

## AOC AX15

# AOC AX15 Laptop Computer User Manual

## 1. INTRODUCTION

Welcome to the user manual for your new AOC AX15 Laptop Computer. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure optimal performance and longevity of your laptop.



Image: The AOC AX15 Laptop, designed for productivity.

## 2. PRODUCT OVERVIEW

### 2.1 Key Features

- **Processor:** Intel N97 (up to 3.6GHz Turbo Frequency), 4 Cores, 6MB Cache.
- **Memory:** 16GB DDR4 RAM.
- **Storage:** 512GB M.2 2280 SSD.
- **Display:** 15.6-inch Full HD (1920x1080) IPS Screen with 4mm ultra-narrow bezel.

- **Operating System:** Windows 11.
- **Connectivity:** WiFi5 (802.11ac), Bluetooth 5.0.
- **Ports:** 2x USB 3.2 Gen1, 1x USB 2.0, 1x Type-C (Data), 1x Type-C (DC Jack), 1x TF Card Socket, 1x 3.5mm Headphone Jack, 1x HDMI.
- **Battery:** 5000 mAh Lithium-ion battery.
- **Design:** Light and thin metal shell, 180° hinge.



Image: Front view of the AOC AX15 Laptop, highlighting its key specifications like 16GB RAM and 512GB SSD, running Windows 11 with an Intel processor.

## 2.2 Components and Ports

Familiarize yourself with the various ports and components of your AOC AX15 laptop:

- **Left Side:** Type-C (DC Jack for power), USB-A 3.2, HDMI, Type-C (Data).
- **Right Side:** 3.5mm Headphone Jack, USB-A 3.2, USB-A 2.0, TF Card Reader.
- **Top:** Integrated HD Webcam and Digital High-definition Microphone.

# Complete interface and Powerful



Image: Detailed view of the AOC AX15 Laptop's side profiles, illustrating the location and type of its connectivity ports including USB, Type-C, HDMI, and headphone jack.

## 3. SETUP

### 3.1 Unboxing and Initial Charge

1. Carefully remove the laptop and all accessories from the packaging.
2. Connect the power adapter to the Type-C (DC Jack) port on the laptop and plug it into a power outlet.



3. Allow the laptop to charge for at least 30 minutes before initial use, or until the battery indicator shows sufficient charge.

## 3.2 First Power On and Windows 11 Setup

1. Open the laptop lid and press the power button, usually located on the top right of the keyboard.
2. Follow the on-screen instructions to complete the Windows 11 initial setup, including language selection, region, network connection, and user account creation.

## 3.3 Connecting Peripherals

Use the available USB ports (USB 3.2 Gen1, USB 2.0, Type-C) to connect external devices such as a mouse, keyboard, or external storage. The HDMI port allows connection to external displays or projectors.

# 4. OPERATING INSTRUCTIONS

## 4.1 Keyboard and Touchpad

The laptop features a full-size QWERTY keyboard and a large, high-sensitivity trackpad for navigation. Refer to the keyboard layout for specific function keys (Fn keys) which control features like screen brightness, volume, and Wi-Fi.



Image: Close-up of the AOC AX15 Laptop's full-size keyboard and large trackpad, emphasizing ease of control.

## 4.2 Wireless Connectivity

- **Wi-Fi:** To connect to a wireless network, click the Wi-Fi icon in the taskbar, select your desired network, and enter the password if prompted. The laptop supports WiFi5 (802.11ac).
- **Bluetooth:** To pair Bluetooth devices, go to Windows Settings > Bluetooth & devices, and turn on Bluetooth. Select 'Add device' and follow the instructions to pair your device. The laptop supports Bluetooth 5.0.

## 4.3 Using the Webcam and Microphone

The built-in HD camera and digital high-definition microphone are suitable for video calls and online meetings. Access them through applications like Microsoft Teams, Zoom, or the Camera app in Windows.

# Face-to-face in one step

Built-in HD camera, digital microphone and stereo speakers,  
easy to meet friends online



Wide Vision  
**HD Camera**



Digital High definition  
**Microphone**



Image: The AOC AX15 Laptop displaying a video conference, illustrating the use of its built-in HD camera and digital microphone for communication.

## 4.4 Screen Features

The 15.6-inch FHD IPS screen provides clear visuals. The 180° hinge allows the laptop to lay flat, facilitating screen sharing and collaborative work.

# Work More Efficiently

Get rid of Power Supply Worries



Image: The AOC AX15 Laptop with its screen fully opened to a 180-degree angle, demonstrating its flexible design for sharing content.

## 5. MAINTENANCE

### 5.1 Cleaning Your Laptop

- Use a soft, lint-free cloth dampened with water or a screen cleaner to wipe the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.



- Ensure the laptop is powered off and unplugged before cleaning.

## 5.2 Battery Care

To maximize battery life:

- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use for extended periods.
- The 5000 mAh lithium-ion battery provides extended usage; however, actual battery life varies based on usage patterns.

# Great Image Quality

16:9 Full HD technology brings you a more vibrant color and immersive viewing experience



## 15.6" IPS FHD (1920 x 1080)

**FULL HD**

Full HD 1920×1080



Bright View



IPS



Protezione  
degli occhi

Image: The AOC AX15 Laptop in a work setting, with an overlay highlighting its 5000mAh lithium-ion polymer battery for extended use.

### 5.3 Storage Upgrade

The laptop supports an upgrade to the 512GB M.2 2280 SSD with a single slot for expansion up to 2TB. This upgrade requires opening the machine and should be performed under professional guidance to avoid damage and maintain warranty validity.

## UPGRADE SUPPORT

The Laptop has built-in 16GB DDR4 and 512GB SSD with single slot support for expand up to 2TB M.2280 NGFF SSD.

The upgrade needs to be opened inside the machine. Please perform it under professional guidance.

An illustration of the AOC AX15 laptop in a light blue environment. The laptop is open, displaying a blue abstract wave pattern on its screen. A semi-transparent blue rectangular box is overlaid on the laptop's keyboard area, containing the text 'UPGRADE SUPPORT' and details about the storage upgrade. To the right of the main laptop, a smaller, closed version of the laptop is visible.

Image: The AOC AX15 Laptop illustrating its upgrade support for the M.2 2280 NGFF SSD, allowing expansion up to 2TB.

## 6. TROUBLESHOOTING

### 6.1 Common Issues and Solutions

- **Laptop not powering on:** Ensure the power adapter is securely connected and the battery has sufficient charge. Try holding the power button for 10-15 seconds to perform a hard reset.
- **Battery shows low charge despite being plugged in:** Verify the power adapter is functioning correctly and connected to the correct Type-C (DC Jack) port. If the issue persists, contact customer support.
- **Wi-Fi connectivity issues:** Check if Wi-Fi is enabled in Windows settings. Restart your router and the laptop. Ensure you are within range of the Wi-Fi signal.
- **Slow performance:** Close unnecessary applications. Check for background processes consuming high resources. Ensure Windows is updated. Consider performing a disk cleanup.
- **External display not detected:** Ensure the HDMI cable is securely connected to both the laptop and the external display. Use Windows display settings to detect and configure the external monitor.

For more complex issues, refer to the online support resources or contact AOC customer service.

## 7. SPECIFICATIONS

Feature	Specification
Brand	AOC
Model Name	AX15
Screen Size	15.6 Inches



Feature	Specification
Max Screen Resolution	1920x1080 Pixels (FHD IPS)
Processor	Intel N97 (up to 3.6 GHz)
RAM	16 GB DDR4
Hard Drive	512 GB M.2 2280 Solid State Drive
Graphics Coprocessor	Intel UHD Graphics Up to 1200MHz
Operating System	Windows 11
Wireless Type	2.4 GHz / 5 GHz (802.11a/b/g/n/ac), Bluetooth 5.0
USB 2.0 Ports	1
USB 3.0 Ports	2
Type-C Ports	1 (Data), 1 (DC Jack)
HDMI Port	1
Average Battery Life	5 Hours (5000 mAh)
Item Weight	5.15 pounds
Product Dimensions	14 x 9 x 0.66 inches
Color	Gray

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

AOC provides a one-year effective warranty period for this product, covering free return or exchange services for eligible issues. Offline maintenance services are also available for products beyond the warranty deadline.

### 8.2 Customer Service


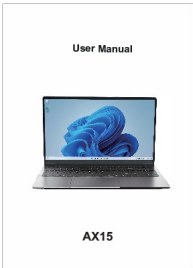


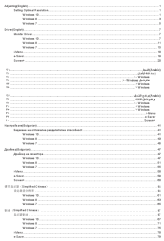

For any product-related inquiries, technical assistance, or maintenance services, please contact AOC's professional service team. Contact information (telephone or email) is typically provided with the product documentation or on the official AOC website. Round-the-clock customer service is available to assist you.





Image: A customer service representative wearing a headset, symbolizing available support.

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Related Documents - AX15

<div><div>User Manual</div><div></div><div>AX15</div></div>	<p><a href="#">ACEMAGIC AX15 User Manual</a></p> <p>User manual for the ACEMAGIC AX15 notebook, covering specifications, safety guidelines, and touchpad usage.</p>
<div><div>User Manual</div><div></div><div>AX15</div></div>	<p><a href="#">ACEMAGIC AX15 User Manual: Features, Specifications, and Operation Guide</a></p> <p>Comprehensive user manual for the ACEMAGIC AX15 laptop, detailing specifications, features, safety instructions, and touchpad operation. Includes Intel Alder Lake-N95 processor, 16GB RAM, 512GB storage, and 15.6-inch FHD display.</p>
<div><div> AOC-S3908L-H8iR AOC-S3908L-H8iR-32DD AOC-S3908L-H8iR-16DD AOC-S3916L-H8iR AOC-S39016L-H8iR-32DD  USER'S MANUAL Rev. 0001.1.01</div></div>	<p><a href="#">Supermicro AOC-S3908L/S3916L Series SAS RAID Controller User's Manual</a></p> <p>User's manual for Supermicro AOC-S3908L-H8iR, AOC-S3908L-H8iR-32DD, AOC-S3908L-H8iR-16DD, AOC-S3916L-H8iR, and AOC-S39016L-H8iR-32DD SAS RAID controllers. Covers installation, configuration, and firmware updates for enterprise storage solutions.</p>
<div></div>	<p><a href="#">AOC Monitor Adjusting and Driver Installation Guide</a></p> <p>Comprehensive guide for adjusting AOC monitor settings and installing necessary drivers for optimal display performance across various Windows operating systems.</p>
<div></div>	<p><a href="#">Custom PC: PC Building Masterclass Magazine</a></p> <p>Custom PC Issue 229 offers a comprehensive PC building masterclass, guiding users through hardware installation, cooling, and cable management. Also features reviews of the latest gaming monitors, CPUs, GPUs, and hobby tech from brands like Intel, AMD, NVIDIA, Samsung, and Raspberry Pi.</p>

<p>Wharfedale Pro TOURUS Series User Manual</p> <p><b>Tourus-AX12</b>  <b>Tourus-AX12-MBT</b>  <b>Tourus-AX15</b>  <b>Tourus-AX15-MBT</b></p>  	<p><a href="#">Wharfedale Pro TOURUS Series Active Loudspeaker User Manual</a></p> <p>User manual for Wharfedale Pro TOURUS Series active loudspeakers, covering models Tourus-AX12, Tourus-AX12-MBT, Tourus-AX15, and Tourus-AX15-MBT. Includes safety instructions, setup guide, features, Bluetooth/USB operation, technical specifications, and warranty information.</p>
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