

GXJ GXJ-OL8077-BK

GXJ Criss Cross Office Chair Instruction Manual

Model: GXJ-OL8077-BK

1. INTRODUCTION

Thank you for choosing the GXJ Criss Cross Office Chair. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure safe and optimal use of your new chair. Please read this manual thoroughly before assembly and retain it for future reference.

2. IMPORTANT SAFETY GUIDELINES

- Always follow the assembly instructions carefully to ensure the chair is assembled correctly and safely.
- Do not exceed the maximum weight recommendation of **380 pounds (172 kg)** to prevent any safety hazards or damage to the chair.
- Ensure all screws and bolts are tightened securely before use. Periodically check and re-tighten as necessary.
- Avoid standing on the chair or using it as a step stool.
- Keep hands and fingers clear of moving parts during adjustment to prevent pinching.
- Use the chair on a flat, stable surface.

3. PACKAGE CONTENTS

Please verify that all components are present before beginning assembly. If any parts are missing or damaged, please contact customer support.

- Backrest with Headrest
- Seat Cushion with Footrest Mechanism
- Armrests (2)
- Gas Lift Cylinder
- Star Base

- Casters (5)
- Lumbar Pillow
- Assembly Hardware (screws, washers, Allen wrench)

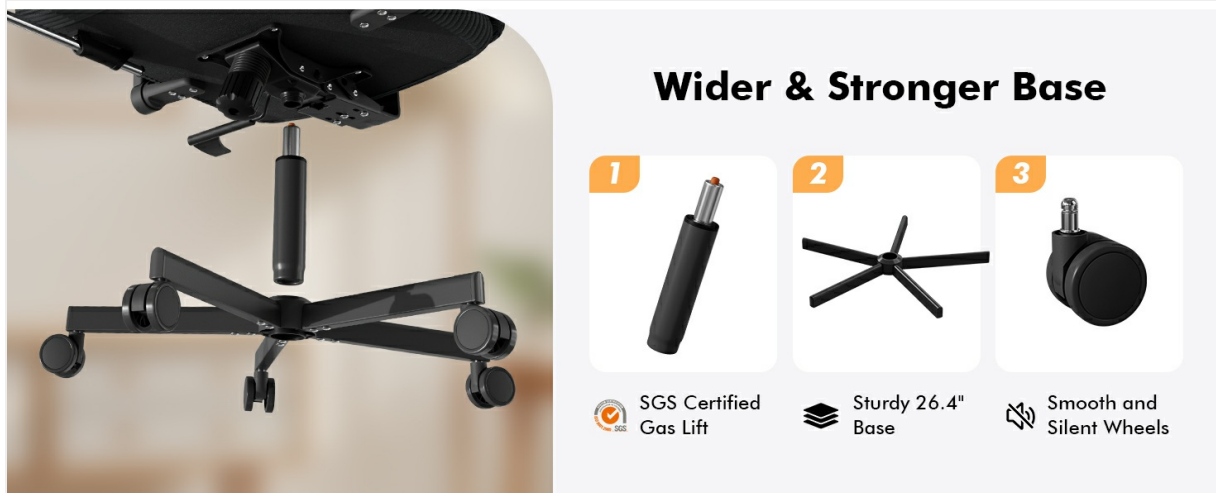


Image: Key components including the SGS Certified Gas Lift, Sturdy 26.4" Base, and Smooth and Silent Wheels.

4. ASSEMBLY INSTRUCTIONS

Follow these steps to assemble your GXJ Criss Cross Office Chair. It is recommended to assemble the chair on a soft, clean surface to prevent damage.

1. **Attach Casters to Base:** Insert the five casters into the holes at the end of each leg of the star base until they click securely into place.
2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the star base. Ensure it is seated firmly.
3. **Attach Armrests to Seat:** Secure the armrests to the underside of the seat cushion using the provided screws. Do not fully tighten yet.
4. **Attach Backrest to Seat:** Align the backrest with the seat cushion and secure it using the remaining screws. Once all screws are in place for the armrests and backrest, tighten them evenly.
5. **Connect Seat Assembly to Gas Lift:** Carefully place the assembled seat and backrest onto the gas lift cylinder, ensuring the center mechanism aligns with the top of the gas lift. Press down firmly to secure.
6. **Attach Lumbar Pillow:** Position the lumbar pillow on the backrest for desired support.

5. OPERATING INSTRUCTIONS

Your GXJ Criss Cross Office Chair offers multiple adjustment features for personalized comfort.

5.1. Height Adjustment

To adjust the chair's height, lift the lever located under the right side of the seat. To raise the chair, lift the lever while taking your weight off the seat. To lower the chair, lift the lever while seated. Release the lever at your desired height.

3.94" Height Adjustment

Different height
option to meet your needs



Image: Illustration of the 3.94-inch height adjustment range.

5.2. Recline Function (90°-120° Tilt Lock)

The chair features an adjustable reclining backrest with three positions: 90° (upright), 110°, and 120° (relaxed). To adjust the recline:

1. Pull the recline lever (typically on the left side) forward.
2. Lean back to the desired angle (90°, 110°, or 120°).
3. Push the lever back to lock the recline in place.
4. To return to the upright 90° position, pull the lever forward again, lean back slightly, and the chair back will spring forward.

You can also adjust the rocking pressure by turning the tension knob located underneath the seat.

30° Rocking Style

Just relax your body and lean backward



Image: Demonstrates the 30° rocking style and 90°-120° tilt lock feature.

Adjustable Chair for Multiple Needs



Image: Adjustable chair for multiple needs, showing 90° and 120° positions.

5.3. Armrest Adjustment (4D Flip-Up Arms)

The chair features 4D armrests that offer multiple adjustment options:

- **Flip-Up:** The armrests can flip up 60° to allow you to sit cross-legged or to easily stow the chair under a

desk, saving space.

- **Height Adjustment:** Adjust the armrest height by pressing the button on the side of the armrest and moving it up or down.
- **Forward/Backward Slide:** Slide the armrest pads forward or backward to find your preferred position.
- **Rotation:** Rotate the armrest pads up to 43° left and right.



Image: Demonstrates flip-up armrests to save space, showing armrests in both down and up positions.



Image: Detail of the 4D armrests, highlighting the 60° flip-up feature.

5.4. Footrest Operation

The integrated footrest allows you to stretch out and relax. To deploy the footrest, pull it out from underneath the seat. To retract, push it back in until it is fully stowed.



Image: Chair with lumbar pillow and footrest extended, ready for use.

5.5. Adjustable Headrest

The headrest can be adjusted in height to effectively support your head and relax your neck. Simply grasp the headrest and slide it up or down to your preferred position. The adjustment range is approximately 7.5" to 10".

Adjustable Headrest

Effectively support head
and relax neck

The height of the
headrest adjustment

7.5"-10"



Image: Demonstrates the adjustable headrest, supporting the user's head and neck.

Adjustable Headrest

Rise Headrest for
Adapting Posture

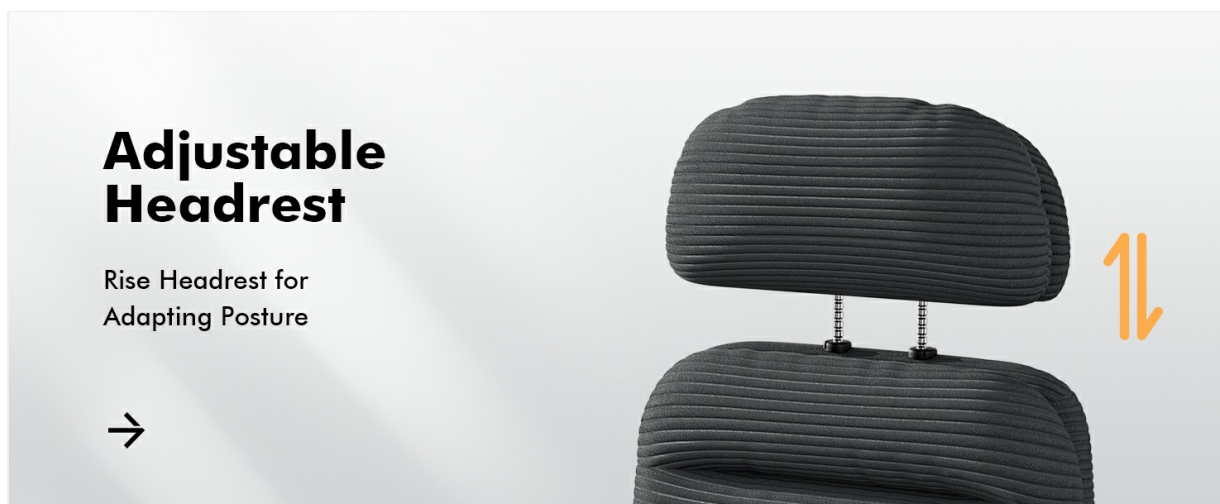


Image: Adjustable headrest, illustrating the rise and fall motion for adapting posture.

6. MAINTENANCE AND CARE

Proper care will extend the life and appearance of your GXJ office chair.

- **Cleaning:** Wipe clean with a damp cloth. For corduroy fabric, use a soft brush or vacuum cleaner to remove dust and debris. For spills, blot immediately with a clean, dry cloth. Avoid harsh chemicals or abrasive cleaners.
- **Inspection:** Periodically check all bolts and screws to ensure they are tight. Re-tighten as needed.
- **Moving:** When moving the chair, lift it rather than dragging it to prevent damage to the base or floor.

7. TROUBLESHOOTING

If you encounter any issues with your chair, please refer to the following common problems and solutions:

- **Chair does not adjust height:** Ensure the gas lift lever is fully engaged. If the chair is new, the gas lift might need a few uses to function smoothly. If issues persist, check if the gas lift is properly inserted into the base and seat mechanism.
- **Chair wobbles:** Check that all assembly screws are securely tightened, especially those connecting the seat to the backrest and armrests, and the base to the gas lift. Ensure the casters are fully inserted into the base.
- **Armrests move unintentionally:** The armrests are designed for multi-directional movement. While they offer flexibility, they do not feature a locking mechanism for all movements (e.g., forward/backward slide, rotation). Ensure you are not applying excessive force in directions not intended for locking.
- **Footrest slides out on its own:** The footrest is designed to slide smoothly. If it slides out without intentional pulling, check for any obstructions in its track. There is no locking mechanism for the footrest in the stowed position.
- **No recline or recline stuck:** Ensure the recline lever is properly engaged and disengaged. Check for any obstructions in the recline mechanism.

If these solutions do not resolve the issue, please contact GXJ customer support for further assistance.

8. PRODUCT SPECIFICATIONS

Detailed specifications for the GXJ Criss Cross Office Chair (Model: GXJ-OL8077-BK).

Product Dimension

Weight Capacity



Image: Product dimensions and weight capacity of 380 lbs.

Feature	Specification
Model Name	GXJ-OL8077-BK
Brand	GXJ
Color	Black
Product Dimensions (D x W x H)	22.8"D x 22.2"W x 46.1"H
Seat Height Range	19.7" to 23.6"
Maximum Weight Recommendation	380 Pounds (172 kg)
Back Style	Padded Backrest
Special Features	Adjustable Height, Ergonomic, Flip-up Armrests, Foot Rest, Reclining
Reclining Position Count	3 (90°, 110°, 120°)
Arm Style	4D Arms

Fill Material	Sponge
Fabric Type	Corduroy
Certifications	BIFMA certified, SGS certified Level 3 gas cylinder
Item Weight	45.4 pounds (20.6 kg)

9. WARRANTY AND CUSTOMER SUPPORT

GXJ stands behind the quality of its products. For specific warranty details, please refer to the warranty card included with your purchase or visit the official GXJ website. If you have any questions, require assistance with assembly, or need to report a missing/damaged part, please contact GXJ customer support:

- **Online Support:** Visit the GXJ brand store on Amazon: [GXJ Home Store](#)
- **Email:** Refer to your product packaging or warranty card for direct email support.