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## EUHOMY CIM010-0812

# EUHOMY Commercial Under Counter Ice Maker Machine

Model: CIM010-0812

Brand: EUHOMY

## INTRODUCTION

Thank you for choosing the EUHOMY Commercial Under Counter Ice Maker Machine. This manual provides essential information for the safe operation, installation, maintenance, and troubleshooting of your new ice maker. Please read this manual thoroughly before use and retain it for future reference.

## SAFETY INSTRUCTIONS

- Ensure the ice maker is connected to a grounded power outlet.
- Do not operate the machine with a damaged power cord or plug.
- Keep the machine upright for at least 24 hours before initial use to allow refrigerant to settle.
- Do not block ventilation openings on the appliance.
- Only use potable water for ice production.
- Unplug the appliance before cleaning or performing any maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

## WHAT'S IN THE BOX

Upon unpacking, please verify that all components are present and undamaged:

- EUHOMY Commercial Under Counter Ice Maker Machine
- Ice Shovel
- Drain Hose
- Water Hose
- Electric Drain Pump
- User Manual (this document)



Figure 1: Ice Maker and Included Accessories

## PRODUCT FEATURES

- **High Ice Production Capacity:** Produces up to 100 lbs of clear ice cubes per day, with 40 cubes every 10-18 minutes.

# 100 LBS/DAY OF CUBE ICE

Make Up to 100 lbs of Cube Ice a Day – Enjoy the Chill  
in Every Bite



Figure 2: Daily Ice Production Capacity

- **Large Storage Bin:** Features a 24 lb removable ice storage container for a continuous supply.

## REMOVEABLE ICE BIN WITH 24 LBS STORAGE

Removeable Ice Bin Design—Grab ice as needed, perfect for parties, BBQs, and daily drinks



Figure 3: Ice Storage Bin

- **Electric Drain Pump:** Ensures efficient water drainage without relying on gravity, extending the machine's lifespan.
- **Compact & Versatile Design:** Dimensions of 14.96 x 18.47 x 33.99 inches (including adjustable feet) allow for built-in under-counter installation or freestanding use.

## PRODUCT DIMENSION

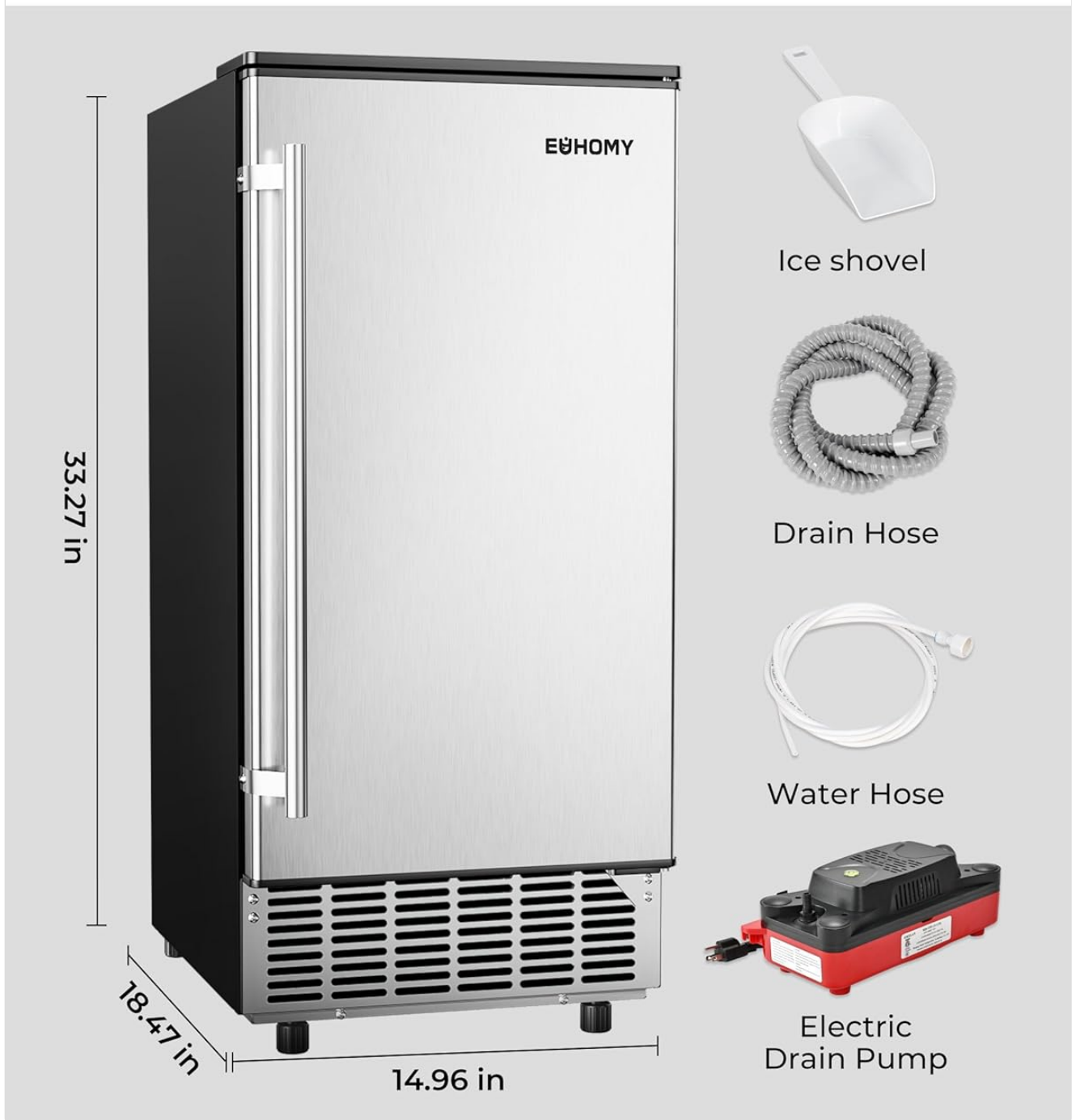


Figure 4: Product Dimensions and Components

- **Reversible Door:** The stainless steel door can be installed with left or right hinges for flexible placement.
- **3-Layer Insulation:** The housing material provides excellent cold insulation, keeping ice cubes frozen longer.



# 3 LAYER INSULATION

Keep Ice from melting up to 8H



Figure 5: 3-Layer Insulation Diagram

- **Smart LCD Control Panel:** Displays ambient temperature, allows adjustment of ice cube size, and features a 24-hour timer.

## LCD DISPLAY PANEL

Smart LCD panel is easy to use, and bright LCD display lets you check machine status instantly

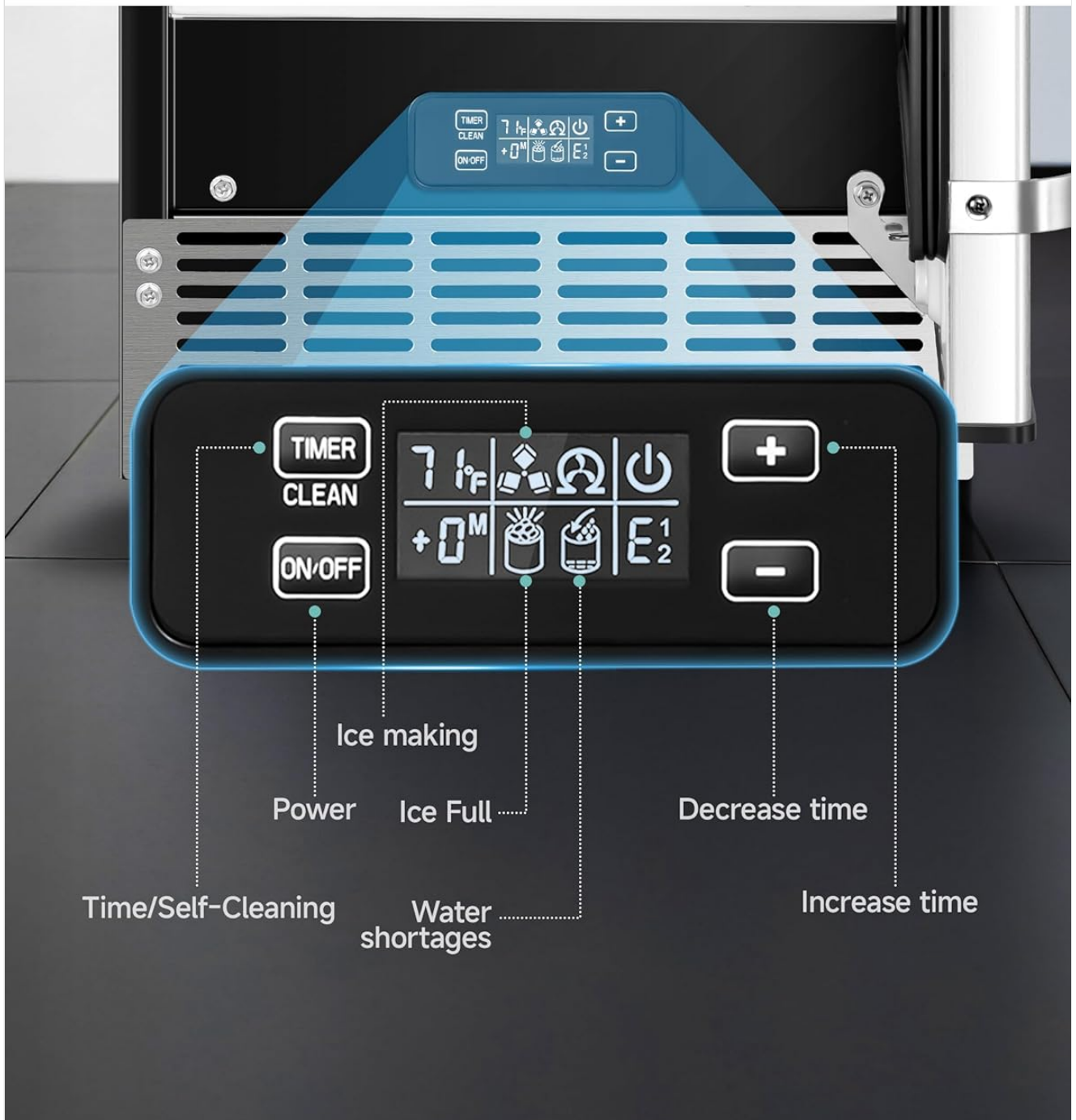


Figure 6: LCD Control Panel Overview

- **Self-Cleaning Function:** Activated by pressing the "Timer Clean" button for 5 seconds, simplifying maintenance.

# AUTOMATIC CLEANING

Press "Clean" button for 5s to self-cleaning program and enjoy safer, fresher ice with minimal maintenance



Figure 7: Automatic Cleaning Process

## SETUP AND INSTALLATION

Before installation, ensure the unit has been upright for at least 24 hours. Choose a location with proper ventilation and access to a water supply and drain.

### Connecting Water and Drain

1. **Connect to Faucet:** Attach the provided water hose to a potable water supply.



2. **Connect Drain Hose:** Connect the drain hose from the ice maker to the electric drain pump.
3. **Connect Electric Pump:** Ensure the electric drain pump is properly connected and positioned to discharge water to a suitable drain.
4. **Connect to Power:** Plug the ice maker and the electric drain pump into grounded electrical outlets.

## EASY TO INSTALL

Efficient Drainage to Avoid Water Accumulation

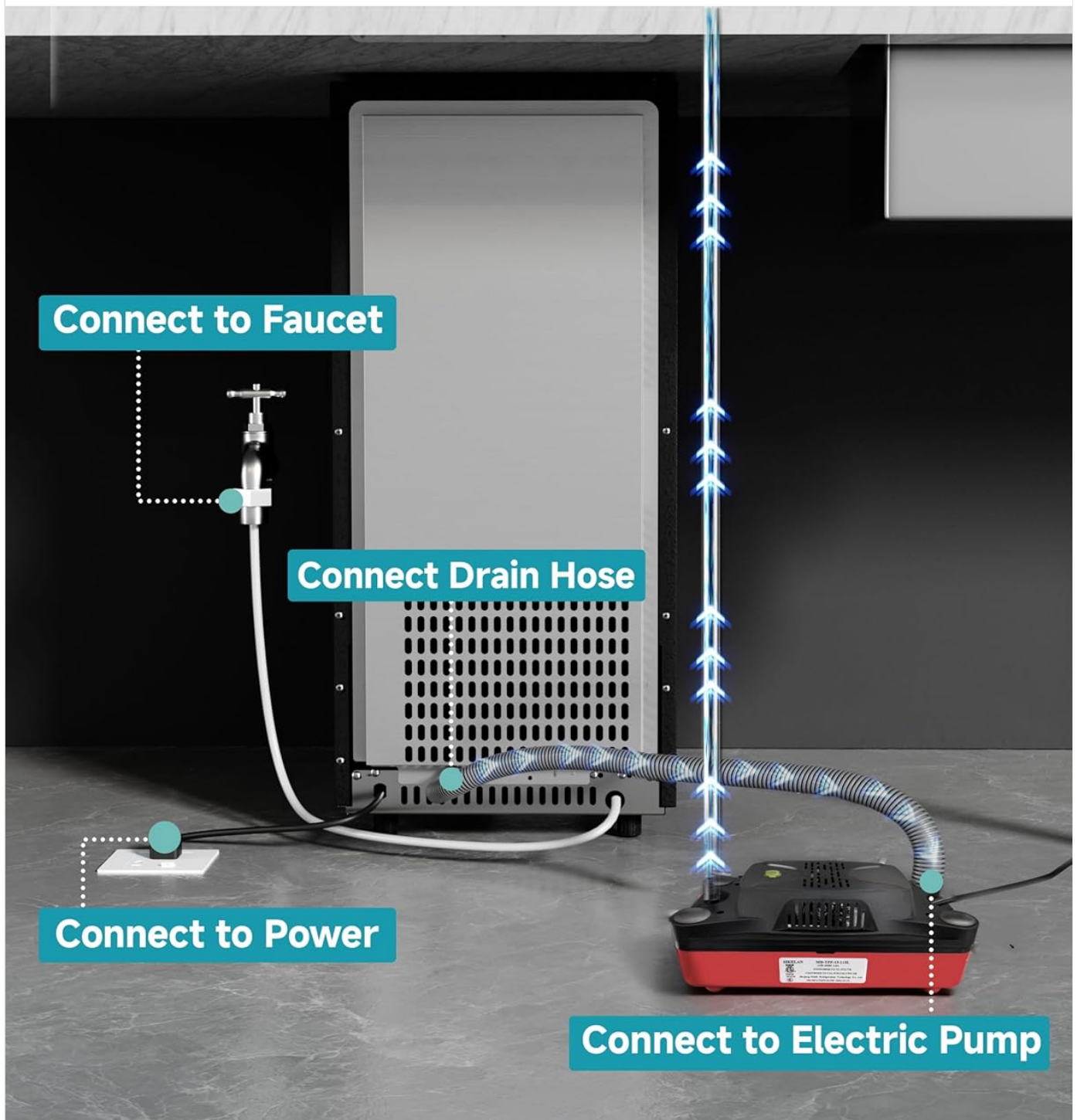


Figure 8: Installation Connections

### Adjusting Feet

The ice maker is equipped with adjustable feet. Rotate the feet to customize the height and ensure stable operation on uneven surfaces.

## OPERATING INSTRUCTIONS

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### Initial Start-up

1. After connecting water and power, press the "ON/OFF" button on the control panel to start the ice making process.
2. The machine will automatically fill with water and begin producing ice.

### Control Panel Functions

Refer to Figure 6 for the layout of the control panel.

- **ON/OFF Button:** Powers the unit on or off.
- **TIMER/CLEAN Button:**
  - Short press: Activates the 24-hour timer function.
  - Press and hold for 5 seconds: Initiates the self-cleaning cycle.
- **"+" and "-" Buttons:** Adjust the ice-making time to customize ice cube thickness. Also used to set the timer duration.
- **Display Indicators:**
  - Ice Making: Indicates the machine is actively producing ice.
  - Power: Indicates the machine is powered on.
  - Ice Full: Illuminates when the ice storage bin is full.
  - Water Shortages: Illuminates when the water supply is low or interrupted.
  - Ambient Temperature: Displays the current ambient temperature.

### Using the Timer Function

The 24-hour timer allows you to program the machine to start or stop at a specific time.

1. Press the "TIMER/CLEAN" button once.
2. Use the "+" and "-" buttons to set the desired delay time (in hours) for the machine to start or stop.
3. The timer will activate after a few seconds of inactivity.

## MAINTENANCE

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Regular maintenance is crucial for the longevity and efficient operation of your ice maker.

### Self-Cleaning Function

1. Ensure the ice maker is connected to a water supply.
2. Press and hold the "TIMER/CLEAN" button for 5 seconds. The machine will enter self-cleaning mode.
3. The self-cleaning cycle will run automatically. Once complete, the machine will return to standby mode.

### Manual Cleaning

- **Exterior:** Wipe the exterior with a soft cloth and mild detergent. Do not use abrasive cleaners.

- **Interior:** Periodically clean the ice bin and water reservoir with a solution of water and white vinegar or a food-grade ice maker cleaner. Rinse thoroughly.
- **Condenser Coils:** Clean the condenser coils at the back or bottom of the unit regularly (every 3-6 months) with a brush or vacuum cleaner to ensure efficient operation.
- **Drain Pump:** If the external drain pump is to be disconnected or not in use for an extended period, ensure the ice bucket is emptied in advance to prevent water accumulation.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water supply; Water shortage indicator on; Power issue; Ambient temperature too high.	Check water connection and supply; Ensure unit is plugged in; Verify power outlet; Ensure proper ventilation and ambient temperature.
Ice cubes are too thin or too thick.	Ice-making time setting is incorrect.	Adjust ice-making time using the "+" and "-" buttons on the control panel.
"Ice Full" indicator is on, but bin is not full.	Ice sensor is obstructed or dirty.	Clean the ice sensor; Ensure ice is not blocking the sensor.
Machine is leaking.	Drain hose or water hose not properly connected; Drain pump issue.	Check all hose connections for tightness; Ensure drain pump is functioning correctly and drain path is clear.
Unusual noise during operation.	Unit not level; Internal component issue.	Adjust leveling feet; If noise persists, contact customer support.

If problems persist after attempting these solutions, please contact EUHOMY customer support.

SPECIFICATIONS

Feature	Detail
Model Name	CIM010-0812
Brand	EUHOMY
Product Dimensions (D x W x H)	14.96" x 20.39" x 33.58" (including adjustable feet)
Weight	67.77 Pounds
Ice Production Capacity	100 lbs / 24 hours
Ice Storage Capacity	24 lbs
Voltage	115 Volts
Ice Production Time	10-18 minutes per batch (40 cubes)
First Available Date	June 18, 2025

# WARRANTY AND SUPPORT

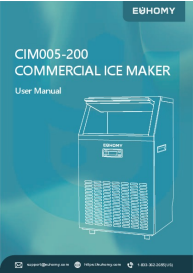

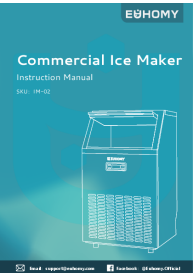
For warranty information and customer support, please refer to the warranty card included with your product or visit the official EUHOMY website. For technical assistance or service inquiries, please contact EUHOMY customer service directly.

### Contact Information:

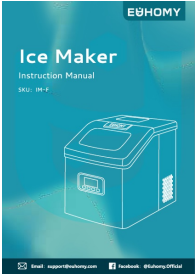


- Website: [EUHOMY Official Store](#) (Link to Amazon store as a general support link)
- Please refer to your product packaging or included documentation for specific customer service phone numbers or email addresses.

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This manual is subject to change without notice.

### Related Documents - CIM010-0812

	<p><a href="#">Euhomy CIM005-200 Commercial Ice Maker User Manual</a></p> <p>Comprehensive user manual for the Euhomy CIM005-200 Commercial Ice Maker, covering setup, operation, cleaning, maintenance, troubleshooting, and warranty information.</p>
	<p><a href="#">EUHOMY IM021-BGR-EH-HD Grey Countertop Ice Maker - 27 lbs/Day</a></p> <p>Discover the EUHOMY IM021-BGR-EH-HD, a compact and efficient grey countertop ice maker. Produces up to 27 lbs of bullet ice daily with fast 6-minute cycles, self-cleaning, and quiet operation. Includes ice scoop.</p>
	<p><a href="#">Euhomy Commercial Ice Maker IM-02 Instruction Manual</a></p> <p>Comprehensive instruction manual for the Euhomy Commercial Ice Maker IM-02, covering safety precautions, installation, operation, cleaning, maintenance, specifications, warranty, and troubleshooting for optimal ice production.</p>



 <p>The cover of the Euhomy IM-F Ice Maker Instruction Manual features a blue background with a white line drawing of the ice maker. The text 'Euhomy' is at the top, followed by 'Ice Maker' and 'Instruction Manual'. The SKU 'IM-F' is listed below. At the bottom, there are icons for email support@euhomy.com and Facebook @euhomyofficial.</p>	<p><a href="#">Euhomy IM-F Ice Maker: Instruction Manual, Operation, and Troubleshooting Guide</a></p> <p>Comprehensive guide for the Euhomy IM-F ice maker, covering safety precautions, operation, installation, maintenance, specifications, warranty, and troubleshooting tips.</p>
 <p>The cover of the Euhomy IM-03S Nugget Ice Maker User Manual &amp; Instructions is white with black text. It includes the title 'User Manual of Product 1', the product name 'Euhomy Nugget Ice Maker Countertop, 30W/10L, 2-Way Water Filter, and Cooling/Heating Ice Water Machine with 12L Reservoir', and the SKU 'IM-03S'. It also mentions it is 'Ideal for Home, Office, Bar, and Party (30W)'.</p>	<p><a href="#">Euhomy IM-03S Nugget Ice Maker User Manual &amp; Instructions</a></p> <p>Comprehensive user manual for the Euhomy IM-03S countertop nugget ice maker. Includes setup, operation, cleaning, maintenance, troubleshooting, and warranty information.</p>
 <p>The cover of the Euhomy IM-08S-AZ-HM Under Counter Ice Maker manual has a blue background with a white line drawing of the under-counter unit. The text 'Euhomy' is at the top, followed by 'Under counter Ice Maker'. The SKU 'IM-08S-AZ-HM' is listed below. At the bottom, there are icons for email support@euhomy.com and Facebook @euhomyofficial.</p>	<p><a href="#">Euhomy Under Counter Ice Maker IM-08S-AZ-HM User Manual and Guide</a></p> <p>Comprehensive user manual for the Euhomy IM-08S-AZ-HM under counter ice maker, covering specifications, operation, maintenance, installation, troubleshooting, and safety information.</p>