

Samsung U8000F (TV), HW-B400F (Soundbar)

Samsung 43-Inch Class Crystal UHD U8000F 4K Smart TV & HW-B400F Soundbar User Manual

Model: U8000F (TV), HW-B400F (Soundbar)

Brand: Samsung

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Samsung 43-Inch Class Crystal UHD U8000F 4K Smart TV and the accompanying HW-B400F 2.0 ch Soundbar with Built-in Subwoofer. Please read this manual thoroughly before using your new products to ensure proper and safe operation.

SETUP

1. Unboxing and Component Check

Carefully remove all components from the packaging. Ensure the following items are present:

- Samsung 43-Inch Crystal UHD U8000F 4K Smart TV
- HW-B400F Soundbar
- Remote Control (for TV)
- Power Cords (for TV and Soundbar)
- TV Stand Components (if applicable)
- HDMI Cable
- User Manual (this document)



Image: The Samsung 43-Inch Crystal UHD U8000F 4K Smart TV displayed above the HW-B400F Soundbar, with the TV remote control positioned to the right of the soundbar. This image illustrates the main components included in the package.

2. Connecting the TV

1. **Attach the Stand:** If using the included stand, carefully attach it to the TV according to the instructions provided in the separate quick setup guide. Ensure all screws are tightened securely.
2. **Power Connection:** Connect the TV's power cord to the power input on the back of the TV, then plug the other end into a wall outlet.
3. **External Devices:** Connect any external devices (e.g., cable box, gaming console, Blu-ray player) to the HDMI ports on the TV using HDMI cables.

3. Connecting the Soundbar (HW-B400F)

1. **Power Connection:** Connect the soundbar's power cord to the power input on the soundbar, then plug the other end into a wall outlet.
2. **TV Connection:**
 - **HDMI ARC/eARC (Recommended):** Connect one end of an HDMI cable to the HDMI ARC/eARC port on your TV and the other end to the HDMI ARC port on the soundbar. This allows audio to be sent from the TV to the soundbar and enables control of basic soundbar functions (power, volume) using the TV

remote.

- **Optical Cable:** Alternatively, connect an optical digital audio cable from the TV's optical output to the soundbar's optical input.

3. **Wireless Connection (Bluetooth):** The soundbar can also connect wirelessly to your Samsung TV. Refer to the "Operating" section for Bluetooth pairing instructions.

4. Initial TV Setup

Upon first power-on, the TV will guide you through the initial setup process. This typically includes:

- Language Selection
- Network Connection (Wi-Fi or Ethernet)
- Samsung Account Login (required for full smart features and app access)
- Channel Scan (for antenna users)
- Smart Hub Setup

Follow the on-screen prompts to complete the setup. Ensure your Samsung account is set up to access all smart features and free content.

OPERATING INSTRUCTIONS

1. Basic TV Functions

- **Power On/Off:** Press the Power button on the remote control.
- **Volume Control:** Use the Volume Up/Down buttons on the remote.
- **Channel Change:** Use the Channel Up/Down buttons or the number pad.
- **Source Selection:** Press the Source button to switch between connected devices (HDMI 1, HDMI 2, TV, etc.).
- **Menu Navigation:** Use the directional pad and Enter button to navigate the TV's on-screen menus.

2. Smart Features (Samsung Smart Hub)

The Samsung Smart Hub provides access to a world of content and applications.

- **Accessing Smart Hub:** Press the Home button on your remote control.
- **Samsung TV Plus:** Enjoy over 2,700 free channels, including 400+ premium Samsung TV Plus channels, without a subscription. This includes national and local news, sports, movies, and more.
- **Streaming Apps:** Download and access popular streaming services (e.g., Netflix, YouTube, Hulu) from the app store.
- **Content Upscaling:** The Crystal Processor 4K B-Series enhances lower-resolution content to near 4K clarity, bringing details to life.
- **Samsung Knox Security:** Your TV experiences are secured with triple-layer protection against harmful apps and phishing sites, safeguarding sensitive data and connected IoT devices.

3. Soundbar Operation (HW-B400F)

- **Power On/Off:** The soundbar will typically power on/off with the TV if connected via HDMI ARC. Otherwise, use the power button on the soundbar or its dedicated remote (if included).
- **Volume Control:** If connected via HDMI ARC, the TV remote can control the soundbar volume. Otherwise, use the soundbar's remote or buttons.
- **Sound Modes:** The soundbar offers various sound modes to optimize audio for different content types. Refer to the soundbar's specific manual for details on changing modes. The built-in subwoofer provides full, balanced sound with rich bass.

- **Dialogue Enhancement:** The soundbar automatically amplifies dialogue for clearer voice reproduction.
- **Wireless Connection (Bluetooth):**
 1. Put the soundbar into Bluetooth pairing mode (refer to soundbar manual).
 2. On your Samsung TV, navigate to **Settings > Sound > Sound Output > Bluetooth Speaker List**
 3. Select the HW-B400F from the list to pair. This provides seamless, cable-free audio.

MAINTENANCE

1. Cleaning

- **Screen:** Gently wipe the screen with a soft, dry microfiber cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner (do not spray directly on the screen).
- **Cabinet and Soundbar:** Wipe the TV cabinet and soundbar surfaces with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings on the TV and soundbar are not blocked to prevent overheating.

2. Software Updates

Regularly check for and install software updates to ensure optimal performance and access to the latest features and security enhancements.

- **Automatic Updates:** Enable automatic updates in the TV settings for convenience.
- **Manual Check:** To manually check for updates, navigate to **Settings > Support > Software Update > Update Now**.

TROUBLESHOOTING

Before contacting customer support, try the following troubleshooting steps for common issues.

Problem	Possible Cause / Solution
No Picture / No Power	<p>Ensure power cords for both TV and soundbar are securely plugged into working outlets.</p> <p>Check if the power indicator light on the TV is on.</p> <p>Try pressing the power button on the TV itself, not just the remote.</p>
No Sound from TV or Soundbar	<p>Check TV and soundbar volume levels; ensure they are not muted.</p> <p>Verify the correct audio output is selected on the TV (e.g., HDMI ARC, Optical, Bluetooth).</p> <p>Ensure the HDMI ARC or optical cable is securely connected between the TV and soundbar.</p> <p>If using Bluetooth, ensure the soundbar is paired and connected to the TV.</p>
Remote Control Not Working	<p>Replace the batteries in the remote control.</p> <p>Ensure there are no obstructions between the remote and the TV/soundbar.</p> <p>Point the remote directly at the TV/soundbar's sensor.</p>

Problem	Possible Cause / Solution
Network Connection Issues	<p>Check your Wi-Fi router and modem to ensure they are working correctly.</p> <p>Restart your router and modem.</p> <p>On the TV, go to Settings > General > Network > Network Status to diagnose the connection.</p> <p>Try connecting via Ethernet cable if Wi-Fi issues persist.</p>

SPECIFICATIONS

Samsung 43-Inch Class Crystal UHD U8000F 4K Smart TV

- **Display Type:** Crystal UHD 4K
- **Screen Size:** 43-Inch Class
- **Resolution:** 3840 x 2160 (4K UHD)
- **Processor:** Crystal Processor 4K B-Series
- **Smart Features:** Samsung Smart Hub, Samsung TV Plus, App Store
- **Security:** Samsung Knox Security (Triple-Layer Protection)
- **Design:** Slim Bezel, Aircraft-inspired MetalStream Design
- **ASIN:** B0FDCXPWWV
- **First Available:** April 25, 2025

Samsung HW-B400F 2.0 ch Soundbar with Built-in Subwoofer

- **Channels:** 2.0 ch
- **Subwoofer:** Built-in
- **Connectivity:** HDMI ARC, Optical, Bluetooth
- **Features:** Dialogue amplification, Immersive sound expansion

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official Samsung support website. Keep your purchase receipt as proof of purchase for warranty claims.

Online Support: www.samsung.com/us/support/

Customer Service: Refer to your product documentation for regional contact numbers.