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› Zebronics Thunder Neo Wireless Headphone User Manual (Model ZEB-WHP 12)

## ZEBRONICS ZEB-WHP 12

# Zebronics Thunder Neo Wireless Headphone User Manual

Model: ZEB-WHP 12

## INTRODUCTION

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Thank you for choosing the Zebronics Thunder Neo Wireless Headphone. This manual provides essential information for setting up, operating, and maintaining your new headphones. Please read it carefully to ensure optimal performance and longevity of your device.

## WHAT'S IN THE BOX

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- Headphone - 1 Unit
- Aux Cable - 1 Unit
- Charging Cable (Type-C) - 1 Unit
- QR Code Guide - 1 Unit

## PRODUCT OVERVIEW & KEY FEATURES

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*The Zebronics Thunder Neo Wireless Headphone in blue.*

The Zebronics Thunder Neo headphones are designed for an immersive audio experience with advanced features for both music and gaming.

### **Audio Performance**

# 40mm Drivers

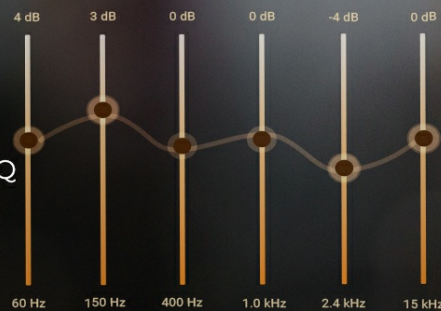


Powerful 40mm drivers deliver deep bass and clear balanced audio for an immersive listening experience

**40mm Dynamic Drivers:** Experience rich, immersive sound with deep bass and clear audio, powered by high-performance 40mm drivers.

## 3 EQ Mode

Switch between multiple EQ modes to customize your audio experience based on your music preference



**3 EQ Modes:** Customize your audio experience with three distinct equalizer modes: Sound Monster for enhanced bass, Vocal Enhancer for clearer vocals, and Equalizer for a balanced audio profile.

## Connectivity & Performance

### Gaming Mode (Low Latency)

Experience low latency audio for smooth and responsive gameplay with minimal delay and accurate sound sync




**Gaming Mode:** Enjoy a smooth, low-latency gaming experience, ensuring minimal delay and accurate sound synchronization for competitive play.



## BT v6.0 | AUX Support

Enjoy flexible connectivity with Bluetooth AUX and Micro SD support for uninterrupted and versatile playback

**Versatile Connectivity:** Features Bluetooth v5.4 for seamless wireless connection and an AUX port for wired playback, offering flexible usage options.



## Dual Pairing

Connect two devices simultaneously and switch between them seamlessly for added convenience

**Dual Pairing:** Connect your headphones to two devices simultaneously and switch between them effortlessly for a hassle-free listening experience.

### Battery & Charging

True Playback  
**50h**  
at 100% Volume



Enjoy long-lasting 50h\* playback ensuring uninterrupted music calls and daily usage on a single charge

**Extended Playtime:** Enjoy up to 60 hours of continuous playback at 50% volume on a single charge, powered by a built-in rechargeable battery.

## Rapid Charging

10mins Charge = 10Hrs\* Use

Charge quickly and enjoy extended playback with fast charging support designed for convenience and efficiency

\*at 100% Volume



**Rapid Charge:** Get up to 7 hours of listening time with just 10 minutes of charging via the Type-C port.

### Comfort & Control

## Soft & Comfortable Cushion

Designed with soft ear cushions to provide long lasting comfort for extended listening sessions



**Soft Ear Cushions:** Designed for maximum comfort, these lightweight, ergonomic headphones feature soft ear cushions for

extended wear.



**Adjustable Headband:** Achieve a comfortable and secure fit with the easily adjustable headband.



**Media Controls:** Convenient onboard buttons allow for easy control of music playback, calls, and volume.



**Voice Assistant Support:** Access your device's voice assistant (e.g., Google Assistant, Siri) for hands-free control of music, calls, and alarms.



## Call Function with ENC

Make clear calls with ENC technology reducing background noise for enhanced voice clarity in any environment

**Environmental Noise Cancellation (ENC):** Enjoy clear calls with reduced background noise, ensuring your voice is heard clearly in various environments.

## SETUP

### Charging the Headphones

Before first use, fully charge your Zebronics Thunder Neo headphones. Use the provided Type-C charging cable to connect the headphones to a USB power source (e.g., computer, wall adapter). The LED indicator will show charging status. A full charge takes approximately 1.5-2 hours. For rapid charging, a 10-minute charge provides up to 7 hours of playback.

### Bluetooth Pairing

1. Ensure the headphones are fully charged.
2. Press and hold the Power button until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "ZEB-THUNDER NEO" from the list of devices.
5. Once connected, the LED indicator will show a steady blue light or flash slowly.

**Dual Pairing:** To connect to a second device, first disconnect from the current device or put the headphones back into pairing mode. Connect to the second device. The headphones will remember both devices and can switch between them when both are in range and Bluetooth is active.

### Wired Connection (AUX)

To use the headphones with a wired connection, plug one end of the provided 3.5mm AUX cable into the headphone's AUX port and the other end into your audio device's 3.5mm audio jack. The headphones will automatically switch to AUX mode.

## OPERATING INSTRUCTIONS

### Basic Controls

- **Power On/Off:** Press and hold the Power button.
- **Play/Pause:** Short press the Multi-function button (usually the center button).
- **Volume Up/Down:** Short press the Volume + / Volume - buttons.
- **Next Track/Previous Track:** Long press the Volume + / Volume - buttons.
- **Answer/End Call:** Short press the Multi-function button.
- **Reject Call:** Long press the Multi-function button.

- **Activate Voice Assistant:** Double-press the Multi-function button.

## EQ Modes

To switch between the 3 EQ modes (Sound Monster, Vocal Enhancer, Equalizer), locate the dedicated EQ button on the headphones and press it to cycle through the available modes.

## Gaming Mode

Activate Gaming Mode for reduced audio latency during gameplay. Refer to the QR code guide for specific button presses to enable/disable this mode.

## MAINTENANCE

- Clean the headphones regularly with a soft, dry cloth.
- Avoid using harsh chemicals or abrasive materials.
- Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures.
- Do not expose the headphones to water or excessive moisture.
- Handle the cables gently to prevent damage.

## TROUBLESHOOTING

Problem	Solution
Headphones not turning on	Ensure the battery is charged. Connect to a power source and try again.
Cannot pair via Bluetooth	<ul style="list-style-type: none"><li>◦ Ensure headphones are in pairing mode (flashing blue/red LED).</li><li>◦ Make sure Bluetooth is enabled on your device.</li><li>◦ Move headphones closer to your device.</li><li>◦ Forget "ZEB-THUNDER NEO" from your device's Bluetooth list and try pairing again.</li></ul>
No sound	<ul style="list-style-type: none"><li>◦ Check volume levels on both headphones and connected device.</li><li>◦ Ensure headphones are properly paired or AUX cable is securely connected.</li><li>◦ Try playing audio from a different source.</li></ul>
Poor call quality (ENC)	<ul style="list-style-type: none"><li>◦ Ensure the microphone is not obstructed.</li><li>◦ Move to a quieter environment if possible.</li><li>◦ Check your device's call settings.</li></ul>

## SPECIFICATIONS

- **Brand:** ZEBRONICS
- **Model Name:** ZEB-THUNDER NEO
- **Model Number:** ZEB-WHP 12
- **Colour:** Blue (Current variant)
- **Ear Placement:** Over Ear
- **Form Factor:** On Ear
- **Noise Control:** Environmental Noise Cancellation (ENC)

- **Audio Driver Type:** Dynamic Driver
- **Driver Size:** 40mm
- **Frequency Range:** 20Hz - 20,000Hz
- **Bluetooth Version:** 5.4
- **Wireless Technology Type:** Bluetooth
- **Headphone Jack:** 3.5 mm Jack
- **Control Method:** Push Button, Voice
- **Battery Average Life:** Up to 60 Hours (at 50% volume)
- **Rapid Charge:** 10 Minutes charge for 7 Hours use
- **Compatible Devices:** Tablets, Desktops, Cellphones, Laptops, Smart Speaker, Television
- **Product Features:** Environmental Noise Cancellation, 3 EQ Modes, Gaming Mode, Dual Pairing, Voice Assistant
- **Material:** Plastic with soft cushioning
- **Item Weight:** 160 Grams
- **Country of Origin:** India

## WARRANTY & SUPPORT

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Your Zebronics Thunder Neo Wireless Headphone comes with a **1-year carry-in service center warranty** from the date of purchase. Please retain your purchase receipt for warranty claims.

For technical support, service, or further inquiries, please refer to the contact information provided in the QR code guide included in your package or visit the official ZEBRONICS website.

## PRODUCT VIDEO OVERVIEW

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*Official product video showcasing the Zebronics Thunder Neo Wireless Headphone features, including 40mm drivers, Environmental Noise Cancellation, up to 60 hours battery life, and available color options.*