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## Doro Leva E30

# DORO Leva E30 4G Flip Phone User Manual

Model: Leva E30

## INTRODUCTION

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Welcome to the user manual for your new DORO Leva E30 4G Flip Phone. This guide provides essential information on how to set up, operate, maintain, and troubleshoot your device. The DORO Leva E30 is designed for ease of use, featuring a large 2.8-inch main screen, an external display, high-contrast keys, clear sound, and a dedicated Doro Secure button for emergencies. Please read this manual carefully to ensure optimal performance and safety.

# DORO LEVA E30

- Een eenvoudige en gebruiksvriendelijke 4G-klaptelefoon
- Dubbel scherm
- Hulpknoop – Doro Secure Button
- Helder en krachtig geluid
- Compatibel met hoortoestellen
- Grote toetsen met spraakterugkoppeling
- Drie sneltoetsen



Image: The DORO Leva E30 4G Flip Phone highlighting its simple, user-friendly design, dual screen, Doro Secure button, clear sound, hearing aid compatibility, large keys with voice feedback, and three speed dial keys.

## SAFETY INFORMATION

- Always follow local regulations for mobile phone use, especially in hospitals, aircraft, or near medical devices.
- Do not use the phone while driving.
- Keep the phone away from extreme temperatures, direct sunlight, and moisture.
- Use only Doro-approved batteries, chargers, and accessories.
- Avoid exposing the phone to strong magnetic fields.
- Do not attempt to disassemble or repair the phone yourself. Refer to qualified service personnel.

## PACKAGE CONTENTS

Your DORO Leva E30 package typically includes:

- DORO Leva E30 4G Flip Phone
- Battery
- Charging Cradle
- Quick Start Guide
- *Note: A USB-C charging cable and power adapter may not be included and might need to be purchased separately.*

## SETUP

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### 1. Inserting the SIM Card and Battery

1. Carefully remove the back cover of the phone.
2. Insert your Nano SIM card into the designated slot, ensuring the gold contacts face downwards and the cut corner is correctly aligned.
3. Insert the battery, aligning the contacts with those in the phone.
4. Replace the back cover until it clicks securely into place.

### 2. Charging the Phone

1. Connect the USB-C cable (if included or purchased separately) to the charging cradle and then to a power adapter.
2. Place the phone in the charging cradle. Ensure it is seated correctly and the charging indicator appears on the screen.
3. Allow the phone to charge fully before its first use.

## Hoor beter met Doro ClearSound



Image: The DORO Leva E30 phone resting in its charging cradle, demonstrating how to charge the device. The image also mentions "Hear better with Doro ClearSound".

### 3. Powering On/Off

- To power on, press and hold the red End Call/Power button until the Doro logo appears.
- To power off, press and hold the red End Call/Power button, then select 'Power off' from the options.

## OPERATING INSTRUCTIONS

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### Basic Call Functions

- **Making a Call:** Enter the phone number using the keypad and press the green Call button.
- **Answering a Call:** When the phone rings, open the flip to answer, or press the green Call button. The external screen will display caller ID.
- **Ending a Call:** Close the flip or press the red End Call button.

Neem op en hang op  
met een simpele  
klapbeweging.



Image: A hand holding the DORO Leva E30, illustrating how to answer and end calls with a simple flip motion. The external screen shows an incoming call from "Anne".

## Messaging

To send and receive text messages, navigate to the 'Messages' menu using the navigation keys and the 'OK' button. The large, high-contrast keys make typing easier.



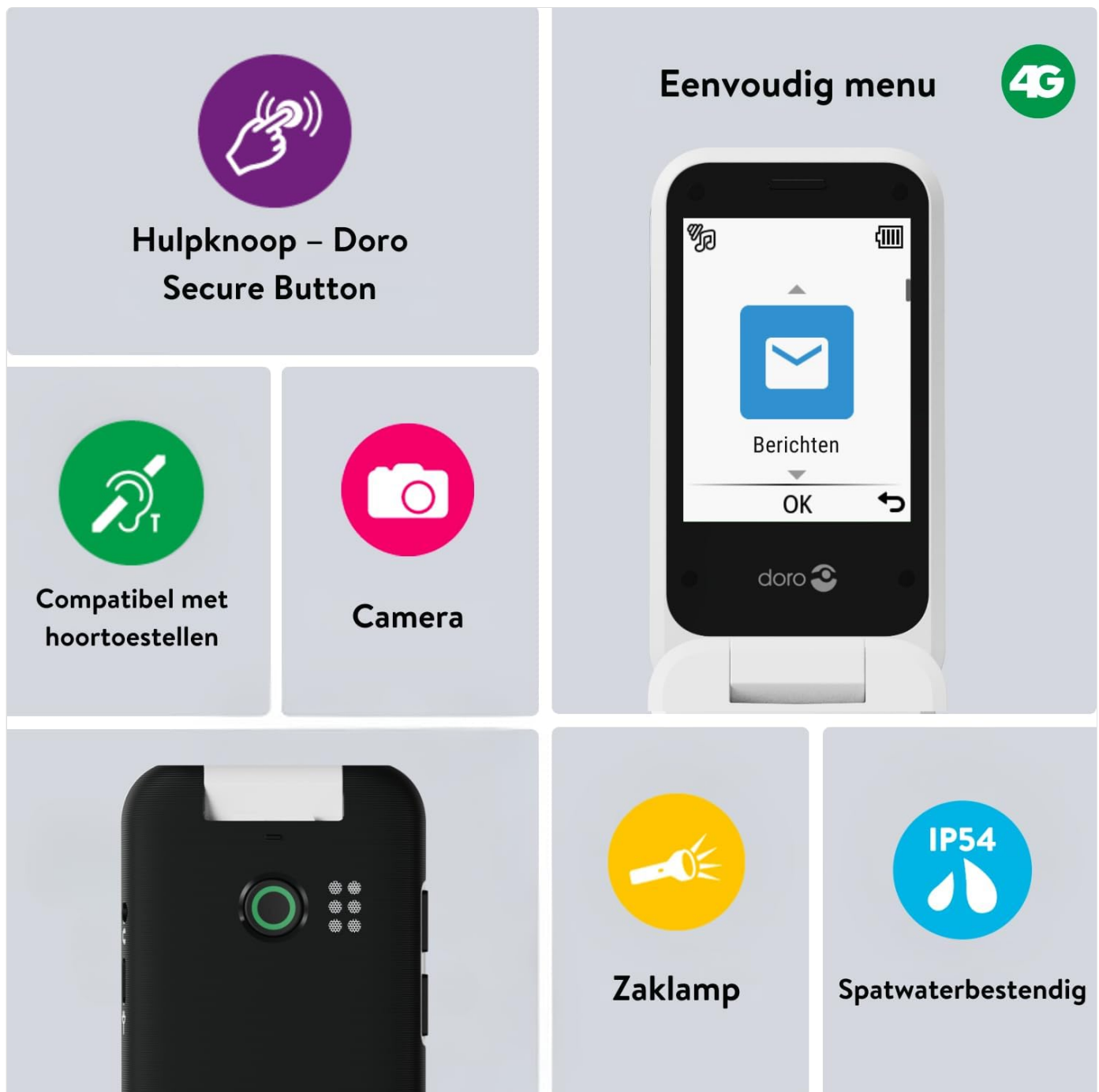


Image: The DORO Leva E30 displaying its simple menu interface, with the 'Messages' icon prominently visible. Other icons for Doro Secure, Camera, Flashlight, and Splash-proof (IP54) are also shown.

## Using the Camera

The phone includes a camera for taking photos. Access the camera from the main menu. Point the camera at your subject and press the designated button to capture an image.

## Doro Secure Button

The Doro Secure button (often located on the back of the phone) is a key safety feature. When pressed and held, it can automatically call and send an SMS alert to pre-set emergency contacts. Ensure your emergency contacts are configured correctly in the phone settings.

# DORO LEVA E30 – EEN ERGONOMISCHE TELEFOON!

Bel, sms en **maak foto's** eenvoudig dankzij de **goed gespreide** en **hoogcontrasterende** toetsen, en het **grote scherm**. Dankzij het meegeleverde **oplaadstation** weet je altijd waar je telefoon is.



Image: The DORO Leva E30, emphasizing its ergonomic design and the prominent Doro Secure button. The image also illustrates how the phone's well-spaced, high-contrast keys and large screen facilitate easy calling, texting, and photo-taking, and mentions the included charging station.

## External Display

The external display shows important information such as time, date, battery status, and caller ID for incoming calls without needing to open the phone.

## Volume Control

Adjust the call volume using the dedicated volume buttons located on the side of the phone. Be mindful that these buttons can sometimes be accidentally pressed, so ensure the volume is set to your preferred level before and during calls.

## Hearing Aid Compatibility

The DORO Leva E30 is designed to be compatible with hearing aids, providing a clearer audio experience for users with hearing impairments.

## Flashlight

Activate the built-in flashlight feature from the phone's menu for convenient illumination when needed.

Splash Resistance (IP54)

The phone has an IP54 rating, meaning it is protected against dust ingress and splashing water from any direction. This does not mean it is waterproof; avoid submerging the phone in water.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the phone regularly, preferably using the provided charging cradle.
- **Storage:** Store the phone in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

Problem	Solution
Phone does not turn on.	Ensure the battery is correctly inserted and fully charged. Try charging the phone for at least 30 minutes.
Cannot make or receive calls.	Check if the SIM card is properly inserted. Ensure you have network coverage. Contact your service provider if the issue persists.
Poor call quality.	Move to an area with better network reception. Adjust the call volume. Ensure the speaker/microphone is not obstructed.
Battery drains quickly.	Reduce screen brightness. Close unused applications. Limit background data usage. Ensure the phone is not in an area with poor signal, which can increase battery consumption.
Phone is unresponsive.	Remove the battery, wait a few seconds, and reinsert it to perform a soft reset.

SPECIFICATIONS

Feature	Detail
Brand	Doro
Model Name	Leva E30
Operating System	Mocor OS
Screen Size	2.8 Inches (Main Display)
Resolution	320 x 240 pixels
Connectivity	4G
Memory Storage Capacity	17 GB (Internal, likely including OS)
Color	Black/White



Feature	Detail
Water Resistance	IP54 (Splash-proof)

## WARRANTY AND SUPPORT

For detailed warranty information and customer support, please refer to the documentation included with your purchase or visit the official Doro website. Warranty terms and conditions may vary by region and retailer. You can often find additional support, FAQs, and contact information on the manufacturer's website: [www.doro.com](http://www.doro.com)