Divoom Times Frame

Divoom Times Frame-10.1" WiFi Digital Picture Frame User Manual

Model: Times Frame | Brand: Divoom

Introduction

The Divoom Times Frame is a versatile 10.1-inch WiFi digital picture frame designed to display photos, videos, and various smart content. With 64GB of built-in storage and a free, subscription-free app, it offers a secure and convenient way to share and view your memories, alongside useful information like calendars, weather, and financial data. Its unique transparent 3D display provides a distinctive visual experience, blending digital art with modern home decor.

Setup

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Ensure the digital picture frame, power adapter (5V/2A), and USB-C cable are present. Inspect the device for any visible damage.

Your browser does not support the video tag.

Video: Divoom Times Frame Unboxing and Initial Setup. This video demonstrates the unboxing process and highlights the frame's design and included accessories.

2. Power Connection

Connect the provided USB-C cable to the frame's power port and the other end to a 5V/2A power adapter. Plug the adapter into a wall outlet. The frame will power on automatically.

3. App Download and WiFi Setup

Download the free Divoom app from the iOS App Store or Google Play Store. Follow the in-app instructions to connect your Times Frame to your WiFi network. This step is crucial for uploading content and accessing smart features.

Operating the Divoom Times Frame

1. Displaying Photos and Videos

Use the Divoom app to upload photos and videos directly to your Times Frame. The frame features 64GB of internal storage, capable of holding over 700,000 photos or 6,000 minutes of video. The transparent screen creates a unique 3D floating visual effect for your content.

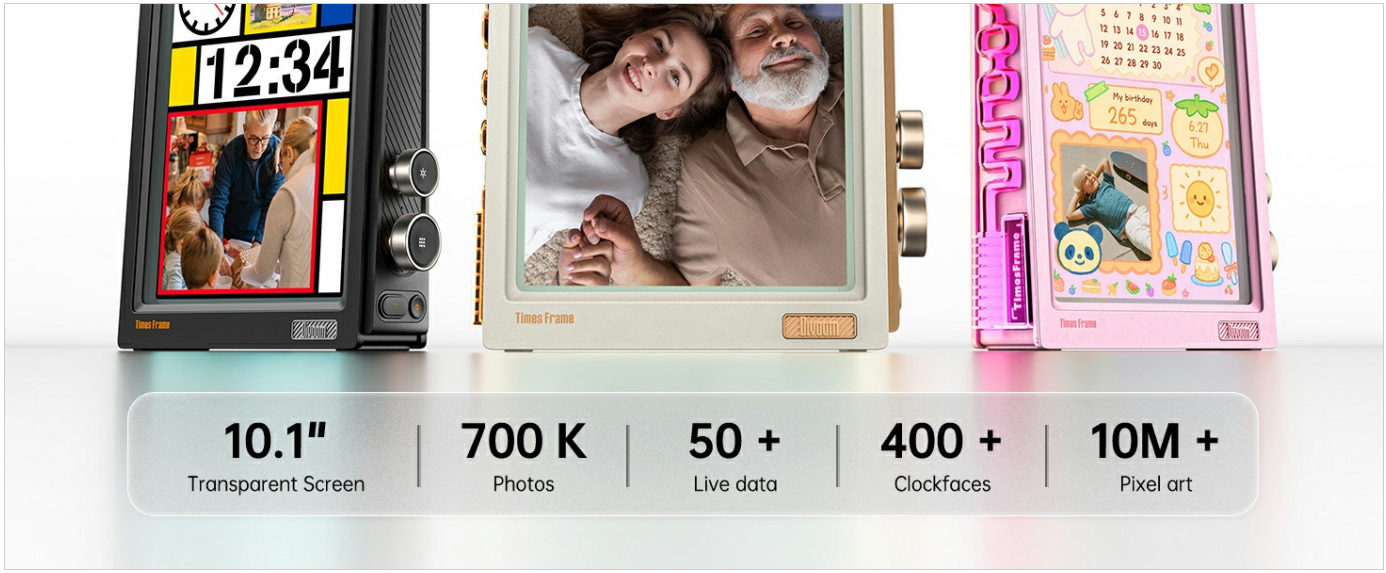


Image: Seamless photo and video uploading from your smartphone to the Divoom Times Frame via the dedicated app.

2. Smart Features and Widgets

The Times Frame offers a variety of smart features beyond photo display. These include:

- **Calendars:** Keep track of important dates.
- **Weather Updates:** Get real-time weather information.
- **Financial Data:** Monitor stock prices and cryptocurrency.
- **Live Sports Scores:** Stay updated on your favorite teams.
- **Holiday Themes:** Customize the display with seasonal content.
- **DIY Content:** Create and display your own pixel art and animations.



Image: The Divoom Times Frame showcasing multiple smart widgets for a personalized desk display.

3. Pixel Art Community

Engage with a global community of over 10 million pixel art enthusiasts. You can share your own creations, explore artwork from others, and follow your favorite artists directly through the Divoom app. The frame also supports AI-powered digital art generation.

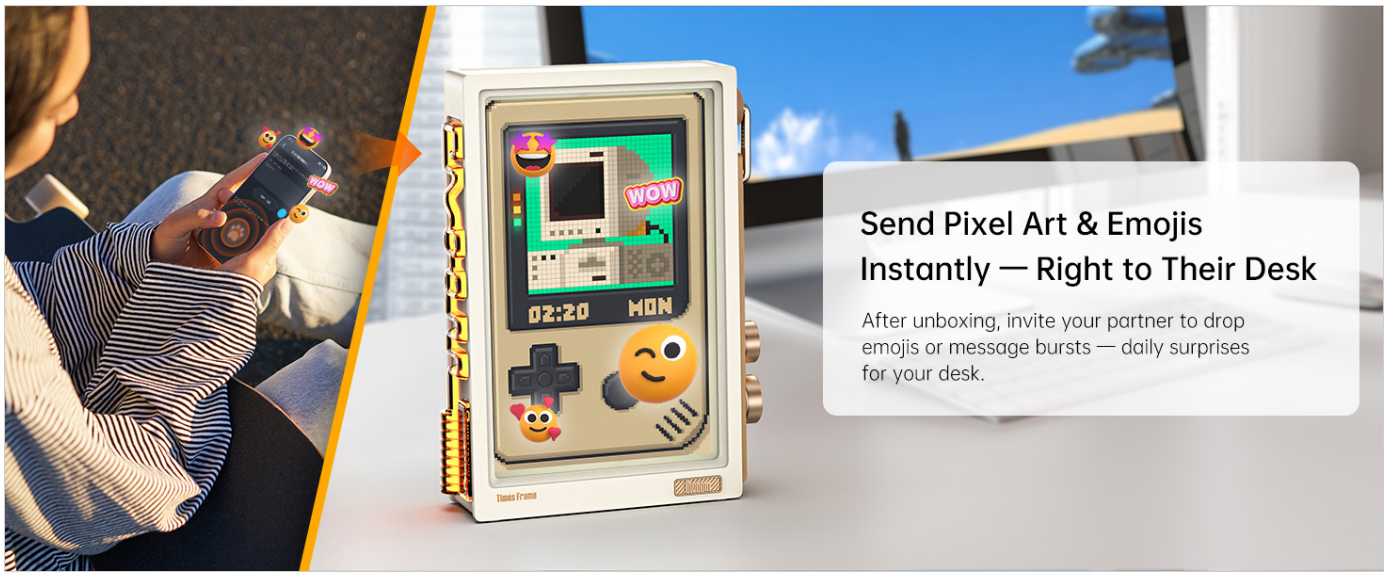


Image: The Divoom Times Frame connected to the pixel art community, displaying diverse digital artwork.

4. Controls and Customization

The frame features rotary knobs for intuitive control. You can scroll through widgets, switch display modes, and adjust the screen's brightness without needing your smartphone. The integrated edge lighting offers dynamic modes, beat-reactive effects, and a manual color palette to match your ambiance.

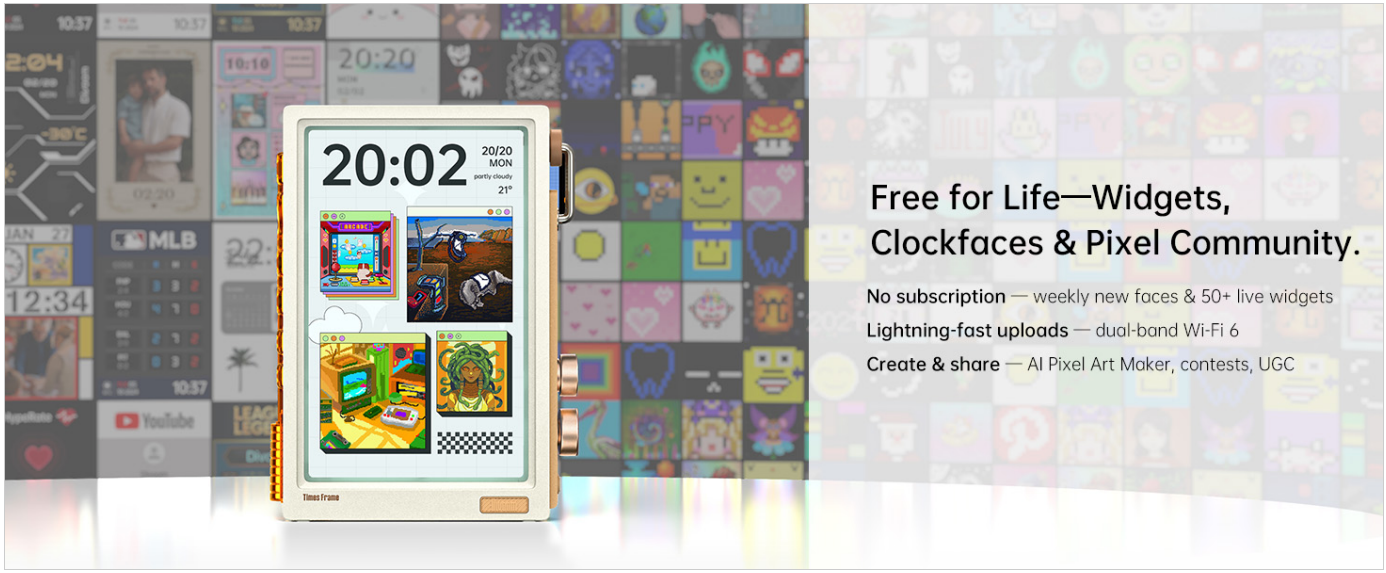


Image: Tactile rotary knobs on the Divoom Times Frame allow for easy navigation and customization of display content.

Maintenance

To ensure optimal performance and longevity of your Divoom Times Frame, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to gently wipe the screen and frame. Avoid abrasive cleaners or solvents that could damage the display or finish.
- **Power Supply:** Always use the original 5V/2A power adapter and USB-C cable provided with the device. Using incompatible power sources may cause damage or malfunction.
- **Placement:** Place the frame on a stable, flat surface away from direct sunlight, excessive heat, or moisture. Ensure adequate ventilation around the device.
- **Software Updates:** Regularly check the Divoom app for available firmware updates for your Times Frame to ensure you have the latest features and bug fixes.

Troubleshooting

If you encounter issues with your Divoom Times Frame, refer to the following common troubleshooting steps:

- **Device Does Not Power On:** The most common cause is an insufficient power supply. Ensure you are using the original 5V/2A power adapter and that it is securely plugged into both the frame and a working wall outlet.
- **App Connectivity Issues:** Verify that your Times Frame is connected to a stable WiFi network. Ensure your smartphone's Bluetooth is enabled and that the Divoom app is up to date. Try restarting both the frame and the app.
- **Display Glitches or Freezing:** If the display appears buggy or freezes, try restarting the device by unplugging it and plugging it back in. Ensure your app and frame firmware are updated to the latest versions, as Divoom frequently releases updates to address glitches.
- **Content Upload Failure:** Check your WiFi connection and ensure the Divoom app has necessary permissions on your smartphone. Verify that the content format is supported by the frame.

Specifications

Feature	Detail
Screen Size	10.1 Inches
Resolution	1080p
Compatible Devices	Smartphone
Connectivity	WiFi
Internal Storage	64GB
Product Dimensions	10 x 5.5 x 0.99 inches
Item Weight	3.52 pounds
Manufacturer	Divoom

Warranty

The Divoom Times Frame comes with a 2-year warranty from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

Support

For any questions, technical assistance, or warranty claims, please contact Divoom customer support. Our support team is available 24/7/365 to assist you.

- **Online Support:** Visit the official Divoom website for FAQs, troubleshooting guides, and contact information.
- **In-App Support:** Access support resources directly through the Divoom app.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question