

## Lockin Veno Smart Lock

# Lockin Veno Smart Lock User Manual

Model: Veno Smart Lock

## INTRODUCTION

This manual provides essential information for the installation, operation, and maintenance of your Lockin Veno Smart Lock. Please read this guide thoroughly before using the product to ensure proper functionality and safety.

## PRODUCT OVERVIEW

### Components

The Lockin Veno Smart Lock system includes the exterior smart lock unit, the interior lock mechanism, and a rechargeable battery pack. Familiarize yourself with all components before beginning installation.



## Key Features

- **Next-Gen Palm Vein Recognition:** Unlock in 0.17 seconds with 99.9% accuracy. This touchless system offers military-grade security and hygiene benefits.
- **Multiple Unlocking Methods:** Choose from palm vein recognition, fingerprint scan, passcode, smartphone app, Bluetooth, or emergency mechanical key for flexible access.
- **7-Month Battery Life:** Powered by intelligent power management, the smart lock lasts an incredible 7 months on a single charge, with automatic app notifications for low battery.
- **All-Weather IP65 Protection:** Built with a reinforced zinc alloy housing, the lock is IP65-certified against rain, dust, and extreme temperatures (-4°F to 158°F).

## For All Ages, Under All Conditions



Image: Palm vein recognition functions reliably under various hand conditions.

## SETUP

### Installation

The Lockin Veno Smart Lock is designed for quick and hassle-free installation. No complicated wiring or special tools are typically needed. Refer to the detailed installation guide included in your product packaging for step-by-step instructions specific to your door type.

## OPERATING INSTRUCTIONS

### Unlocking Methods

Your Lockin Veno Smart Lock offers six convenient ways to access your home:

## 6 Unlocking Methods



Palm Vein



Fingerprint



PIN Code



Mechanical Key



Voice Control\*



App

\*Matter over Thread border router hub is required.

Image: Overview of the six unlocking methods.

- **Palm Vein Recognition:** Simply wave your hand over the sensor for rapid, touchless entry.
- **Fingerprint Scan:** Use the integrated fingerprint scanner for quick and secure access.
- **Passcode:** Enter your personalized numerical code on the keypad.
- **Smartphone App:** Control and unlock your door remotely via the Lockin app.
- **Bluetooth:** Unlock using Bluetooth connectivity through the app when in close proximity.
- **Emergency Mechanical Key:** A traditional key is provided for manual unlocking in emergencies.





Image: Palm vein recognition and app interface.

# Venokey Palm Vein Recognition

0.17s Unlock



99.9% Accuracy



FAR < 0.00001%



Image: Detailed view of Venokey Palm Vein Recognition in action.

## APP FEATURES

### Lockin App Functionality

The Lockin app provides comprehensive control and monitoring capabilities:

- **Real-time Video:** View live 2K Kelvin video from your lock's integrated camera.
- **180-Degree Panoramic View:** Get a wide-angle perspective of your entryway.
- **AI Alerts:** Receive intelligent alerts for suspicious activity or events.
- **Multi-User Management:** Easily add, remove, and manage access permissions for family members, guests, or service providers.

## BATTERY MANAGEMENT

### Battery Life and Charging

The Lockin Veno Smart Lock is designed for extended use, offering up to 7 months of battery life on a single charge. The intelligent power management system ensures efficiency. You will receive automatic app notifications when the battery level drops below 20%, providing ample time for recharging.



Image: Rechargeable battery pack for the Lockin Veno Smart Lock.

## USB-C Charging

Charging Time: 7~8 Hours



Image: USB-C charging options for the battery pack.

# Long Lasting Battery

**Capacity**

**37Wh**

**Voltage**

**7.4v**

**Weather Resistant**

**-4°F to 140°F**



Image: Battery specifications and weather resistance.

## MAINTENANCE

### Care and Protection

To ensure the longevity and optimal performance of your Lockin Veno Smart Lock, regular maintenance is recommended. The lock features an IP65 rating, providing protection against dust and water splashes. Its reinforced zinc alloy housing is designed to withstand daily wear and tear. Clean the exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.

## TROUBLESHOOTING

### Common Issues

If you encounter any issues with your Lockin Veno Smart Lock, please refer to the comprehensive troubleshooting section in the full product manual. Common issues and their solutions, including battery

concerns, connectivity problems, and recognition errors, are detailed there. For further assistance, contact Lockin customer support.

## SPECIFICATIONS

Attribute	Detail
Model Style	Veno Smart Lock & Rechargeable Battery
ASIN	B0FDVFCQJW
Date First Available	June 10, 2025

## WARRANTY AND SUPPORT

The Lockin Veno Smart Lock comes with a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions. For technical support, product inquiries, or warranty claims, please visit the official Lockin website or contact their customer service department directly. Contact information can be found in your product packaging or on the Lockin brand store page.