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 - › WITMYA TC02 Pro Smart Toilet with Bidet - ADA Height 17.7", Voice Control, Heated Seat, Warm Water & Dryer User Manual

WITMYA TC02

WITMYA TC02 Pro Smart Toilet with Bidet User Manual

Model: TC02 Pro

1. INTRODUCTION AND OVERVIEW

Thank you for choosing the WITMYA TC02 Pro Smart Toilet. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new smart toilet. Please read all instructions carefully before use and retain this manual for future reference.

The WITMYA TC02 Pro is a one-piece tankless smart toilet featuring ADA-compliant height, automatic lid opening and closing, foam shield technology, voice control, a heated seat, warm water bidet functions, and a warm air dryer. Its design prioritizes hygiene, comfort, and water efficiency.



Image: WITMYA TC02 Pro Smart Toilet highlighting its ADA-compliant height of 17.71 inches and overall dimensions (26.77"D x 15.75"W x 20.08"H). Also shows water supply pipe adapters (US NPT 1/2" and US OD 5/8").

2. SAFETY INFORMATION

- Ensure the toilet is installed by a qualified professional in accordance with local plumbing and electrical codes.
- Always disconnect power before performing any maintenance or cleaning.
- Do not spray water directly onto the main unit or electrical components. The unit has an IPX4 waterproof rating, but direct high-pressure water can cause damage.
- Keep children and individuals with reduced physical, sensory, or mental capabilities under supervision when operating the toilet.
- Do not use abrasive cleaners, solvents, or strong chemicals on any part of the toilet, especially the ceramic glaze or electronic components.
- In case of power outage, the stepless side knob can be used for flushing.

3. PRODUCT COMPONENTS

The WITMYA TC02 Pro Smart Toilet package includes the following items:

- 1x Smart Toilet with Hose and Components Pre-installed
- 1x Wireless Remote Control (Includes Batteries)
- 1x Angle Valve
- 1x Toilet Seal
- 1x Flange & Screw bolt set
- 1x Installation Manual (this document)



Image: Diagram showing the dimensions of the smart toilet and a layout of all included accessories: Installation instruction, Remote Controller, Toilet with Hose and Components Pre-installed, Wax Ring, Screws, Flange, Angle Valve, and Batteries.

4. SETUP AND INSTALLATION

Proper installation is crucial for the optimal performance and longevity of your smart toilet. Refer to the detailed installation video and follow the steps below.

4.1 Pre-Installation Checks

- Ensure your bathroom has a standard electrical outlet (120V AC) near the toilet location.
- Verify the rough-in measurement is greater than 11.8 inches.
- Confirm the water supply pipe adapter is compatible (1/2" or 5/8" US NPT). If you require a 3/8" adapter, contact customer service.

4.2 Installation Steps

1. **Measure Rough-in:** Measure the distance from the wall to the center of the drain pipe. Ensure it is at least 11.8 inches.
2. **Prepare Water Supply:** Turn off the main water supply. Install the included angle valve to your water line.
3. **Flush Water Line:** Open the inlet valve and let water run for 3-5 minutes until approximately 3000ml has passed, then close the valve. This flushes out debris.
4. **Install Flange:** Securely install the sealing flange into the drain outlet.
5. **Position Toilet:** Carefully place the toilet over the flange, aligning it with the drain.
6. **Secure Toilet:** Use the provided screws and mounting blocks to secure the toilet to the floor.

7. **Connect Water & Power:** Connect the water inlet hose from the toilet to the angle valve. Plug the toilet into the electrical outlet.
8. **Check for Leaks:** Slowly turn on the main water supply and check all connections for leaks.

4.3 Installation Videos

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Video: Demonstrates how to install a 7/8" water supply pipe adapter for toilets, useful if existing angle valve and water pipes cannot be removed due to constraints. Shows how to remove the included water pipe, install the 7/8" threaded fitting, and connect the existing water pipe.

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Video: Comprehensive installation guide for the WITMYA Smart Toilet. Covers measuring rough-in, preparing the water supply, installing the flange, positioning and securing the toilet, and connecting water and power.

5. OPERATING INSTRUCTIONS

The WITMYA TC02 Pro Smart Toilet offers a range of intelligent features for enhanced comfort and hygiene. Control these features using the wireless remote or voice commands.

5.1 Smart Sensing & Automatic Functions

- **Auto Open/Close Lid:** A microwave sensor detects your approach, automatically opening the lid. It closes automatically after use.
- **Foot Sensor Flush:** A responsive foot sensor allows for hands-free flushing.
- **Off-Seat Auto Flush:** The toilet automatically flushes when you stand up and move away.
- **Ambient Night Light:** An integrated LED night light illuminates the bowl for convenience during nighttime use.



Image: Diagram illustrating the smart sensing and hands-free features, including remote control, side knob for flush/control, auto open & close lid, voice control (fixed commands), off-seat auto flush, and foot sensor for open/close lid/seat ring/flush.



Image: The smart toilet with its ambient night light illuminating the floor and bowl in a dark bathroom setting.

5.2 Bidet Functions & Comfort Features

- **Heated Seat:** The seat warms up within 1 second with adjustable temperature settings (4 levels: Normal, 38°C/100°F, 40°C/104°F, 50°C/122°F, 55°C/131°F).
- **Warm Water Wash:** Enjoy instant warm water for posterior and feminine washes. Water temperature is adjustable.
- **Multiple Cleaning Modes:** Includes lady care wash, posterior wash, and moving cleaning for thorough hygiene. The nozzle is self-cleaning.
- **Warm Air Dryer:** A 4-gear adjustable warm air dryer provides a comfortable drying experience.
- **Foam Shield:** Automatically discharges foam after sitting down to prevent odor and splash.

Different & Hygienic Cleaning Modes

Delivering maximum comfort for user



Image: Close-up view of the bidet nozzle demonstrating different cleaning modes: Lady Care Wash, Hip Wash (Posterior Wash), Moving Cleaning, and Nozzle Self-cleaning.

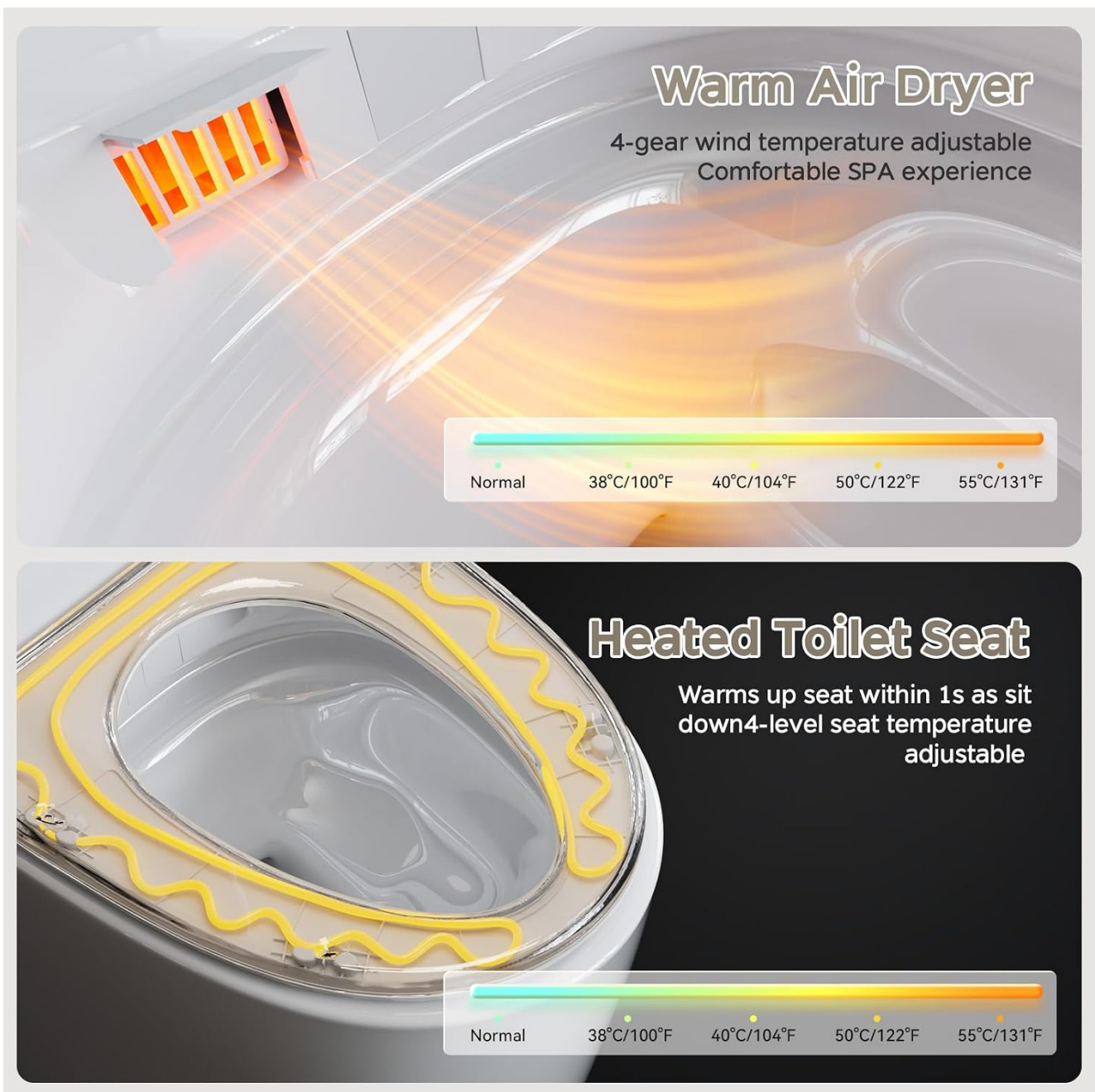


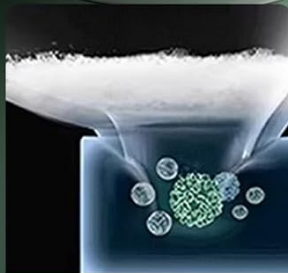
Image: Top panel showing the warm air dryer with 4-gear adjustable temperature settings and the heated toilet seat with 4-level adjustable temperature settings.

Foam Shield

Automatically discharges foam
after sitting down



Splashproof



Isolate Odors



Inhibiting Bacteria



Anti Sticking Wal

Image: The toilet bowl with foam shield activated, illustrating its benefits: Splashproof, Isolates Odors, Inhibits Bacteria, and Anti-Sticking Wall.

5.3 Flushing & Controls

- **Dual Auto Flush:** Features powerful siphon flush and 360° inner-wall flush for effective cleaning and water efficiency, not limited by water pressure.
- **Voice Control:** Built-in voice control system allows easy operation with fixed voice commands (e.g., "Hello, Toilet!", "Open the lid").
- **Side Knob:** Ensures efficient flushing even during power outages.
- **Wireless Remote Control:** Full control over all functions including water pressure, nozzle position, water temperature, seat temperature, air temperature, and night lamp.
- **LED Display:** Shows real-time water and seat temperatures for nighttime convenience.

Dual Auto Flush

Not limited by water pressure
for effective cleaning and water efficiency

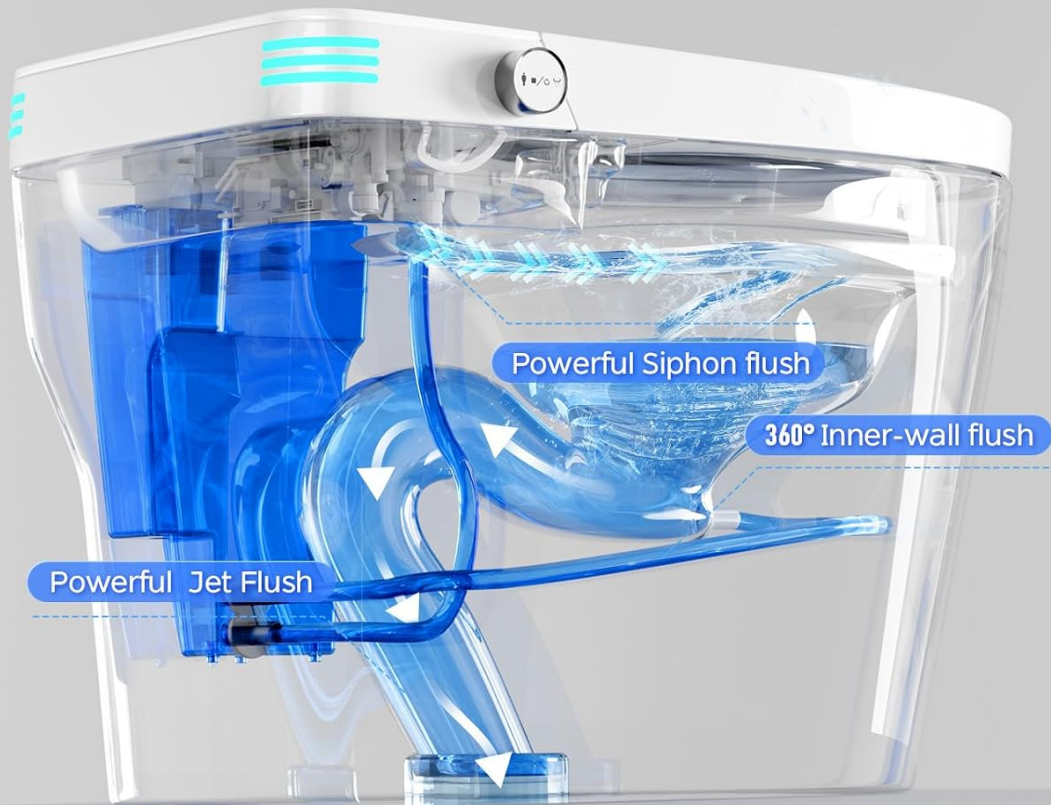


Image: Cutaway diagram showing the dual auto flush system with powerful siphon flush and 360° inner-wall flush, and powerful jet flush.

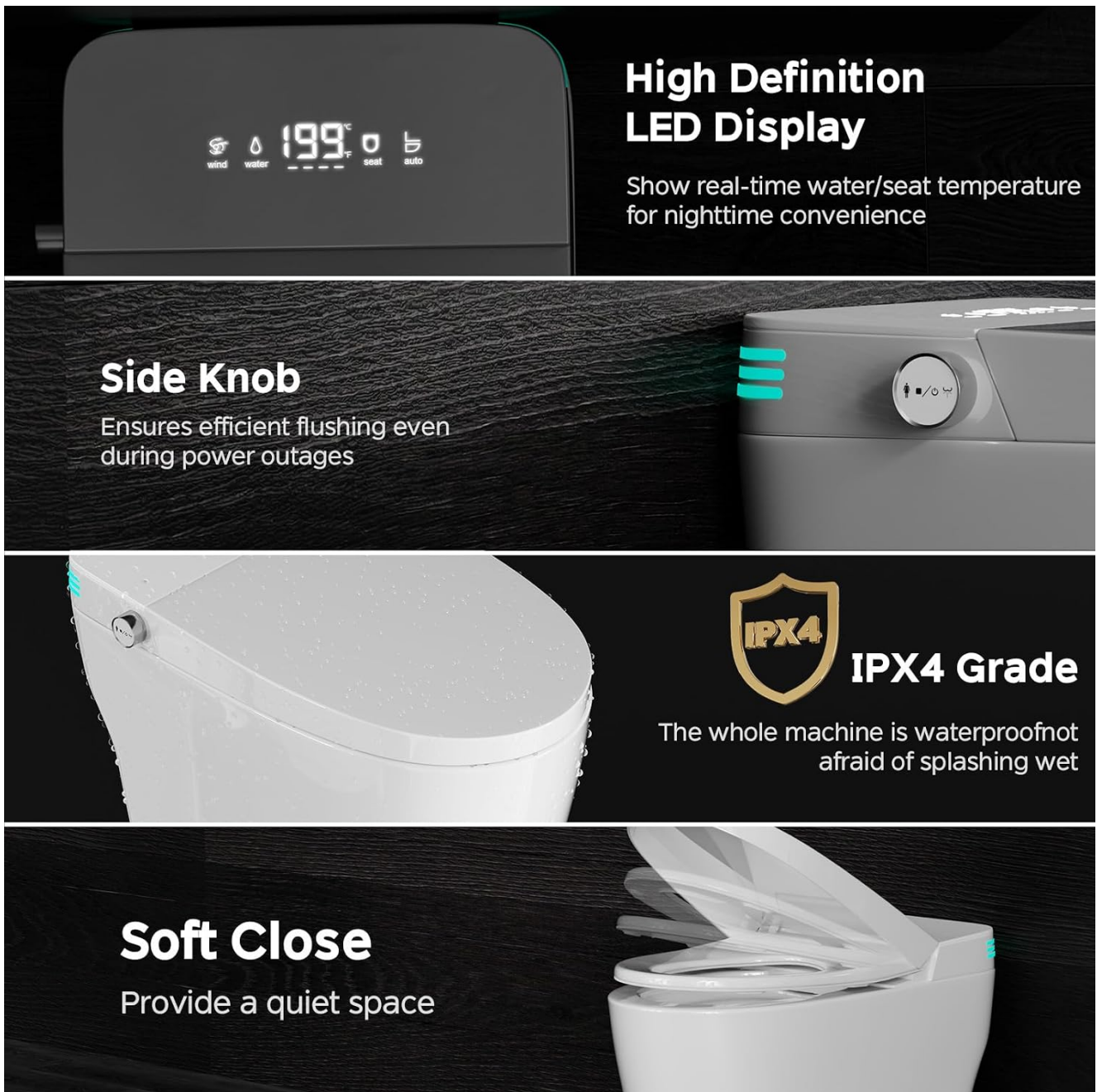


Image: Close-up of the toilet's top panel showing the High Definition LED Display for temperatures, the Side Knob for manual control, the IPX4 Grade waterproof rating, and the Soft Close lid feature.

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Video: Demonstrates the automatic flushing capabilities of the TC02 Smart Toilet, including the powerful siphon flush and 360° inner-wall flush.

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Video: Showcases the automatic open/close lid feature of the TC02 Smart Toilet, activated by proximity sensors.

6. MAINTENANCE

Regular cleaning and maintenance will ensure your WITMYA TC02 Pro Smart Toilet remains hygienic and functions correctly.

- **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth and mild, non-abrasive cleaner.
- **Nozzle Cleaning:** The bidet nozzle has a self-cleaning function. Activate this feature regularly to maintain hygiene. For deeper cleaning, gently pull out the nozzle and clean with a soft brush and mild soap.

- **Bowl Cleaning:** Use a toilet brush and standard toilet bowl cleaner. Avoid harsh chemicals that could damage the ceramic glaze or internal components.
- **Filter Maintenance:** Periodically check the water inlet filter for any debris and clean if necessary to maintain optimal water flow.

7. TROUBLESHOOTING

If you encounter any issues with your smart toilet, refer to the following common troubleshooting tips:

Problem	Possible Cause	Solution
No power/functions not working	Power cord unplugged, circuit breaker tripped, power outage.	Check power connection, reset circuit breaker, use side knob for manual flush during outage.
Water leakage	Loose connections, damaged seal.	Tighten all water connections, inspect toilet seal for damage and replace if necessary.
Bidet spray weak or inconsistent	Water inlet filter clogged, nozzle blocked.	Clean water inlet filter, perform nozzle self-cleaning or manually clean nozzle.
Heated seat not warming	Temperature setting too low, sensor issue.	Adjust seat temperature setting via remote, ensure user is properly seated for sensor activation.
Lid not opening/closing automatically	Sensor obstructed, sensor malfunction.	Ensure sensor area is clear, try resetting power to the unit.

For issues not covered here, please contact WITMYA customer support.

8. SPECIFICATIONS

Detailed specifications for your WITMYA TC02 Pro Smart Toilet:

- **Model Number:** WITMYA-TC-02
- **Color:** White
- **Product Dimensions:** 26.77"D x 15.75"W x 20.08"H
- **ADA Height:** 17.71"
- **Material:** Ceramic (toilet), Acrylonitrile Butadiene Styrene (ABS) (seat)
- **Item Weight:** 90 Pounds
- **Installation Type:** Floor Mounted
- **Shape:** Elongated (U-Shape)
- **Flush Type:** Tankless, 1.28 GPF (Gallons Per Flush)
- **Waterproof Rating:** IPX4
- **Special Features:** Auto Open/Close Lid, Foam Shield, Voice Control, Heated Seat, Warm Water Bidet, Warm Air Dryer, LED Display, Night Light, Dual Auto Flush, Leakage Protection, Freeze Protection, Overcurrent Protection, Short-Circuit Protection, Low-Temperature Scald Prevention.



Image: The smart toilet in a wet environment, emphasizing its IPX4 waterproof rating and 360° all-round electrical leakage protection for safety.



Image: Graphic highlighting the various security features of the smart toilet, including Leakage protection, Drying protection, Flame retardant material, Freeze protection, Overcurrent protection, Short-circuit protection, and prevention of low-temperature scald.

9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase. WITMYA is committed to providing excellent customer service.

If you have any questions, require assistance with installation, operation, or troubleshooting, or need to order replacement parts, please contact our customer support team:

- **Customer Service Email:** customerservice@itengua.com
- **WhatsApp:** +86 19100027780

Our support team is available to assist you with any inquiries.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Cannot figure out how to set the lid control to 6 inches for it to open I could be standing outside the room and open and how do I change it to Fahrenheit instead of Celsius?

Based on the WITMYA TC02 Pro manual, here is the information regarding your settings: Lid Sensor Range: The toilet uses a microwave sensor for the Auto Open/Close Lid feature. The manual does not specify...

[Read full answer](#)

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