



Manuals.plus /

› TJCYGO /

› TJCYGO Richmat HJH5 5-Pin Wired Remote Control User Manual

## TJCYGO HJH5

# TJCYGO Richmat HJH5 5-Pin Wired Remote Control User Manual

Model: HJH5

---

## INTRODUCTION

---

This manual provides comprehensive instructions for the installation, operation, and maintenance of your TJCYGO Richmat HJH5 5-Pin Wired Remote Control. This remote is designed for use with Mat Firm 50 Series and Leggett and Platt Bas-X HC Series wired adjustable bed bases. Please read this manual thoroughly before use to ensure proper function and longevity of your product.

## COMPATIBILITY

---

The Richmat HJH5 wired remote control is specifically designed for compatibility with Mat Firm 50 Series and Leggett and Platt Bas-X HC Series wired adjustable bed bases. It features a 5-pin round male plug with a straight plug connector. **Important:** If your existing bed base connector differs, this remote control will not be compatible.



Figure 1: Compatibility overview of the HJH5 remote control, showing the 5-pin connector and compatible adjustable bed bases.

## SETUP AND INSTALLATION

Installing the TJCYGO Richmat HJH5 Wired Remote Control is a straightforward process:

1. **Locate the Motor Connector:** Identify the power cord plug on your adjustable bed base motor.
2. **Connect the Remote:** Plug the 180-degree angle 5-pin connector of the HJH5 remote directly into the corresponding port on your adjustable bed base motor. Ensure the connection is secure.
3. **Test Functionality:** Once connected, test the remote control's buttons to ensure proper operation of your adjustable bed base.



Figure 2: Step-by-step installation guide for the HJH5 remote control.

## OPERATING INSTRUCTIONS

The HJH5 remote control features a simple two-button design for adjusting your bed base:

- **Up Arrow Button:** Press and hold this button to raise the head section of your adjustable bed base.
- **Down Arrow Button:** Press and hold this button to lower the head section of your adjustable bed base.

Release the button once the desired position is reached. This allows for comfortable positioning for activities such as reading or watching television.



## MAINTENANCE

---

The Richmat HJH5 wired remote control is constructed from durable ABS plastic material, designed for a long service life. To maintain its performance:

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- **Cable Care:** Ensure the cable is not kinked, pinched, or subjected to excessive tension. Avoid placing heavy objects on the cable.
- **Storage:** When not in use, store the remote in a safe place where it will not be damaged.

The product undergoes rigorous testing to ensure stable performance and extended durability, including checks on buttons, internal microchips, and soldering wires.

## TROUBLESHOOTING

---

If you encounter issues with your HJH5 remote control, consider the following:

- **Remote Not Responding:**
  - Check if the 5-pin connector is securely plugged into the bed base motor.
  - Ensure there is power to the adjustable bed base.
  - Verify that the remote control cable is not damaged.
- **Partial Functionality:**
  - If only one direction (up or down) works, inspect the corresponding button for any physical obstruction or damage.
  - Re-check the connection to the bed base motor.
- **Compatibility Issues:**
  - Confirm that your adjustable bed base is a Mat Firm 50 Series or Leggett and Platt Bas-X HC Series.
  - Ensure your bed base uses a 5-pin round male plug with a straight connector. If the plug type is different, this remote is not compatible.

If troubleshooting steps do not resolve the issue, please contact customer support.

## SPECIFICATIONS

---

<b>Model Number</b>	HJH5
<b>Compatibility</b>	Mat Firm 50 Series & Leggett and Platt Bas-X HC Series adjustable bed bases
<b>Connector Type</b>	5-Pin round male plug with straight connector (180-degree angle plug)
<b>Material</b>	Durable ABS plastic
<b>Total Cord Length</b>	Approximately 5.2 feet (1.58 meters)
<b>Item Weight</b>	4.8 ounces (136 grams)
<b>Package Dimensions</b>	6.3 x 2.76 x 1.6 inches (16 x 7 x 4.1 cm)



Figure 4: Physical dimensions of the HJH5 remote control.

## WARRANTY AND SUPPORT

TJCYGO is committed to customer satisfaction and provides a **three-year free replacement** policy for this product. If you experience any issues or require a replacement within three years of purchase, you may apply for an unconditional free replacement.

For any questions, concerns, or technical support, please contact us via email. We aim to provide a satisfactory response within 12 hours. Our professional team is available to assist you.

**TJCYGO**

**ONE-STOP Amazon delivery ensures timeliness**

**Free expert service**  
Save your time and money

**1 Write to us**  
We will give you a satisfactory response within 12 hours

**2 Propose requirements**  
We will upgrade and improve the product based on your suggestions

**3 3-year free replacement**  
You can write to me at any time to apply for an unconditional replacement

**4 Tech support**  
Professional team is always available to help you solve problems

The graphic features a blue background with a white and blue building facade. A circular inset shows a smiling woman wearing a headset. The text is arranged in a structured layout with numbered steps and a central service promise.

Figure 5: Overview of TJCYGO's customer support and warranty services.