

KitchekShop HSC09K

KitchekShop 14oz Smart Coffee Mug Warmer - Model HSC09K Instruction Manual

Brand: KitchekShop | Model: HSC09K

1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation of your KitchekShop 14oz Smart Coffee Mug Warmer. Please read this manual thoroughly before first use and retain it for future reference. This smart mug is designed to keep your beverages at your preferred temperature, offering convenience and a consistent drinking experience.

2. SAFETY INFORMATION

- **Do not** place the mug in a microwave oven. This can damage the internal heating elements and battery.
- **Hand wash only.** Do not place the mug in a dishwasher, as this can damage electronic components.
- Ensure the charging port is dry before connecting the charging cable.
- Keep out of reach of children when in operation, as the mug can become hot.
- Do not immerse the entire mug in water. The base contains electronic components.
- The mug features an automatic shut-off function if no liquid is detected or after 3 hours of inactivity.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- KitchekShop 14oz Smart Coffee Mug
- Spill-resistant Lid
- Magnetic Charging Cable
- USB-C Wall Adapter
- Metal Stirring Spoon
- User Manual

4. PRODUCT OVERVIEW

The KitchekShop Smart Mug features a durable stainless-steel inner wall and a ceramic matte finish exterior. The base of the mug integrates a digital display and touch controls for temperature adjustment, along with a magnetic charging port.



Image: Front view of the KitchekShop Smart Coffee Mug, showing the digital temperature display and touch controls.



IPX7 Waterproof Design

Easy to clean mugs can save you time and energy after use.

Image: Top view of the KitchekShop Smart Coffee Mug with its spill-resistant lid attached.

5. SETUP

5.1 Initial Charging

1. Connect the magnetic charging cable to the charging port on the side of the mug's base.
2. Plug the USB-C end of the cable into the provided wall adapter, then plug the adapter into a power outlet.
3. The LED indicators on the mug's base will show charging status. Charge fully before first use.



Image: Close-up of the magnetic charging cable attaching to the side of the mug.

5.2 App Pairing (Optional)

1. Download the "SG Mug" app from your device's app store (Google Play or Apple App Store).
2. Ensure Bluetooth is enabled on your smartphone.
3. Press and hold the power button on the bottom of the mug for 3 seconds to turn it on. The mug will display "HELLO".
4. Open the "SG Mug" app and follow the on-screen instructions to pair your mug. The app will display "BT" on the mug's screen upon successful connection.

Smart App Controlled

Set & Keep the Perfect Sip



Precise $\pm 1^\circ$ control via app



Precise $\pm 5^\circ$ control via touch



Timer Setting

Image: A person interacting with the Smart Mug app on a smartphone, showing temperature and timer settings.

6. OPERATING INSTRUCTIONS

6.1 Manual Control

1. **Power On/Off:** Press and hold the power button on the bottom of the mug for 3 seconds. The mug will display "HELLO" when turning on and "BYE" when turning off.
2. **Adjust Temperature:** Use the left (<) and right (>) arrow buttons on the mug's base to adjust the target temperature. Each press changes the temperature by 5°F.
3. **Pause/Resume Heating:** Press the pause (||) button to temporarily stop or resume heating.
4. The mug offers three preset temperature levels: Warm (130°F), Hot (140°F), and Piping Hot (150°F).



Image: Detailed view of the touch-sensitive controls on the mug's base for temperature adjustment and pause/play.

6.2 App Control (Recommended for precise control)

1. Once paired, open the "SG Mug" app on your smartphone.
2. **Set Target Temperature:** Use the slider in the app to set your desired temperature between 120°F and 160°F, with 1°F precision.
3. **Use Presets:** Select from predefined temperature presets for various beverages (e.g., Coffee 140°F, Tea 125°F, Cappuccino 131°F, Warm 120°F, Extra Hot 160°F).
4. **Set Timer:** Utilize the timer function to heat your beverage for a specific duration (e.g., Herbal Tea 6:00, Green Tea 3:00, Black Tea 5:00).
5. Press the "Start" button in the app to begin heating.



Image: Screenshot of the mobile app showing options for setting precise temperatures and timers for different beverages.

7. MAINTENANCE & CLEANING

- **Cleaning:** Hand wash the mug with mild soap and water. Do not immerse the base of the mug in water. Rinse thoroughly and allow to air dry completely before recharging or next use.
- **Storage:** Store the mug in a dry place when not in use.
- **Battery Care:** For optimal battery life, avoid completely draining the battery frequently.

1S Magnetic Charging

Just Snap, No Aligning, Instantly Fast Charging,
Say Goodbye to Bulky Coasters



Image: Hands washing the interior of the KitcheKShop Smart Coffee Mug under running water, demonstrating its easy-to-clean design.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Mug not heating.	Low battery; not powered on; no liquid detected.	Charge the mug fully. Press and hold the power button. Ensure liquid is above the minimum level.
App not connecting.	Bluetooth off; mug not in pairing mode; app outdated.	Ensure Bluetooth is on. Turn mug off and on again. Update the app to the latest version.
Temperature not reaching desired level.	Initial liquid temperature too low; lid not on.	Allow more time for heating, especially for cold liquids. Ensure the spill-resistant lid is properly closed.

9. SPECIFICATIONS

- **Model:** HSC09K
- **Capacity:** 14 ounces
- **Material:** Stainless Steel inner, Ceramic matte finish exterior
- **Maximum Temperature:** 160°F (71°C)
- **Battery Life:** Up to 150 minutes (heating)
- **Charging:** Magnetic USB-C
- **Control:** On-mug touch controls & Smartphone App (Bluetooth V4.2)
- **Auto Shut-off:** Yes (after 3 hours or no liquid detected)
- **Dimensions:** 3.5 x 3.5 x 3.5 inches
- **Item Weight:** 1.41 pounds

10. OFFICIAL PRODUCT VIDEOS

KitchekShop 14oz Smart Coffee Mug Keeps your drink HOT

Your browser does not support the video tag.

Video Description: This video demonstrates the KitchekShop 14oz Smart Coffee Mug in use, highlighting its ability to keep beverages hot. It shows the mug being used in various settings, emphasizing its portability and consistent heating.

Keeps Your Drink Warm All Day

Your browser does not support the video tag.

Video Description: A short video showcasing the KitchekShop Smart Mug's capability to maintain beverage warmth throughout the day, ideal for busy individuals.

11. WARRANTY & SUPPORT

The KitchekShop Smart Coffee Mug Warmer comes with a 12-month warranty. For any quality issues or support needs, please contact KitchekShop customer service.

- **Phone Number:** +1 (808) 400-9005
- **Website:** www.kitchekshop.net
- **Email:** info@kitchekshop.net
- **Service Hours:** Monday - Friday, 9:00 AM - 5:00 PM (PST)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details.](#)

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question