

SANWA ERG11N

SANWA ERG11N Bluetooth Ergonomic Mouse and Numeric Keypad Set

User Manual

INTRODUCTION

Thank you for choosing the SANWA ERG11N Bluetooth Ergonomic Mouse and Numeric Keypad Set. This set is designed to enhance comfort and efficiency in your daily computing tasks by promoting a natural hand and wrist posture. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance.

PACKAGE CONTENTS

- SANWA ERG11N Bluetooth Vertical Mouse
- SANWA Bluetooth Numeric Keypad
- USB Charging Cable (for mouse and keypad)
- User Manual

SETUP

Charging the Devices

Both the ergonomic mouse and the numeric keypad feature built-in rechargeable batteries. Before initial use, fully charge both devices using the provided USB charging cable. Connect the cable to a USB power source (e.g., computer USB port, USB wall adapter).

- The charging indicator light will illuminate during charging and turn off when fully charged.
- A full charge provides up to 55 hours of use for the mouse.

Bluetooth Pairing - Mouse

1. Turn on the mouse using the ON/OFF switch located on the bottom.
2. Press and hold the Bluetooth pairing button (usually on the bottom or side) until the indicator light starts blinking, indicating it is in pairing mode.
3. On your computer, tablet, or smartphone, navigate to the Bluetooth settings.
4. Search for available devices and select "SANWA ERG11N Mouse" (or similar) from the list.

5. Once connected, the indicator light on the mouse will stop blinking and remain solid or turn off.



Image: The SANWA ERG11N mouse connected to a laptop, illustrating the Bluetooth connection process. The mouse is positioned ergonomically next to the laptop keyboard.

Bluetooth Pairing - Numeric Keypad

1. Turn on the numeric keypad using the ON/OFF switch.
2. Press and hold the Bluetooth pairing button (often labeled 'Pairing' or integrated with a function key) until the indicator light blinks.
3. On your device, go to Bluetooth settings.
4. Select "SANWA Numpad" (or similar) from the list of available devices.
5. The indicator light will confirm a successful connection.

Stable Bluetooth Connection



 Quick & Simple Pairing

 No delays and dropouts

32.8ft Work Distance

Image: The SANWA Bluetooth numeric keypad positioned next to a laptop, demonstrating its stable Bluetooth connection with a 32.8ft work distance.

OPERATING INSTRUCTIONS

Ergonomic Vertical Mouse Features

- **Ergonomic Design:** The mouse features a 55° vertical tilt to promote a natural handshake position, reducing wrist strain.
- **Silent Click Buttons:** Left, right, and side buttons operate silently, minimizing noise in quiet environments.
- **DPI Adjustment:** Cycle through 1000/1600 DPI settings using the dedicated DPI switch button for precise cursor control.
- **Back and Forward Buttons:** Thumb buttons facilitate easier web browsing (Note: Not supported on Mac operating systems).



Ergonomic Vertical Mouse

Fit your palm perfectly and relief wrist pain

Normal



Ergonomic



Image: A hand comfortably resting on the SANWA ERG11N ergonomic vertical mouse, highlighting its 55-degree tilt designed to fit the palm and relieve wrist pain. A comparison shows the ergonomic posture versus a normal mouse posture.



Silent Click Buttons & Scroll
No noise on working, No disturbing others.

Image: The SANWA ERG11N mouse with a silent click icon, positioned near a sleeping baby, illustrating its noiseless operation suitable for quiet environments.

Programmable Mouse Buttons

The SANWA ERG11N mouse features programmable buttons. To customize these buttons, download the official SANWA software (available for Windows systems only). This software allows you to assign different functions to the middle click, forward, and backward buttons for enhanced productivity.

3 Programmable Buttons



Customize your work and media control needs



① Scroll Wheel

② Forward

③ Backward

Note: This function only works on Windows system.

Image: A screenshot of the SANWA SUPPLY Mouse Utility software interface (Version 1.0), showing options to customize the middle click, browser forward, and browser backward buttons. A note indicates this function is for Windows systems only.

DPI Adjustment

The mouse offers adjustable DPI settings (800, 1200, 1600 DPI) to suit various tasks and preferences. Press the DPI switch button, usually located near the scroll wheel, to cycle through the sensitivity levels.

Precise Movement with Adjustable DPI

800-1200-1600 DPI



Image: The SANWA ERG11N mouse highlighting its DPI switch, with indicators for 800, 1200, and 1600 DPI settings, demonstrating precise movement with adjustable sensitivity.

Bluetooth Numeric Keypad Features

- **22 Full-Sized Keys:** Includes numeric keys (0-10), Numlock, Tab, Home, Esc, +/-, /, =, Previous/Next Page, Delete, Enter, Insertion/Replacement, etc.
- **Calculator Shortcut:** Quick access key for the calculator application.
- **Ergonomic Tilt:** Designed with a 15° ergonomic tilt and scissor-switch keys for comfortable typing and reduced noise.
- **Compatibility:** Supports iOS, Android, and Windows systems. Key functions may vary by operating system.

Convenient Shortcuts & Functions

22 full-sized keys supports data entering and excel process



	iOS	Windows
Esc	Escape	Escape
	N/A	Calculator
	Tab	Tab
Num Lock	N/A	NumLock
	Backspace	Backspace
7 Home	7	7/Home
9 PgUp	9	9/Previous Page
	-/Pairing*	-/Pairing*
1 End	1	1/Move forward
3 PgUp	3	3/Next Page
0 Ins	0	Insertion/Overwrite Switch
Del	.	√Delete
	N/A	New line

*Operation when NumLock is off

Note

This numeric keypad suits for IOS, Android, Windows systems, for more details pls check the user manual.

Image: The SANWA numeric keypad displaying its 22 full-sized keys and a table detailing key functions for both iOS and Windows operating systems. A note clarifies that numeric keypad functions suit various OS, and users should check the manual for details.



Pantograph Switch Keys

PC-like cozy typing experience, sensitive response, reduce typing noise

15° Ergonomic Tilted Slope

Fit your typing habits and reduce wrist strain



Image: A hand typing on the SANWA numeric keypad, illustrating the pantograph switch keys for a PC-like typing experience and the 15-degree ergonomic tilted slope designed to fit typing habits and reduce wrist strain.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the mouse and keypad. For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution. Avoid harsh chemicals.
- **Storage:** When not in use for extended periods, store the devices in a cool, dry place.
- **Battery Care:** To prolong battery life, avoid fully discharging the devices frequently. Recharge when the low battery indicator appears.
- **Auto-Sleep:** Both devices feature an auto-sleep function to conserve power when idle. Move the mouse or press any key on the keypad to wake them up.

TROUBLESHOOTING

- **Device not connecting:**
 - Ensure both devices are charged and powered on.
 - Verify Bluetooth is enabled on your host device.
 - Re-initiate pairing mode on the mouse/keypad and re-scan for devices on your host.

- Try restarting your host device.
- **Cursor erratic or unresponsive:**
 - Check the mouse battery level.
 - Ensure the mouse is used on a suitable surface (blue LED technology works on various surfaces, but extreme reflections or transparency may affect tracking).
 - Adjust DPI settings to see if it improves responsiveness.
- **Keypad keys not working:**
 - Check the keypad battery level.
 - Ensure the keypad is properly paired.
 - Verify NumLock status on your host device if numeric keys are not functioning as expected.
- **Programmable buttons not working (mouse):**
 - Ensure you have installed the SANWA software.
 - Confirm your operating system is Windows, as the software is not supported on Mac.
 - Check if the settings were applied correctly within the software.

SPECIFICATIONS

Feature	Specification
Model	ERG11N (Mouse)
Connectivity	Bluetooth
Mouse DPI Settings	800 / 1200 / 1600 DPI
Mouse Buttons	Silent Left/Right/Side, Scroll Wheel, DPI Switch, Back/Forward (programmable)
Mouse Ergonomics	55° Vertical Tilt
Mouse Battery Life	Up to 55 hours (rechargeable)
Mouse Work Distance	Up to 22.8 ft (7 meters)
Keypad Keys	22 full-sized keys (Scissor-switch)
Keypad Ergonomics	15° Ergonomic Tilted Slope
Keypad Work Distance	Up to 32.8 ft (10 meters)
Compatibility	Mac, Windows, Laptop, PC, Tablet, Android, iOS

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your purchase or visit the official SANWA website. Keep your proof of purchase for warranty claims.

Online Support: [Visit the SANWA Store on Amazon](#)

