

## HP 250R-G9

# HP 250R-G9 15.6" Laptop User Manual

Model: 250R-G9

## INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 250R-G9 15.6" Laptop. Please read this guide thoroughly to ensure optimal performance and longevity of your device. For detailed software instructions, refer to the Windows 11 Pro documentation.



This image displays the HP 250R-G9 laptop, highlighting its 15.6-inch Full HD display, 16GB RAM, and 1TB PCIe SSD. The Windows 11 Pro license is also visible.

# SETUP

## 1. Unboxing and Initial Inspection

- Carefully remove the laptop and all accessories from the packaging.
- Verify that all components are present: laptop, power adapter, and documentation.
- Inspect the laptop for any physical damage. If damage is found, contact your retailer immediately.

## 2. Connecting to Power

1. Connect the AC adapter to the power connector on the laptop.
2. Plug the power cord into a grounded electrical outlet.
3. Allow the battery to charge for at least 30 minutes before initial use, or until the battery indicator shows a sufficient charge.

## 3. Initial Power On and Windows 11 Pro Setup

1. Open the laptop lid and press the power button.
2. Follow the on-screen instructions to complete the Windows 11 Pro setup process. This includes selecting your region, language, connecting to a Wi-Fi network, and creating a user account.
3. Ensure you have an active internet connection for updates and software activation.

## 4. Using the WOWPC Windows 11 System Recovery USB



This image shows the WOWPC Windows 11 System Recovery USB packaging, detailing instructions for system reinstallation and compatibility information. The USB drive is designed for easy Windows 11 recovery. UPC: 877987806715

The included WOWPC Windows 11 System Recovery USB allows for system reinstallation. To use it:

1. Insert the USB drive into an available USB port on the laptop.
2. Restart the computer. During startup, press the designated key (often F2, F10, F12, or Esc, depending on the BIOS/UEFI) to enter the Boot Menu.
3. Select the option to boot from the USB drive.
4. Follow the on-screen prompts to reinstall Windows 11. Do not format the USB drive if you intend to use it for recovery.

## OPERATING YOUR LAPTOP

---

### 1. Basic Navigation

- **Touchpad:** Use the touchpad for cursor control. Tap to click, use two fingers to scroll, and pinch to zoom.
- **Keyboard:** The full-size keyboard includes a numeric keypad for efficient data entry. Familiarize yourself with function keys (Fn) for brightness, volume, and other system controls.

### 2. Windows 11 Pro Features



The HP laptop is shown with a digital circuit board graphic on its screen, emphasizing its optimization for professionals with pre-installed Windows 11 Pro for enhanced security and capabilities.



Your laptop comes with Windows 11 Pro, offering advanced features for business and productivity:

- **Enhanced Security:** Benefit from features like BitLocker device encryption and Windows Information Protection.
- **Remote Desktop:** Access your laptop remotely from another device.
- **Domain Join:** Connect to your company's network domain.
- **Virtualization:** Utilize Hyper-V for running virtual machines.



An image of the HP laptop with various productivity applications open, symbolizing its powerful internal components, including the Intel Core i5-1335U processor and Windows 11 Pro operating system.

### 3. Connectivity

# ALL THE PORTS YOU NEED

Multiple connectivity options with USB-C, HDMI, and Ethernet.



Close-up views of the HP laptop's sides, detailing its comprehensive port selection: USB-C 3.2 Gen 1, USB 3.2 Gen 1, RJ-45 Ethernet, HDMI 1.4, multi-format media card reader, and a headphone/microphone combo jack.

- **Wi-Fi 6:** Connect to wireless networks for internet access. Manage connections via the Windows network settings.
- **Bluetooth 5.2:** Pair with Bluetooth-enabled devices such as headphones, mice, or keyboards.
- **Ports:** Utilize the available ports for external devices:
  - 1x USB-C 3.2 Gen 1 (5Gbps)
  - 2x USB 3.2 Gen 1 (5Gbps)
  - 1x RJ-45 (Ethernet)
  - 1x HDMI v1.4
  - 1x Headphone / microphone combo jack
  - Multi-format media card reader

## MAINTENANCE

### 1. Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Keyboard and Chassis:** Use a soft cloth. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no liquid enters openings. Compressed air can remove dust from keyboard crevices.
- Always power off and unplug the laptop before cleaning.

## 2. Software Updates

- Regularly check for Windows updates via **Settings > Windows Update** to ensure your system has the latest security patches and features.
- Keep device drivers updated. HP provides driver updates through its support website or HP Support Assistant software.

## 3. Battery Care



The HP laptop is shown with a graphic indicating '9HR' and '41WH Li-Ion', signifying its long battery life of up to 9 hours on a single charge.

- Avoid extreme temperatures, as they can degrade battery life.
- For optimal battery health, avoid constantly keeping the laptop plugged in at 100% charge. Occasionally allow the

battery to discharge to a lower level (e.g., 20-30%) before recharging.

- If storing the laptop for an extended period, charge the battery to approximately 50% and power off the device.

## TROUBLESHOOTING

### Common Issues and Solutions

Problem	Possible Solution
Laptop does not power on	Ensure the AC adapter is securely connected to both the laptop and a working power outlet. Check the power indicator light. Try a different outlet.
No display on screen	Ensure the laptop is powered on. Adjust screen brightness using function keys. If an external monitor is connected, try disconnecting it or switching display modes (Fn + F4, typically).
Wi-Fi connection issues	Check if Wi-Fi is enabled in Windows settings. Restart your router and modem. Ensure drivers are up to date.
Slow performance	Close unnecessary applications. Check for background processes in Task Manager. Ensure sufficient free storage space. Run a system scan for malware.
Keyboard or touchpad unresponsive	Restart the laptop. Check for any physical obstructions. Ensure touchpad is not disabled (often via a function key).

If these solutions do not resolve your issue, please refer to the HP support website or contact customer service.

## SPECIFICATIONS

The following table outlines the key technical specifications of your HP 250R-G9 Laptop:

Feature	Specification
Display	15.6 inch FHD (1920 x 1080) Anti-glare 250 nits 45% NTSC Thin Bezel Display
Processor	Intel i5-1335U 10-Core (Up to 4.6 GHz)
Graphics	Intel Iris Xe Graphics (Integrated)
Memory (RAM)	16GB DDR4 SDRAM 3200 MHz
Storage	1TB NVMe M.2 SSD
Operating System	Windows 11 Pro
Wireless Connectivity	Realtek Wi-Fi 6 (2x2), Bluetooth 5.2
Ports	1x USB-C 3.2 Gen 1, 2x USB 3.2 Gen 1, 1x RJ-45, 1x HDMI v1.4, 1x Headphone/Mic Combo, Multi-format media card reader



Feature	Specification
Camera	720p HD Camera
Battery	Lithium-Ion, 45W AC Adapter
Dimensions (LxWxH)	14.09" x 9.53" x 0.78" inches
Weight	3.84 lbs
Color	Dark Ash Silver



A side profile view of the HP laptop, illustrating its sleek and thin design, contributing to its elegant and modern aesthetic.



# LIGHTWEIGHT AND PORTABLE

***Only 3.8lb, easy to carry around***



An image depicting the HP laptop being held in one hand, highlighting its lightweight design (3.84 lbs) for easy portability.

## WARRANTY AND SUPPORT

---

Your HP 250R-G9 Laptop is covered by a standard manufacturer's warranty. The specific terms and duration of the warranty may vary by region and retailer. Please refer to the warranty documentation included with your purchase for detailed information.

### Contacting Support

- For technical assistance, driver downloads, and troubleshooting resources, visit the official HP support website.
- Have your product serial number and model information ready when contacting support.
- Consider registering your product with HP to receive updates and support notifications.

### Protection Plans

Extended protection plans may be available for your device, offering additional coverage beyond the standard warranty. These plans typically cover accidental damage, extended hardware failures, and enhanced technical support. For more information on available protection plans, please consult your retailer or HP's official channels.

# ***ENHANCED SECURITY***

*Protect your data with advanced security features including TPM 2.0 Express VPN, and McAfee Security. Enjoy peace of mind with encryption and comprehensive protection.*



An image of the HP laptop with a protective shield graphic on its screen, symbolizing its enhanced security features, including TPM 2.0 and Windows 11 Pro's built-in protections.