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Haier HW120-DM14F9BKU1

Haier 12kg Fully Automatic Front Load Washing Machine

MODEL: HW120-DM14F9BKU1

Introduction

This manual provides essential information for the safe and efficient operation of your new Haier 12kg Fully Automatic Front Load Washing Machine, model HW120-DM14F9BKU1. Please read these instructions carefully before using the appliance and retain them for future reference. This washing machine is designed to make your laundry process easy and comfortable with advanced features like AI One Touch, AI Colour Panel, Direct Motion, Refresh, and Night Wash.

Safety Information

To reduce the risk of fire, electric shock, or injury when using your appliance, follow these basic precautions:

- Ensure the appliance is properly grounded.
- Do not operate any appliance with a damaged cord or plug.
- Keep flammable materials away from the appliance.
- Supervise children when the appliance is in use.
- Do not wash items that are soiled with gasoline, dry-cleaning solvents, or other flammable or explosive substances.
- Always unplug the appliance before cleaning or performing maintenance.

What's in the Box

Verify that all components are present:

- Haier 12kg Fully Automatic Front Load Washing Machine
- Drain Hose
- Fill Hose
- Power Cord
- User Manual (this document)

Setup

Placement

The Haier HW120-DM14F9BKU1 is a freestanding unit. Place it on a firm, level surface to minimize vibration and noise during operation. Ensure there is adequate space around the machine for ventilation and maintenance. The product dimensions are 60D x 60W x 85H Centimeters.



Figure 1: Front view of the washing machine.

Connections

1. **Water Supply:** Connect the fill hose to a cold water tap and to the water inlet valve on the back of the washing machine. Ensure connections are tight to prevent leaks.
2. **Drainage:** Securely attach the drain hose to the machine's drain outlet and route it to a suitable drain pipe or sink, ensuring it is not kinked or blocked.
3. **Power:** Plug the power cord into a grounded 220 Volt, 16 Amp electrical outlet. Do not use extension cords or adapters.

Operating Instructions

Your Haier washing machine features a digital color touch panel for intuitive control.



Figure 2: Digital color touch panel.

Basic Operation

1. **Load Laundry:** Open the front load door and place up to 12kg of laundry into the stainless steel drum. Ensure the door is securely closed.



Figure 3: Washing machine with door open.

2. **Add Detergent:** Dispense appropriate detergent and fabric softener into the designated compartments.
3. **Select Program:** Use the AI Colour Panel or AI One Touch function to select your desired wash program. Options include Mix, Quick, Heavy, Cotton, Sport, Jeans, Delicate, Shirt, Babycare, Towel, Spin, Self Clean, and Remote.
4. **Adjust Settings:** Customize temperature, spin speed (up to 1400 RPM), and delay start if needed.
5. **Start Cycle:** Press the Start/Pause button to begin the wash cycle.

Special Features

- **AI One Touch:** Simplifies program selection for optimal results.
- **AI Colour Panel:** Provides an intuitive and visually appealing interface.
- **Direct Motion:** Ensures quiet and efficient operation with a direct drive motor.
- **Refresh:** A specialized cycle to refresh clothes without a full wash.
- **Night Wash:** Designed for quieter operation during off-peak hours.
- **525 Super Drum:** Large drum capacity for effective washing of bulky items.

Maintenance

Cleaning the Drum

Regularly use the 'Self Clean' program to maintain the cleanliness of the stainless steel drum and prevent odor buildup.

Exterior Care

Wipe the glossy exterior surfaces with a soft, damp cloth. Avoid abrasive cleaners that could damage the finish or the digital touch panel.

Filter Cleaning

Periodically check and clean the drain pump filter to ensure proper drainage and prevent blockages. Refer to the detailed instructions in the full manual for filter location and cleaning steps.

Troubleshooting

If you encounter issues with your washing machine, consult the following basic troubleshooting steps:

- **Machine not starting:** Check if the power cord is securely plugged in and if the circuit breaker has tripped. Ensure the door is fully closed.
- **No water filling:** Verify that the water supply tap is open and the fill hose is not kinked or blocked.
- **Water not draining:** Inspect the drain hose for kinks or blockages. Clean the drain pump filter if necessary.
- **Excessive vibration/noise:** Ensure the machine is on a level surface and that the transit bolts (if applicable) have been removed during installation. Distribute laundry evenly in the drum.

For more complex issues or persistent problems, please contact Haier customer support.

Specifications

Feature	Specification
Model	HW120-DM14F9BKU1
Brand	Haier
Capacity	12 Kilograms
Operation Mode	Fully Automatic
Access Location	Front Load
Controls Type	Touch
Spin RPM	1400
Drum Material	Stainless Steel
Wattage	700 Watts
Voltage	220 Volts
Amperage	16 Amps
Product Dimensions (LxWxH)	60 x 60 x 85 Centimeters

Feature	Specification
Item Weight	72 Kilograms
Finish Type	Glossy
Special Features	525 super drum, AI colour panel, AI one touch, Direct motion, Night wash

Warranty and Support

Warranty Information

Your Haier 12kg Fully Automatic Front Load Washing Machine comes with a comprehensive warranty:

- **Product Warranty:** 5 years
- **Motor Warranty:** 20 years

Please retain your purchase receipt as proof of purchase for warranty claims.

Manufacturer and Importer Details

Manufacturer: Haier Appliances India Pvt. Ltd., B-3, Ranjangaon Growth Centre, MIDC Ranjangaon, Shirur, Pune-412209, Maharashtra, INDIA

Importer: HAIER APPLIANCES INDIA PVT LTD, Plot No. H-6, DMIC Integrated Industrial Township, Greater Noida, Uttar Pradesh – 201308, E-mail ID info@haierindia.com

For service requests or technical support, please contact Haier customer service through their official channels.