

HP B9RA9AA

HP Campus Core 16 Laptop Backpack User Manual

Model: B9RA9AA

1. PRODUCT OVERVIEW

The HP Campus Core 16 Laptop Backpack is designed for daily use, offering protection, comfort, and organized storage for your essentials. This backpack is suitable for laptops up to 16 inches and features a durable, water-resistant design.

Key Features:

- **Laptop Protection:** A padded compartment safeguards your laptop from impacts.
- **Water-Resistant Fabric:** Helps protect contents from light rain and spills.
- **Comfort-Focused Design:** Features padded shoulder straps and an air mesh back panel for enhanced comfort during wear.
- **Travel-Ready:** Includes a trolley strap for easy attachment to luggage handles.
- **Ample Storage:** Offers 21 liters of storage capacity with multiple compartments for organization.
- **Organized Pockets:** Includes a dedicated laptop compartment, two accessory pockets, two pen loops, a quick-access pocket, and two convenient bottle pockets.
- **Sustainable Materials:** Constructed with at least 20% post-consumer recycled materials, equivalent to 8 plastic bottles.
- **FSC-Certified Packaging:** Comes in packaging sourced from responsibly managed forests.

Ready for whatever comes next

HP Campus Core Lake Blue 16 Laptop Backpack



Figure 1: Front view of the HP Campus Core 16 Laptop Backpack in Lake Blue. This image displays the main zippered compartments and the overall sleek design.

2. SETUP AND INITIAL USE

Before using your new HP Campus Core 16 Laptop Backpack, please follow these simple steps to ensure optimal comfort and functionality.

2.1 Unpacking

1. Carefully remove the backpack from its packaging.
2. Inspect the backpack for any signs of damage during transit. If any damage is found, please contact customer support.
3. Remove any internal packing materials or tags.

2.2 Adjusting Shoulder Straps

Proper adjustment of the shoulder straps is crucial for comfort and weight distribution.

1. Put on the backpack.
2. Locate the adjustment buckles at the bottom of each shoulder strap.

3. Pull the loose ends of the straps downwards to tighten, or lift the buckles to loosen, until the backpack sits comfortably on your back, with the weight evenly distributed across your shoulders.

Comfort built into every step



Figure 2: Rear view of the backpack, highlighting the padded shoulder straps, air mesh back panel, and the trolley strap.

3. OPERATING AND USAGE

This section provides guidance on how to effectively use the various features of your HP Campus Core 16 Laptop Backpack.

3.1 Storing Your Laptop

The backpack features a dedicated, padded compartment for your laptop.

1. Open the main compartment zipper.
2. Locate the padded sleeve inside the main compartment.
3. Carefully slide your laptop (up to 16 inches) into the sleeve. Ensure it fits snugly to prevent movement during transit.

3.2 Organizing Other Items

Utilize the various pockets and compartments for efficient organization.

- **Main Compartment:** Ideal for books, notebooks, and larger items.
- **Accessory Pockets:** Use the two internal accessory pockets for chargers, cables, or small gadgets.
- **Pen Loops:** Secure pens or styluses in the dedicated loops.
- **Quick-Access Pocket:** The front zippered pocket is suitable for items you need to reach quickly, such as keys or a phone.
- **Bottle Pockets:** The two side mesh pockets are designed to hold water bottles or umbrellas.

Built **strong** for daily use



Figure 3: Side view illustrating the quick-access front pocket and the mesh bottle pocket.

3.3 Using the Trolley Strap

For convenient travel, the backpack includes a strap to secure it to rolling luggage.

1. Locate the horizontal strap on the back panel of the backpack (refer to Figure 2).
2. Slide the handle of your rolling luggage through this strap.
3. Ensure the backpack is securely attached before moving your luggage.

4. MAINTENANCE AND CARE

Proper care will extend the life and appearance of your HP Campus Core 16 Laptop Backpack.

4.1 Cleaning Instructions

- **Spot Cleaning:** For small stains, use a soft cloth dampened with mild soap and water. Gently rub the affected area.
- **Deep Cleaning:** For more extensive cleaning, hand wash the backpack with cold water and a mild detergent. Do not machine wash, bleach, or tumble dry, as this can damage the fabric and water-resistant coating.
- **Drying:** Air dry the backpack completely in a shaded area. Avoid direct sunlight or heat, which can cause material degradation.
- **Water Resistance:** The exterior fabric has a water-resistant coating. Regular cleaning helps maintain this property.

4.2 Storage

When not in use, store the backpack in a cool, dry place away from direct sunlight to prevent fading and material breakdown.

4.3 Zipper Care

Keep zippers clean and free of debris. If a zipper becomes stiff, apply a small amount of zipper lubricant or wax to the teeth.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your backpack.

5.1 Issue: Shoulder Straps Feel Uncomfortable

- **Solution:** Re-adjust the shoulder straps to ensure the backpack sits high on your back and the weight is evenly distributed. Avoid overloading the backpack.

5.2 Issue: Zipper is Sticking or Difficult to Close

- **Solution:** Check for any fabric or debris caught in the zipper teeth. Carefully remove it. If the zipper is still stiff, apply a small amount of zipper lubricant or a graphite pencil to the teeth.

5.3 Issue: Backpack Appears Dirty or Stained

- **Solution:** Refer to the "4.1 Cleaning Instructions" section for detailed steps on how to clean your backpack effectively.

6. SPECIFICATIONS

Detailed technical specifications for the HP Campus Core 16 Laptop Backpack.

Feature	Detail
Brand	HP
Model Number	B9RA9AA

Product Dimensions (L x W x H)	31 x 15 x 46 cm
Item Weight	593 g
Laptop Compatibility	Up to 16 inches
Storage Capacity	21 Liters
Material	Water-resistant fabric, at least 20% post-consumer recycled materials
Included Components	Backpack
Country of Origin	China

7. WARRANTY AND SUPPORT

HP provides support for its products. Please refer to the information below for warranty details and how to contact support.

7.1 Warranty Information

This HP Campus Core 16 Laptop Backpack comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

For specific terms and conditions of your warranty, please refer to the warranty card included with your product or visit the official HP support website.

7.2 Customer Support

If you encounter any issues or have questions regarding your HP Campus Core 16 Laptop Backpack that are not covered in this manual, please contact HP customer support.

- **Online Support:** Visit the official HP Support website for FAQs, troubleshooting guides, and contact options. www.hp.com/support
- **Phone Support:** Refer to your product documentation or the HP website for local contact numbers.

8. ENVIRONMENTAL RESPONSIBILITY

HP is committed to environmental sustainability. This backpack is made with at least 20% post-consumer recycled materials, contributing to waste reduction. The packaging is also FSC-certified, ensuring it comes from responsibly managed forests.

Crafted with the planet in mind

Made from at least 20%* post-consumer
recycled plastic² (9 bottles)

FSC[®] certified
packaging³



*T&Cs apply.

Figure 4: Inside view of the backpack, showing the tag indicating the use of recycled materials.