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› Artfone A400 4G Senior Phone User Manual

artfone ARF-A400+001

Artfone A400 4G Senior Phone User Manual

Model: ARF-A400+001

1. INTRODUCTION

The Artfone A400 is a 4G unlocked senior phone designed for ease of use and reliable communication. It features large buttons, a clear display, and essential functions tailored for users who prioritize simplicity and accessibility. This manual provides comprehensive instructions for setting up, operating, and maintaining your Artfone A400 phone.

2. PACKAGE CONTENTS

Please verify that all items are present in your product package:

- Artfone A400 Mobile Phone
- 1800mAh Battery
- Charging Dock
- USB Cable
- User Manual (this document)



Figure 2.1: Contents of the Artfone A400 package.

3. SETUP GUIDE

3.1. Inserting the SIM Card and Battery

1. Carefully remove the back cover of the phone.
2. Insert your 4G compatible SIM card(s) into the designated slot(s) with the gold contacts facing down. Ensure it clicks into place.
3. Insert the 1800mAh battery into the battery compartment, aligning the contacts.
4. Replace the back cover until it securely snaps into place.

3.2. Charging the Phone

Before first use, fully charge the phone battery. The Artfone A400 comes with a convenient charging dock.

1. Connect the USB cable to the charging dock and then to a power adapter (not included) or a USB port.
2. Place the Artfone A400 phone into the charging dock, ensuring the charging contacts align. The phone will

indicate that it is charging.

3. Alternatively, you can connect the USB cable directly to the phone's charging port.



Figure 3.1: Artfone A400 phone and charging dock.

4. OPERATING INSTRUCTIONS

4.1. Power On/Off

- To power on: Press and hold the red **End Call/Power** button until the screen lights up.
- To power off: Press and hold the red **End Call/Power** button until the power off options appear, then select 'Power off'.

4.2. Making and Receiving Calls

- To make a call: Dial the number using the keypad and press the green **Call** button.
- To receive a call: Press the green **Call** button when the phone rings.
- To end a call: Press the red **End Call** button.

**High quality PU rubber
Big Fonts Big Keys, Easy to Use.**



Figure 4.1: Large buttons and clear display for easy operation.

4.3. SMS Messaging

Navigate to the 'Message' menu to compose and read text messages. The large keypad facilitates easy typing.

4.4. Contacts Management

The phone supports storing up to 1000 contacts with photo caller ID. Navigate to the 'Contacts' menu to add, edit, or delete entries.

4.5. Speed Dial Function

Assign frequently called numbers to speed dial keys for quick access:

- **M1/M2:** Dedicated speed dial buttons. Configure these in the settings.
- **Keys 2-9, *, #:** Press and hold these keys to dial a pre-assigned contact. Configure these in the speed dial settings.

4.6. SOS Emergency Function

The SOS button provides a critical safety feature, allowing you to quickly contact pre-set emergency numbers.

1. **Setting up SOS numbers:** Go to 'Settings' > 'SOS Settings' to add up to 5 emergency contacts.
2. **Using the SOS button:** In an emergency, press and hold the SOS button located on the back of the phone. The phone will automatically dial the pre-set numbers sequentially and send an alert SMS.



Figure 4.2: SOS button and emergency contact setup.

4.7. Camera

The built-in 2MP HD camera allows you to capture photos. Access the camera from the main menu or by pressing the dedicated camera button (if available).

4.8. Time Voice Announcement

To hear the current time announced, press and hold the **Volume +** button for 3 seconds.

Time reporting button



Figure 4.3: Activating time voice announcement.

4.9. Multimedia and Tools

The Artfone A400 includes several useful features:

- **FM Radio:** Listen to your favorite radio stations.
- **Bluetooth:** Connect to compatible Bluetooth devices like headsets.
- **Calculator:** Perform basic arithmetic operations.
- **Alarm:** Set multiple alarms for reminders.
- **Calendar:** View dates and manage events.
- **Audio/Video Playback:** Play media files stored on the phone (requires a memory card, not included).

User-friendly UI, excellent operation.



Figure 4.4: Overview of the user-friendly interface menus.

5. MAINTENANCE

5.1. Battery Care

The Artfone A400 is equipped with an 1800mAh battery designed for long standby and talk times. To maximize battery life:

- Always use the provided charging dock or USB cable for charging.
- Avoid extreme temperatures, which can degrade battery performance.
- Do not leave the phone uncharged for extended periods.

Real 1800mAh,super long standby.



1800mAh

Figure 5.1: The 1800mAh battery provides extended usage.

5.2. Cleaning

Use a soft, dry cloth to clean the phone's screen and body. Avoid using harsh chemicals or abrasive materials.

6. TROUBLESHOOTING

If you encounter issues with your Artfone A400, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Phone does not power on.	Battery may be depleted. Charge the phone for at least 30 minutes. Ensure battery is correctly inserted.
Cannot make or receive calls.	Check SIM card insertion. Ensure you have network signal. Verify your SIM card is active and has credit/plan.

Problem	Possible Cause / Solution
Poor call quality / Low volume.	Adjust volume settings. Ensure nothing is blocking the speaker or microphone. Move to an area with better network coverage.
SOS function not working.	Ensure SOS numbers are correctly set up in the phone's settings. Verify network signal.
Phone freezes or is unresponsive.	Remove and reinsert the battery to perform a soft reset.

7. SPECIFICATIONS

Feature	Detail
Model Name	ARF-A400+001
Cellular Technology	4G
Wireless Carrier	Unlocked (Works best with T-Mobile, SpeedTalk, Tello, MetroPCS, RedPocket. Not compatible with Verizon.)
Operating System	Nucleus OS
Display	2.4" High-Contrast Screen
Battery Capacity	1800mAh (up to 10 hours talk time, 7 days standby)
Camera	2MP HD Camera
Memory Storage Capacity	1 GB
RAM Memory Installed Size	48 MB
CPU Model	MTK 8121
CPU Speed	1000 MHz
Item Weight	10.4 ounces
Color	Silver
Included Components	USB Cable, Charging Dock, Battery

Box speaker&receiver

Pure back design,makes pure sound



Figure 7.1: Box speaker and receiver for clear sound.

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your purchase or contact Artfone customer service directly. Keep your purchase receipt as proof of purchase.

Manufacturer: artfone

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