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› [COZIOWOW Outdoor Wooden Cat Catio CWP0397 Instruction Manual](#)

COZIOWOW CWP0397

COZIOWOW Outdoor Wooden Cat Catio (Model CWP0397) Instruction Manual

Comprehensive guide for assembly, operation, and maintenance.

1. INTRODUCTION

Thank you for choosing the COZIOWOW Outdoor Wooden Cat Catio, Model CWP0397. This manual provides detailed instructions for the safe assembly, operation, and maintenance of your new cat enclosure. Please read this manual thoroughly before beginning assembly and retain it for future reference.



Image 1.1: The COZIOWOW Outdoor Wooden Cat Catio, Model CWP0397, providing a safe outdoor space for cats.

2. SAFETY INSTRUCTIONS

- Always assemble the catio on a flat, stable surface.
- Ensure all screws and fasteners are securely tightened before use. Periodically check for loose connections.
- Keep small parts and assembly tools away from children and pets during assembly.
- Do not allow children to climb on or play inside the catio.
- Verify the weight capacity of each platform (44 lbs) and do not exceed it.
- Regularly inspect the catio for any damage, especially to the wood and mesh. Replace damaged parts immediately.
- When moving the catio, ensure all casters are unlocked. Lock casters once the catio is in its desired position to prevent accidental movement.

3. PARTS LIST

Before assembly, carefully unbox all components and verify that all parts listed below are present and undamaged. Refer to the included hardware packets for labeled fasteners.



Image 3.1: Product Unboxing & Assembly Guide overview.

If any parts are missing or damaged, please contact COZIWOW customer support immediately.

4. SETUP AND ASSEMBLY

Assembly is required for this product. Follow the step-by-step instructions provided in the included manual. All parts are pre-drilled and labeled for ease of assembly. A power drill may assist in tightening screws, but hand tools are sufficient.

1. **Check Package:** Inspect the shipping box for any damage before opening.
2. **Verify Parts:** Open the box and check all accessories against the parts list in the manual. Ensure all labeled hardware packets are present.
3. **Assemble:** Follow the detailed, step-by-step instructions provided in the manual. Attach panels, platforms, and the top condo using the designated screws and fasteners.
4. **Install Casters:** Securely attach the four heavy-duty metal casters to the base of the catio. Ensure the lockable wheels function correctly.
5. **Test Function:** After assembly, check that all moving parts, including doors and caster locks, operate properly.
6. **Use with Pet:** Once fully assembled and checked, introduce your cat(s) to their new enclosure safely.



Image 4.1: Key features for assembly and use, including weather resistance and easy mobility.

5. OPERATING INSTRUCTIONS

5.1 Mobility

The COZIOWOW Catio is designed for easy movement between indoor and outdoor locations. To move the catio:

- Ensure all caster locks are disengaged.
- Gently push or pull the catio to its desired location.
- Once positioned, engage the locks on all four casters to secure the catio in place.



EASY TO MOVE



Caster with brake



Rotate freely



Image 5.1: Demonstrating the easy mobility of the catio with its lockable casters.

5.2 Access and Interaction

The catio features two lockable mesh doors for convenient access:

- **Main Door:** A large door on the front allows for easy entry and exit for cats, as well as for cleaning and placing items inside.
- **Lower Door:** A smaller door located beneath the bottom shelf provides additional access, particularly useful for cleaning the lower level or for smaller cats.
- Always ensure doors are securely latched when cats are inside to prevent escape.

Product Unboxing & Assembly Guide

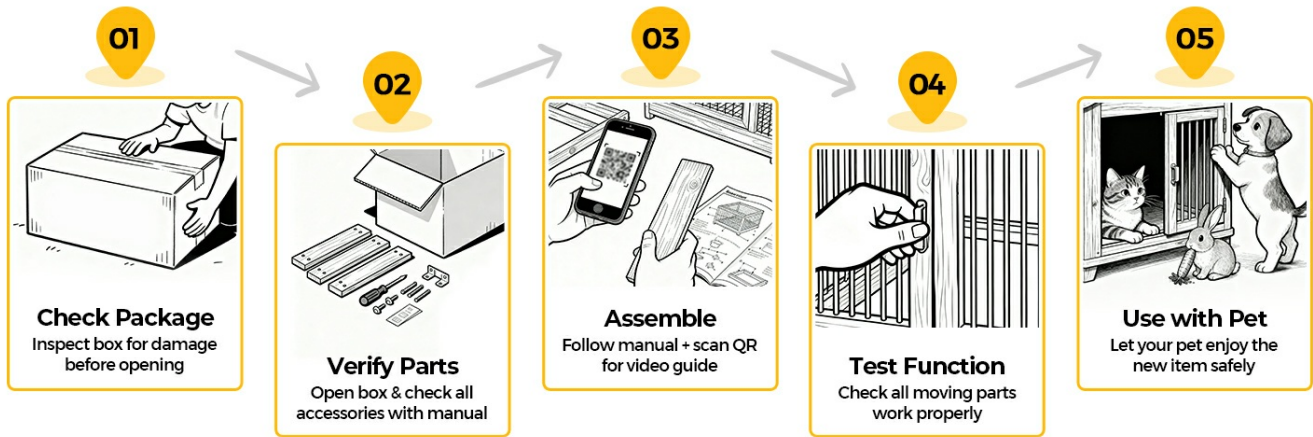


Image 5.2: Features for easier interaction and cleaning, including large doors and a removable bottom.

5.3 Cat Comfort and Play

The catio includes two platforms and a top-level condo to support natural cat behaviors:

- Cats can jump between platforms for exercise and exploration.
- The top condo provides a secure and elevated space for napping and observing surroundings.
- Consider adding toys, bedding, and a litter box to enhance your cat's experience within the enclosure.

SPACIOUS LIVING&PLAY AREA

Enough for 2-3 cats



Image 5.3: Spacious living and play area with multiple platforms for cats.

6. MAINTENANCE

6.1 Cleaning

- Regularly clean the interior surfaces of the catio using pet-safe cleaning products.
- The wide opening doors facilitate easy access for routine cleaning.
- For thorough cleaning, the bottom panel can be removed.

6.2 Inspection

- Periodically check all wooden components for signs of wear, splintering, or weather damage.
- Inspect the galvanized mesh for any bends, breaks, or sharp edges that could harm your pet.
- Ensure all screws, bolts, and latches remain tight. Tighten any loose fasteners.
- Check caster wheels for smooth operation and ensure locks engage properly.

6.3 Weather Protection

While the catio is constructed from weather-resistant natural wood and features a protective spray paint finish, prolonged exposure to extreme weather conditions may affect its longevity. Consider additional protection during heavy rain or snow, such as a tarp, especially over the roof area which includes a screen section.



Image 6.1: Materials used for outdoor durability: natural wood, protective paint, and galvanized mesh.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Difficulty during assembly	Misaligned holes, incorrect parts, or insufficient tightening.	Refer to the step-by-step manual. Ensure correct parts are used for each step. Use a power drill for easier tightening if needed. If holes are significantly misaligned, contact customer support.

Problem	Possible Cause	Solution
Catio is unstable or wobbly	Loose fasteners, uneven assembly, or uneven ground.	Check and tighten all screws and bolts. Ensure the catio is placed on a level surface.
Doors do not close or latch properly	Misalignment during assembly, bent hinges, or damaged latch.	Inspect hinges and latches for damage. Adjust door alignment if possible. Ensure the catio frame is square.
Casters not rolling smoothly or locking	Debris in wheels, damaged casters, or engaged locks.	Clear any debris from the wheels. Ensure caster locks are fully disengaged for movement and fully engaged for stability. Replace damaged casters if necessary.

8. SPECIFICATIONS

- Model:** CWP0397
- Brand:** COZIOWOW
- Overall Dimensions (L x W x H):** 35.4" x 28" x 66"
- Item Weight:** 50 Pounds
- Material:** Pine Wood, Galvanized Wire
- Platform Weight Capacity:** 44 lbs per platform
- Color:** Gray
- Features:** 2 platforms, top condo, 4 lockable casters, 2 lockable mesh doors.



PRODUCT DIMENSION

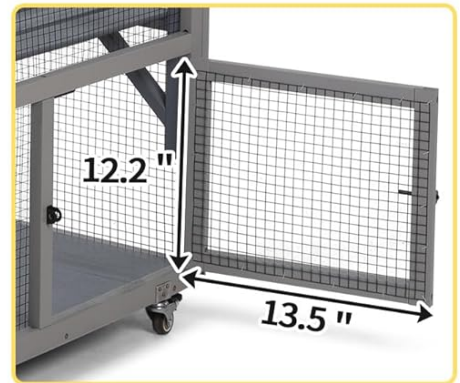
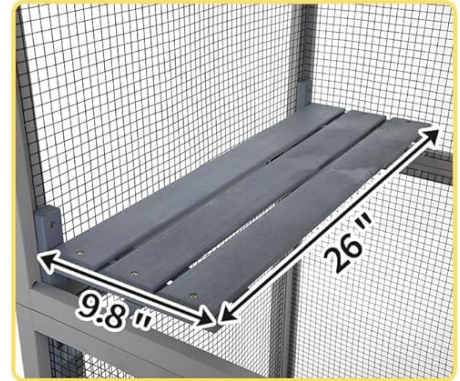
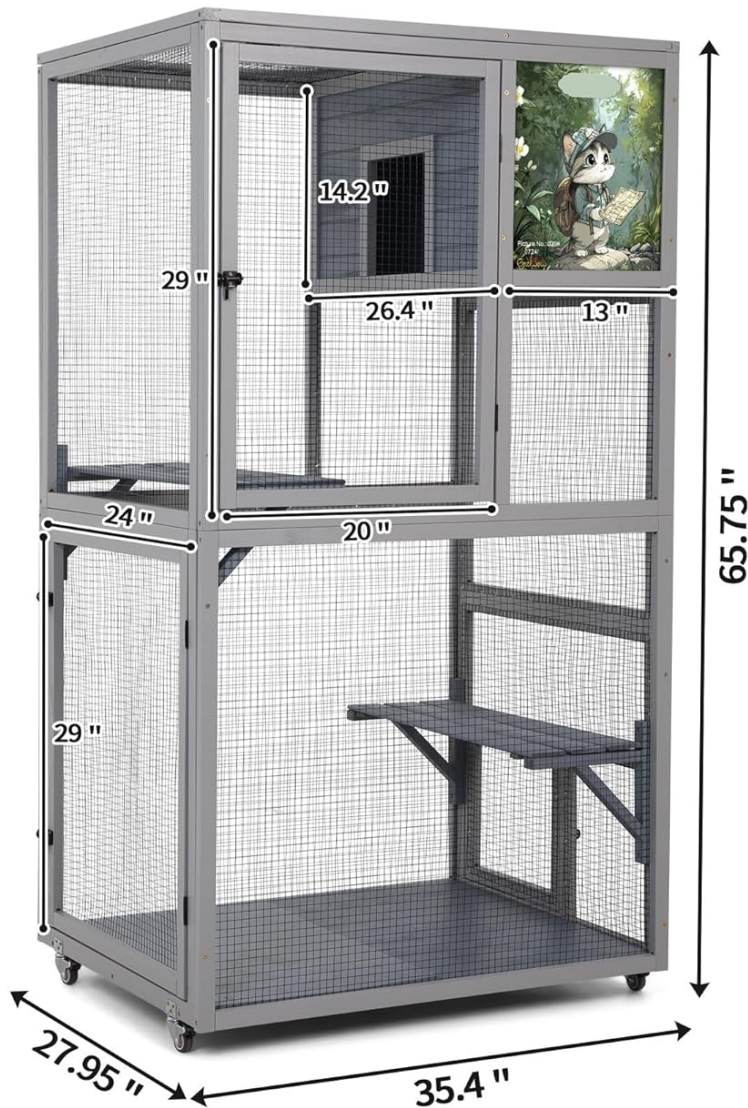


Image 8.1: Detailed product dimensions of the COZIOWOW Catio.

9. WARRANTY AND CUSTOMER SUPPORT

This COZIOWOW product is covered by a **1-Year Manufacturer Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, missing parts, assembly assistance, or any other inquiries, please contact COZIOWOW customer support. Please have your model number (CWP0397) and proof of purchase ready when contacting support.



Built for Your Cat, Backed by Our Promise


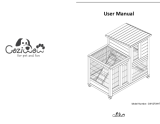
- Love It or Return It
- 1~Year Protection Period
- 24/7 After-Sales Support

Image 9.1: COZIOWOW's commitment to product quality and customer support.

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Related Documents - CWP0397

	<p>Coziwow CWP0333 User Manual</p> <p>User manual for the Coziwow CWP0333 pet enclosure, providing assembly instructions and customer support information.</p>
	<p>Coziwow CW12B0379 User Manual: Assembly Instructions for Wooden Outdoor Cat Enclosure</p> <p>Comprehensive user manual and assembly guide for the Coziwow CW12B0379 wooden outdoor cat enclosure, run, and playpen. Features a detailed hardware list, step-by-step instructions, and troubleshooting tips.</p>
	<p>COZIOWOW CWP0388 User Manual: Assembly Instructions for Insulated Wooden Cat House</p> <p>Comprehensive user manual for assembling the COZIOWOW CWP0388 insulated wooden cat house. Includes step-by-step instructions, hardware lists, and tips for proper installation.</p>
	<p>COZIOWOW CW12H0635-T01 Bird Cage FAQ: Outdoor Aviary Features, Dimensions & Assembly</p> <p>Find answers to common questions about the COZIOWOW CW12H0635-T01 bird cage, including its outdoor suitability, dimensions, included parts, assembly instructions, and material specifications.</p>

	<p>COZIOWOW CWP0339 Wooden Rabbit Cage User Manual and Assembly Guide</p> <p>This user manual provides comprehensive instructions for assembling and using the COZIOWOW CWP0339 wooden rabbit cage. It includes a detailed hardware list, step-by-step assembly guides with textual descriptions of diagrams, and contact information for support. Learn how to properly assemble your pet's new enclosure.</p>
	<p>Coziwow CW12F0417 Pet House User Manual and Assembly Guide</p> <p>Comprehensive user manual and assembly instructions for the Coziwow CW12F0417 pet house. Includes hardware list, step-by-step assembly guide, and customer support information.</p>