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OKAI EA10C

OKAI Ceetle EA10C Pro Electric Scooter User Manual

Model: EA10C

1. INTRODUCTION

Welcome to the user manual for your new OKAI Ceetle EA10C Pro Electric Scooter. This manual provides essential information for the safe assembly, operation, maintenance, and troubleshooting of your scooter. Please read this manual thoroughly before your first ride to ensure optimal performance and safety.

2. SAFETY INFORMATION

Your safety is paramount. Always adhere to the following guidelines:

- **Wear a Helmet:** Always wear an approved helmet and other protective gear (knee pads, elbow pads) when riding.
- **Local Laws:** Familiarize yourself with and obey all local traffic laws and regulations regarding electric scooter use.
- **Age and Weight Limits:** This scooter is designed for adults. Do not exceed the maximum load capacity of 220 lbs (100 kg).
- **Riding Conditions:** Avoid riding in heavy rain, snow, ice, or on slippery surfaces. Do not ride at night without adequate lighting.
- **Pre-Ride Check:** Before each ride, check the brakes, tire pressure, and ensure all quick releases and fasteners are secure.
- **Braking:** The scooter features a dual braking system (mechanical drum brake + electronic brake). Practice braking in a safe area to understand its response.
- **Battery Safety:** Use only the provided charger. Do not attempt to open or modify the battery pack. Keep the battery away from water and extreme temperatures.
- **No Stunts:** Do not attempt jumps, stunts, or aggressive riding, as this can lead to injury and damage the scooter.
- **Awareness:** Be aware of your surroundings, pedestrians, and other vehicles. Use the ring bell to alert others when necessary.

3. PACKAGE CONTENTS

Upon unpacking your OKAI Ceetle EA10C Pro Electric Scooter, please verify that all the following items are included:

- OKAI Ceetle EA10C Pro Electric Scooter
- User Manual (this document)
- Battery Charger
- Key
- Tool Kit

If any items are missing or damaged, please contact OKAI customer support immediately.

4. PRODUCT OVERVIEW

The OKAI Ceetle EA10C Pro is a seated electric scooter designed for urban commuting. Key components include:

- **Handlebar:** Features grips, brake levers, throttle, display, and bell.
- **Digital Display:** Shows speed, battery life, and current speed mode.
- **Headlight & Taillight:** For visibility during low-light conditions.
- **Foldable Seat:** Ergonomically designed for comfort, can be folded for storage.
- **Removable Battery:** Located under the seat, allows for convenient off-scooter charging.
- **10-inch Vacuum Tires:** Front and rear tires designed for comfort and stability.
- **Dual Braking System:** Mechanical drum brake and electronic brake for reliable stopping power.
- **Kickstand:** For parking the scooter.

5. SETUP AND INITIAL ASSEMBLY

5.1 Unfolding the Scooter

1. Place the scooter on a flat surface.
2. Locate the folding mechanism near the base of the steering column.
3. Release the locking lever and carefully lift the steering column until it clicks into its upright, locked position. Ensure the lock is fully engaged.
4. Adjust the handlebar height if applicable and secure it.

5.2 Seat Installation/Adjustment

1. If the seat is not pre-installed, attach it according to the diagrams in the quick start guide (not provided here).
2. Adjust the seat height to a comfortable riding position, ensuring your feet can touch the ground when stopped. Secure the seat post clamp firmly.

5.3 Initial Battery Charge

Before your first ride, fully charge the battery. The battery is removable for convenient charging.

- Remove the battery from its compartment (usually under the seat).
- Connect the charger to the battery's charging port, then plug the charger into a standard wall outlet.
- The charger indicator light will typically show red during charging and turn green when fully charged.
- A full charge takes approximately 6 hours.
- Once charged, disconnect the charger and re-install the battery securely into the scooter.

5.4 Tire Check

Ensure both 10-inch vacuum tires are properly inflated to the recommended pressure (check tire sidewall for details).

6. OPERATING INSTRUCTIONS

6.1 Powering On/Off

- To power on, press and hold the power button on the display until the screen illuminates.
- To power off, press and hold the power button again until the display turns off.

6.2 Riding the Scooter

1. Ensure the scooter is powered on and the battery has sufficient charge.
2. Place one foot on the deck and push off with the other foot to gain initial momentum.
3. Once moving, gently press the throttle lever to engage the motor.
4. Adjust your speed using the throttle. The scooter has a top speed of 15.5 mph.
5. To slow down or stop, release the throttle and apply the brake levers.

6.3 Digital Display

The integrated display provides real-time information:

- **Speed:** Current riding speed.
- **Battery Life:** Indication of remaining battery charge.
- **Speed Mode:** Shows the selected riding mode (e.g., Eco, Standard, Sport - specific modes may vary and can be adjusted via the app).

6.4 Braking System

The OKAI Ceetle EA10C Pro is equipped with a dual braking system for effective stopping:

- **Mechanical Drum Brake:** Operated by a lever on the handlebar.
- **Electronic Brake:** Activated by a separate lever or integrated with the mechanical brake.
- Apply both brakes smoothly and gradually for controlled deceleration. Avoid sudden, hard braking, especially at high speeds.

6.5 OKAI App Integration

Enhance your riding experience by connecting your scooter to the OKAI app via Bluetooth or NFC.

- **Download:** Search for the "OKAI" app on your smartphone's app store.
- **Pairing:** Follow the in-app instructions to pair your scooter using Bluetooth or NFC.
- **Features:** The app allows you to:
 - View detailed ride statistics.
 - Enable/disable cruise control.
 - Update scooter firmware.
 - Adjust speed modes and other settings.

7. CHARGING THE BATTERY

The OKAI Ceetle EA10C Pro features a removable 47V 10.4Ah battery, allowing for flexible charging options.

1. **Remove Battery:** Unlock and remove the battery pack from its compartment.
2. **Connect Charger:** Plug the charger into the battery's charging port.
3. **Connect to Power:** Plug the charger into a standard 100-240V AC wall outlet.
4. **Charging Indicator:** The charger's LED will typically be red during charging and turn green when the battery is fully charged.
5. **Charging Time:** A full charge takes approximately 6 hours.
6. **Disconnect:** Once fully charged, disconnect the charger from the wall outlet first, then from the battery.
7. **Re-install Battery:** Securely re-install the charged battery into the scooter.

Important: Only use the official OKAI charger provided with your scooter. Do not overcharge the battery. Store the battery in a cool, dry place when not in use.

8. FOLDING AND STORAGE

8.1 Folding the Scooter

The OKAI Ceetle EA10C Pro is designed to fold compactly for easy transport and storage.

1. Ensure the scooter is powered off.
2. If the seat is adjustable, lower it to its lowest position or fold it down.
3. Locate the folding mechanism at the base of the steering column.
4. Release the locking lever and carefully fold the steering column downwards until it locks into its folded position.
5. Ensure all locking mechanisms are securely engaged to prevent accidental unfolding.

8.2 Storage

- Store the scooter in a cool, dry place, away from direct sunlight and extreme temperatures.
- For long-term storage, ensure the battery is charged to approximately 50-70% and recharge it every 1-2 months to maintain battery health.
- Keep the scooter covered to protect it from dust and moisture.

9. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your scooter.

- **Cleaning:** Wipe the scooter with a damp cloth. Do not use high-pressure water jets or corrosive cleaners. Ensure the charging port is dry before charging.
- **Tires:** Regularly check tire pressure and for any signs of wear or damage. Maintain recommended pressure for optimal performance and range.
- **Brakes:** Inspect brake levers, cables, and drum brakes periodically. Ensure they respond effectively. If braking performance degrades, have them adjusted by a qualified technician.
- **Fasteners:** Periodically check all screws, bolts, and quick-release levers to ensure they are tight and secure.
- **Battery Care:** Avoid fully discharging the battery frequently. Charge it regularly, even if not used often.

10. TROUBLESHOOTING

If you encounter issues with your OKAI Ceetle EA10C Pro, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; Loose battery connection; Power button issue	Charge the battery; Ensure battery is securely installed; Contact support if issue persists.
Motor not engaging	Throttle not pressed; Scooter not moving initially; Error code on display	Ensure initial push-off; Check display for error codes and refer to app/manual; Contact support.
Reduced range/speed	Low tire pressure; Heavy load; Riding uphill; Cold weather; Battery degradation	Check and inflate tires; Reduce load; Understand range varies with conditions; Consider battery age.
Brakes feel weak	Brake cable adjustment needed; Worn brake pads	Have brakes inspected and adjusted by a qualified technician.

For issues not listed here or if solutions do not resolve the problem, please contact OKAI customer support.

11. SPECIFICATIONS

Technical specifications for the OKAI Ceetle EA10C Pro Electric Scooter:

Feature	Detail
Model Name	EA10C
Motor Peak Power	900W
Battery	47V 10.4Ah (Removable)
Maximum Range	Up to 34 miles (54.7 km)
Maximum Speed	15.5 mph (25 km/h)
Charging Time	Approximately 6 hours
Tire Type	10-inch Vacuum Tires
Braking System	Front: Mechanical Drum Brake, Rear: Mechanical Drum Brake + Electronic Brake
Maximum Load	220 lbs (100 kg)
Net Weight	Approximately 64 lbs (29 kg)
Unfolded Dimensions (L x W x H)	45.1" x 21" x 41" (114.5 cm x 53.3 cm x 104.1 cm)
Folded Dimensions (L x W x H)	45.1" x 21.8" x 24.2" (114.5 cm x 55.4 cm x 61.5 cm)
Material	Aluminum

Feature	Detail
UL Certification	UL 2272 Certified

12. WARRANTY AND SUPPORT

12.1 Limited Warranty

OKAI offers a limited warranty for the Ceetle EA10C Pro Electric Scooter:

- **Scooter:** One (1) year limited warranty from the date of purchase.
- **Accessories (e.g., battery, charger):** Six (6) months limited warranty from the date of purchase.

This warranty covers manufacturing defects and does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

12.2 Customer Support

For technical assistance, warranty claims, or any questions regarding your OKAI Ceetle EA10C Pro Electric Scooter, please contact OKAI customer support. Refer to the official OKAI website or your purchase documentation for the most current contact information.

Online Resources: Visit the official OKAI website for FAQs, additional guides, and support resources.