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ASTRO Gaming 939-001876

ASTRO Gaming A20 Gen 2 Wireless Headset User Manual

Model: 939-001876

PRODUCT OVERVIEW

The ASTRO Gaming A20 Gen 2 Wireless Headset provides a high-quality audio experience for gaming across multiple platforms. Designed for comfort and performance, it features low-latency wireless connectivity and a convenient flip-to-mute microphone.

Key Features:

- **Next-Gen Compatibility:** Seamlessly works with PlayStation 5, PlayStation 4, Windows, and Mac OS.
- **Lag-Free Wireless Audio:** 2.4GHz USB wireless transmitter ensures low-latency, high-quality sound.
- **Long-Lasting Battery:** Up to 15 hours of wireless gaming on a single charge.
- **Flip-to-Mute Microphone:** Flexible boom mic with an intuitive flip-to-mute function for instant control.
- **All-Day Comfort:** Lightweight design with padded headband and ear cushions for extended wear.

WHAT'S IN THE BOX

- A20 Wireless Headset
- USB transmitter
- USB-C to USB-A charging cable

SETUP INSTRUCTIONS

Follow these steps to set up your ASTRO Gaming A20 Gen 2 Wireless Headset:

1. **Charge the Headset:** Connect the headset to a power source using the provided USB-C to USB-A charging cable. Ensure the headset is fully charged before first use for optimal battery life.
2. **Connect the USB Transmitter:** Plug the USB transmitter into an available USB port on your PlayStation console (PS5 or PS4) or your Windows/Mac computer. The transmitter facilitates the 2.4GHz wireless connection.

3. **Power On:** Turn on your ASTRO Gaming A20 Gen 2 Wireless Headset. The headset should automatically pair with the USB transmitter. Refer to your device's audio settings to ensure the headset is selected as the input and output device.



Image: The ASTRO Gaming A20 Gen 2 Wireless Headset, ready for use.

OPERATING INSTRUCTIONS

Microphone Functionality

The headset features a flexible boom microphone with a flip-to-mute function. To mute your microphone, simply flip the boom arm upwards. To unmute and activate the microphone, flip the boom arm back down to its original position.

Volume Control

Adjust the audio volume using the dedicated volume control located on the headset. Rotate the dial or press the buttons (depending on the specific model variant) to increase or decrease the sound output.

MAINTENANCE

To ensure the longevity and optimal performance of your headset:

- **Cleaning:** Use the included premium microfiber cloth to gently wipe down the headset and accessories. This helps keep your headset dust-free and smudge-free.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight when not in use.
- **Battery Care:** For best battery health, avoid fully discharging the headset frequently. Charge it regularly.

TROUBLESHOOTING

If you encounter issues with your ASTRO Gaming A20 Gen 2 Wireless Headset, consider the following:

- **No Audio/Microphone Not Working:** Ensure the USB transmitter is securely plugged into your device and the headset is powered on and paired. Check your device's audio settings to confirm the headset is selected as the default input/output. For the microphone, ensure it is not in the 'flipped-up' (muted) position.
- **Connection Issues:** Try unplugging and re-plugging the USB transmitter. If issues persist, try connecting to a different USB port.
- **Battery Not Charging:** Verify the charging cable is properly connected to both the headset and the power source. Try a different USB port or power adapter.
- **Firmware Update:** Visit the official ASTRO Gaming support website for any available firmware updates for your headset, as these can resolve various performance issues.

SPECIFICATIONS

Feature	Detail
Model Name	939-001876
Brand	ASTRO Gaming
Connectivity Technology	Wireless
Wireless Communication	2.4GHz Wireless
Compatible Devices	Mac OS, PlayStation 4, Playstation 5, Windows
Battery Life	15 Hours
Charging Time	15 Hours
Microphone	Flip-to-Mute
Ear Placement	Over Ear
Item Weight	11.2 ounces (318 Grams)
Material	Plastic
Included Components	A20 Wireless Headset, USB transmitter, USB-C to USB-A charging cable

WARRANTY AND SUPPORT

For detailed warranty information and technical support, please refer to the official ASTRO Gaming website or contact their customer service. Keep your proof of purchase for warranty claims.