Bene Casa 13.21.0039.9000 (AF-D8)

Bene Casa Multicooker 2L 700W Electric Pot User Manual

Model: 13.21.0039.9000 (AF-D8) - 110 Volts

1. Introduction

Thank you for choosing the Bene Casa Multicooker 2L 700W Electric Pot. This appliance is designed to simplify your cooking experience, offering versatility and convenience for preparing a variety of meals. Please read this manual thoroughly before first use to ensure safe operation and optimal performance. Keep this manual for future reference.

2. Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions carefully before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the cord, plugs, or the main unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use the appliance for other than intended use.
- Ensure the voltage of your power outlet matches the voltage specified on the appliance (110 Volts).

3. Product Components

Familiarize yourself with the parts of your Bene Casa Multicooker:

- Main Pot with Heating Element and Handle
- Inner Ceramic Non-Stick Pot
- Glass Lid with Steam Vent
- Control Switch (On/Off/Heat Settings)
- Power Cord
- Steamer Tray (optional, if included)



Image 3.1: Disassembled view of the Bene Casa Multicooker, showing the main pot, inner pot, lid, and steamer tray.



Image 3.2: Assembled Bene Casa Multicooker with lid and handle.



Image 3.3: Close-up view of the inner ceramic non-stick pot.



Image 3.4: Detail of the control switch located on the handle.



Image 3.5: The steamer tray, designed for steaming vegetables or other foods.

4. Setup

Before using your multicooker for the first time:

1. **Unpack:** Carefully remove all packaging materials and inspect the appliance for any damage.
2. **Clean:** Wash the inner pot, lid, and steamer tray with warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main unit with a damp cloth. Do not immerse the main unit or power cord in water.
3. **Placement:** Place the multicooker on a stable, flat, heat-resistant surface, away from walls or other appliances to allow for proper ventilation.
4. **Assemble:** Place the inner pot into the main unit. Ensure it is seated correctly.
5. **Power Connection:** Ensure the control switch is in the "OFF" position before plugging the power cord into a 110-Volt electrical outlet.

5. Operating Instructions

The Bene Casa Multicooker is designed for simple operation. The control switch typically offers an "OFF" position and one or more heating levels (e.g., "I" for low/warm, "II" for high/cook).

General Cooking Steps:

1. **Prepare Ingredients:** Measure and prepare your ingredients according to your recipe.
2. **Add to Pot:** Place the inner pot into the main unit. Add your ingredients (e.g., rice and water, vegetables, soup) to the inner pot.
3. **Cover:** Place the glass lid securely on the pot.
4. **Connect Power:** Ensure the multicooker is plugged into a 110V outlet.
5. **Select Setting:** Move the control switch to the desired cooking setting (e.g., "II" for cooking). An indicator light may illuminate to show the unit is active.
6. **Monitor Cooking:** The transparent glass lid allows you to monitor the cooking process without lifting the lid, which helps retain heat and moisture. The steam vent prevents excessive pressure buildup.
7. **Finish Cooking:** Once cooking is complete, move the control switch to the "OFF" position.
8. **Serve:** Carefully remove the lid, avoiding steam. Use appropriate utensils to serve the food.
9. **Unplug:** Always unplug the appliance from the wall outlet after use and before cleaning.

Using the Steamer Tray:

To steam food, add an appropriate amount of water to the inner pot (ensure water does not touch the steamer tray). Place the steamer tray with your food (e.g., vegetables, dumplings) on top of the inner pot. Cover with the lid and select the desired cooking setting.

6. Cleaning and Maintenance

Regular cleaning and proper maintenance will extend the life of your multicooker.

1. **Unplug and Cool:** Always unplug the appliance and allow it to cool completely before cleaning.
2. **Inner Pot, Lid, and Steamer Tray:** These parts are removable and can be washed with warm, soapy water. The ceramic non-stick coating makes cleaning easy. Avoid abrasive cleaners or scouring pads that could damage the non-stick surface. Rinse thoroughly and dry completely.
3. **Main Unit Exterior:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use harsh chemicals or abrasive materials. Never immerse the main unit, power cord, or plug in water or any other liquid.
4. **Storage:** Ensure all parts are clean and dry before storing. Store the multicooker in a dry place.

7. Troubleshooting

If you encounter issues with your multicooker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power outlet malfunction; control switch not engaged.	Ensure power cord is securely plugged into a working 110V outlet. Check if the control switch is set to a heating position.
Food is sticking to the pot.	Insufficient oil/liquid; cooking at too high a temperature for too long; damaged non-stick coating.	Ensure adequate liquid or a small amount of cooking oil is used. Adjust cooking time and temperature. Avoid using metal utensils that can scratch the coating.
Lid does not seal properly.	Lid is not aligned correctly; debris on rim.	Ensure the lid is placed squarely on the pot. Check for any food particles or debris on the rim of the pot or lid and clean if necessary.
Food not cooking evenly.	Too much food in the pot; uneven distribution of ingredients.	Do not overfill the pot. Stir ingredients occasionally if appropriate for the recipe.

If the problem persists after attempting these solutions, please contact customer support.

8. Specifications

Feature	Detail
Brand	Bene Casa
Model Number	13.21.0039.9000 (AF-D8)
Capacity	2 Liters
Power	700 Watts
Voltage	110 Volts
Material	Stainless steel, Ceramic, Polypropylene
Color	White
Finish Type	Enameled
Control Method	Button
Operation Mode	Manual
Dimensions (D x W x H)	40 cm x 21 cm x 12 cm
Item Weight	1.3 Kilograms (approximate)
Included Components	Base, Lid
Country of Origin	China

9. Warranty and Support

For warranty information, please refer to the documentation provided with your purchase or contact the retailer. Standard return

policies typically allow for returns within a specified period (e.g., 7 days from purchase) for manufacturing defects or incorrect items.
For technical support or service inquiries, please contact the Bene Casa customer service department or your authorized dealer. Keep your purchase receipt as proof of purchase.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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