

## ClosetMaid 10000-04328

# ClosetMaid SuiteSymphony Hanging Closet Kit Instruction Manual

Model: 10000-04328

## INTRODUCTION

This manual provides detailed instructions for the assembly, installation, use, and maintenance of your ClosetMaid SuiteSymphony Hanging Closet Kit. This kit includes one hanging tower, three closet rods, and six shelves, designed to enhance your closet organization. Please read all instructions carefully before beginning installation.

## SETUP AND INSTALLATION

The ClosetMaid SuiteSymphony Hanging Closet Kit is designed for wall-mount installation and is not intended for use as a floor tower. It fits spaces between 7 feet and 10 feet wide, making it suitable for closets, bedrooms, laundry rooms, and offices.

### Components Included:

- 1 Hanging Tower (25 inches wide)
- 3 Expandable Closet Rods (expand from 30 to 40 inches)
- 6 Shelves (2 adjustable, 4 fixed)
- All necessary hardware for installation

### Installation Steps:

1. **Prepare the Wall:** Ensure the wall surface is clean and structurally sound. Locate wall studs for secure mounting.
2. **Mount the Heavy-Duty Rail:** Attach the included heavy-duty rail to the wall at the desired height. This rail supports the hanging tower. Refer to the detailed diagram in the packaging for precise measurements and hardware usage.
3. **Assemble the Hanging Tower:** Follow the step-by-step instructions provided in the packaging to assemble the tower structure. This typically involves connecting side panels to shelves using cam locks and dowels.

4. **Hang the Tower:** Carefully lift and hang the assembled tower onto the mounted heavy-duty rail. Ensure it is securely seated and level.
5. **Install Shelves:** Position the two adjustable shelves at your preferred heights within the tower. The four fixed shelves are integrated into the tower structure during assembly. Each shelf has a weight capacity of up to 20 lbs.
6. **Install Closet Rods:** The expandable closet rods can be configured anywhere along the tower sides. They expand from 30 to 40 inches. *Note: Hang rods may require cutting to fit your specific installation area.*



Image: Back view of the hanging tower, illustrating the mounting rail and adjustable shelf pin holes.



Image: The SuiteSymphony hanging tower installed in an empty closet, demonstrating its wall-mounted design.

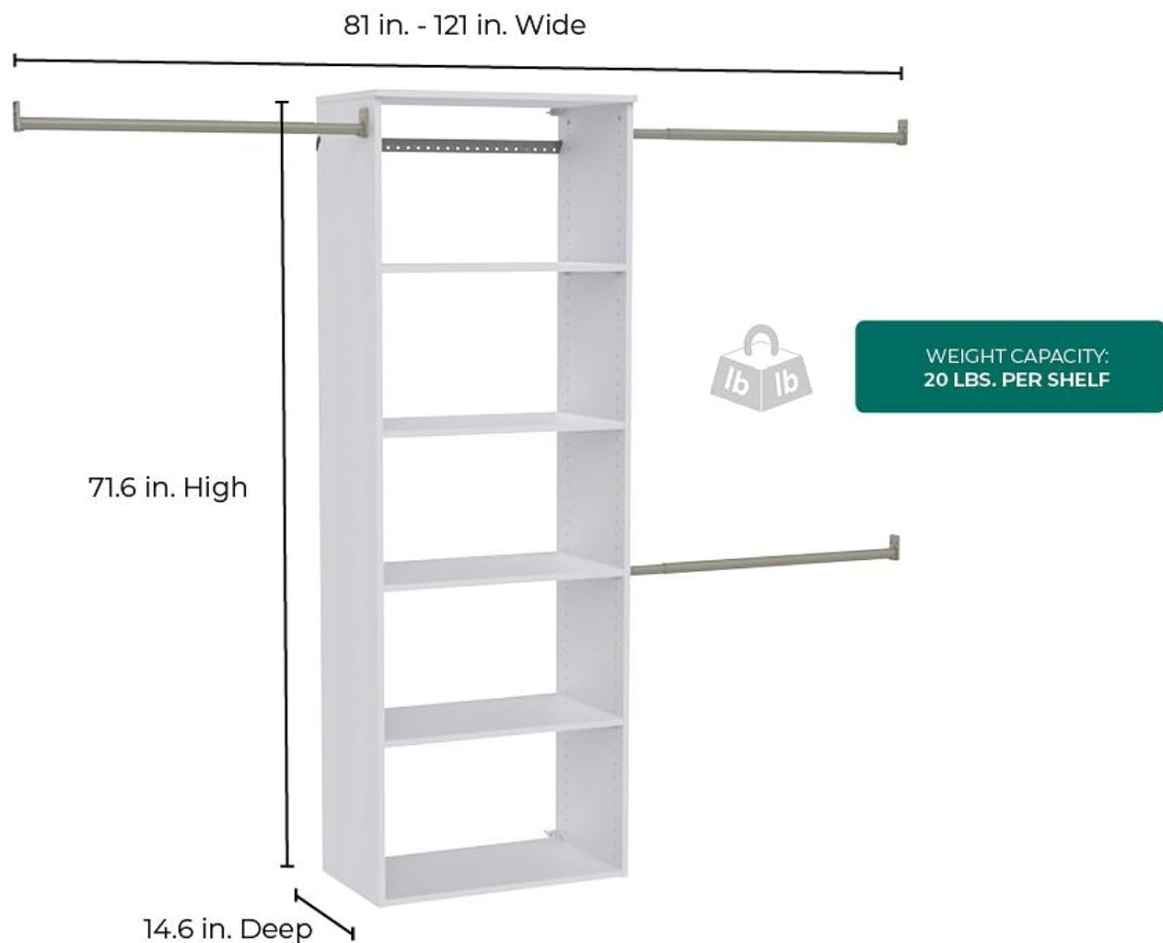


Image: Dimensional diagram of the hanging tower, indicating its width (81-121 in.), height (71.6 in.), and depth (14.6 in.), along with the 20 lbs. per shelf weight capacity.

## USAGE AND CONFIGURATION

The SuiteSymphony Hanging Closet Kit provides versatile storage solutions for various items.

### Maximizing Storage:

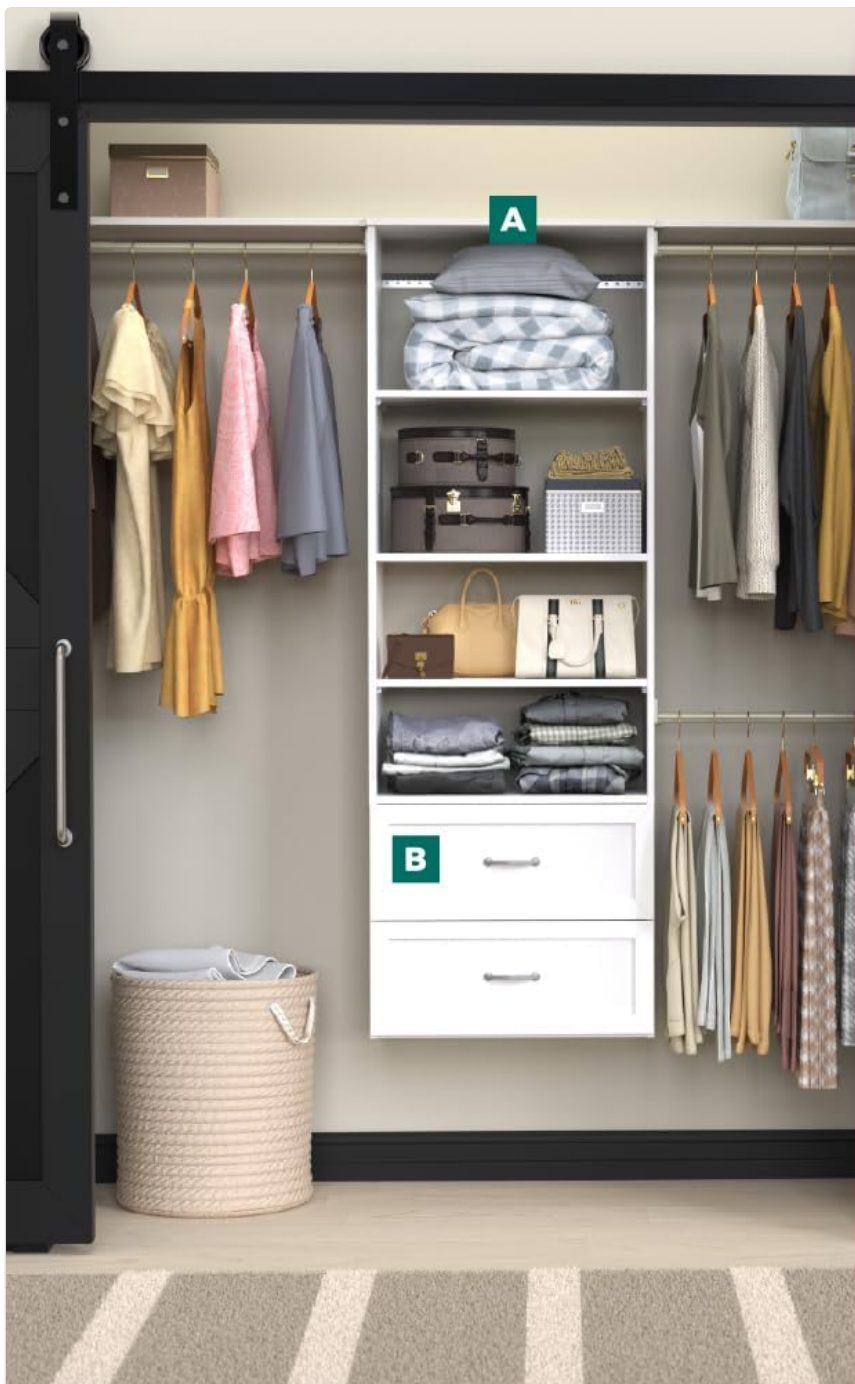
- **Shelves:** Utilize the six shelves for folded clothing, accessories, shoes, or storage bins. The two adjustable shelves allow for customization based on item height. Each shelf supports up to 20 lbs.
- **Closet Rods:** The three expandable closet rods are ideal for hanging garments. Position them to either side of the tower to create distinct hanging sections.
- **Accessories:** This system can be paired with other ClosetMaid SuiteSymphony 25-inch add-on accessories, such as drawers, to further customize your storage.



Image: An example of the SuiteSymphony system in use, showcasing organized clothing, bags, and folded items.



Image: The hanging tower configured in a laundry room, demonstrating its versatility for storing laundry supplies and hanging clothes.



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## 25 in. Hanging Tower

Suite Symphony hanging tower kit includes 3 adjustable shelves, 3 fixed shelves, and 3 hang rods — additional hang rods (#8891) sold separately

### Suite Symphony ACCESSORIES

**A** #488000

Top Shelf



**B** #487400

25 in. Drawer



**SOLD SEPARATELY**

Image: An illustration of the hanging tower with optional SuiteSymphony accessories, including a top shelf and 25-inch drawers (sold separately).

## MAINTENANCE

To ensure the longevity and appearance of your ClosetMaid SuiteSymphony system, follow these maintenance guidelines:

- **Cleaning:** Wipe surfaces with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals, as these can damage the laminated wood finish.
- **Dusting:** Regularly dust the shelves and rods to prevent buildup.
- **Weight Distribution:** Distribute weight evenly across shelves and hanging rods. Do not exceed the 20 lbs. weight capacity per shelf to prevent damage or instability.
- **Hardware Check:** Periodically check all screws and connections to ensure they remain tight. Retighten if necessary.

## TROUBLESHOOTING

If you encounter issues with your ClosetMaid SuiteSymphony system, consider the following common solutions:

- **Instability:** If the tower feels unstable, ensure it is properly mounted to the heavy-duty rail and that the rail is securely fastened to wall studs. Verify all internal connections are tight.
- **Shelves Sagging:** This usually indicates exceeding the 20 lbs. weight limit per shelf. Redistribute items or remove excess weight.
- **Rods Not Expanding/Contracting:** Check for any obstructions or debris within the rod mechanism. Ensure the locking collars are properly engaged or disengaged.
- **Missing Hardware:** Double-check the packaging and assembly area. If parts are genuinely missing, contact ClosetMaid customer support.

## PRODUCT SPECIFICATIONS

| Feature                                   | Detail                                           |
|-------------------------------------------|--------------------------------------------------|
| Brand                                     | ClosetMaid                                       |
| Model Number                              | 10000-04328                                      |
| Color                                     | White                                            |
| Material                                  | Engineered Wood                                  |
| Item Dimensions (L x W x H)               | 14.6 x 81 x 71.6 inches (Depth x Width x Height) |
| Item Weight                               | 69 Pounds                                        |
| Mounting Type                             | Wall Mount                                       |
| Maximum Weight Recommendation (per shelf) | 20 Pounds                                        |
| Closet Rod Expansion                      | 30 to 40 inches                                  |
| Included Components                       | Hardware                                         |
| UPC                                       | 075381114608                                     |

## WARRANTY INFORMATION

ClosetMaid products are manufactured to high-quality standards. For specific warranty details regarding your SuiteSymphony Hanging Closet Kit, please refer to the warranty documentation included with your purchase or visit the official ClosetMaid website. Typically, warranties cover manufacturing defects under normal use.

## CUSTOMER SUPPORT

If you have any questions about the assembly, installation, or use of your ClosetMaid SuiteSymphony Hanging Closet Kit, or if you require replacement parts, please contact ClosetMaid customer service:

- **Website:** Visit the official ClosetMaid website for FAQs, assembly videos, and contact information.
- **Phone:** Refer to the contact details provided in your product packaging for direct assistance.

Please have your model number (10000-04328) and purchase date available when contacting support.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question