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› Anker Eufy WiredCam C31 Security Camera User Manual

Eufy C31

Anker Eufy WiredCam C31 Security Camera User Manual

Model: C31

1. INTRODUCTION

The Eufy WiredCam C31 is a versatile wired security camera designed for both indoor and outdoor use. It offers 360-degree pan and tilt capabilities, Full HD video recording, and advanced night vision with PureColor Vision™ technology. This manual provides detailed instructions for setting up, operating, and maintaining your camera to ensure optimal performance and security.

2. PACKAGE CONTENTS

Please check that all items listed below are included in your package:

- Eufy WiredCam C31
- AC Adapter
- USB-C & USB-A Cable
- Mounting Bracket
- Mounting Screw Pack
- Quick Start Guide

自分に合ったEufyセキュリティカメラを見つけよう

	ご覧の製品		
	ソーラーパネル搭載モデル	有線モデル	マグネット対応モデル
	 EufyCam C37 ソーラーパネル 分離式で 柔軟な設置が可能	 Wired Cam C31 屋内外で 24時間稼働可能な 有線モデル	 EufyCam C35 マグネット式で ドアなどにも 設置が可能
設置方法	 台座固定式 ※簡易的なDIYが必要です		 マグネット式
給電方法	充電式 (ソーラーパネル & 内蔵バッテリー)	有線給電式	充電式 (内蔵バッテリー)
画質	2K (2304×1296)	フルHD (1920x1080)	
視野角	125° (水平360° / 垂直90°の 首振り対応)	130° (水平360° / 垂直70°の 首振り対応)	130°
夜間撮影	Spotlight Color Night Vision ★	 PureColor Vision™ ★★★★	
AI検知	 ペット  車  人物		

Image: Eufy WiredCam C31 camera unit with included AC adapter, USB cables, mounting bracket, and screws.

3. PRODUCT OVERVIEW

The Eufy WiredCam C31 is designed for comprehensive surveillance with its advanced features:

- **Full HD 360° Coverage:** The camera supports 360° horizontal and 70° vertical rotation, providing extensive coverage in Full HD resolution (1920x1080).
- **PureColor Vision™ Night Vision:** Eufy's proprietary PureColor Vision™ technology enables clear color recording even in low-light conditions without a spotlight, allowing for identification of clothing and text.
- **Enhanced Sound Detection:** With a 20% wider coverage area than conventional security cameras, it accurately detects distant sounds and notifies you in real-time of suspicious approaches.
- **Local Storage:** Data is stored encrypted on a local microSD card (up to 256GB, not included), eliminating recurring cloud storage fees and ensuring long-term recording security.
- **AI Detection:** Advanced AI accurately detects crying sounds, abnormal noises, pets, cars, and people, sending notifications to your app.

- **IP66 Weatherproof:** Rated IP66 for dust and water resistance, making it suitable for outdoor installation.

Eufy Wired Cam C31

24時間、途切れない安心を。

屋内 / 屋外両方対応、フルHDの有線充電式カメラ



Image: Front view of the Eufy WiredCam C31, highlighting its lens and sleek design.

4. SETUP

4.1 Installation Location

The Eufy WiredCam C31 can be installed both indoors and outdoors. Choose a location that provides the desired viewing angle and is within reach of a power outlet. Ensure the Wi-Fi signal is strong at the chosen location for optimal performance.

4.2 Mounting the Camera

1. **Prepare the Mounting Surface:** For fixed base installation, identify a suitable flat surface. Simple DIY may be required to secure the base.
2. **Attach the Mounting Bracket:** Use the provided mounting screws to securely attach the mounting bracket to the

chosen surface.

3. **Mount the Camera:** Attach the Eufy WiredCam C31 to the mounting bracket. Ensure it is firmly in place.
4. **Connect Power:** Connect the AC adapter to the camera and plug it into a power outlet. The camera requires a wired power supply for continuous operation.

Ankerのスマートホームブランド「Eufy」

ユーフィ
Eufy とは

Eufyはイノベーションで生活にゆとりをもたらす
Ankerのスマートホームブランドです

セキュリティ関連製品
累計導入世帯数

780万世帯以上※

※セキュリティカメラや忘れ物防止トラッカーなどの全世界累計導入世帯数 (2025年8月時点 Anker調べ)

Image: Eufy WiredCam C31 securely mounted on a wall, demonstrating a typical installation scenario.

4.3 App Setup

1. **Download the Eufy Security App:** Search for "Eufy Security" in your smartphone's app store (iOS or Android) and download the app.
2. **Create an Account:** Open the app and follow the on-screen instructions to create a new Eufy Security account or log in if you already have one.
3. **Add Device:** Tap the "+" icon in the app to add a new device. Select "WiredCam C31" from the list.
4. **Follow In-App Instructions:** The app will guide you through connecting the camera to your 2.4 GHz Wi-Fi network.

5. OPERATING INSTRUCTIONS

5.1 Live View and Recording

Once connected, you can access the live view of your camera anytime through the Eufy Security app. You can also review recorded footage stored on the microSD card.

- **Access Live View:** Open the Eufy Security app and select your WiredCam C31 from the device list.
- **Pan and Tilt:** Use the on-screen controls to remotely adjust the camera's horizontal (360°) and vertical (70°) viewing angles.
- **Two-Way Audio:** Use the microphone and speaker icons in the app to communicate with anyone near the camera.
- **Playback Recorded Footage:** Navigate to the "Playback" or "Events" section in the app to view past recordings.

5.2 Motion and Sound Detection

The camera is equipped with advanced motion and sound detection capabilities:

- **Customizable Detection Zones:** Set specific areas within the camera's view where you want motion detection to be active.
- **AI Detection:** The camera can differentiate between people, pets, and vehicles, reducing false alarms. It also detects crying sounds and other abnormal noises.
- **Notifications:** Receive instant alerts on your smartphone when motion or sound is detected.

フルHDを360°撮影で

水平に360°、垂直に70°まで対応し、広範囲をカバー可能。
フルHDカメラで見落としのない高画質録画を実現。



Image: A clear image captured by the Eufy WiredCam C31, demonstrating its Full HD resolution.

6. MAINTENANCE

To ensure the longevity and optimal performance of your Eufy WiredCam C31, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check the Eufy Security app for available firmware updates. Keeping your camera's firmware up-to-date ensures the latest features and security enhancements.
- **Cable Inspection:** Periodically inspect the power cable for any signs of wear or damage, especially if installed outdoors.
- **MicroSD Card:** If using a microSD card for local storage, consider formatting it periodically through the app to

maintain performance.

7. TROUBLESHOOTING

If you encounter issues with your Eufy WiredCam C31, refer to the following common problems and solutions:

- **Camera Offline:**
 - Check if the power adapter is securely connected and the power outlet is working.
 - Ensure your Wi-Fi router is on and functioning correctly.
 - Verify that the camera is within range of your 2.4 GHz Wi-Fi network.
 - Restart the camera by unplugging and re-plugging the power cable.
- **Poor Video Quality:**
 - Ensure the camera lens is clean and free from obstructions.
 - Check your Wi-Fi signal strength. A weak signal can affect video streaming quality.
 - Adjust video resolution settings in the Eufy Security app if your network bandwidth is limited.
- **Motion Detection Not Working:**
 - Verify that motion detection is enabled in the Eufy Security app settings.
 - Adjust the sensitivity level.
 - Ensure detection zones are correctly configured.
- **No Sound or Two-Way Audio Issues:**
 - Check the microphone and speaker settings in the app.
 - Ensure there are no physical obstructions blocking the microphone or speaker on the camera.

8. SPECIFICATIONS

Feature	Detail
Model Name	Anker Eufy WiredCam C31 (T817L)
Video Resolution	Full HD (1920x1080p)
Frame Rate	15 fps
Field of View	130° (Horizontal 360° / Vertical 70° Pan/Tilt)
Night Vision	PureColor Vision™ (Color Night Vision)
Connectivity	Wired (2.4 GHz Wi-Fi for app control)
Weather Resistance	IP66 Dust and Water Resistant
Storage	Local (microSD card up to 256 GB, not included)
AI Detection	Human, Pet, Vehicle, Crying Sound, Abnormal Noise

Feature	Detail
Power Supply	Wired AC Adapter
Dimensions	8.7 x 8.7 x 12 cm
Color	White

最長24ヶ月製品保証



ご注文日から18ヶ月の間、不具合と思われる事象が生じた場合、同一製品との交換、又は修理対応等当社にて適切と判断する対応を承ります。
 加えて、Anker会員を対象に24ヶ月サポートへ自動延長します。

Image: Close-up view of the Eufy WiredCam C31, showing its base and connection ports.

9. WARRANTY AND CUSTOMER SUPPORT

Eufy provides a warranty for this product. For detailed warranty information, please refer to the warranty card included in your package or visit the official Eufy website.

If you have any questions, concerns, or require technical assistance, please contact Eufy Customer Support:

- **Online Support:** Visit eufylife.com/support for FAQs, troubleshooting guides, and contact options.
- **Email Support:** Refer to your Quick Start Guide for the specific customer service email address.

