

Tecno KM4

TECNO Spark GO 2 User Manual

Model: KM4

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your TECNO Spark GO 2 smartphone. Please read this guide carefully to ensure optimal performance and longevity of your device.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all items from the packaging. Verify that all components listed in the 'What's in the Box' section are present and undamaged.

2. Inserting SIM Card and Memory Card

1. Locate the SIM tray on the side of your device.
2. Insert the provided SIM tray ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card (if applicable) into the designated slots on the tray, ensuring correct orientation.
4. Carefully push the tray back into the device until it clicks into place.

3. Charging the Device

Before first use, fully charge your TECNO Spark GO 2. Connect the provided USB cable to the phone's charging port and the power adapter. Plug the adapter into a wall outlet. The device supports 15W fast charging.

TECNO



SPARK GO 2



Mobile No. 1

Overview of TECNO Spark GO 2 features, including AI, durability, display, and battery.

4. Powering On and Initial Setup

Press and hold the Power button until the TECNO logo appears. Follow the on-screen instructions to select your language, connect to Wi-Fi, and set up your Google account.

OPERATING THE DEVICE

1. Basic Navigation

The TECNO Spark GO 2 features a responsive touchscreen. Use gestures such as tap, swipe, pinch-to-zoom, and long-press to navigate the interface, open apps, and interact with content.

2. Display Features

Experience smooth visuals on the 6.67-inch Punch-Hole Display with a 120Hz refresh rate. This high refresh rate provides a fluid scrolling and viewing experience.

AI Active Noise Cancellation

Hear only what matters



4 Years

lag-free performance*



The 120Hz Dynamic Punch-hole Display offers smooth visuals.

3. Ella AI with Indian Language Support

Your device includes Ella, an AI assistant that supports voice commands in various Indian regional languages. Utilize Ella for productivity tasks and smart interactions.

Segment's 1st AI with Indian Language Support*

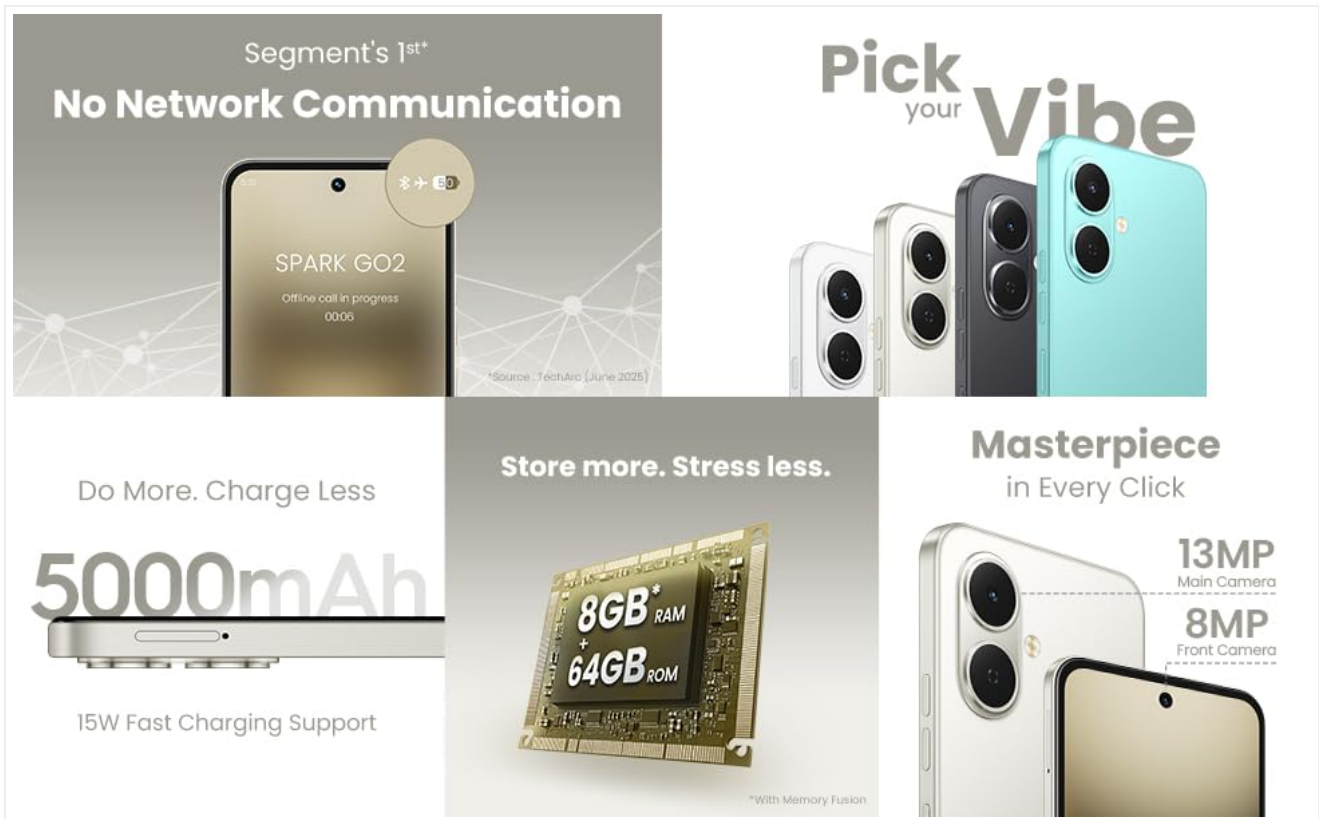


*Source : TechArc (June 2025)

Ella AI provides support for multiple Indian languages.

4. No Network Communication Feature

The TECNO Spark GO 2 features a unique 'No Network Communication' capability, allowing certain functions even in areas without cellular signal. Refer to the device's settings for details on how to utilize this feature.



The 'No Network Communication' feature allows limited functionality without cellular service.

5. Camera Usage

Your device is equipped with a 13MP main camera and an 8MP front camera. Open the Camera application to capture photos and videos. Explore various modes and settings for different photographic effects.

Pick your
VIBE



The TECNO Spark GO 2 features a 13MP main camera and an 8MP front camera.

6. AI Active Noise Cancellation

Benefit from AI Active Noise Cancellation during calls to ensure clearer audio by reducing background noise.

Segment's 1st

IP64



SGS Certified smartphone

*Source : TechArc (June 2025)

AI Active Noise Cancellation enhances call clarity.

MAINTENANCE

1. Durability and Protection

The TECNO Spark GO 2 is IP64 rated and SGS certified, offering protection against dust and splashes. While durable, avoid submerging the device in water or exposing it to excessive dust.



The TECNO Spark GO 2 is IP64 rated for dust and splash resistance.

2. Battery Care

To maximize battery life, avoid extreme temperatures. Use only the provided charger and cable. For optimal performance, keep the battery charge between 20% and 80% when possible.

No Network Communication*



The 5000mAh battery supports 15W fast charging.

3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance enhancements. This contributes to the promised 4 years of lag-free performance.

4. Cleaning

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

TROUBLESHOOTING

1. Device Not Responding

If your device becomes unresponsive, press and hold the Power button for approximately 10-15 seconds to force a restart.

2. Battery Draining Quickly

Check for background apps consuming power. Adjust screen brightness, disable unnecessary features like GPS or Bluetooth when not in use, and ensure your software is up to date.

3. Network Connectivity Issues


If you experience issues with cellular or Wi-Fi connectivity, try restarting your device. Verify that your SIM card is correctly inserted and that you are within network coverage. For Wi-Fi, ensure the router is functioning correctly.

4. Performance Lag

Close unused applications, clear cache, and ensure sufficient storage space. The device is designed for lag-free performance for up to 4 years, supported by its UNISOC T7250 processor and up to 8GB RAM (including virtual RAM).

Dynamic Punch-hole Display

120Hz



Every frame, feels like butter!

The TECNO Spark GO 2 is engineered for 4 years of lag-free performance.

Ella AI with Indian Language Support*

Segment's 1st AI with Indian Language support



*Source : TechArc (June 2025)

The device offers up to 8GB RAM for smooth multitasking.

SPECIFICATIONS

Feature	Detail
Operating System	Android 15
RAM	4 GB (Up to 8GB with virtual RAM)
Internal Storage	64 GB
Model Number	KM4
Product Dimensions	16.6 x 7.7 x 0.8 cm
Item Weight	186 g

Battery Power Rating	5000 mAh
Charging Support	15W Fast Charging
Display	6.67" Punch-Hole Display, 120Hz Refresh Rate, 720 x 1600 Resolution
Main Camera	13 MP
Front Camera	8 MP
Connectivity	Bluetooth, Infrared, USB, Wi-Fi, 4G Carrier Aggregation 2.0
Audio Jack	3.5 mm
Special Features	Ella AI with Indian Language Support, IP64 SGS Certified, No Network Communications, AI Active Noise Cancellation
Colour	Titanium Grey

WHAT'S IN THE BOX

The TECNO Spark GO 2 package typically includes the following items:

- TECNO Spark GO 2 Smartphone
- Phone Case
- Power Adapter
- SIM Tray Ejector
- USB Cable

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official TECNO Mobile India website. The manufacturer is G Mobiles India.

For technical assistance or service inquiries, please contact TECNO customer service through their official channels.