

Sarpaws FW1

Sarpaws Automatic Cat Feeder and Water Dispenser FW1 User Manual

Model: FW1 | Brand: Sarpaws

1. INTRODUCTION

Thank you for choosing the Sarpaws Automatic Cat Feeder and Water Dispenser FW1. This device is designed to provide a convenient and reliable feeding and hydration solution for your pets, ensuring they receive meals and fresh water on a consistent schedule. Please read this manual thoroughly before use to ensure proper operation and maintenance.

2. SAFETY INFORMATION

- Always place the feeder and water dispenser on a stable, level surface.
- Do not immerse the main unit of the feeder or water dispenser in water. Only the removable parts are washable.
- Ensure the power adapter and cable are not damaged. Keep cables away from pets to prevent chewing.
- Use only the original power adapter provided with the device.
- Keep out of reach of children.
- This product is designed for indoor use only.
- Do not use with wet food. Only suitable for dry pet food.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Automatic Cat Feeder Unit
- Cat Water Fountain Unit

- Stainless Steel Food Bowl
- Power Adapter
- Desiccant Bag (pre-installed or separate)
- Water Filter (pre-installed or separate)
- User Manual (this document)

4. PRODUCT OVERVIEW

The Sarpaws FW1 system includes an automatic feeder and a water dispenser, designed to work together to provide consistent care for your pet.

4.1 Feeder Components

- **Food Storage Container:** Holds up to 3 liters of dry pet food. Features a transparent window to monitor food levels.
- **Locking Lid:** Secures the food container, preventing spills and maintaining food freshness.
- **Desiccant Box:** Located under the lid, it holds a desiccant bag to absorb moisture and keep food dry.
- **Control Panel:** For setting meal times, portions, and recording voice messages.
- **Food Outlet:** Dispenses food into the bowl.
- **Stainless Steel Bowl:** Removable for easy cleaning.

4.2 Water Dispenser Components

- **Water Reservoir:** Holds up to 2 liters of water.
- **Pump:** Circulates water through the filtration system.
- **Filter:** Provides multi-stage filtration for clean water.
- **Water Spout:** Offers different flow styles (e.g., flower waterfall, gentle waterfall).



Image: The Sarpaws Automatic Cat Feeder and Water Dispenser FW1 in blue, showing the feeder unit with a full food bowl and the separate water fountain unit.



Image: A cat next to the Sarpaws FW1 feeder and water dispenser, illustrating the 3L food capacity (suitable for small and medium-sized pets, feeding for 15 days for a 12lb cat) and 2L water capacity (suitable for all-sized pets).

5. SETUP

5.1 Feeder Assembly and Power

1. Place the feeder base on a flat, stable surface.
2. Insert the stainless steel bowl into its designated slot on the feeder base.
3. Open the top lid of the food storage container. Ensure the desiccant bag is properly placed in its compartment.
4. Fill the food storage container with dry pet food. Close the lid securely using the locking latches.
5. Connect the power adapter to the feeder and plug it into a wall outlet.
6. For power outage backup, install 3 D-cell batteries (not included) into the battery compartment located at the bottom of the feeder.

Power Outage Backup

Your pets will still be fed even if there is a power outage



Image: The Sarpaws FW1 feeder connected to a wall outlet, with an internal view showing the battery compartment for power outage backup.

5.2 Water Dispenser Assembly

1. Assemble the water pump and filter according to the instructions provided with the water dispenser unit.
2. Place the assembled pump and filter into the water reservoir.

- 3. Fill the water reservoir with clean water up to the maximum fill line.
- 4. Place the top cover with the water spout onto the reservoir.
- 5. Connect the water dispenser's power cable to its designated port and plug it into a wall outlet.

6. OPERATING INSTRUCTIONS

6.1 Setting Feeding Schedule and Portion Control

The feeder allows for up to 4 daily meals with adjustable portion sizes (1-9 portions per meal).

- 1. **Access Programming Mode:** Refer to the feeder's control panel for specific button presses to enter programming mode (usually a 'SET' or 'PROG' button).
- 2. **Set Current Time:** Adjust the current time to ensure accurate meal delivery.
- 3. **Program Meal Times:** Set the desired time for each of the 4 meals.
- 4. **Adjust Portions:** For each meal, select the number of portions to be dispensed. Refer to the 'Portion Calculation Reference' table below for guidance.
- 5. **Save Settings:** Exit programming mode to save your schedule.

Feeding Schedule & Portion Adjustment

Give small portions of dry food a few times a day

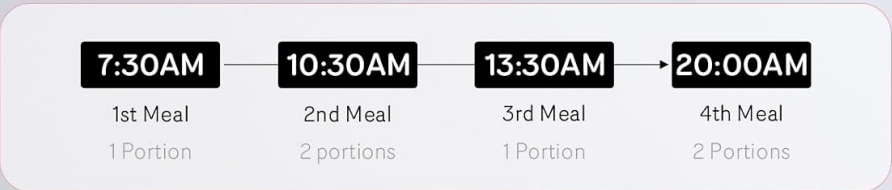


Image: A visual representation of a typical feeding schedule for the Sarpaws FW1, showing four meals at 7:30 AM (1 portion), 10:30 AM (2 portions), 1:30 PM (1 portion), and 8:00 PM (2 portions).

Power Outage Backup



The battery backup option in case of power outages is highly valued by pet lovers. Your pets will still be fed even if there is a power outage.

Image: A table providing a reference for portion calculation based on cat weight (KG/LBS), activity level (Active/Less Active), daily gram intake, and corresponding cup/portion sizes. For example, 3L capacity equals 12.68 US cups, and 1 portion is 8-10g.

6.2 Voice Recording

The feeder includes a 10-second voice recorder to call your pet to meals.

1. **Record:** Press and hold the 'REC' button on the control panel. Speak clearly into the microphone for up to 10 seconds. Release the button to stop recording.
2. **Play:** Press the 'PLAY' button to listen to your recorded message. The message will automatically play before each scheduled meal.

Leave A Personal Message For Pet

Record your own voice 10 seconds



Image: A cat peeking around a corner, with the Sarpaws FW1 feeder in the foreground, illustrating the voice recording feature with a speech bubble saying "Hey, baby, it's time to eat!!"

6.3 Water Dispenser Operation

The water dispenser provides a continuous flow of fresh, filtered water.

- Once plugged in, the pump will begin circulating water.
- The water flow can be adjusted by changing the spout attachment (e.g., flower waterfall, gentle waterfall) if multiple options are provided.
- Ensure the water level is always above the minimum mark to prevent the pump from running dry.

Steady Non-stop Flow

24/7 flowing water stays fresh and cool

Increases oxygen for pure hydration

Flower waterfall



Gentle waterfall



Image: Two examples of the Sarpaws FW1 water dispenser in use: one with a cat drinking from a 'flower waterfall' style, and another with a dog drinking from a 'gentle waterfall' style, highlighting the steady, oxygenated water flow.

7. MAINTENANCE

7.1 Cleaning the Feeder

1. Unplug the feeder from the power outlet.
2. Remove any remaining food from the storage container.
3. Detach the food storage container and the stainless steel bowl.
4. Wash the food storage container and stainless steel bowl with mild soap and water. Rinse thoroughly and dry completely before reassembling.
5. Wipe the feeder base with a damp cloth. Do not submerge the base in water.

7.2 Desiccant Bag Replacement

The desiccant bag helps keep pet food fresh. Replace it every 1-2 months, or as needed, depending on humidity levels.

1. Open the feeder lid.
2. Remove the old desiccant bag from its compartment.

3. Insert a new desiccant bag.
4. Close the lid securely.

Locking Lid & Desiccant Box

Effective in keeping food fresh and crunchy



Image: A diagram showing the locking lid mechanism and the desiccant box inside the Sarpaws FW1 feeder, highlighting its role in keeping food fresh and crunchy.

7.3 Cleaning the Water Dispenser and Filter Replacement

Clean the water dispenser weekly and replace the filter regularly to ensure clean water for your pet.

1. Unplug the water dispenser.
2. Disassemble the water dispenser components (reservoir, pump, filter, top cover, spout).
3. Wash all parts (except the pump's electrical components) with mild soap and water. Use a brush to clean the pump and remove any debris.
4. Rinse all parts thoroughly.
5. Replace the water filter.
6. Reassemble the water dispenser and refill with fresh water.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food jammed; low food level; incorrect settings; power issue.	Check for food blockages; refill food; verify schedule settings; check power connection/batteries.
Water dispenser not flowing.	Low water level; pump clogged; power issue.	Refill water; clean pump and filter; check power connection.
Voice recording not playing.	No message recorded; volume too low.	Record a new message; adjust volume settings.
Food not fresh.	Desiccant bag needs replacement; lid not sealed.	Replace desiccant bag; ensure lid is securely locked.

9. SPECIFICATIONS

Feature	Detail
Model Name	FW1
Brand	Sarpaws
Feeder Capacity	3 Liters
Water Dispenser Capacity	2 Liters
Daily Meals	Up to 4
Portion Control	1-9 portions per meal (approx. 8-10g per portion)
Voice Recording	10 seconds
Power Supply	Wired (AC adapter) with Battery Backup (3 x D-cell batteries, not included)
Material	Plastic, Stainless Steel
Item Weight	3.08 Pounds
Product Dimensions	11.5 x 11.5 x 7 inches

10. WARRANTY AND SUPPORT

The Sarpaws Automatic Cat Feeder and Water Dispenser FW1 comes with **a2-year manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use. For technical support, warranty claims, or any questions regarding your product, please contact Sarpaws customer service through the retailer's platform or visit the official Sarpaws website for contact information. Please retain your proof of purchase for warranty purposes.

