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> [VEVOR Chest Freezer User Manual - Model BD-355JA, 12.8 Cu.ft / 345 L](#)

## VEVOR BD-355JA

# VEVOR Chest Freezer User Manual

Model: BD-355JA | Capacity: 12.8 Cu.ft / 345 L

## 1. SAFETY INFORMATION

Please read all safety warnings and instructions carefully before installing, operating, or maintaining this appliance. Keep this manual for future reference.

### Electrical Safety

- Ensure the power supply matches the voltage specified on the appliance's rating label.
- Do not use extension cords or ungrounded adapters.
- Always unplug the freezer before cleaning or performing any maintenance.
- Do not touch the power plug with wet hands.

### General Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Keep ventilation openings clear of obstruction.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not damage the refrigerant circuit.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

## 2. PRODUCT OVERVIEW

The VEVOR BD-355JA Chest Freezer provides a spacious 12.8 Cu.ft (345 L) storage capacity, designed for efficient and reliable freezing of various food items. It features a top-open door, adjustable temperature control, and convenient storage baskets.

**VEVOR**  
TOUGH TOOLS, HALF PRICE

# 12.8 CU.FT / 345 L SPACIOUS CAPACITY

Ample space store plenty of food



**4 Storage  
Baskets Included**  
Easy to store and access  
small items

Image 2.1: VEVOR Chest Freezer with its lid open, showcasing the large interior capacity and the four removable storage baskets.

## Key Features:

- **Spacious Capacity:** 12.8 Cu.ft / 345 L for ample food storage.
- **Adjustable Temperature:** 7-level temperature control knob for precise settings.
- **Removable Baskets:** Four included baskets for organized storage of smaller items.
- **Balanced Hinge Door:** Lid stays open at angles from 45° to 90° for hands-free access.
- **Lockable Lid:** Provides security for stored contents.
- **Mobility:** Equipped with 6 casters for easy relocation.
- **LED Lighting:** Interior LED light for improved visibility.
- **Efficient Cooling:** Low energy consumption (1.28 kWh/day) with a stable freezing system.

## 3. SETUP AND INSTALLATION

### 3.1 Unpacking

1. Remove all packaging materials, including foam and adhesive tape.
2. Inspect the freezer for any shipping damage. Report any damage to your retailer immediately.
3. Clean the interior and exterior of the freezer with a damp cloth before use.

### 3.2 Placement

- Place the freezer on a firm, level surface away from direct sunlight and heat sources (e.g., oven, radiator).
- Ensure adequate air circulation around the freezer. Allow at least 10 cm (4 inches) of space on the sides and back, and 30 cm (12 inches) above the unit for proper ventilation.
- Avoid placing the freezer in areas with high humidity.



Image 3.1: Side view of the VEVOR Chest Freezer, highlighting the ventilation grid for efficient heat dissipation.

### 3.3 Leveling

The freezer is equipped with 6 casters for mobility. Ensure the freezer is stable and level before operation to prevent vibrations and ensure proper door sealing. If necessary, adjust the leveling feet (if present, or ensure casters are locked if applicable) to achieve stability.

### 3.4 Initial Power-On

1. After placement, wait at least 2-4 hours before plugging in the freezer. This allows the refrigerant to settle.
2. Plug the freezer into a dedicated, grounded electrical outlet.
3. The power indicator light will illuminate. Allow the freezer to run empty for 2-3 hours to reach its operating temperature before loading food.

## 4. OPERATING INSTRUCTIONS

### 4.1 Temperature Control

The freezer features a 7-level adjustable thermostat knob located on the front panel. Rotate the knob to select your desired temperature setting.



Image 4.1: Detailed view of the temperature control knob and indicator lights on the VEVOR Chest Freezer.

- Settings range from MIN to MAX. MIN indicates warmer temperatures, while MAX indicates colder temperatures.
- The temperature range for freezing is approximately  $-28^{\circ}\text{C}$  to  $-12^{\circ}\text{C}$  ( $-18.4^{\circ}\text{F}$  to  $10.4^{\circ}\text{F}$ ).
- The temperature range for refrigeration (if applicable, check model specifics) is approximately  $0^{\circ}\text{C}$  to  $10^{\circ}\text{C}$  ( $32^{\circ}\text{F}$  to  $50^{\circ}\text{F}$ ). Refer to the product specifications for exact ranges.
- For initial fast freezing, set the knob to MAX for several hours, then adjust to your desired long-term storage temperature.

#### 4.2 Indicator Lights

- **Power Indicator Light:** Illuminates when the freezer is connected to power.
- **Compressor Operation Indicator Light:** Illuminates when the compressor is actively cooling. It will cycle on and off as the freezer maintains temperature.

#### 4.3 Using Storage Baskets

The four removable storage baskets are designed to help organize smaller items and provide easier access to frequently used foods without having to dig through the main compartment.

- Place baskets on the designated ledges inside the freezer.
- Lift baskets out when accessing items below.

## 5. MAINTENANCE AND CLEANING

### 5.1 Defrosting

Defrost the freezer when the frost layer on the interior walls reaches a thickness of about 0.5 cm (0.2 inches). Excessive frost reduces cooling efficiency.

1. Unplug the freezer from the power outlet.
2. Remove all food items and store them in another freezer or cooler.
3. Open the lid and place towels on the floor around the freezer to catch melting ice.
4. Locate the drain plug (if present) at the bottom of the freezer and remove it to allow water to drain.
5. Use the provided plastic scraper (or a similar non-sharp tool) to gently remove ice. **Do not use metal tools or sharp objects**, as this can damage the cooling system.
6. Once defrosted, clean and dry the interior thoroughly.
7. Replace the drain plug, plug in the freezer, and allow it to cool down before returning food.



Image 5.1: Accessories for the VEVOR Chest Freezer, including the defrosting shovel and waterproof stopper.

### 5.2 Interior and Exterior Cleaning

- Always unplug the freezer before cleaning.
- Clean the interior with a solution of mild detergent and warm water. Rinse thoroughly and dry completely to

prevent odors and mold.

- Wipe the exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- Clean the condenser coils at the back or bottom of the freezer periodically (e.g., every 6-12 months) using a soft brush or vacuum cleaner to ensure efficient operation.

## 6. TROUBLESHOOTING

Before contacting customer service, please check the following common issues and solutions:

Problem	Possible Cause	Solution
Freezer does not operate.	No power supply; Power cord unplugged; Circuit breaker tripped.	Check power outlet; Ensure power cord is securely plugged in; Reset circuit breaker.
Freezer is not cold enough.	Temperature setting is too high; Door opened too frequently; Excessive frost buildup; Poor ventilation.	Adjust temperature to a colder setting; Minimize door openings; Defrost the freezer; Ensure adequate space around the unit for ventilation.
Excessive noise.	Freezer is not level; Objects vibrating against the freezer; Normal compressor operation.	Ensure the freezer is level; Move objects away from the freezer; Some noise from the compressor is normal.
Water on the floor.	Drain plug is open or not properly sealed; Excessive humidity causing condensation.	Ensure the drain plug is securely closed; Reduce humidity in the room if possible.

## 7. SPECIFICATIONS

# LID STAYS OPEN AT MULTIPLE ANGLES

Free up your hands, easy access to food



Image 7.1: Diagram showing the dimensions and key specifications of the VEVOR Chest Freezer.

Product Specifications	
Model Number	BD-355JA
Freezer Capacity	12.8 Cu.ft / 345 L
Product Dimensions (D x W x H)	50.2" x 29.1" x 32.7" (1275 x 740 x 830 mm)
Item Weight / Net Weight	121.3 lbs / 55 kg
Adjustable Temperature Range	-28°C to -12°C (-18.4°F to 10.4°F) for freezing; 0°C to 10°C (32°F to 50°F) for refrigeration
Cooling Method	Direct Cooling
Housing Material	Cold-rolled Plate
Inner Liner Material	Aluminum
Energy Consumption	1.28 kWh/day
Accessories Included	User Manual, Waterproof Stopper, 6 Casters

## **8. WARRANTY AND SUPPORT**

### **8.1 Warranty Information**

This VEVOR Chest Freezer is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase or visit the official VEVOR website for detailed warranty terms and conditions. Keep your proof of purchase for warranty claims.

### **8.2 Customer Support**

For technical assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact VEVOR customer support through their official website or the contact information provided in your purchase documentation.

**Website:** [www.vevor.com](http://www.vevor.com)