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> artfone G6 Pro 4G Flip Phone User Manual

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Model: G6 Pro

1. INTRODUCTION AND OVERVIEW

The artfone G6 Pro is a 4G unlocked flip phone designed for ease of use, particularly for seniors. It features dual displays, a dedicated SOS emergency button, large buttons, and universal SIM compatibility. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Image 1.1: The artfone G6 Pro 4G flip phone in its closed state, displaying both the front and back. Icons on the left highlight key features such as SOS, large buttons, camera, music, calculator, and flashlight.

2. WHAT'S IN THE BOX

Please check the package contents to ensure all items are present:

- 1 x artfone G6 Pro Mobile Phone
- 1 x 1300 mAh Battery
- 1 x USB Cable
- 1 x UK Plug (Charger)
- 1 x User Manual (available in English, German, French, Spanish, Italian)



Image 2.1: All items included in the artfone G6 Pro package, neatly arranged. This includes the phone, its charging station, a USB cable, the battery, and the multi-language user manual.

3. SETUP

3.1. Installing the SIM Card and Battery

1. Carefully remove the back cover of the phone.
2. Insert your Nano SIM card into the designated SIM slot. Ensure it is correctly oriented.
3. Place the 1300 mAh battery into its compartment, aligning the contacts.
4. Replace the back cover, ensuring it clicks securely into place.

3.2. Charging the Phone

Before first use, fully charge your phone. You can use the provided USB-C cable and UK plug, or the convenient charging station.

- Connect the USB-C cable to the phone's charging port or place the phone in the charging station.
- Plug the other end of the USB cable into the UK plug adapter, then into a power outlet.
- The phone will indicate charging status on its screen.

4. OPERATING INSTRUCTIONS

4.1. Powering On/Off

- **To Power On:** Press and hold the **Green Call/Power** button until the screen lights up.
- **To Power Off:** Press and hold the **Red End Call/Power** button until the power-off options appear, then confirm.

4.2. Making and Receiving Calls

- **To Make a Call:** Open the flip, enter the phone number using the large keypad, and press the **Green Call** button.
- **To Receive a Call:** When the phone rings, open the flip or press the **Green Call** button to answer.

High quality housing & perfect keypad



Image 4.1: The artfone G6 Pro in its open position, highlighting the large, easy-to-read keypad and navigation buttons, designed for user convenience.

4.3. SOS Emergency Button

The dedicated SOS button provides quick access to emergency contacts.

1. **Setup:** Navigate to the SOS settings in the phone's menu to program up to five emergency contact numbers.

2. **Activation:** In an emergency, press and hold the SOS button located on the back of the phone. The phone will automatically dial the programmed numbers until one is answered.



Image 4.2: The rear view of the artfone G6 Pro, clearly showing the red SOS emergency button, designed for quick access in critical situations.

4.4. Dual Display Functionality

The G6 Pro features two screens for enhanced usability:

- **Main 2.4" HD Display:** Used for all primary phone functions, menu navigation, and viewing content.
- **External 1.8" Display:** Shows essential information like time, date, battery status, and incoming call notifications without needing to open the phone.

Dual displays. More convenient and luxury.



Image 4.3: A visual representation of the artfone G6 Pro's dual display feature, showing the larger internal screen and the smaller external screen, which provides quick information at a glance.

4.5. Telling Time Button

Press the dedicated 'Telling Time' button to hear the current time announced vocally, a useful feature for users with visual impairments.

Telling Time Button



Image 4.4: A hand interacting with the artfone G6 Pro, pressing the 'Telling Time' button, which activates a voice announcement of the current time, as indicated by the visual sound waves.

4.6. Blacklist Function

To prevent unwanted calls, you can add numbers to the blacklist. The phone supports blocking up to 50 numbers.

- Access the 'Settings' menu, then locate the 'Call Settings' or 'Security' option to find the Blacklist feature.
- Add numbers manually or from your call history to the blacklist.

4.7. User Interface Navigation

The phone features a simple, user-friendly interface with clear icons and large text for easy navigation.

- Use the directional navigation keys to move between menu options.
- Press the 'OK' button to select an option and 'Back' to return to the previous screen.

User-friendly UI Excellent operation



Image 4.5: A collage of screenshots demonstrating the artfone G6 Pro's user-friendly interface, featuring large icons and clear text for easy navigation through various functions.

5. MAINTENANCE

5.1. Battery Care

To maximize battery life and performance:

- Charge the phone regularly. Avoid letting the battery completely drain before recharging.
- Do not expose the phone or battery to extreme temperatures.
- The 1300 mAh battery provides approximately 5-6 hours of talk time and up to 10 days of standby time.

5.2. Cleaning Your Device

Keep your phone clean to ensure optimal performance and longevity:

- Use a soft, dry, lint-free cloth to wipe the phone's exterior.
- Avoid using liquid cleaners, aerosols, or harsh chemicals, as these can damage the device.

5.3. Durability

The artfone G6 Pro is designed for durability, having undergone rigorous testing to withstand daily use and minor accidental impacts. While robust, handle the device with care to prevent damage.

6. TROUBLESHOOTING

If you encounter issues with your artfone G6 Pro, please refer to the following common solutions:

- **Phone not turning on:** Ensure the battery is charged and correctly inserted. Try connecting the charger.
- **Cannot make or receive calls:** Check if the SIM card is properly inserted and activated. Verify you have network signal. Ensure airplane mode is not enabled.
- **SOS button not working:** Confirm that emergency contacts are correctly programmed in the SOS settings.
- **Charging issues:** Check the USB-C cable and charger connections. Try a different power outlet or charging method (direct cable vs. charging station).
- **Screen not responding:** Power off the phone and restart it.

For more detailed troubleshooting or persistent issues, please consult the comprehensive user manual included in the box or contact artfone customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	artfone
Model Name	G6 Pro
Operating System	artfone Mocer RTOS
Installed RAM	48 MB
CPU Model	Cortex A9
CPU Speed	1000 MHz
Main Screen Size	2.4 Inches
External Screen Size	1.8 Inches
Display Resolution	720 x 1280
Display Type	LCD
Cellular Technology	VoLTE 4G (supports 2G, 3G, 4G SIMs)
Wireless Carrier	Unlocked
Number of SIM Card Slots	Single SIM
SIM Card Size	Nano
Connectivity Technology	Bluetooth, USB
Connectivity Ports	3.5 mm Jack, USB Type C
Headphone Jack	3.5 mm

Battery Capacity	1300 Milliampere-hour (mAh)
Phone Talk Time	5-6 Hours
Standby Time	240-280 Hours (approx. 10 days)
Max Supported Flash Memory	64 GB
Camera Description	Rear
Device Flash	LED
Form Factor	Flip
Water Resistance Level	Not waterproof
Specific Product Uses	Phone for seniors
Model Year	2025

8. WARRANTY AND SUPPORT

8.1. Warranty Information

The artfone G6 Pro comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

8.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact artfone customer support. Refer to the contact information provided in the full user manual included with your product or visit the official artfone website.