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### CHiQ M65QN9G

# CHiQ M65QN9G 65 Inch 4K Mini QLED Smart TV

## USER MANUAL

Brand: **CHiQ** | Model: **M65QN9G**



Image: Front view of the CHiQ M65QN9G 65 Inch 4K Mini QLED Smart TV, showcasing its sleek design and vibrant display.

## Introduction

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your CHiQ M65QN9G 65 Inch 4K Mini QLED Smart TV. Designed for an immersive viewing experience, this television combines advanced display technologies with smart functionalities to enhance your home entertainment.

## Setup

### 1. Unpacking and Inspection

Carefully remove the TV and all accessories from the packaging. Inspect for any signs of damage. Retain the packaging for future transport or service needs.

### 2. Stand Installation

To install the TV stand:

1. Place the TV screen-down on a soft, flat surface to prevent scratches.
2. Align the stand components with the designated slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are firmly attached.

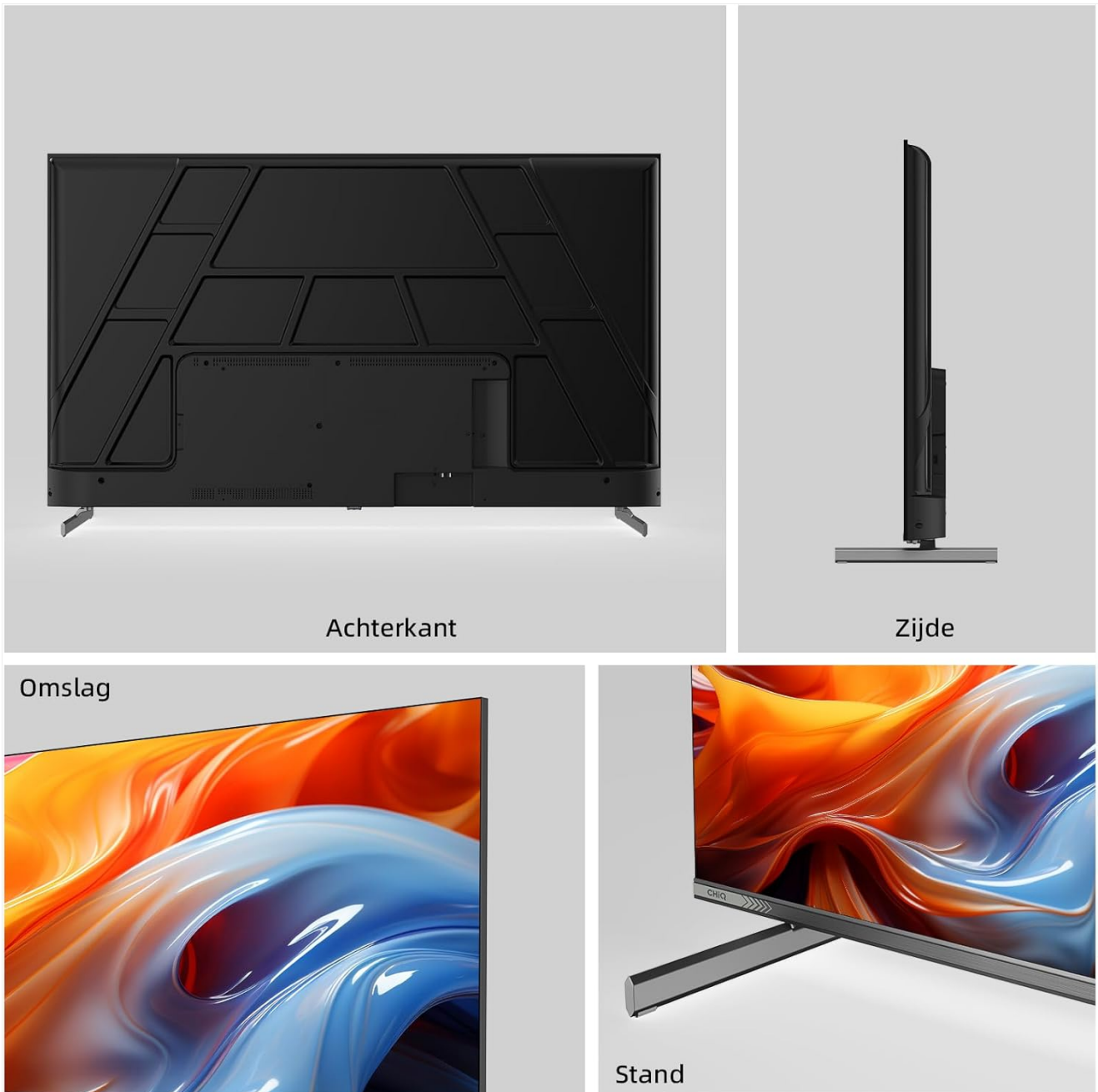


Image: Detailed views of the TV's rear panel, side profile, and the attached stand, illustrating its physical design.

### 3. Wall Mounting (Optional)

The CHiQ M65QN9G TV is VESA compatible (600x300 mm, M6 screws). For wall mounting, consult a professional installer and use a VESA-compliant wall mount kit (not included).

#### 4. Connecting Peripherals

Connect your external devices to the TV's ports:

- **HDMI 2.1 (x4):** For high-definition devices like gaming consoles, Blu-ray players, and set-top boxes.
- **USB 2.0 (x2):** For connecting USB storage devices to play media.
- **LAN (Ethernet):** For a wired internet connection.
- **ANT (Antenna):** For connecting a terrestrial or cable antenna.
- **AV Input:** For older devices using composite video and stereo audio.
- **Earphone:** For connecting headphones.

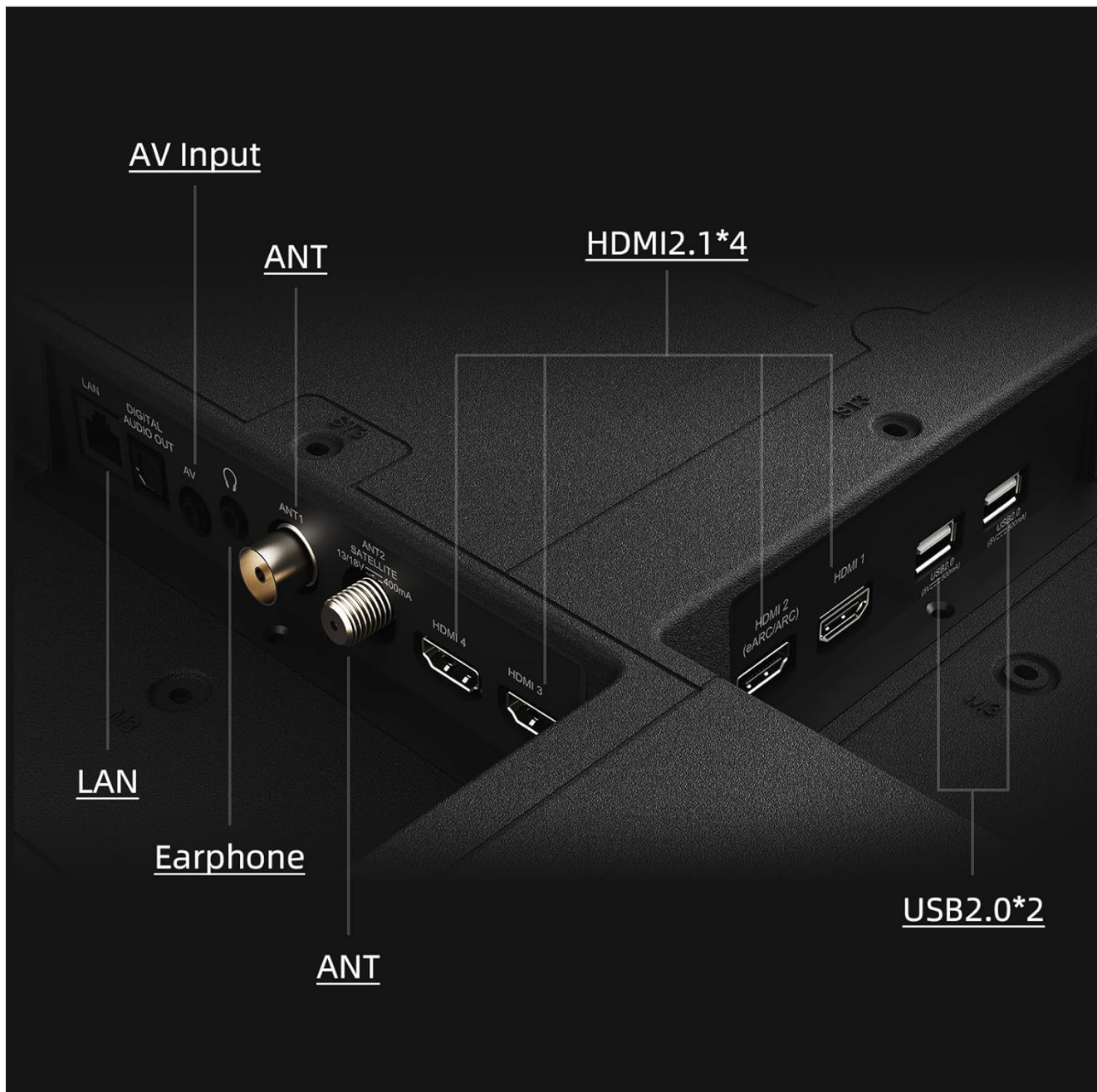


Image: A detailed view of the TV's connectivity panel, highlighting various ports including HDMI, USB, LAN, and antenna inputs.

#### 5. Initial Power On and Setup Wizard

After connecting the power cable, press the power button on the remote control or TV. The TV will guide you through the initial setup process, including language selection, network connection (Wi-Fi 6 supported), and Google TV account setup.

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## Operating

### 1. Remote Control Functions

The included Bluetooth remote control provides easy navigation and access to smart features. Key functions include:

- **Power Button:** Turns the TV on/off.
- **Navigation Pad (OK button):** For menu navigation and selection.
- **Volume Up/Down:** Adjusts audio volume.
- **Channel Up/Down:** Changes TV channels.
- **Google Assistant Button:** Activates voice commands for search and smart home control.
- **Dedicated App Buttons:** Quick access to popular streaming services like Netflix and YouTube.





Image: The TV's remote control displayed alongside the Google TV interface, showing quick access buttons for various streaming applications.

## 2. Google TV Interface (Android 14)

Your CHI Q TV runs on Google TV 5.0 (Android 14), offering a personalized content experience. The home screen provides recommendations, access to installed apps, and content from your subscriptions. You can download additional apps from the Google Play Store.

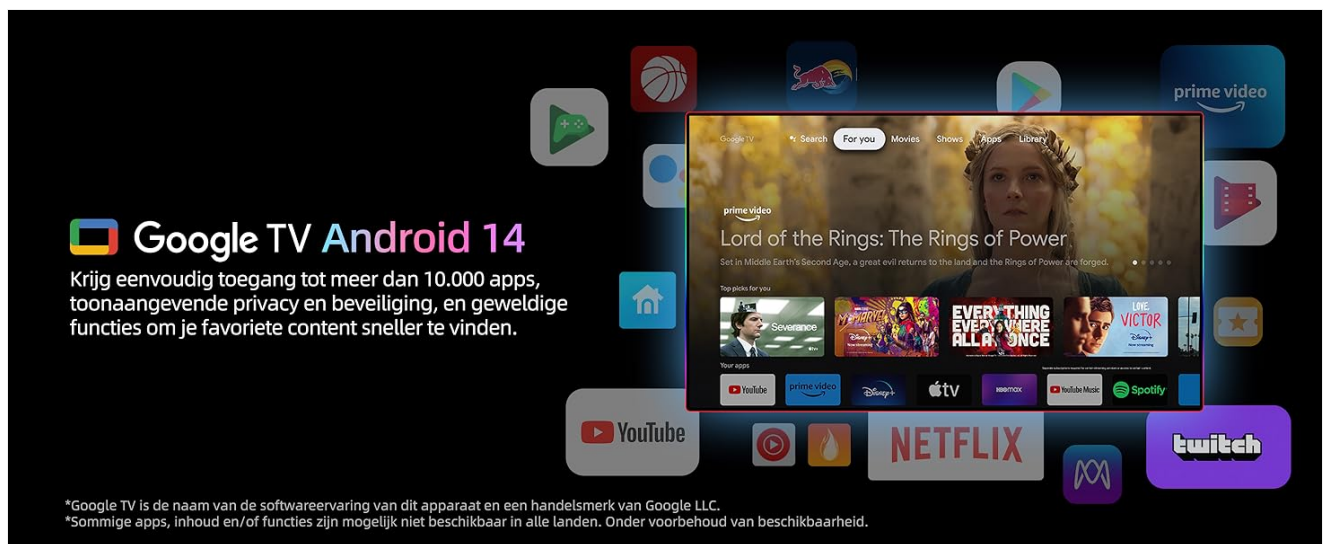


Image: A visual representation of the Google TV interface, showcasing the wide array of available applications and content categories.

### 3. Smart Features

- **Google Assistant:** Use voice commands via the remote to search for content, control smart home devices, or get information.
- **Chromecast built-in, Airplay, DLNA:** Stream content directly from your Android or iOS devices to the TV.
- **Google Smart Home Integration:** Control compatible smart home devices directly from your TV.

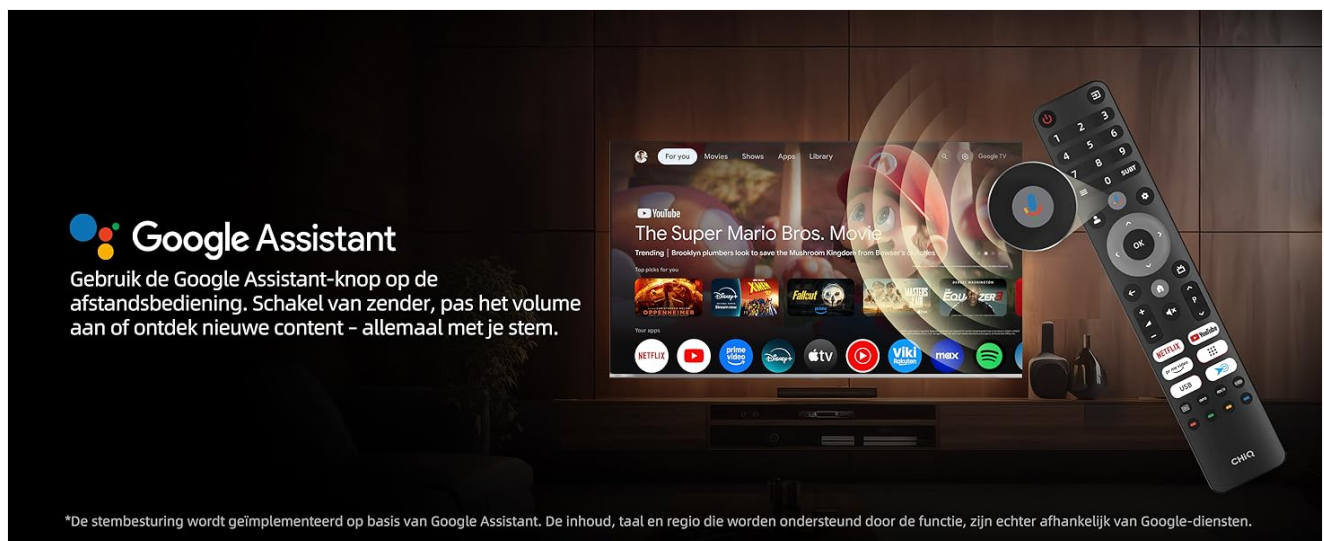


Image: An illustration of using the Google Assistant voice command feature with the TV remote control.

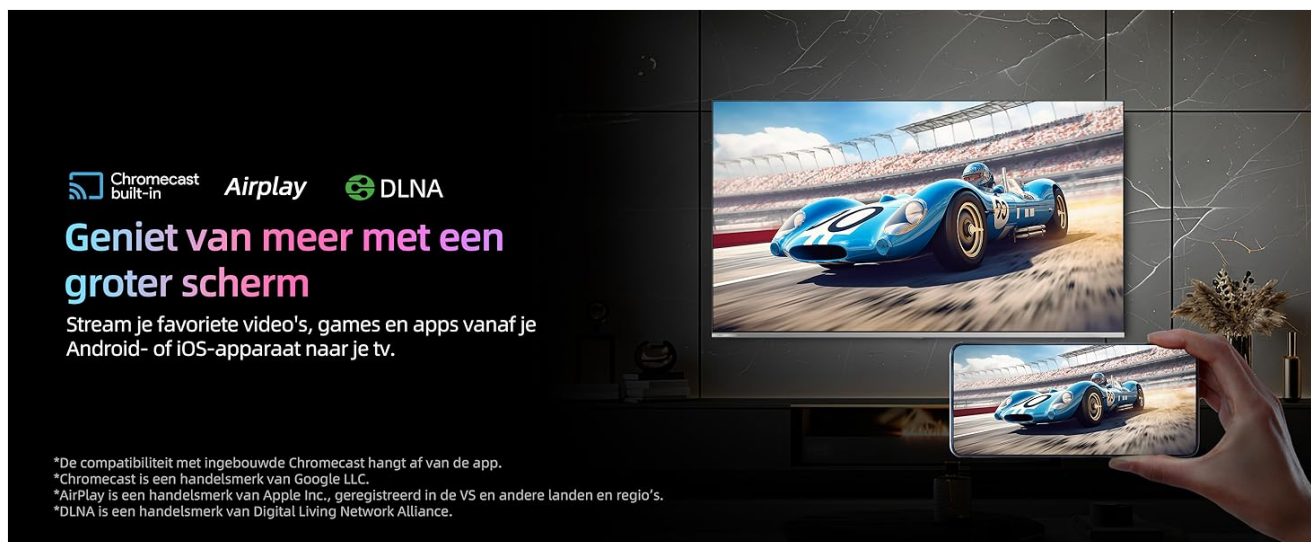


Image: A visual demonstrating the ability to stream videos, games, and apps from a smartphone or tablet to the TV.

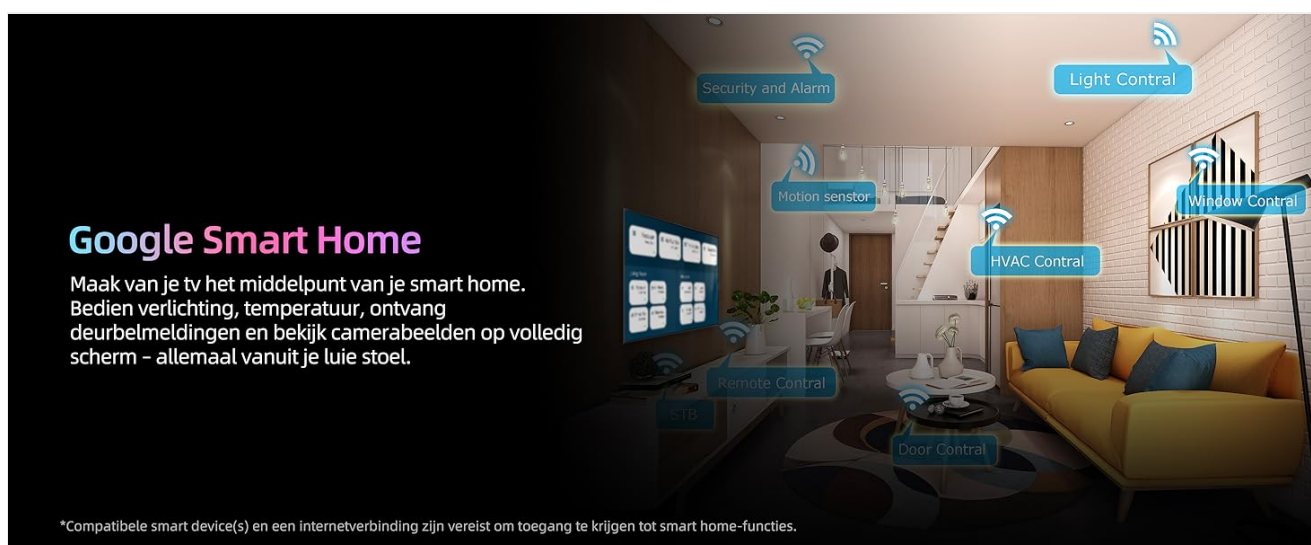


Image: An overview of the Google Smart Home feature, showing how the TV can act as a central hub to control lighting, temperature, and other smart devices.

## Key Features

### 1. 4K Mini QLED with Quantum Color

The 4K Mini QLED display with Quantum Dot technology delivers vibrant and accurate colors, achieving 95% DCI-P3 color accuracy. Mini LED technology provides deeper blacks and brighter whites through precise local dimming, enhancing contrast and detail.



## MiniLED

### Diepere zwarttinten, helderdere wittinten

MiniLED-technologie combineert kleinere LED-parels op een nauwkeurige manier.

Met meer lokale dimmingzones biedt het betere weergave-effecten op het gebied van helderheid, contrast en kleur vergeleken met QLED. Het beeld is driedimensionaler en levensechter.



Image: An illustration explaining Mini LED technology, emphasizing its ability to produce deeper black levels and brighter white tones.

## QLED

### Zie kleuren tot leven komen

Dankzij de unieke Quantum Dot-technologie van CHIQ biedt onze MQN9-serie tot 95% DCI-P3 bioscoopkwaliteit kleurweergave. Ervaar de meest realistische en levensechte kleuren, gecombineerd met een kleurendiepte van meer dan 1 miljard.



\*Gegevens komen uit het CHIQ-laboratorium.

\*Afhankelijk van de installatieomgeving kan er een kleurverschil zijn tussen het daadwerkelijke product.

Image: A vibrant image demonstrating the QLED display's ability to render lifelike colors, featuring a colorful parrot.

## 2. Dolby Vision & HDR10

Experience stunning visuals with support for multiple HDR technologies, including Dolby Vision and HDR10. These technologies optimize brightness, color, and contrast frame by frame, revealing incredible detail in both bright and dark scenes.

## Dolby VISION HDR 10 / HLG

### Levendige beelden, verbluffende details

Ondersteunt meerdere HDR-technologieën zoals Dolby Vision, HDR10 en HLG. Dompel jezelf onder in een wereld met verbeterde helderheid, kleur en contrast, met ongelooflijke details in lichte en donkere scènes. De zon schijnt helderder en de wolken hebben meer gelaagdheid.



\*Dolby Vision is een geregistreerd handelsmerk van Dolby Laboratories Licensing Corporation.



Image: A scenic landscape demonstrating the enhanced brightness, color, and contrast provided by Dolby Vision and HDR10 technologies.

### 3. Immersive Dolby Atmos Sound

Two integrated Dolby Atmos speakers create a three-dimensional audio experience. Enjoy clear dialogues, directional sound effects, and powerful bass, providing an immersive soundstage for movies and games.

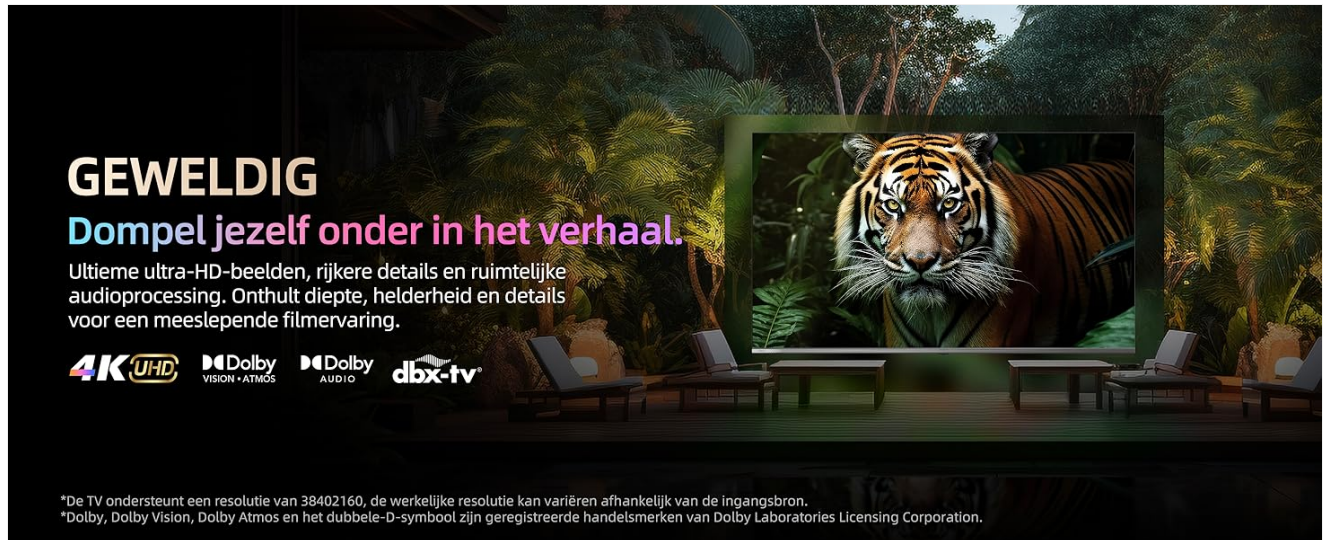


Image: A visual emphasizing the immersive 4K UHD and Dolby Atmos experience, with a vibrant image of a tiger on the TV screen.

### 4. DLG 120Hz & Responsive Gaming

DLG (Dual Line Gate) technology enables a 120Hz refresh rate for smoother motion, especially beneficial for gaming. Game Mode reduces input latency, ensuring precise control in fast-paced games. HDMI 2.1 supports 4K@60Hz HDR for modern consoles.



Image: A comparison illustrating the smoothness of DLG 120Hz refresh rate versus a standard 60Hz panel, with a fighter jet in motion.



Image: A scene depicting a user gaming on the CHI Q M65QN9G TV, highlighting the smooth and sharp movements enabled by DLG 120Hz and Game Mode.

## 5. Flexible Positioning & Contemporary Design

The TV features a matte metal frame and an adjustable metal stand, allowing for flexible placement. It can also be wall-mounted using VESA 600x300 mm (M6) for a seamless profile in modern spaces.



Image: A close-up of the TV's adjustable stand, demonstrating its design and stability.

## Maintenance

### 1. Cleaning the TV

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen-specific cleaning solution applied to the cloth, not directly to the screen.
- **Body:** Use a soft, dry cloth to clean the TV's frame and back. Avoid abrasive cleaners or solvents.

### 2. Software Updates

Ensure your TV's software is up to date for optimal performance and new features. The TV can automatically check for and install updates when connected to the internet. You can also manually check for updates in the settings menu.

## Troubleshooting

If you encounter issues with your CHiQ M65QN9G TV, refer to the following common problems and solutions:

Problem	Possible Solution
No Power	Check if the power cable is securely connected to the TV and the power outlet. Ensure the power outlet is functional.
No Picture / Black Screen	Verify the correct input source is selected. Check HDMI/AV cable connections. Restart the TV and connected devices.
No Sound	Check volume levels and mute settings. Ensure external audio systems are properly connected and powered on. Check audio output settings on the TV.
Remote Control Not Working	Replace batteries. Ensure there are no obstructions between the remote and the TV. Re-pair the Bluetooth remote if necessary.
Network Connection Issues	Restart your router/modem. Check Wi-Fi password. For wired connections, ensure the Ethernet cable is properly connected.
Picture Quality Issues (e.g., blurry, distorted)	Check the resolution of the input source. Adjust picture settings (brightness, contrast, sharpness) in the TV menu. Ensure the antenna signal is strong.

If the problem persists after trying these solutions, please contact CHiQ customer support.

## Specifications

Below are the technical specifications for the CHiQ M65QN9G 65 Inch 4K Mini QLED Smart TV:

Feature	Detail
Brand	CHiQ
Model	M65QN9G
Screen Size	65 Inch (165 cm)
Display Technology	Mini QLED
Resolution	3840 x 2160 Pixels (4K UHD)
Refresh Rate	60 Hz (DLG 120Hz software enhanced)
Operating System	Google TV 5.0 (Android 14)
HDR Support	Dolby Vision, HDR10, HLG
Audio Technology	Dolby Atmos, Dolby Audio
Connectivity	4x HDMI 2.1, 2x USB 2.0, LAN, AV Input, Earphone
Wireless Connectivity	Wi-Fi 6 (2.4/5GHz Dual-band), Bluetooth

Feature	Detail
Response Time	6.5 Milliseconds
Aspect Ratio	16:9
Brightness Ratio	6000:1
Mounting Type	Wall Mount (VESA 600x300 mm, M6) or Table Mount
Product Dimensions (with stand)	144.5 cm (L) x 30.09 cm (W) x 89.47 cm (H)
Product Weight	22.62 kg
Energy Efficiency Class	F

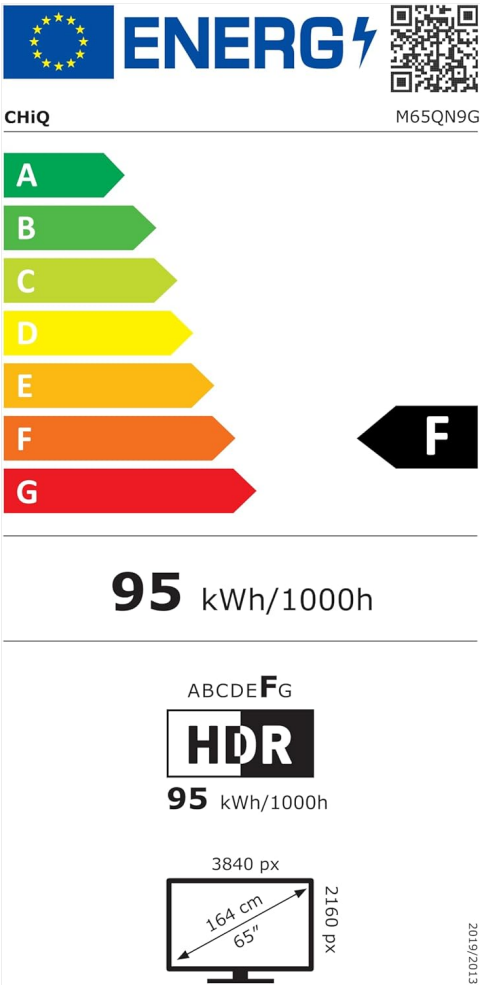


Image: The energy efficiency label for the CHI Q M65QN9G TV, indicating its energy class and consumption.

For detailed product information and energy efficiency data, please refer to the EPREL database:  
<https://eprel.ec.europa.eu/qr/2228505>

## Warranty and Support

### 1. Warranty Information

CHI Q products typically come with a **2-year warranty** on all products. For specific components like refrigerator



compressors (RF), a 12-year replacement warranty may apply. For washing machine (WM) products, a 2-year warranty covers both the product and motor.






Image: An infographic detailing CHiQ's service regulations, including warranty periods and return policies.

## 2. Customer Support

For any inquiries or technical assistance, CHiQ provides an online helpdesk staffed by professional personnel during weekdays. Please visit the official CHiQ website or your point of purchase for contact details. You can also explore the [CHiQ Store on Amazon](#) for additional product information and support resources.

### Related Documents - M65QN9G

	<p><a href="#">CHiQ U65QM8V User Manual: Setup, Features, and Troubleshooting</a></p> <p>Comprehensive user manual for the CHiQ U65QM8V TV, covering safety instructions, setup, features like Smart TV, PVR, Bluetooth, Google Assistant, Chromecast, dbx-tv sound, and troubleshooting tips.</p>
	<p><a href="#">CHiQ U43QM10 Google TV User Manual - Features and Settings</a></p> <p>User manual for the CHiQ U43QM10 Google TV, detailing remote control functions, app access, recording features, picture settings like 120Hz DLG mode, and sound options.</p>
	<p><a href="#">CHiQ 32" HD Google TV L32M9P - Portable Entertainment</a></p> <p>Explore the CHiQ 32" HD Google TV (L32M9P), a portable TV featuring Google Assistant, Google TV, Netflix, YouTube, and Amazon Prime Video. Learn about its specifications, features, and powering options, including an optional 5000mAh power bank.</p>

	<p><a href="#">Instrukcja Obsługi Telewizora CHI Q M55QN9V</a></p> <p>Kompleksowa instrukcja obsługi telewizora CHI Q M55QN9V, zawierająca informacje o bezpieczeństwie, instalacji, obsłudze, rozwiązywaniu problemów i specyfikacjach technicznych.</p>
	<p><a href="#">CHI Q B8U Laser Theater Projector User Manual</a></p> <p>Comprehensive user manual for the CHI Q B8U Laser Theater Projector, covering packaging, specifications, installation, operation, safety precautions, and warranty information.</p>
	<p><a href="#">CHI Q U43G7H User Manual</a></p> <p>This user manual provides comprehensive instructions for the CHI Q U43G7H television, covering setup, operation, safety precautions, and troubleshooting.</p>