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Yealink SP96

Yealink SP96 Bluetooth Speakerphone Instruction Manual

INTRODUCTION

The Yealink SP96 is a professional Bluetooth speakerphone designed for clear and efficient conference calls. Featuring advanced audio technologies like AI noise cancellation and 360° voice pickup, it ensures superior communication in various meeting environments. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your SP96 speakerphone.

WHAT'S IN THE BOX

- SP96 Speakerphone
- USB-C Dongle and USB-C to A adapter
- Carrying Case
- USB-C to C Cable
- Quick Start Guide



Image: Diagram illustrating the contents of the Yealink SP96 package, including the speakerphone, dongle, adapters, cables, and carrying case.

SETUP

1. Powering On/Off

Press and hold the power button on the speakerphone for 2 seconds to turn it on or off. The LCD screen will illuminate upon powering on.

2. Connecting to Your Device

The SP96 offers multiple connectivity options:

- **USB Connection:** Connect the SP96 to your computer using the provided USB-C to C cable. If your computer only has USB-A ports, use the included USB-C to A adapter. The device is plug-and-play, requiring no additional drivers.
- **Bluetooth Connection:** Press the Bluetooth button on the speakerphone to enter pairing mode. On your smartphone or computer, search for 'Yealink SP96' in the Bluetooth settings and select it to pair. The SP96 supports simultaneous connection to up to two Bluetooth devices.
- **USB-C Dongle Connection:** For stable and instant pairing with computers, plug the dedicated Bluetooth 5.3 USB-C Dongle into your computer. The SP96 will automatically connect to the dongle, eliminating the need for manual Bluetooth pairing.



Image: A diagram showing the Yealink SP96 connected to a laptop via USB-C and a smartphone via Bluetooth, highlighting the plug-and-play functionality with the included dongle and adapter.

3. Daisy-Chaining for Room Expansion

To expand audio coverage for larger rooms (up to 40 m² or 8-12 people), you can wirelessly daisy-chain two SP96 units. Connect one SP96 unit to your computer via USB. Then, at the push of a button on both devices, wirelessly connect a second SP96 unit. This creates a synchronized audio system.

Lost Details vs. Focus & Presence
Blurry Sound vs. Laser-Sharp Clarity

Noise Invasion vs. AI Noise Shield

Flat Voices vs. Rich Presence

————— Noise-free clarity is just the start —————

Zero-Lag Full Duplex: talk & hear at once

Like Face-to-Face, Even Oceans Apart

Image: An overhead view of a conference table with two Yealink SP96 speakerphones wirelessly daisy-chained, illustrating expanded coverage for a larger group.

OPERATING INSTRUCTIONS

1. Basic Controls

The SP96 features an LCD screen and physical buttons for intuitive control:

- **LCD Screen:** Displays connection status, battery level, and mute state.
- **Volume Buttons (+/-):** Adjust speaker volume.
- **Mute Button:** Mute or unmute the microphone. The LCD screen will indicate the mute status.
- **Call Button:** Answer or end calls.
- **Bluetooth Button:** Enter Bluetooth pairing mode.
- **Daisy-Chain Button:** Initiate or end daisy-chaining with another SP96 unit.

2. Audio Features

- **Exceptional Audio Clarity:** A 65mm speaker and ultra-wideband technology deliver rich, full-range sound.
- **AI Noise Cancellation:** Yealink's self-developed algorithm suppresses over 1,000 types of background noise (e.g., keyboard taps, AC hum) for crystal-clear voice transmission.
- **360° Voice Pickup:** Six microphones cover up to a 16.4 ft radius, ensuring everyone is heard clearly from any direction.
- **Full-Duplex Communication:** Allows simultaneous speaking without cut-offs, ensuring natural conversation flow.



Flawless duplex demands enduring power

6000mAh: Ultra-long battery life
Up to 26hrs Talk Time

 Up to 35 Hours Music Time	 Up to 230 Hours Standby Time	 2.5 Hours 5V2A Charger
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Image: A diagram illustrating the AI Noise Cancellation feature, showing how background noise is suppressed for clear voice transmission.

3. Multi-Platform Compatibility

The SP96 is certified for Microsoft Teams and compatible with popular platforms such as Zoom, Google Meet, and Cisco Webex. It works seamlessly across Windows, macOS, Android, and iOS devices.



Image: A graphic displaying the Yealink SP96 with logos of various compatible platforms and operating systems, including Microsoft Teams, Zoom, Google Meet, Windows, macOS, Android, and iOS.

4. Battery Life

The SP96 provides up to 26 hours of talk time on a single charge, supporting all-day meetings. It recharges fully in approximately 2.5 hours. It also supports music playback and extended standby.

Your browser does not support the video tag.

Video: Official product promotion video for the Yealink SP9X Series Speakerphone, showcasing its features and benefits in a professional setting.

MAINTENANCE

To ensure the longevity and optimal performance of your Yealink SP96 speakerphone, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the device. Avoid abrasive cleaners, solvents, or aerosol sprays that may damage the surface.
- **Storage:** When not in use, store the speakerphone in its carrying case to protect it from dust and physical damage.
- **Battery Care:** To preserve battery life, avoid fully discharging the device frequently. Charge it regularly, even if not in constant use.
- **Environmental Conditions:** Keep the device away from extreme temperatures, direct sunlight, and high humidity.

TROUBLESHOOTING

If you encounter issues with your Yealink SP96, try the following solutions:

- **No Power:** Ensure the device is charged or connected to a power source via USB.
- **No Audio/Poor Audio Quality:**
 - Check volume levels on both the SP96 and your connected device.
 - Verify that the SP96 is correctly connected via USB or Bluetooth.
 - Ensure the microphone is not muted.
 - If using Bluetooth, try re-pairing the device.
- **Bluetooth Disconnection:** Ensure the SP96 is within the 30-meter Bluetooth range of your connected device. Avoid obstacles that may interfere with the signal.

- **Daisy-Chain Issues:** Ensure both SP96 units are in close proximity and correctly initiated the daisy-chain pairing process.

SPECIFICATIONS

Feature	Detail
Model Name	SP96
Speaker Type	Conference Speaker
Speaker Size	65 Millimeters
Microphone Array	6 Microphones
Voice Pickup Radius	Up to 16.4 ft (5 meters)
Special Features	Built-in Microphone, AI Noise Canceling, Daisy-Chain Support
Connectivity Technology	Bluetooth 5.3, USB
Bluetooth Range	30 Meters
Battery Life (Talk Time)	Up to 26 Hours
Charging Time	2.5 Hours
Product Dimensions	5.28"D x 5.28"W x 1.38"H
Item Weight	1.39 pounds
Control Method	Touch

WARRANTY & SUPPORT

The Yealink SP96 comes with a limited warranty. For detailed warranty information, please refer to the documentation included in your product package or visit the official Yealink website.

For technical support, troubleshooting assistance, or any product-related inquiries, please contact Yealink customer support through their official website or the contact information provided in your Quick Start Guide.