

Panasonic KX-TF400EXB

Panasonic KX-TF400EXB 4G Feature Phone User Manual

Model: KX-TF400EXB

1. INTRODUCTION

Thank you for purchasing the Panasonic KX-TF400EXB 4G Feature Phone. This manual provides essential information for setting up, operating, and maintaining your device. Please read it carefully to ensure proper use and to maximize the phone's capabilities.

2. PACKAGE CONTENTS

Verify that all the following items are included in your product package:

- Panasonic KX-TF400EXB 4G Feature Phone
- Battery
- USB-C Charging Cable
- Quick Guide (this manual)
- Headphones



An overview of the items included in the product package: the Panasonic KX-TF400EXB phone, battery, USB-C charging cable, quick guide, and headphones.

3. SETUP

3.1. Inserting the SIM Card and Battery

1. Carefully remove the back cover of the phone.
2. Insert your **Standard SIM card** into the designated slot. Ensure it is correctly oriented.
3. Insert the battery, aligning the contacts with those in the phone.
4. Replace the back cover until it clicks securely into place.

3.2. Charging the Battery

Before first use, fully charge the phone's battery.

1. Connect the **USB-C charging cable** to the phone's USB-C port.
2. Connect the other end of the cable to a compatible USB power adapter (not included) or a computer's USB port.
3. The charging indicator on the screen will show the charging status. A full charge takes approximately 5

hours.



Details of the phone's integrated LED flashlight at the top and the USB-C charging port at the bottom for convenient power.

4. BASIC OPERATION

4.1. Power On/Off

- To power on: Press and hold the **Power/End Call button** until the screen lights up.
- To power off: Press and hold the **Power/End Call button**, then select 'Power off' from the options.

4.2. Making and Receiving Calls

- To make a call: Enter the phone number using the keypad and press the **Call button** (green).
- To answer a call: Press the **Call button** (green) when the phone rings.
- To end a call: Press the **Power/End Call button** (red).

The phone supports **4G VoLTE technology** for clear voice calls, even in noisy environments.



The Panasonic KX-TF400EXB phone in use, highlighting its clear call quality with 4G VoLTE technology.

4.3. Using the Display

The phone features a **2.4-inch TFT color screen** for easy navigation and clear display of numbers and text.



The phone's 2.4-inch color display, showing the date, time, and menu options for easy navigation.

4.4. Keypad Functions

The large, easy-to-use keypad allows for simple dialing and menu navigation.

- **Navigation Keys:** Use the directional keys to move through menus and options.
- **OK/Select Key:** Confirms selections.
- **Menu Key:** Accesses the main menu.
- **Contacts Key:** Opens your phonebook.

4.5. Flashlight

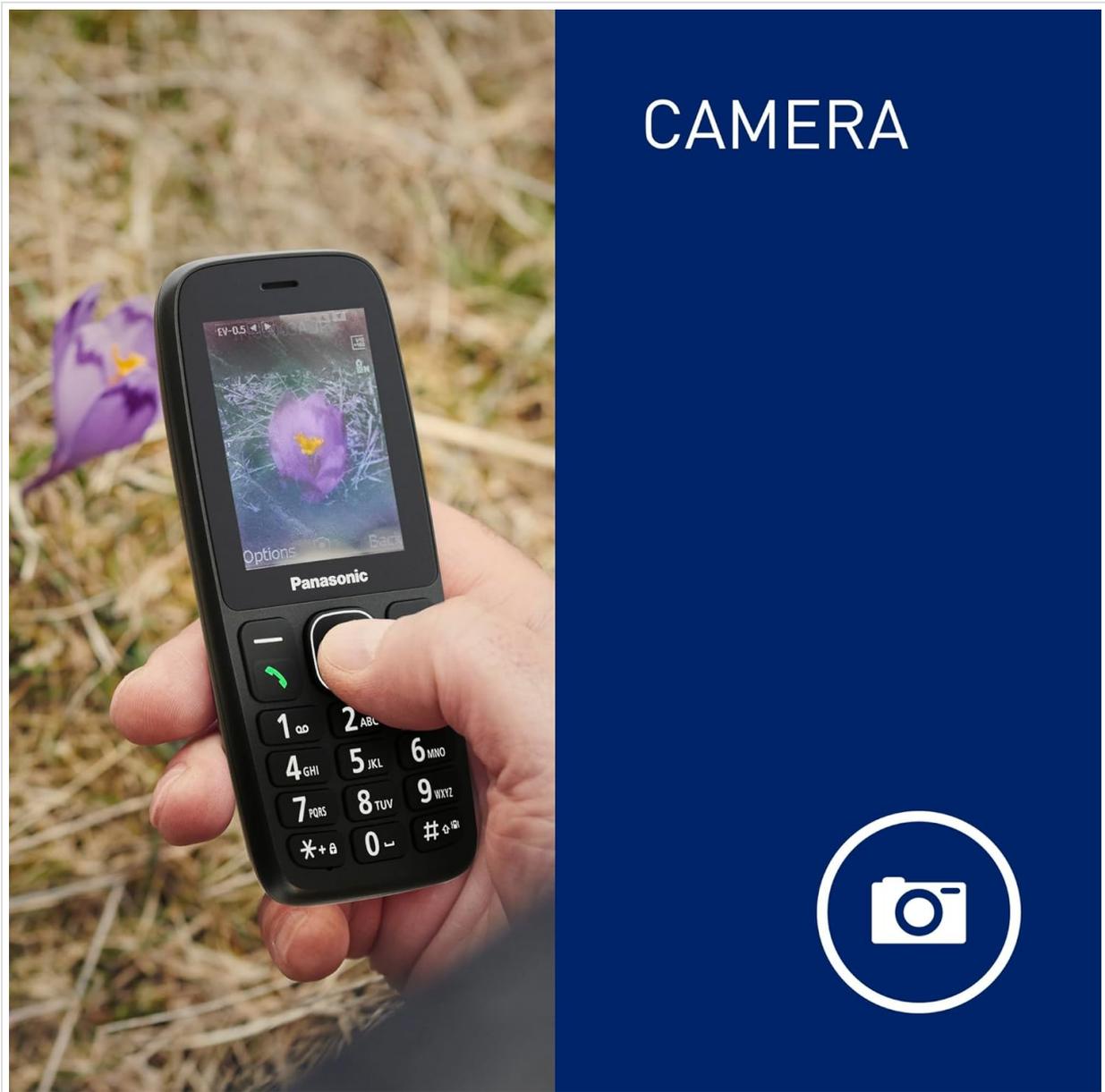
To activate the integrated LED flashlight, refer to the quick guide or phone settings for the specific shortcut. It provides convenient illumination when needed.

4.6. Camera

The phone includes a basic camera function. To take a photo:

1. Navigate to the Camera application from the main menu.
2. Frame your shot using the display.

3. Press the designated button (usually the center navigation key) to capture the image.



The phone's screen displaying an image captured by its integrated camera function.

4.7. Alarm

Set customizable alarms through the phone's menu to help you stay on schedule.

5. MAINTENANCE

5.1. Dust and Water Resistance (IP44)

The Panasonic KX-TF400EXB is rated **IP44**, meaning it is protected against solid objects larger than 1mm and splashing water from any direction. This makes it suitable for outdoor activities and light exposure to moisture.

- Avoid submerging the phone in water.
- Ensure all ports and covers are securely closed to maintain water resistance.
- If the phone gets wet, wipe it dry immediately with a clean cloth.



The phone demonstrating its IP44 dust and water resistance, suitable for various environments.

5.2. Battery Care

- Use only the original or approved charging cable.
- Avoid exposing the battery to extreme temperatures.
- For optimal battery life, avoid frequently draining the battery completely.

The phone offers a reliable battery life of up to **200 hours standby** and **5 hours talk time**.

6. TROUBLESHOOTING

6.1. Common Issues and Solutions

Issue	Possible Solution
Phone does not power on	Ensure the battery is correctly inserted and charged. Try charging the phone for at least 30 minutes.
Cannot make/receive calls	Check if the SIM card is properly inserted and activated. Verify network signal strength.

Issue	Possible Solution
Poor call quality	Move to an area with better network coverage. Ensure the speaker/microphone is not obstructed.
Battery drains quickly	Reduce screen brightness. Close unused applications. Limit background data usage.
Phone is unresponsive	Remove and reinsert the battery to perform a soft reset.

If the issue persists after trying these solutions, please contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	KX-TF400EXB
Dimensions (L x W x H)	1.46 x 5.62 x 13.17 cm
Weight	84.1 grams (with battery)
Display Size	2.4 inches
Display Resolution	320 x 240 pixels
Cellular Technology	4G LTE (VoLTE)
SIM Card Type	Standard SIM (Single SIM slot)
Operating System	ThreadX Mocom20A
CPU Model	MediaTek Helio
Internal Storage	32 GB (maximum flash memory supported)
Battery Capacity	1000 mAh (Lithium-ion)
Talk Time	Up to 5.5 hours
Standby Time	Up to 280 hours
Charging Port	USB Type-C
Headphone Jack	3.5 mm
Water Resistance	IP44 (Dust and Splash Resistant)
Special Features	LED Flashlight, Camera, Alarm



A diagram illustrating the physical dimensions (length, width, thickness) and weight of the Panasonic KX-TF400EXB phone.

8. WARRANTY AND SUPPORT

8.1. Warranty Information

This Panasonic KX-TF400EXB phone comes with a **2-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

8.2. Customer Support

For technical assistance, warranty claims, or further inquiries, please refer to the contact information provided in your purchase documentation or visit the official Panasonic website for your region.