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## HP 15-fd0127dx

# HP 15.6" FHD Touchscreen Business Laptop User Manual

Model: 15-fd0127dx

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## 1. INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 15.6" FHD Touchscreen Business Laptop, Model 15-fd0127dx. Please read this guide thoroughly to ensure optimal performance and longevity of your device.



Image: HP 15.6 inch FHD Touchscreen Business Laptop, showcasing its sleek design and display.

## 2. WHAT'S IN THE BOX

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Verify that all items are present in the package:

- HP 15.6" FHD Touchscreen Business Laptop
- Power Adapter and Cable
- Accessories Package (may ship separately):
  - 7-in-1 USB Hub
  - 128GB USB Flash Drive (UFD)
  - Wireless Mouse
  - 7-in-1 Cleaning Kit
  - Windows 11 Pro License

# RH-Patented Accessories Package



The image displays the contents of the RH-Patented Accessories Package against a blue background. The items include: a 7-in-1 Cleaning Kit with various brushes and tools; a 7-in-1 USB Hub with multiple ports; a 128GB UFD (USB Flash Drive); a Wireless Mouse; and a box of Windows 11 Pro. A red flame-shaped badge in the top right corner indicates the package is valued at \$299.99. Each item is accompanied by a green checkmark icon.

Valued  
\$299.99

7-in-1 USB HUB

7-IN-1 Cleaning Kit

128GB UFD

Windows 11 Pro

Wireless Mouse

**Heads up:**  
**Your accessory pack might arrive a little later than the computer.**  
**Thanks for your patience!**

*Image: Contents of the accessories package, including a USB hub, USB flash drive, wireless mouse, cleaning kit, and Windows 11 Pro.*

## 3. INITIAL SETUP

### 3.1 Powering On and Initial Configuration

1. Connect the power adapter to the laptop's AC smart pin port and then to a power outlet.
2. Open the laptop lid. The laptop may power on automatically, or you may need to press the power button located on the keyboard.
3. Follow the on-screen instructions to complete the Windows 11 Pro setup, including language selection, network connection, and user account creation.

### 3.2 Connecting Accessories

Utilize the various ports to connect your peripherals:

- **USB-A Ports:** Connect the wireless mouse receiver, external hard drives, or other USB-A devices.

- **USB-C Port:** Use for data transfer or connecting compatible USB-C devices. Note: This USB-C port is for data only and does not support video output.
- **HDMI 1.4b Port:** Connect an external display or projector for extended screen functionality.
- **Headphone/Microphone Combo Jack:** Connect headphones or a headset for audio input/output.



*Image: Diagram illustrating the various ports on the HP laptop, including USB-A, USB-C, HDMI, and the headphone/microphone combo jack.*

## 4. OPERATING INSTRUCTIONS

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### 4.1 Display and Touchscreen Usage

The 15.6-inch Full HD (1920 x 1080) IPS touchscreen provides a clear and interactive visual experience. Use multi-finger gestures for navigation and interaction with Windows 11 Pro.

# HP 15.6" Touchscreen Laptop – Power Meets Portability



Intel Core i7



Intel Iris Xe Graphics



Windows 11 Pro



*Image: Close-up of the laptop display highlighting FHD resolution, touchscreen capability, 15.6-inch size, IPS screen, and 300 nits brightness.*

## 4.2 Keyboard and Touchpad

The laptop features a full-size keyboard with a numeric keypad for efficient data entry. The precision touchpad supports multi-touch gestures for smooth navigation.

## 4.3 Camera and Microphone

The integrated HP True Vision 720p HD camera with temporal noise reduction and dual-array microphones are designed for clear video calls. A physical camera shutter is included for enhanced privacy, and a microphone mute button with an LED status light provides quick control over audio input.

# Take Your Productivity to the Next Level



Image: Features of the laptop's premium design, including the HP True Vision 720p HD camera, physical camera shutter, dual-array mics, microphone mute button, and full-size keyboard with numeric pad.

## 4.4 Windows 11 Pro and Copilot

Your laptop comes pre-installed with Windows 11 Pro, offering advanced security and productivity features. The dedicated Microsoft Copilot key provides quick access to AI-enhanced workflows for smarter efficiency.

## 5. MAINTENANCE

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### 5.1 Cleaning Your Laptop

Regular cleaning helps maintain the laptop's appearance and functionality. Use the provided 7-in-1 cleaning kit for best results:

- Use a soft, lint-free cloth lightly dampened with screen cleaner (from the kit) to clean the display. Avoid excessive moisture.
- Use the brush and air blower (from the kit) to remove dust from the keyboard and vents.

- Wipe the exterior surfaces with a soft, dry cloth.

Always power off and unplug the laptop before cleaning.

## 5.2 Battery Care

To maximize battery life:

- Avoid extreme temperatures.
- Do not fully discharge the battery frequently.
- If storing the laptop for an extended period, ensure the battery is charged to approximately 50%.

## 5.3 Software Updates

Regularly check for and install Windows updates and HP driver updates to ensure system stability, security, and optimal performance. You can find Windows updates in the Settings app under 'Windows Update'.

# 6. TROUBLESHOOTING

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## 6.1 Power Issues

- **Laptop not turning on:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Check if the power outlet is functional.
- **Battery not charging:** Verify the power adapter connection. Try a different power outlet. If the issue persists, contact support.

## 6.2 Display Issues

- **Blank screen:** Ensure the laptop is powered on. Try pressing the F2 key (or corresponding function key) to adjust display brightness. If an external monitor is connected, try disconnecting it.
- **Touchscreen unresponsive:** Restart the laptop. Ensure display drivers are up to date.

## 6.3 Connectivity Issues

- **Wi-Fi not connecting:** Check if Wi-Fi is enabled in Windows settings. Restart your router and the laptop. Ensure correct Wi-Fi password.
- **Bluetooth device not pairing:** Ensure Bluetooth is enabled on both the laptop and the device. Place devices close to each other. Try removing and re-pairing the device.

## 6.4 Performance Issues

- **Laptop running slow:** Close unnecessary applications. Check for background processes in Task Manager. Ensure sufficient free space on the SSD. Run a virus scan.
- **Overheating:** Ensure laptop vents are not blocked. Use the laptop on a hard, flat surface. Consider using a cooling pad if frequently performing demanding tasks.

# 7. SPECIFICATIONS

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Detailed technical specifications for your HP 15.6" FHD Touchscreen Business Laptop:

Feature	Detail
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Feature	Detail
Model Number	15-fd0127dx
Operating System	Windows 11 Pro
Processor	Intel 13th Gen Core i7-1355U (10 Cores, 12 Threads, up to 5.0 GHz)
Graphics	Intel Iris Xe Graphics (Integrated)
Display	15.6-inch FHD (1920 x 1080) IPS Touchscreen, micro-edge, BrightView, 300 nits
Memory (RAM)	64 GB DDR4-3200 MT/s
Storage	2 TB PCIe NVMe M.2 SSD
Wireless Connectivity	Wi-Fi 6, Bluetooth 5.3
Ports	1x USB-C 3.0, 2x USB-A 3.0, 1x HDMI 1.4b, 1x Headphone/Microphone combo, 1x AC smart pin
Webcam	HP True Vision 720p HD Camera with Microphone Mute and Camera Shutter
Audio	HD Audio, Tuned stereo speakers
Battery Life	Up to 7 hours 45 minutes (mixed usage), Up to 9 hours 45 minutes (video playback), Up to 8 hours (wireless streaming)
Dimensions (WxDxH)	14.17 x 9.29 x 0.73 inches
Weight	3.52 lbs

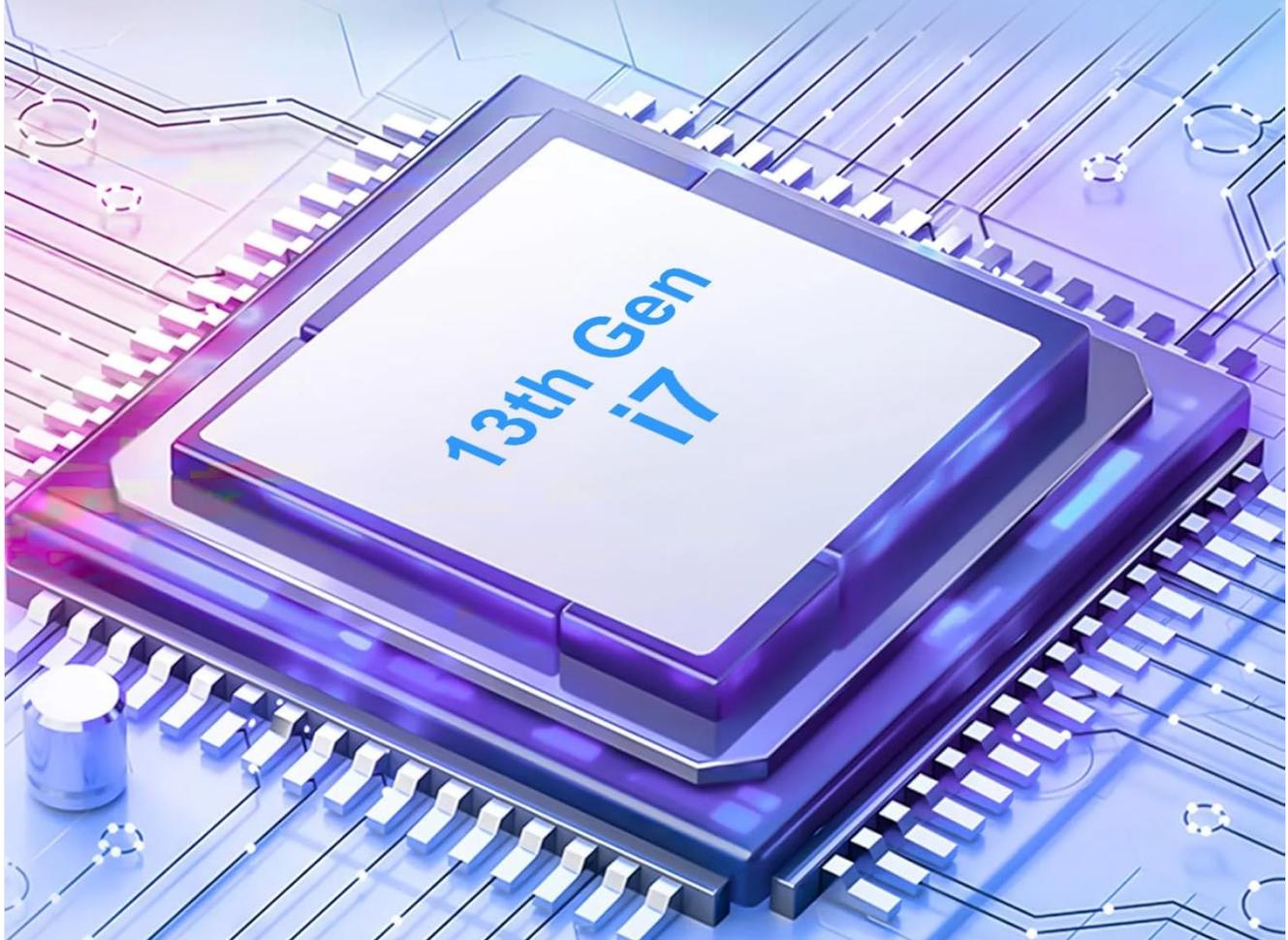
# High-performance Intel Core i7-1355U Processor

10 Cores

12 threads

5.0 GHz  
Up to Frequency

12 MB  
Cache



*Image: Visual representation of the Intel Core i7-1355U processor, highlighting its 10 cores, 12 threads, 5.0 GHz frequency, and 12 MB cache.*

# Premium Design

**HP True Vision 720p HD camera**

with temporal noise reduction

**Physical Camera Shutter**

for enhanced privacy during video calls

**Dual-array mics**

for crystal-clear calls



**Microphone Mute Button**

with LED status light

**Full-Size Keyboard**

with Numeric Pad

**Microsoft Copilot Key**

for quick AI access

*Image: Illustration showing 64GB DDR4 RAM and 2TB SSD, emphasizing reliable performance and ample storage.*

# Plug into Possibilities Perfect Ports



*Image: Overview of portable performance features including 3.52 lb weight, Wi-Fi 6, Bluetooth 5.3, HP fast charge, and battery life estimates for mixed usage, video playback, and wireless streaming.*

## 8. WARRANTY & SUPPORT

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### 8.1 Manufacturer's Warranty

Your HP 15.6" FHD Touchscreen Business Laptop comes with a 1-year manufacturer's warranty covering defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

### 8.2 Technical Support

HP provides lifetime technical customer support for this product. For assistance with setup, troubleshooting, or general inquiries, please refer to the official HP support website or contact their customer service. Expect quick responses within 24 hours for support inquiries.



**24 Hours Quick Response**  
Support available within 24 hours.



**1 Year Manufacturer Warranty**  
Covers defects for 365 days.



**Lifetime Technical Support**  
Ongoing assistance for your product.