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› Marsail NS3 Adjustable Bed Base User Manual

Marsail NS3

Marsail NS3 Adjustable Bed Base User Manual

Model: NS3 | Brand: Marsail

INTRODUCTION

Welcome to your Marsail NS3 Adjustable Bed Base. This manual provides essential information for the safe and efficient setup, operation, maintenance, and troubleshooting of your new smart dual-motor bed frame. Please read this manual thoroughly before assembly and use to ensure optimal performance and longevity of your product.

IMPORTANT SAFETY INFORMATION

WARNING: Failure to follow these safety instructions could result in injury or product damage.

- Always follow the assembly instructions carefully to prevent instability or collapse.
- Be cautious of sharp edges and moving parts during assembly and operation.
- Do not exceed the maximum recommended weight of 750 pounds (approximately 340 kg).
- Keep USB ports dry and free of debris to prevent electrical hazards.
- Ensure your mattress is properly secured to the frame to prevent it from shifting or becoming caught, especially if it is 14 inches (35.5 cm) thick or more.
- Keep children and pets away from the adjustable mechanism during operation.
- Unplug the power cord before cleaning or performing any maintenance.

PACKAGE CONTENTS

Please verify that all components are present before beginning assembly:

- Marsail NS3 Adjustable Bed Base Frame
- Wired Remote Control
- Power Adapter and Cord
- Adjustable Legs (with sections for height customization)
- Installation Manual (this document)
- Hardware Pack (screws, washers, etc.)

SETUP GUIDE

1. Unpacking and Initial Inspection

Carefully remove all components from the packaging. Lay them out on a clean, flat surface. Inspect all parts for any damage. If any parts are missing or damaged, do not proceed with assembly and contact customer support.

2. Assembly Instructions (Approx. 3 Minutes)

The Marsail NS3 bed base is designed for quick and easy assembly. Follow these steps:

1. Unfold the bed base frame. Ensure it is fully extended and locked into position.
2. Attach the adjustable legs to the designated points on the frame. You can customize the height by adding or removing leg sections.
3. Connect the power adapter to the bed base and then plug it into a wall outlet.
4. Connect the wired remote control to the designated port on the bed base.
5. Place your mattress on top of the assembled bed base.



Figure 1: The Marsail NS3 Adjustable Bed Base frame, showing its sturdy metal construction and power connections. The frame is designed for quick and easy setup.

3 HEIGHT OPTIONS

Get in & out of bed more easily



Figure 2: Illustration of the three adjustable height options for the bed base legs: 8 inches, 10 inches, and 13 inches. This allows for personalized bed height and increased under-bed storage.

OPERATING YOUR ADJUSTABLE BED BASE

1. Remote Control Functions

Your Marsail NS3 bed base comes with a convenient wired remote control to adjust your sleeping or lounging position. The remote allows for independent or simultaneous adjustment of the head and foot sections.

- **Head Up/Down:** Use the dedicated buttons to raise or lower the head section (0-60 degrees).
- **Foot Up/Down:** Use the dedicated buttons to raise or lower the foot section (0-40 degrees).
- **Zero Gravity Mode:** (If applicable) Press the Zero Gravity button to automatically adjust the bed to a position that elevates your head and feet, promoting circulation and reducing pressure on your back.
- **Anti-Snore Mode:** (If applicable) Press the Anti-Snore button to slightly elevate your head, which can help open airways and reduce snoring.

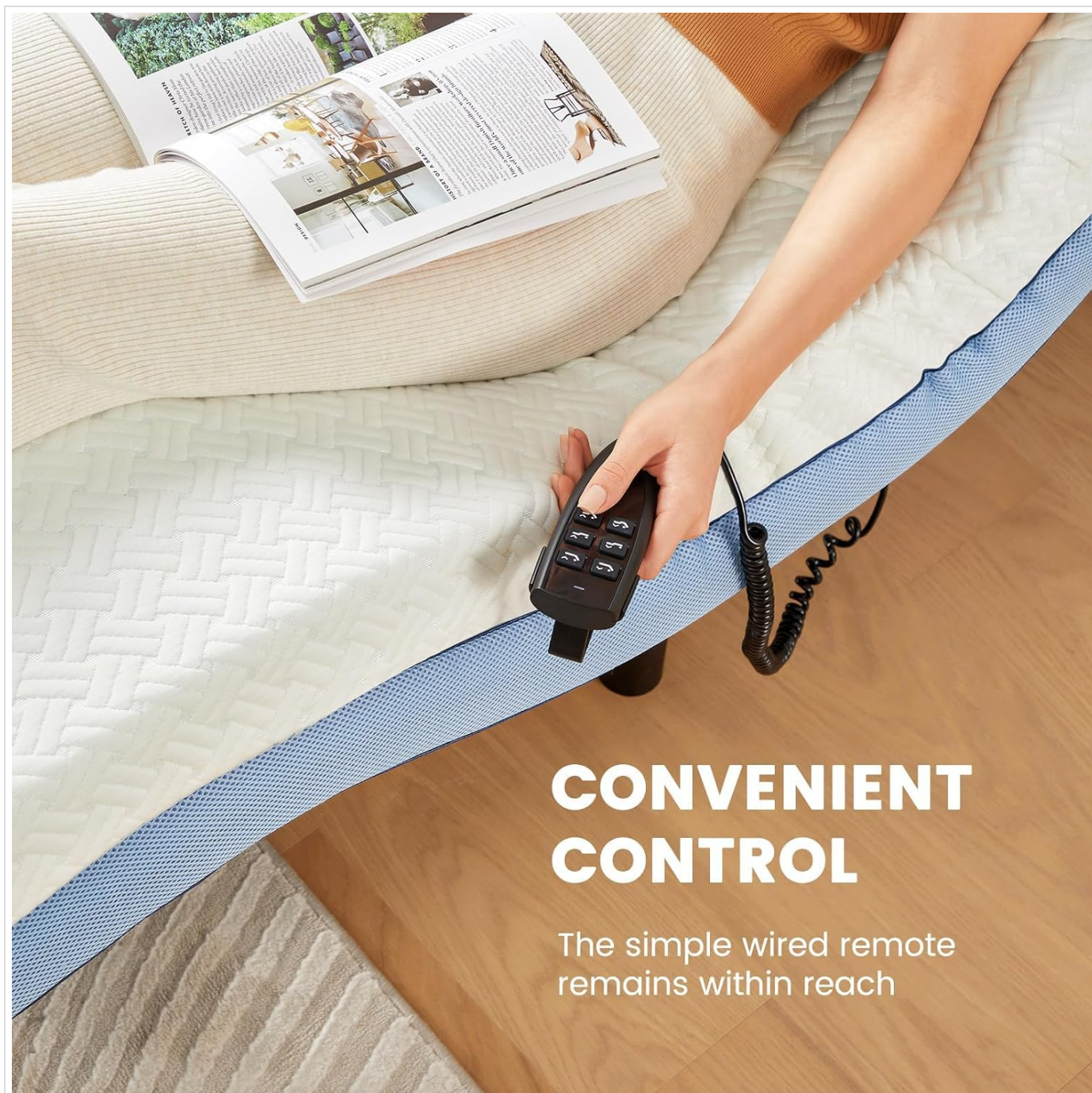


Figure 3: The wired remote control for the Marsail NS3 adjustable bed base. Its simple design ensures easy access and control of all bed functions.

RAISE HEAD & FEET TOGETHER OR INDEPENDENTLY



Figure 4: The Marsail NS3 bed frame demonstrating its adjustable head (0-60 degrees) and foot (0-40 degrees) sections, allowing for personalized comfort and support.

2. Dual Motor System

The Marsail NS3 features robust dual motors that allow for smooth and quiet adjustments. These motors have been tested for over 50,000 cycles, ensuring long-lasting reliability and consistent performance.

RELIABLE DUAL MOTORS

Lifting tested **10,000** times and beyond



Figure 5: A user relaxing on the Marsail NS3 bed base, highlighting the reliable dual motors that have been tested for over 10,000 lifting cycles, ensuring durability and consistent performance.

SMOOTH AND QUIET LIFTING



Figure 6: A person sleeping peacefully on the adjustable bed, illustrating the smooth and quiet operation of the lifting mechanism, which ensures minimal disturbance during adjustments.

3. USB Charging Ports

The bed base is equipped with 4 USB charging ports (2 USB-C and 2 USB-A, 20W combined output) located on each side of the bed. These ports allow you to conveniently charge your electronic devices, such as phones and tablets, while in bed.

CARE AND MAINTENANCE

- **Cleaning:** Wipe the metal frame with a damp cloth and mild detergent. Avoid abrasive cleaners. Ensure all electrical components are dry before plugging in.
- **Motor Care:** The dual motors are designed for maintenance-free operation. Do not attempt to lubricate or open the motor housing.
- **Cord Management:** Ensure power cords and remote control cables are not pinched or tangled to prevent damage.

- **Regular Inspection:** Periodically check all bolts and connections to ensure they are secure.

TROUBLESHOOTING

If you encounter any issues with your Marsail NS3 Adjustable Bed Base, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Bed does not respond to remote control.	Power cord unplugged; loose connection; remote control issue.	Ensure power cord is securely plugged into outlet and bed base. Check all cable connections. If issue persists, contact support.
Motor makes grinding noise or stops.	Obstruction under bed; exceeding weight limit.	Check for any obstructions. Ensure total weight on bed does not exceed 750 lbs. Release remote button if motor grinds at extreme angles.
Bed does not hold adjusted position.	Mechanism not fully engaged; heavy mattress.	Ensure the bed reaches its full stop at the desired angle. If using a very heavy or thick mattress (14 inches or more), ensure it is properly secured and not causing excessive strain on the mechanism.
USB ports not charging.	Power issue; device compatibility.	Ensure bed base is powered on. Check if the device is compatible with USB charging. Try a different device or cable.

If you are unable to resolve an issue using this guide, please contact Marsail customer support for assistance.

PRODUCT SPECIFICATIONS

Feature	Specification
Model	NS3
Size	Individual Extra Grande (XL Single)
Material	Metal
Item Weight	68.01 Pounds (approx. 30.85 kg)
Product Dimensions	95 x 37.21 x 200 cm (approx. 37.4 x 14.65 x 78.74 inches)
Maximum Recommended Load	750 Pounds (approx. 340 kg)
Form Factor	Rectangular
Finish Type	Painted
Assembly Required	Yes
Batteries Required	No

Feature	Specification
Special Features	Adjustable, Wired Remote, No Box Spring Needed, Foldable, USB Port

WARRANTY AND CUSTOMER SUPPORT

Warranty Information

The Marsail NS3 Adjustable Bed Base is backed by a **1-year worry-free warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the reliable operation of the dual motors (tested for over 50,000 cycles). Please retain your proof of purchase for warranty claims.

Customer Support

For any questions, technical assistance, or warranty claims, please contact Marsail customer service. Refer to the contact information provided with your purchase or visit the official Marsail website for support details. When contacting support, please have your model number (NS3) and purchase date ready.

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