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> [TOTO WASHLET S2 Electronic Bidet Toilet Seat SW3345#01 User Manual](#)

TOTO SW3345#01

TOTO WASHLET S2 Electronic Bidet Toilet Seat User Manual

Model: SW3345#01 | Brand: TOTO

1. INTRODUCTION

Welcome to your new TOTO WASHLET S2 Electronic Bidet Toilet Seat. This manual provides detailed instructions for installation, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your product. Please read this manual thoroughly before use and retain it for future reference.

2. IMPORTANT SAFETY INFORMATION

This section contains critical safety instructions. Failure to follow these instructions may result in electric shock, fire, or injury.

- Ensure the product is connected to a 120V GFCI outlet.
- Do not immerse the product in water or spray water directly onto it.
- Disconnect power before performing any maintenance or cleaning.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

3. PRODUCT OVERVIEW

The TOTO WASHLET S2 is an electronic bidet toilet seat designed for enhanced hygiene and comfort. Key features include instantaneous water heating, PREMIST function, EWATER+ wand cleaning, a heated SoftClose seat, nightlight, air deodorizer, and warm air dryer.

Key Features

- **Instantaneous Warm Water:** Provides a continuous warm water stream for cleansing.
- **Adjustable Cleansing:** Features soft rear spray, rear cleanse, and front cleanse with pulsating and oscillating options.

- **Heated SoftClose Seat:** Offers consistent warmth with three temperature settings.
- **Nightlight:** Built-in illuminating nightlight for visibility in low light.
- **Air Deodorizer:** Neutralizes bathroom odors using powerful air filters.
- **Warm Air Dryer:** Adjustable warm air dryer with three temperature settings.
- **PREMIST:** Wets the toilet bowl surface before each use to aid in waste removal.
- **EWATER+ Wand Cleaning:** Automatically cleans the wand inside and out with electrolyzed water.
- **Arm Control Panel:** Convenient panel for controlling and setting personalized water cleansing options.
- **User Memory:** Four user memory settings for quick access to preferred configurations.



Figure 3.1: TOTO WASHLET S2 Electronic Bidet Toilet Seat with remote control.

CLEAN SYNERGY

WASHLET features a variety of functions designed to make your daily routine easy and comforting.



HEATED SEAT

Warm & Comfortable



WARM-AIR DRYER

The Finishing Touch



DEODORIZER

No Embarrassing Odors



CLEANSING SPRAY

Hits Just Right



PREMIST®

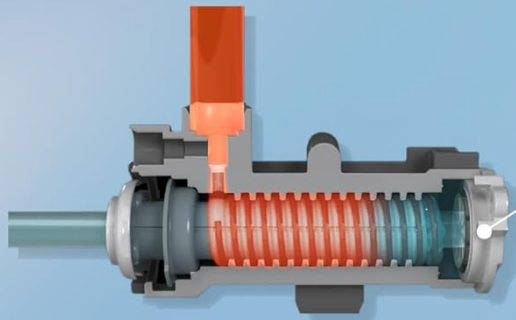
Keeps Waste from Clinging to the Bowl

Figure 3.2: WASHLET S2 Clean Synergy features.

NEW

INSTANT WARM WATER

Our latest WASHLET bidets utilize instantaneous water heating to provide a continuous warm-water cleansing experience at the touch of a button.



INSTANT AND CONSTANT

In TOTO's unique heat exchanger, water flows in a spiral around the ceramic heater, instantly warming to the desired temperature.

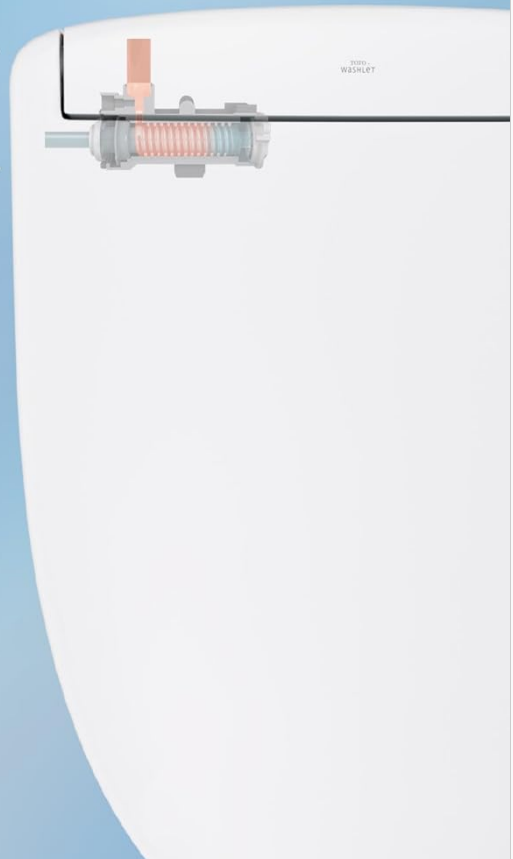
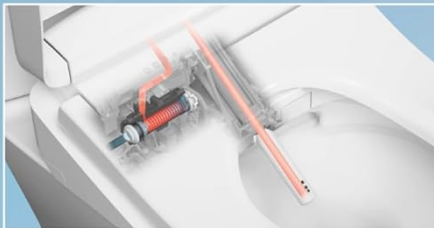


Figure 3.3: Instantaneous warm water heating system.

NEW

CLEAN RESIN

WASHLET comes equipped with CLEAN RESIN:
An innovative, hydrophobic material that repels
liquids making it easier to clean the wand and seat.



VS



CLEAN RESIN

Similar to the "lotus effect" found throughout nature, CLEAN RESIN forces liquids to bead, allowing for a quick and easy cleaning routine.

CONVENTIONAL

Other conventional bidet materials allow liquids to cling.



Figure 3.4: CLEAN RESIN technology for easy cleaning.

NEW

NIGHT LIGHT

Gone are the nights of stumbling through the dark.
Let WASHLET lead the way with our new bowl
night light, designed to give you peace of mind.



Figure 3.5: WASHLET S2 nightlight feature.

ADJUSTABLE WATER SPRAY & PRESSURE

For a better clean



REAR SPRAY

Effective rear cleansing



SOFT REAR

Gentle rear rinsing



FRONT SPRAY

Soft stream for delicate areas



OSCILLATING SPRAY

Wand moves back and forth



ADJUSTABLE WAND

Find the perfect position

Figure 3.6: Adjustable water spray and pressure options.

4. SETUP AND INSTALLATION

This section guides you through the necessary steps for installing your WASHLET S2.

4.1 What's Included

- WASHLET S2 Unit
- Remote Control
- Mounting Bracket
- Tee Connector

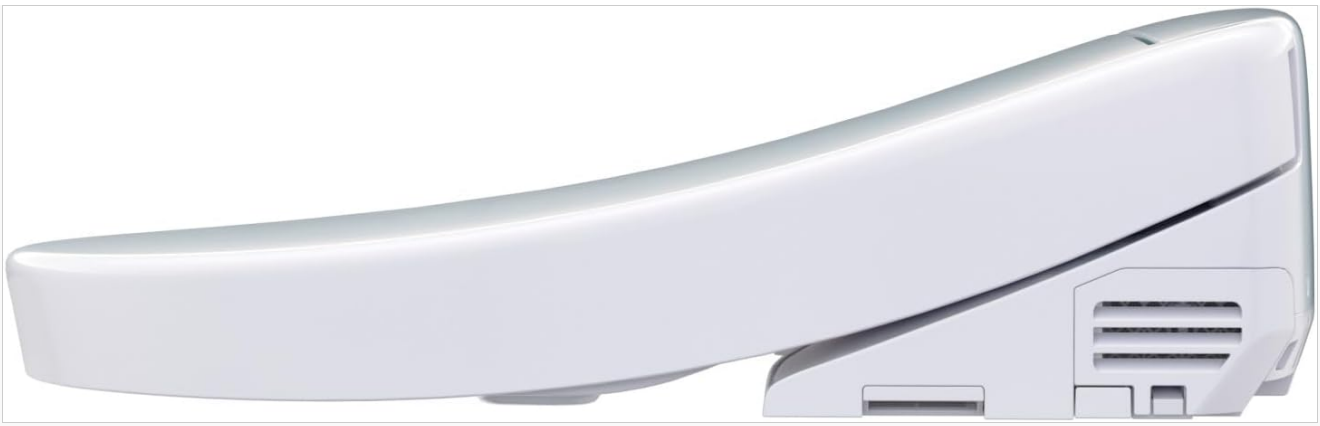


Figure 4.1: Package contents.

4.2 What's Required

- 120 V GFCI Outlet
- Phillips-Head Screwdriver
- Measuring Tape



Figure 4.2: Required tools and electrical outlet.

4.3 Pre-Installation Checklist

- Verify toilet type (Round or Elongated) and ensure compatibility. The WASHLET S2 is designed for round toilets.
- Ensure a 120V GFCI electrical outlet is available within reach of the WASHLET's power cord.
- Confirm access to the toilet's water supply valve.

WASHLET FIT GUIDE

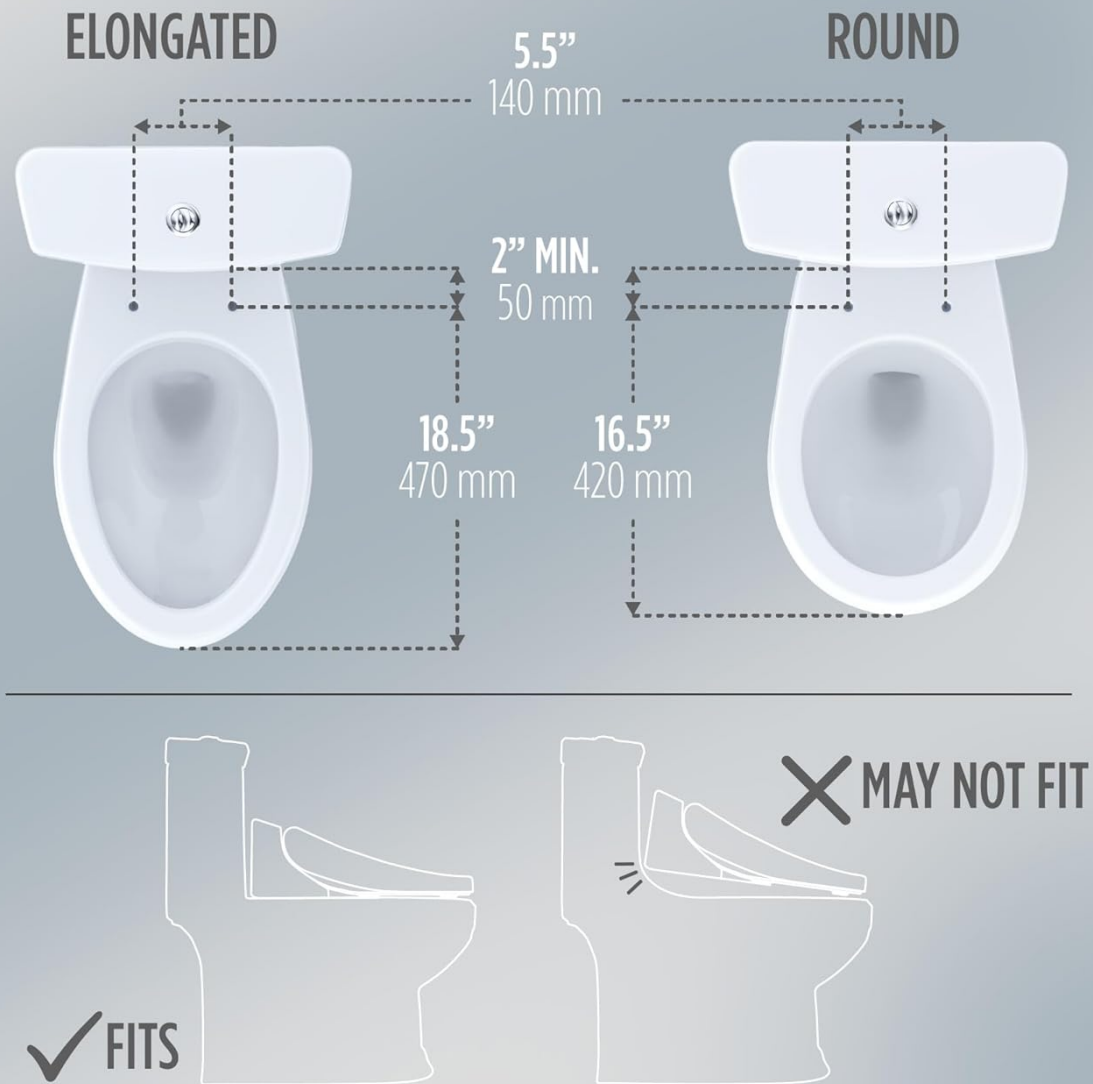


Figure 4.3: WASHLET fit guide for round and elongated toilets.

4.4 Installation Steps

1. Turn off the water supply to the toilet and flush to empty the tank.
2. Remove the existing toilet seat.
3. Install the mounting bracket onto the toilet bowl.
4. Connect the tee connector to the toilet's water supply.
5. Attach the WASHLET S2 unit to the mounting bracket and connect the water supply hose.
6. Plug the power cord into the GFCI outlet.
7. Turn on the water supply and check for leaks.

For detailed, interactive 3D instructions, download the BILT Intelligent Instructions app.

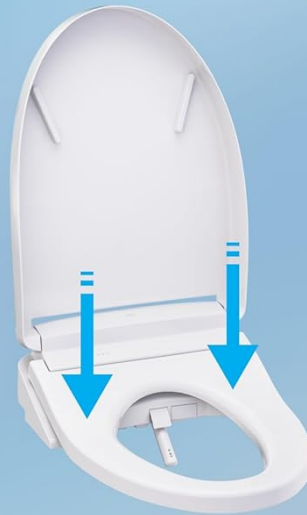
PRODUCT DURABILITY

Every WASHLET model undergoes rigorous testing to ensure superior durability of its features and functions throughout its lifetime.



WAND TESTING

Every WASHLET model undergoes 75,000 wand function cycles during development, testing for durability and performance.



SEAT WEIGHT TESTING

All of our WASHLET seats are engineered for reliable performance and stress tested repeatedly with various weight loads.

Figure 5.1: WASHLET S2 arm control panel.

5.1 Basic Cleansing Functions

- **Rear Cleansing:** Press the "Rear" button for a standard posterior wash.
- **Soft Rear Cleansing:** Press the "Soft Rear" button for a gentler posterior wash.
- **Front Cleansing:** Press the "Front" button for a feminine wash.
- **Oscillating Spray:** While a cleansing function is active, press the "Oscillate" button to move the wand back and forth for a wider cleaning area.
- **Pulsating Spray:** Press the "Pulsate" button for a rhythmic water stream (if available on your model).
- **Stop:** Press the "Stop" button to end any active cleansing function.

5.2 Adjusting Settings

- **Water Pressure:** Use the "+" and "-" buttons next to "Pressure" to adjust water intensity (five settings).
- **Water Temperature:** Use the "Temp" button to cycle through three water temperature settings.
- **Wand Position:** Use the "Position" buttons to adjust the wand's projection.
- **Seat Temperature:** Use the "Seat Temp" button to cycle through three heated seat temperature settings.

- **Dryer Temperature:** Use the "Dryer Temp" button to cycle through three warm air dryer temperature settings.

5.3 Additional Features

- **Nightlight:** The built-in nightlight automatically illuminates the bowl in low light conditions.
- **Air Deodorizer:** The deodorizer activates automatically to neutralize odors.
- **PREMIST:** Before each use, the bowl is misted with water to help prevent waste adhesion.
- **EWATER+ Wand Cleaning:** The wand automatically cleans itself with EWATER+ before and after each use.
- **User Memory:** The WASHLET S2 allows for 4 user memory settings to store preferred cleansing and temperature settings. Refer to the full manual for programming instructions.

6. MAINTENANCE AND CLEANING

Regular maintenance ensures the hygiene and longevity of your WASHLET S2.

6.1 Daily Cleaning

- Wipe the exterior surfaces with a soft, damp cloth and mild, non-abrasive cleaner.
- Do not use harsh chemicals, abrasive cleaners, or brushes that could damage the surface.

6.2 Wand Cleaning

- The EWATER+ system automatically cleans the wand.
- For manual cleaning, gently pull out the wand (refer to the full manual for specific instructions) and wipe with a soft cloth. Do not force the wand.

6.3 Deodorizer Filter Cleaning

- The deodorizer filter should be cleaned periodically. Refer to the full manual for instructions on how to access and clean the filter.

6.4 Descaling

- In areas with hard water, descaling may be necessary. Consult the full manual or TOTO customer support for descaling procedures.

6.5 Winterization

- If the WASHLET will be exposed to freezing temperatures, it must be properly drained to prevent damage. Refer to the full manual for winterization instructions.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your WASHLET S2.

Problem	Possible Cause	Solution
No power	Power cord unplugged, GFCI tripped, no electricity	Check power connection, reset GFCI, verify power supply
No water spray	Water supply valve closed, water filter clogged, wand blocked	Open water supply valve, clean water filter, check wand for obstructions

Problem	Possible Cause	Solution
Water not warm	Water heater setting too low, instantaneous heater issue	Adjust water temperature setting, ensure continuous power supply
Seat not heated	Seat heater setting too low, power saving mode active	Adjust seat temperature setting, disable power saving mode if applicable
PREMIST not working	Water supply issue, sensor obstruction	Check water supply, ensure sensors are clean
Deodorizer not working	Filter clogged, fan issue	Clean or replace deodorizer filter
Remote control not responding	Batteries low/dead, remote out of range, signal obstruction	Replace batteries, ensure clear line of sight to WASHLET sensor

If the problem persists after attempting these solutions, please contact TOTO customer support.

8. SPECIFICATIONS

Feature	Detail
Model Number	SW3345#01
Brand	TOTO
Color	Cotton White
Material	Plastic
Style	Contemporary
Shape	Round
Product Dimensions (L x W)	21" x 18.44"
Item Weight	13.5 Pounds
Power Supply	120V AC (GFCI outlet recommended)
Water Heating	Instantaneous
UPC	739268467668

WHAT'S INCLUDED:



WASHLET



Remote
Control



Mounting
Bracket

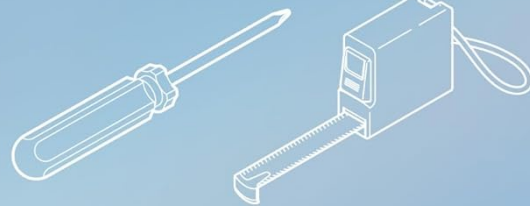


Tee
Connector

WHAT'S REQUIRED:



120 V GFCI
Outlet



Phillips-Head Screwdriver
& Measuring Tape

Figure 8.1: Product dimensions.

9. WARRANTY AND SUPPORT

9.1 Warranty Information

TOTO products are backed by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official TOTO website for specific warranty terms and conditions.

9.2 Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact TOTO Customer Support:

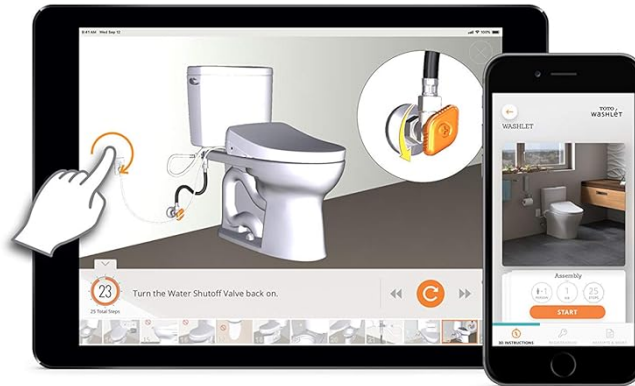
- **Phone:** 1-888-583-4536 (Hours: 8am - 8pm EST, Mon-Fri)
- **Email:** techsupport@toto.com

TOTO also offers a network of factory-trained installers for professional assistance.



Figure 9.1: TOTO Quality & Customer Care information.

Easy step-by-step
interactive 3D instructions
for this product can be found in



BILT® INTELLIGENT
INSTRUCTIONS



Available on most iOS and Android Devices

DOWNLOAD THE FREE APP

**TOTO .
WASHLET**

Figure 9.2: WASHLET and NEOREST factory-trained installer network map.