

ASKGO Q2

ASKGO Q2 Electric Scooter User Manual

Model: Q2 | Brand: ASKGO

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1. INTRODUCTION

Thank you for choosing the ASKGO Q2 Electric Scooter. This manual provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your new electric scooter. The Q2 model is designed for adult commuting and city riding, featuring a powerful 1200W motor, a long-range 48V 15AH battery, 10-inch off-road tires, and a comfortable removable seat. Please read this manual thoroughly before your first ride to ensure optimal performance and safety.



Figure 1.1: The ASKGO Q2 Electric Scooter, showcasing its design with the removable seat and off-road tires.

2. SAFETY INFORMATION

Your safety is paramount. Operating an electric scooter carries inherent risks. Adhere to all local laws and regulations regarding electric scooter use.

- **Always wear a helmet:** A properly fitted helmet is crucial for head protection.
- **Protective gear:** Wear appropriate protective gear, including knee pads, elbow pads, and gloves.
- **Pre-ride inspection:** Before each ride, check the brakes, tire pressure, and ensure all components are securely fastened.
- **Road conditions:** Avoid riding in wet conditions, on slippery surfaces, or over large obstacles. The 10-inch off-road tires provide enhanced grip, but caution is always advised.
- **Traffic laws:** Obey all traffic laws, signals, and signs. Ride defensively and be aware of your surroundings.
- **Weight limit:** Do not exceed the maximum load capacity of 350 lbs.
- **Age restriction:** This scooter is designed for adults.
- **Night riding:** Utilize the integrated LED headlight and safety warning taillight for enhanced visibility during nighttime operation.
- **UL 2849 Certified:** The ASKGO Q2 electric scooter has passed stringent UL 2849 testing, ensuring electrical safety.

3. PACKAGE CONTENTS

Upon opening the package, verify that all the following items are included:

- ASKGO Q2 Electric Scooter (1PC)
- Charger (1PC)
- User Manual (1PC)
- Removable Seat (Pre-installed or separate, depending on packaging)

4. SETUP AND INITIAL ASSEMBLY

The ASKGO Q2 Electric Scooter comes largely pre-assembled. Follow these steps for final setup:

1. **Unfold the Scooter:** Carefully lift the handlebar stem until it locks into the upright position. Ensure the folding mechanism is securely latched.
2. **Attach Handlebars:** If the handlebars are not already attached, slide them onto the stem and secure them with the provided screws and tools. Ensure they are firmly in place and do not wobble.
3. **Install/Adjust Seat:** The removable seat can be installed or adjusted to your preferred height. Insert the seat post into the designated slot on the scooter deck and tighten the quick-release clamp or bolts.
4. **Initial Charge:** Before your first ride, fully charge the scooter's battery. Connect the charger to the charging port on the scooter and then to a power outlet. The charging indicator on the charger will change color (e.g., red to green) when fully charged. This typically takes 5-7 hours.
5. **Tire Pressure Check:** Verify that the 10-inch pneumatic off-road tires are inflated to the recommended pressure (refer to the tire sidewall for details).

DOUBLE MECHANICAL DISC BRAKE SHORTER **6FT** BRAKING DISTANCE



Figure 4.1: The 3-step folding system for convenient storage and transport.

5. OPERATING INSTRUCTIONS

5.1 Powering On/Off

- **To Power On:** Press and hold the power button on the LCD display for a few seconds. The display will illuminate.
- **To Power Off:** Press and hold the power button again until the display turns off.

5.2 Riding the Scooter

- **Starting:** Place one foot on the deck and push off with the other foot to gain initial momentum. Once moving, gently press the throttle lever to engage the motor.
- **Speed Modes:** The scooter may have multiple speed modes (e.g., Eco, Standard, Sport) accessible via the display controls. Select the appropriate mode for your riding conditions. The Q2 can reach speeds of approximately 27 mph.
- **Steering:** Lean into turns and gently turn the handlebars to steer.
- **Seated Riding:** Utilize the removable seat for a more comfortable riding experience, especially on longer

commutes.

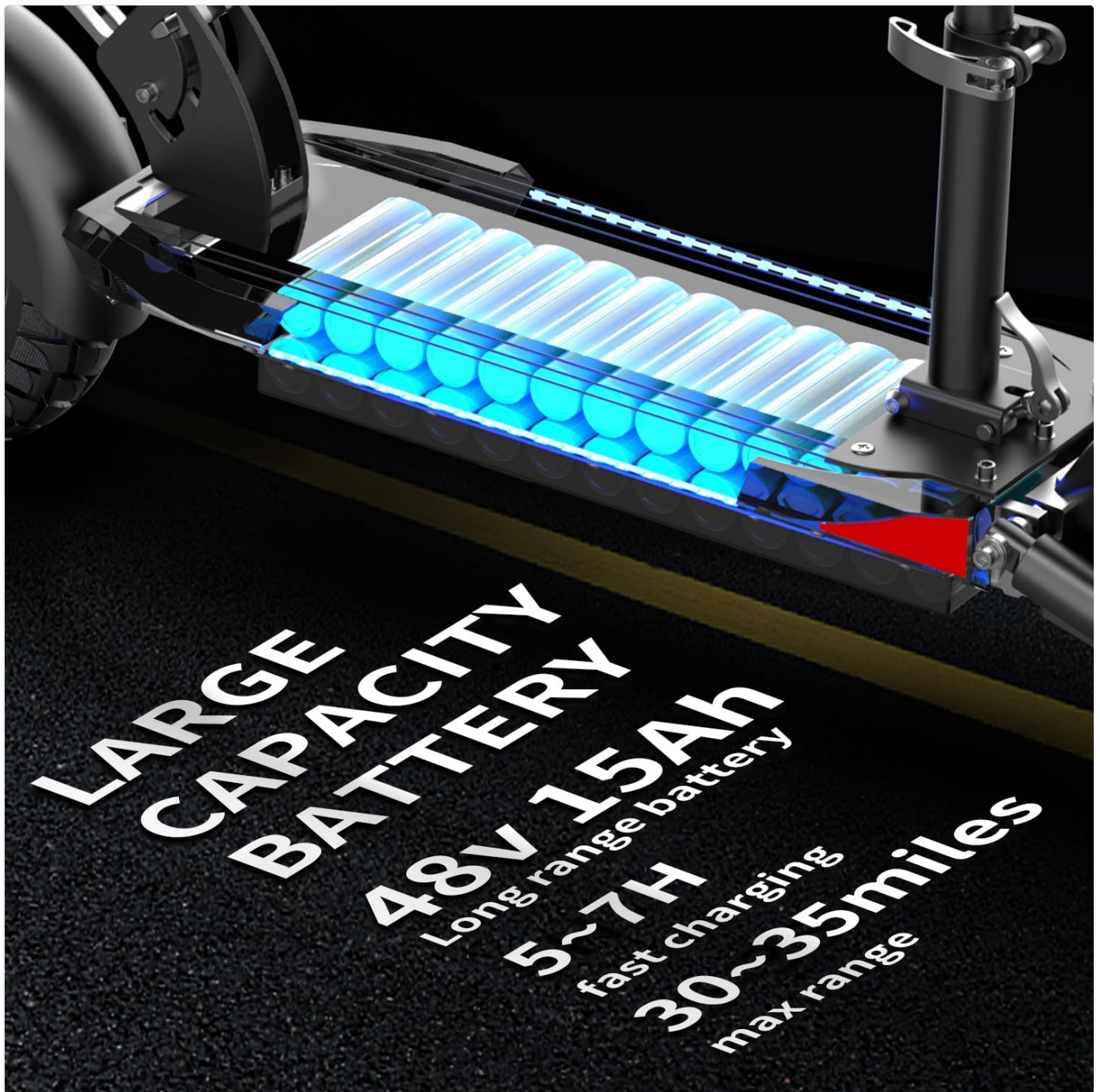


Figure 5.1: A rider enjoying the ASKGO Q2 Electric Scooter with the seat installed.

5.3 Braking

- The Q2 features a dual braking system (Front Braking, Rear Braking) for effective stopping power.
- To brake, gently squeeze the brake levers on the handlebars. Apply both brakes simultaneously for balanced and efficient stopping.
- Avoid sudden or harsh braking, especially at high speeds, to prevent loss of control.

DOUBLE MECHANICAL DISC BRAKE SHORTER **6FT** BRAKING DISTANCE



Figure 5.2: Detail of the dual mechanical disc brake system, providing a shorter braking distance.

5.4 Lights and Horn

- **Headlight:** Activate the LED headlight for improved visibility during low-light conditions or at night.
- **Taillight:** The safety warning taillight automatically illuminates when the scooter is in operation, enhancing rear visibility.
- **Horn:** Use the horn to alert pedestrians or other riders of your presence.

6. MAINTENANCE

6.1 Battery Care

- **Charging:** Always use the original charger provided. Do not overcharge the battery. Unplug the charger once the battery is full (charging time 5-7 hours).
- **Storage:** If storing the scooter for an extended period, ensure the battery is charged to about 50-70% and recharge it every 1-2 months to prevent deep discharge. Store in a cool, dry place.

- **Temperature:** Avoid exposing the battery to extreme temperatures.



Figure 6.1: Illustration of the 48V 15AH large capacity battery, providing 30-35 miles max range.

6.2 Tires and Brakes

- **Tire Pressure:** Regularly check and maintain the correct tire pressure for the 10-inch off-road tires to ensure optimal performance and range.
- **Brake Inspection:** Periodically inspect the brake pads and discs for wear. Adjust or replace them as necessary to maintain effective braking.

6.3 Cleaning and Storage

- **Cleaning:** Use a damp cloth to wipe down the scooter. Do not use high-pressure water jets or immerse the scooter in water.
- **Storage:** When not in use, fold the scooter for compact storage. Store it in a dry, secure location away from direct sunlight and extreme temperatures.



7-WEIGHT SHOCK ABSORPTION COMFORTABLE RIDING

Figure 6.2: The portable design allows for easy carrying and storage of the folded scooter.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your ASKGO Q2 Electric Scooter.

Problem	Possible Cause	Solution
Scooter does not turn on.	Battery is depleted or power button not pressed correctly.	Charge the battery fully. Press and hold the power button firmly for 3-5 seconds.
Reduced range or power.	Low tire pressure, battery not fully charged, or riding uphill frequently.	Check tire pressure. Ensure battery is fully charged. Adjust riding style.
Brakes feel weak.	Brake cables need adjustment or brake pads are worn.	Adjust brake cable tension. Inspect and replace brake pads if necessary. Consult a professional if unsure.

Problem	Possible Cause	Solution
Unusual noises during operation.	Loose components, debris in wheels, or motor issue.	Check all bolts and screws for tightness. Inspect wheels for foreign objects. If noise persists, contact customer support.

8. SPECIFICATIONS

Key technical specifications for the ASKGO Q2 Electric Scooter:

Feature	Detail
Brand	ASKGO
Model Name	Q2
Motor Power	1200W Brushless Hub Motor
Battery	48V 15AH High-Capacity
Max Speed	Approx. 27 mph
Max Range	25-35 miles (depending on riding conditions)
Charging Time	5-7 hours
Tire Size	10 Inches Off-Road Pneumatic
Brake Style	Dual Mechanical Disc Brake (Front & Rear)
Suspension	Dual Shock Absorption System
Max Load Capacity	350 Pounds
Climb Angle	Exceeds 20°
Material	Alloy Steel
Special Features	Adjustable Handlebar Height, Removable Seat, LCD Display, LED Headlight, Safety Taillight, Horn



Figure 8.1: Detailed dimensions of the ASKGO Q2 Electric Scooter.

9. WARRANTY AND SUPPORT

9.1 Manufacturer's Warranty

The ASKGO Q2 Electric Scooter comes with a **1 Year Manufacturer's Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

9.2 Customer Support

For technical assistance, warranty claims, or any questions regarding your ASKGO Q2 Electric Scooter, please contact ASKGO customer support.

- Visit the official ASKGO website for contact information and FAQs.
- Refer to your purchase platform for seller-specific support options.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question