

JBES A9

JBES A9 Bluetooth 5.4 Wireless Earbuds User Manual

Model: A9

1. IMPORTANT SAFETY INFORMATION

Please read all safety instructions carefully before using this product. Keep this manual for future reference.

- Do not expose the earbuds or charging case to extreme temperatures (above 60°C or below -10°C).
- Avoid dropping, hitting, or disassembling the device.
- Keep away from water and moisture; although the earbuds are IP5 water-resistant, the charging case is not.
- Do not use abrasive cleaners or harsh chemicals to clean the device.
- Use only the provided charging cable or a certified USB-C cable for charging.
- Prolonged exposure to high volume levels may cause hearing damage. Adjust volume to a moderate level.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- JBES A9 Wireless Earbuds (L/R)
- Wireless Charging Case
- USB-C Charging Cable
- Ear Tips (various sizes)
- User Manual

3. PRODUCT OVERVIEW

Familiarize yourself with the components of your JBES A9 Wireless Earbuds.

Earbud Components:

- Touch Control Area
- LED Indicator Light
- Microphone (x2 per earbud for ENC)
- Charging Contacts
- Ear Tip

Charging Case Components:

- Earbud Charging Slots
- LED Digital Battery Display
- USB-C Charging Port

4. SETUP

4.1 Charging the Earbuds and Case

For first-time use, fully charge the earbuds and charging case.

1. Place the earbuds into the charging case. Ensure the charging contacts align.
2. Connect the USB-C charging cable to the charging port on the case and to a power source (e.g., computer, wall adapter).
3. The LED digital display on the case will show the battery percentage. The earbuds' LED indicators will light up during charging and turn off when fully charged.
4. A full charge for the case takes approximately 1 hour. Earbuds charge automatically when placed in the case.

Note: A 10-minute charge provides approximately 1 hour of playback.

4.2 Bluetooth Pairing

The earbuds will automatically enter pairing mode when removed from the charging case.

1. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.
2. On your device (smartphone, PC, TV), enable Bluetooth.
3. Search for Bluetooth devices and select "JBES A9" from the list.
4. Once connected, the earbuds' LED indicators will turn off or flash slowly. A voice prompt will confirm the connection.

Note: The earbuds support mono mode. You can use either earbud independently. To switch to stereo, simply take the second earbud out of the case.

4.3 Wearing the Earbuds

Choose the ear tips that provide the best seal and comfort for optimal sound quality and noise cancellation.

1. Gently insert the earbud into your ear canal.
2. Rotate the earbud slightly until it fits snugly and comfortably.

5. OPERATING INSTRUCTIONS

The JBES A9 earbuds feature intuitive touch controls.

Touch Control Functions

Action	Left Earbud	Right Earbud
Play/Pause	Single Tap	Single Tap
Next Track	Double Tap	Double Tap
Previous Track	Triple Tap	Triple Tap
Volume Up	Press and Hold (2s)	N/A
Volume Down	N/A	Press and Hold (2s)
Answer/End Call	Single Tap	Single Tap
Reject Call	Press and Hold (2s)	Press and Hold (2s)
Activate Voice Assistant	Quadruple Tap	Quadruple Tap

6. MAINTENANCE

6.1 Cleaning

Regular cleaning helps maintain optimal performance and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For ear tips, remove them and clean with a mild soap solution, then rinse thoroughly and dry completely before reattaching.
- Gently clean the charging contacts on both the earbuds and the case with a dry cotton swab.

6.2 Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged.

- Store in a cool, dry place away from direct sunlight.
- Avoid storing in areas with extreme temperatures or high humidity.

6.3 Water Resistance (IP5)



The JBES A9 earbuds are rated IP5 for water resistance, meaning they are protected against low-pressure water jets from any direction. This makes them suitable for sports and use in light rain.

Important:

- The charging case is **not** water-resistant. Do not expose it to liquids.
- Do not intentionally submerge the earbuds in water.
- If the earbuds get wet, wipe them dry thoroughly before placing them back in the charging case to prevent damage.

This image shows the JBES A9 wireless earbuds, highlighting their water-resistant design. The earbuds are white with a sleek stem, and a blue LED indicator is visible on each, suggesting they are powered on or in pairing mode. They are placed on a textured grey background with numerous water droplets, emphasizing their IP5 water resistance.

7. TROUBLESHOOTING

If you encounter issues, try the following solutions:

- **No Sound/Poor Sound Quality:**
 - Ensure earbuds are charged.
 - Check Bluetooth connection on your device.
 - Increase volume on both earbuds and your device.
 - Clean ear tips and earbud mesh for any debris.
 - Try re-pairing the earbuds with your device.
- **Earbuds Not Pairing with Each Other:**
 - Place both earbuds back into the charging case, close the lid, wait a few seconds, then open and remove them again.
 - Ensure both earbuds have sufficient battery.
- **Earbuds Not Charging:**
 - Ensure the charging case is charged.

- Clean the charging contacts on both earbuds and the case.
- Try a different USB-C cable and power adapter.
- **Touch Controls Not Responding:**
 - Ensure your fingers are clean and dry.
 - Restart the earbuds by placing them in the case and taking them out again.

8. SPECIFICATIONS

Feature	Detail
Model Number	A9
Brand	JBES
Bluetooth Version	5.4
Ear Placement	In-ear
Form Factor	Earbuds
Impedance	32 Ohms
Noise Control	Environmental Noise Cancellation (ENC)
Control Method	Touch
Frequency Range	20 Hz - 20,000 Hz
Audio Driver Type	Dynamic (13mm)
Water Resistance	IP5 (Earbuds only)
Earbud Battery Life	Up to 7 hours (single charge)
Total Playtime (with case)	Up to 60 hours (at 60% volume)
Charging Time (Case)	Approx. 1 hour
Charging Port	USB-C
Compatible Devices	Smartphones (iPhone, Android), PC, TV
Internal Material	ABS, TPE

9. WARRANTY AND SUPPORT

JBES provides customer support for its products. If you encounter any issues or have questions not covered in this manual, please contact our official customer service.

Refer to your purchase documentation or the official JBES website for specific warranty terms and contact information.

