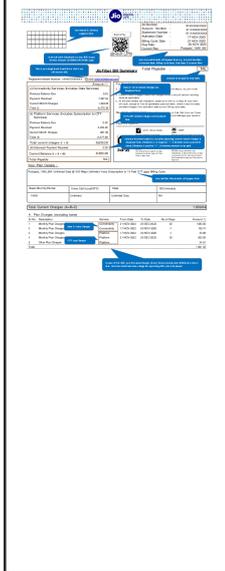
[Jio eSIM Activation Guide for Samsung Devices: Convert SIM or Transfer eSIM](#)

A comprehensive guide on how to convert your physical Jio SIM to an eSIM or transfer an existing Jio eSIM to a new Samsung device. Follow simple steps for activation.



[How to Factory Reset Jio Set Top Box \(JHS D200, C200, B200\)](#)

Step-by-step guide to performing a factory reset on your Jio Set Top Box models JHS D200, JHS C200, and JHS B200. Learn how to reset your device to its original settings.



[JioFiber Postpaid Bill Summary - Your Monthly Internet & OTT Charges](#)

View your detailed JioFiber postpaid bill. Includes charges for Unlimited Data, 300 Mbps speed, voice calls, and 15 OTT apps. Check payment history and plan details.



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