

Orange Factory Criss Cross Chair - Leather

# Orange Factory Criss Cross Chair Instruction Manual

Model: Criss Cross Chair - Leather  
Brand: Orange Factory

## PRODUCT OVERVIEW

The Orange Factory Criss Cross Chair is designed for comfort and versatility, suitable for various settings such as home offices, bedrooms, and vanity areas. It features an ergonomic design with a wide, double-cushioned seat, adjustable height, 360° swivel, and tilt tension control. Constructed with premium PU leather and a durable metal base, it offers both stability and ease of maintenance.



Figure 1: Front view of the Orange Factory Criss Cross Chair.

## KEY FEATURES

- **Ergonomic & Spacious:** Wide U-shaped seat with two layers of cushion for reduced pressure and improved posture.
- **Sleek & Compact:** Armless design allows it to fit under desks and in various spaces.
- **Adjustable Features:** Height adjustment, 360° swivel, and tilt tension control (up to 30 degrees recline).
- **Premium PU Leather:** Durable, water-resistant, and wear-resistant material for easy cleaning and lasting appearance.
- **Durable Dual Base:** SGS certified gas lift and multi-purpose BIFMA metal base supporting up to 300 lbs. Allows switching between wheels and stable pads.
- **Quick & Easy Assembly:** Includes simple instructions and tools for fast setup.

# Essential Features

Adjustable for your comfort



Figure 2: Illustration of the chair's adjustable features for personalized comfort.

## SETUP AND ASSEMBLY

The Orange Factory Criss Cross Chair is designed for quick and straightforward assembly. All necessary tools and instructions are included in the package.

### Before You Begin:

- Unpack all components and verify against the parts list in the included instruction manual.
- Ensure you have a clear, flat workspace to prevent damage to the chair or your flooring.
- Keep small parts out of reach of children.

### Assembly Steps:

1. Attach the casters (wheels) or stable footpads to the chair base. The dual base option allows you to choose between mobility and stationary use.
2. Insert the gas lift cylinder into the center hole of the base.
3. Attach the seat plate mechanism to the underside of the seat cushion using the provided screws.

4. Carefully place the assembled seat onto the gas lift cylinder.
5. Attach the backrest to the seat assembly.
6. Tighten all screws securely, but do not overtighten.

For detailed visual instructions, please refer to the official Installation Manual PDF provided with your purchase or available online.



Figure 3: Product dimensions and weight capacity for assembly planning.

## OPERATING INSTRUCTIONS

### Height Adjustment:

To adjust the chair's height, locate the lever on the right side beneath the seat. While seated, pull the lever up to lower the chair. To raise the chair, stand up slightly and pull the lever up. Release the lever at your desired height.

### 360° Swivel:

The chair is equipped with a 360° swivel function, allowing for easy rotation in any direction without moving the base. Simply rotate the seat as needed.



## Tilt Tension Control and Lock:

The chair features a tilt mechanism that allows the backrest to recline up to 30 degrees. To adjust the tilt tension, turn the knob located under the front of the seat. Turn clockwise to increase tension (making it harder to recline) and counter-clockwise to decrease tension (making it easier to recline).

To lock the chair in an upright position, push the height adjustment lever inwards. To unlock and allow tilting, pull the lever outwards.



Figure 4: The wide seat design accommodates various sitting positions, including cross-legged.

## MAINTENANCE

Proper maintenance will extend the life and appearance of your Orange Factory Criss Cross Chair.

### Cleaning the PU Leather:

- For general cleaning, wipe the PU leather surface with a soft, damp cloth.
- For tougher spots, use a mild soap solution and wipe gently. Avoid harsh chemicals or abrasive cleaners, as these can damage the material.

- Immediately wipe up any spills to prevent staining.
- Dry the surface thoroughly with a clean, dry cloth after cleaning.

**Base and Casters/Pads:**

- Regularly check all screws and bolts to ensure they are tight. Retighten if necessary.
- If using casters, periodically clean any dust or debris from the wheels to ensure smooth rolling.
- If using stable footpads, ensure they are clean and free of debris to maintain stability.



Figure 5: The premium PU leather is designed for easy cleaning and durability.

**TROUBLESHOOTING**

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Chair does not adjust height.	Gas lift cylinder is faulty or lever is not fully engaged.	Ensure the height adjustment lever is pulled completely. If the issue persists, the gas lift may need replacement. Contact customer support.
Chair wobbles or feels unstable.	Screws are loose or base components are not properly assembled.	Check and tighten all assembly screws. Ensure the base and gas lift are securely connected.
Casters (wheels) do not roll smoothly.	Debris caught in casters or casters are damaged.	Remove any hair or debris from the caster wheels. If damaged, consider replacing the casters.
Chair does not tilt or tilt is too stiff/loose.	Tilt tension knob needs adjustment or tilt lock is engaged.	Adjust the tilt tension knob (clockwise for stiffer, counter-clockwise for looser). Ensure the tilt lock lever is disengaged.

## SPECIFICATIONS

Brand:	Orange Factory
Model Name:	Criss Cross Chair
Item Model Number:	Criss Cross Chair - Leather
Color:	Brown
Product Dimensions:	19"D x 23"W x 34"H
Maximum Weight Recommendation:	300 Pounds
Material:	Premium PU Leather, Sponge (Fill Material), Metal (Base)
Special Features:	Adjustable Height, Cushion Availability, Rolling, Seat Lock, Swivel
Included Components:	Caster, Hardware Pack, Instruction Manual



Figure 6: The chair's durable dual base options for stability or mobility.

## WARRANTY AND SUPPORT

For information regarding product warranty and support, please refer to the documentation included with your purchase or contact Orange Factory customer service directly.

Protection plans are available for purchase separately to extend coverage for your chair:

- 2-Year Protection Plan
- 3-Year Protection Plan
- Complete Protect (monthly plan covering eligible purchases)

For further assistance, you may also refer to the official Installation Manual (PDF) available online [Installation Manual \(PDF\)](#)

## OFFICIAL PRODUCT VIDEOS

Watch the official product video from the seller for a detailed overview of the Orange Factory Criss Cross Chair's



features and functionality.

Your browser does not support the video tag.



Video 1: An official product review highlighting the chair's comfort, adjustability, and features like the back pocket and optional stoppers. The reviewer demonstrates sitting cross-legged and reclining fully, emphasizing the chair's spaciousness and stability for various body types.

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