

Motorola Moto Buds Loop

Motorola Moto Buds Loop User Manual

Model: Moto Buds Loop (PG38C07175)

1. INTRODUCTION

Welcome to your Motorola Moto Buds Loop with Crystals by Swarovski. These earbuds are designed for all-day comfort with an open-ear design, sleek style, and crystal-clear calls. Powered by Sound by Bose and built with a water-repellent design, moto buds loop keeps you connected, in control, and ready for anything.

Key features include:

- **Sound meets style:** Designed for all-day wear, moto buds loop mold to your ears for a barely-there feel, so you can stay in tune with conversations, content, and the world around you.
- **Crystal. Clear. Sound.:** A fusion of beauty and precision, crystals by Swarovski and Motorola technology deliver a listening experience as refined as its design.
- **Effortless smartphone integration:** Stay in the loop without missing a beat thanks to moto ai, Smart Connect technology and moto buds app.
- **Immersive acoustic experience:** Listen with Sound by Bose, 12mm ironless drivers and spatial sound, resulting in exceptional clarity and detail.
- **Advanced microphone system:** Experience crystal-clear calls using voice pickup sensors and CrystalTalk AI, capturing your voice with precision.
- **Built for life's adventures:** Count on premium materials and a water-repellent design for protection against the elements and everyday wear and tear.
- **Long-lasting battery:** Keep listening for 8 hours without interruption—and get 37 total hours in the fully charged case.

2. WHAT'S IN THE BOX

Your Motorola Moto Buds Loop package includes the following items:

- Moto Buds Loop earbuds
- Charging Case
- Eartips (various sizes)
- User Manual



Image: Motorola Moto Buds Loop earbuds and their charging case.

3. SETUP

3.1 Charging the Earbuds and Case

Before first use, ensure your Moto Buds Loop and charging case are fully charged. The charging case provides up to 37 total hours of battery life, with the earbuds offering 8 hours on a single charge.

- Place the earbuds into the charging case. They will automatically begin charging.
- Connect the charging case to a power source using a compatible USB-C cable.
- The charging time for the case is approximately 60 minutes.



Image: Moto Buds Loop earbuds placed inside their charging case.

3.2 Pairing with Your Device

The Moto Buds Loop use Bluetooth 5.4 for connectivity.

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your smartphone or other Bluetooth-enabled device, go to the Bluetooth settings.
3. Select "Moto Buds Loop" from the list of available devices.
4. Once connected, you will hear an audio confirmation, and the earbuds will be ready for use.

4. OPERATING INSTRUCTIONS

4.1 Touch Controls

The Moto Buds Loop feature intuitive touch controls for managing audio and calls. Specific functions can often be customized via the Moto Buds app.

Action	Function
Single Tap	Play/Pause music, Answer/End call
Double Tap	Next track, Reject call
Triple Tap	Previous track

Action	Function
Long Press	Activate voice assistant, Toggle ANC/Transparency mode

4.2 Moto Buds App

Download the Moto Buds app from the Google Play Store (for Android 12 and up) to unlock additional features and customize your listening experience. The app allows for:

- Customizing touch controls
- Adjusting equalizer settings
- Checking battery status
- Firmware updates

5. MAINTENANCE

5.1 Cleaning

Regular cleaning helps maintain optimal performance and hygiene:

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove any earwax or debris from the eartips and speaker mesh using a small, soft brush or cotton swab.
- Avoid using abrasive materials, alcohol, or chemical cleaners.

5.2 Water Resistance

The Moto Buds Loop feature a water-repellent design. This provides protection against moderate exposure to water such as accidental spills, splashes, or light rain. They are not designed to be submerged in water, or exposed to pressurized water or other liquids. Water resistance may diminish over time with normal use.



Image: Moto Buds Loop earbuds with water droplets, demonstrating water-repellent design.

6. TROUBLESHOOTING

If you encounter issues with your Moto Buds Loop, try the following solutions:

- **No Sound:** Ensure earbuds are charged and properly paired. Check device volume.
- **Pairing Issues:** Place earbuds back in the case, close, then reopen to re-enter pairing mode. Forget the device on your phone's Bluetooth settings and try pairing again.

- **One Earbud Not Working:** Ensure both earbuds are charged. Place both back in the case, close, and reopen. If the issue persists, try resetting the earbuds (refer to the Moto Buds app or Motorola support for specific reset instructions).
- **Poor Audio Quality:** Ensure earbuds are clean and eartips fit snugly. Move closer to your connected device to avoid interference.
- **Battery Draining Quickly:** Ensure the charging case is fully charged. Reduce volume or disable features like ANC if not needed.

7. SPECIFICATIONS

Feature	Detail
Model Name	Moto Buds Loop
Connectivity Technology	Bluetooth 5.4
Audio Driver Size	12 Millimeters
Battery Life (Earbuds)	8 Hours
Total Battery Life (with Case)	37 Hours
Charging Time (Case)	60 minutes
Water Resistance Level	Water Repellent
Noise Control	Active Noise Cancellation
Control Type	App Control
Item Weight	5.8 ounces (0.17 Kilograms)
Product Dimensions	2.03 x 1.09 x 2.55 inches
Material	Plastic, Silicone

8. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your product or visit the official Motorola support website. Motorola offers various protection plans for extended coverage, including 2-Year, 3-Year, and Complete Protect options.

If you require further assistance or have questions not covered in this manual, please contact Motorola customer support through their official channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question