

NARWAL YJCC032

NARWAL Freo S Robot Vacuum and Mop Combo User Manual

Model: YJCC032 | Brand: NARWAL

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your NARWAL Freo S Robot Vacuum and Mop Combo. Please read this manual thoroughly before using the product to ensure safe and efficient operation.



The NARWAL Freo S Robot Vacuum and Mop Combo, featuring its sleek design and accompanying self-emptying base station.

SETUP GUIDE

Package Contents

Before beginning setup, ensure all components are present in the box:

- Robot x 1
- Base station x 1
- Side Brush x 1
- Mop Cloth x 1
- Main Unit Filter Assembly x 1
- Dust Bag x 1
- Cleaning Brush x 1

- User Manual x 1

What's in the Box



*No built-in accessories; each listed accessory is provided separately, one per piece.

A visual representation of all items included with your NARWAL Freo S Robot Vacuum and Mop Combo.

Initial Setup

1. **Unpack:** Remove all packaging materials from the robot and base station.
2. **Placement:** Place the base station on a hard, level surface against a wall, ensuring at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front.
3. **Power Connection:** Plug the base station into a power outlet.
4. **First Charge:** Place the robot onto the charging contacts of the base station. Ensure it is properly aligned. The robot will begin charging automatically. For first use, fully charge the robot.

5. **App Download:** Download the Narwal app from your mobile device's app store. Follow the in-app instructions to connect your robot to your home Wi-Fi network (2.4GHz only).

OPERATING INSTRUCTIONS

Navigation and Mapping

The Narwal Freo S utilizes high-precision LDS Laser Navigation to scan your home in 360° and create accurate real-time maps. This allows for efficient path planning and supports multi-floor map storage, making it ideal for multi-level homes.



The robot uses advanced laser navigation for precise mapping and efficient cleaning paths.

Suction Power

Equipped with 8,000 Pa suction, the Freo S effectively lifts dust, pet hair, and debris from various floor types. Actual performance may vary based on floor type and dust level.

Puissance d'aspiration de 8000 Pa

Quatre modes d'aspiration s'adaptent à toutes les surfaces pour un nettoyage en profondeur.



The powerful 8,000 Pa suction effectively cleans various debris, including hair, pet food, and crumbs.

High-Performance Mopping

The 8N downward pressure effectively removes tough stains, while three water flow level options and a 300ml detachable tank adapt to various messes. The 3-in-1 composite mop material ensures efficient scrubbing, and the dual-layer mop cleans dried spills and greasy patches on any surface.

Nettoyage en profondeur en un seul passage

Une pression constante de 8N vers le bas garantit des performances efficaces et fiables.



Pression vers le bas de 8N



3 Niveaux de débit d'eau réglables



Réservoir d'eau amovible de 300 ml



The robot's mopping system applies consistent pressure and adjustable water flow for thorough cleaning.

Obstacle Avoidance and Climbing

Advanced forward structured light and multi-sensors help detect furniture and low-lying obstacles, ensuring a smooth, uninterrupted cleaning experience. The robot can also climb over thresholds and rugs up to 20mm (0.78 inches).

Évitement des obstacles au millimètre près

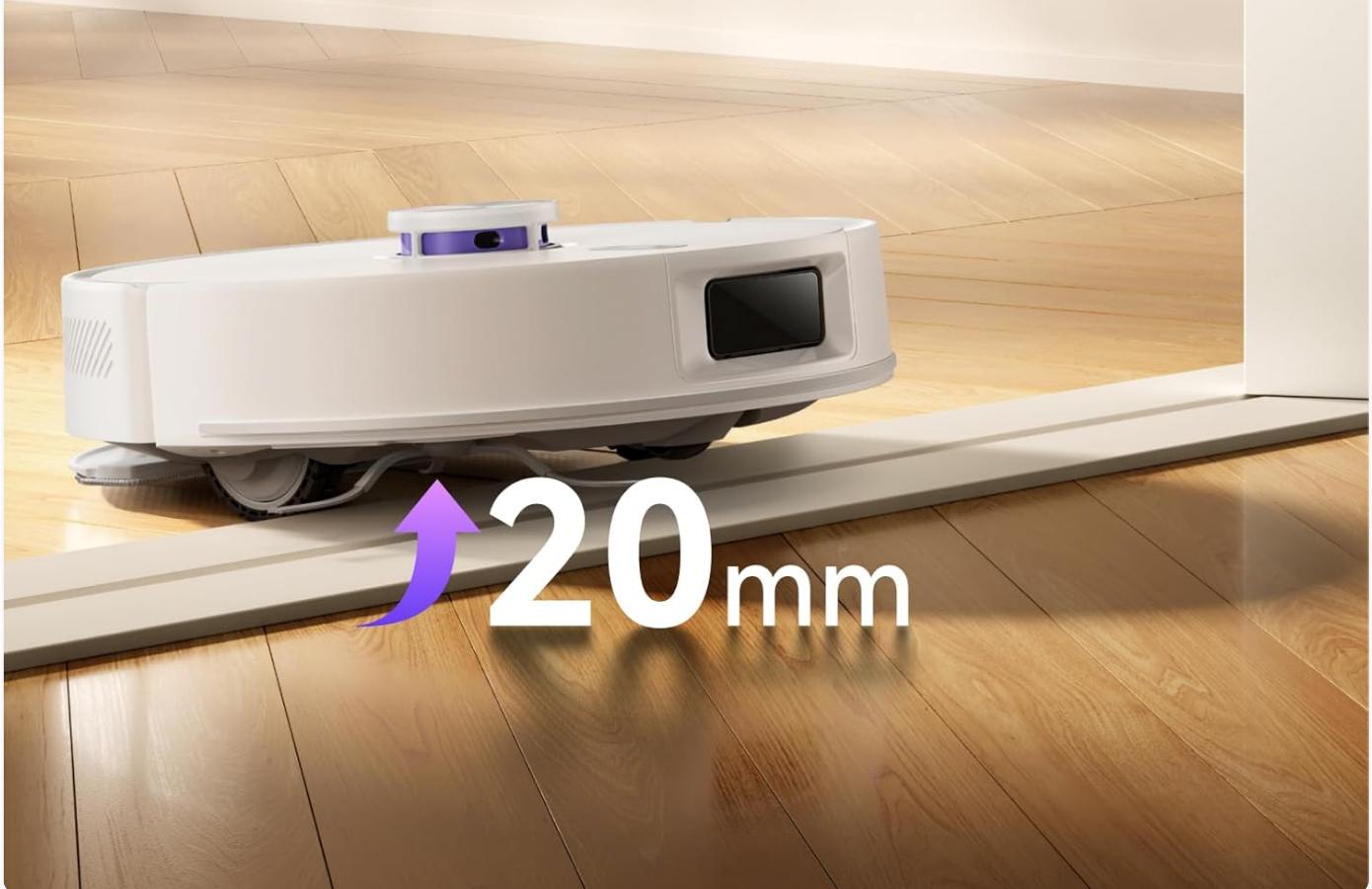
Déetecte les obstacles au niveau millimétrique grâce à une lumière structurée frontale.



The robot's sensors enable precise obstacle detection and avoidance.

Franchissement des rebords sans effort

Franchit facilement les rebords jusqu'à 20 mm, pour un nettoyage en profondeur, dans tous les coins.



The robot is capable of effortlessly climbing over small obstacles like thresholds.

Smart App and Voice Control

Control your Freo S anytime, anywhere via the Narwal app. Adjust suction or mopping levels, set no-go zones, schedule cleanings, and more. It is compatible with Alexa and Google Assistant for convenient voice control.

Stockage de la poussière pendant 180 jours

Sac à poussière de 3,5 L : seulement deux remplacements par an pour un nettoyage sans effort.



Manage your robot vacuum with ease using the Narwal app on your smartphone or smartwatch.

Maintenance Guide

Regular maintenance ensures optimal performance and extends the lifespan of your NARWAL Freo S. Refer to the video below for visual instructions on key maintenance tasks.

Your browser does not support the video tag.

Official maintenance guide for the NARWAL Freo S Robot Vacuum and Mop Combo, demonstrating how to clean and replace various components.

1. Side Brushes

The side brush comes pre-installed. To remove for cleaning, use a cross-head screwdriver to rotate clockwise. Use a wipe towel to clean dust on the side brushes. After cleaning, rotate counterclockwise to reinstall.

(Refer to video: 0:04 - 0:35)

2. Roller Brush

Press the release button on both sides to open the roller brush's cover. Pinch one end of the roller brush and lift it out. For hair entanglement, use the included hook tool in the dock to cut tangled hair. Manually remove cut hair to restore normal operation. Clean dust with a damp cloth. Wipe the bottom of the roller brush holder with wet wipes. Ensure proper alignment when reinstalling. A "click" sound indicates proper installation.

(Refer to video: 0:35 - 1:18)

3. Mop Pads

Pinch one end of the pad and lift upward the mop module. Detach the mop pads from the velcro. Wash used pads with detergent. **Note:** Use only Narwal-approved detergent to avoid damage to the mop pads. Air-dry the cleaned mop pads in shade. To reinstall, align clean mop pads with the mop module. Secure Velcro firmly to prevent mop from falling off. Press down the mop module until both clips click into place.

(Refer to video: 1:18 - 1:57)

4. Dust Bag

Open the dock lid. Pull up on the dust bag handle to remove. To replace, align new dust bag with slots and press down. Handle flush with slots indicates proper installation. **Note:** It is recommended to replace the dust bag every three months.

(Refer to video: 1:57 - 2:18)

5. 2-in-1 Dust Bin & Water Tank

Press the release button while pulling it outward. To clean the dust bin, press the latch to open it. Empty debris and clean interior. Open the dust bin top cover. Remove HEPA filter. Clean debris on the filter. After cleaning, put it back into the dust bin. Put the water tank back until it clicks into place. When you hear a click, it is properly installed. To refill water tank, open left-side waterproof plug. Fill with clean water. After filling the water, re-seal plug tightly to prevent leaks.

(Refer to video: 2:18 - 3:07)

6. Caster

Pull the caster upward. Remove foreign objects. **Note:** It is recommended to clean it every month. Wipe away the dust with a damp cloth. Dry and reinstall.

(Refer to video: 3:07 - 3:23)

7. Sensors and Charging Contacts

Freo S features 6 sensors and 2 charging contacts. Gently wipe with a soft cloth. This includes the cliff sensors, structured light sensor, infrared anti-drop sensor, and charging contacts.

(Refer to video: 3:23 - 3:47)

TROUBLESHOOTING

If you encounter issues with your NARWAL Freo S, please refer to the following common solutions:

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Low battery; improper contact with charging base; power outlet issue.	Ensure robot is properly seated on the charging base. Check power connection and outlet. Allow robot to charge for several hours.
Poor suction performance.	Full dust bin; clogged filter; tangled roller brush.	Empty the dust bin. Clean or replace the HEPA filter. Remove any tangled hair or debris from the roller brush.

Problem	Possible Cause	Solution
Ineffective mopping.	Dry mop pads; empty water tank; clogged water nozzle.	Ensure mop pads are damp. Refill the water tank. Clean the water nozzle if clogged.
Robot gets stuck frequently.	Obstacles on the floor; dirty sensors.	Clear obstacles from the cleaning path. Clean all sensors on the robot and base station.
Wi-Fi connection issues.	Incorrect Wi-Fi password; 5GHz network; router interference.	Ensure correct 2.4GHz Wi-Fi network is selected. Restart your router and the robot.

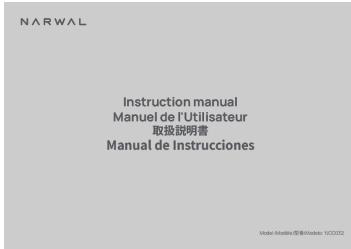
SPECIFICATIONS

Feature	Detail
Brand	NARWAL
Model Name	Narwal Freo S
Model Number	YJCC032
Special Feature	Robot Vacuum and Mop Combo, 8,000Pa Powerful Suction, Precise Navigation & Obstacle Avoidance, High-Performance Mopping with 8N Pressure, Smart App & Voice Control
Color	White
Product Dimensions	12.9" L x 3.9" W x 12.9" H
Included Components	Robot x 1, Base station x 1, Side Brush x1, Mop Cloth x1, Main Unit Filter Assembly x1, Dust Bag x1, Cleaning Brush x1, User Manual x1
Filter Type	Sponge
Battery Life	210 minutes
Dust Bag Capacity	3.5 Liters (up to 180 days hands-free)
Item Weight	16.5 pounds
Manufacturer	Narwal

WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase replacement parts and accessories, please visit the official NARWAL website or contact their customer service. Protection plans may also be available for extended coverage. Visit the [NARWAL Store on Amazon](#) for more information.

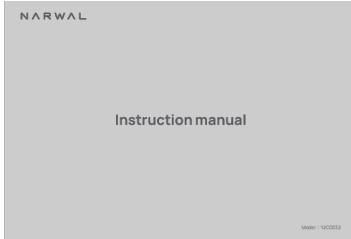
Documents - NARWAL – YJCC032



[Narwal YJCC032 Robot Vacuum and Mop: Instruction Manual and User Guide](#)

Comprehensive instruction manual for the Narwal YJCC032 robot vacuum and mop. Covers setup, operation, safety, maintenance, specifications, and warranty information.

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[\[pdf\] User Manual](#)

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Instruction manual Model **YJCC032** Dear users: Chers utilisateurs : Thank you for purchasing Narwal products. To access comprehensive support from Narwal, you are recommended to read carefully the manual and illustrations before using the product. Please keep the manual properly. Merci d avoir achet...

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