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> [HP Probook MT31 Laptop User Manual](#)

HP HP Probook MT31

HP Probook MT31 Laptop User Manual

Model: MT31 | Brand: HP

INTRODUCTION

This manual provides essential information for the safe and efficient operation of your HP Probook MT31 Laptop. Please read this manual thoroughly before using the device to ensure proper setup, usage, and maintenance. Keep this manual for future reference.

PRODUCT OVERVIEW

Key Features

- **Processor:** Intel Celeron-3867U (1.8GHz) for efficient daily computing.
- **Memory & Storage:** 8GB high-bandwidth RAM and 256GB NVMe Solid State Drive for fast boot-up and data transfer.
- **Display:** 13.3-inch (1366x768) display for clear visuals.
- **Operating System:** Pre-installed with Windows 11 Pro for enhanced productivity and features.
- **Connectivity:** Equipped with USB 3.1 Gen 1, USB Type-C, HDMI, VGA, Ethernet, and Intel Wi-Fi.

Component Identification



Figure 1: Front view of the HP Probook MT31 Laptop, showcasing its display and keyboard.

- 1.Power connector
- 2.Ethernet port (RJ-R45)
- 3.External VGA monitor port
- 4.HDMI port (Cable not included.)
- 5.USB 3.1 Gen 1
- 6.USB Type-C™ port



Figure 2: Left side of the HP Probook MT31 Laptop, detailing the power connector, Ethernet port (RJ-45), external VGA monitor port, HDMI port, USB 3.1 Gen 1 port, and USB Type-C port.



Figure 3: Right side of the HP Probook MT31 Laptop, showing the security lock slot, USB 3.1 Gen 1 (power port), headphone/microphone combo jack, and SD Card reader.

SETUP

Initial Power On

1. Connect the power adapter to the laptop's power connector and then to a functional electrical outlet.
2. Open the laptop lid and press the power button, typically located on the keyboard deck.
3. Follow the on-screen instructions to complete the initial setup of Windows 11 Pro, including language, region, and network settings.

Connecting Peripherals

- **USB Devices:** Insert USB devices such as mice, keyboards, or external drives into the available USB 3.1 Gen 1 or USB Type-C ports.
- **External Display:** Connect an external monitor using the HDMI or VGA port. Ensure the monitor is powered on and set to the correct input source.
- **Network:** For wired internet access, connect an Ethernet cable to the RJ-45 port. For wireless access, connect to a Wi-Fi network via the Windows settings.

OPERATING INSTRUCTIONS

Basic Operation

- **Power On/Off:** Press the power button to turn on. To shut down, click the Start button, then Power, and select 'Shut down'.
- **Sleep Mode:** Close the laptop lid or click the Start button, then Power, and select 'Sleep'.
- **Restart:** Click the Start button, then Power, and select 'Restart'.

Using Windows 11 Pro

- Familiarize yourself with the redesigned Start Menu and Taskbar for launching applications and managing open windows.
- Utilize the Settings app to customize your system, manage devices, configure network settings, and personalize your user experience.
- Use the search bar on the Taskbar to quickly find applications, files, and settings.

Connectivity

- **Wi-Fi:** Access Wi-Fi settings from the network icon in the taskbar to connect to available wireless networks.
- **Bluetooth:** Enable Bluetooth in the Settings app to pair with compatible devices such as wireless headphones, speakers, or mice.

MAINTENANCE

Cleaning

- Use a soft, lint-free cloth, slightly dampened with water or a screen cleaner, to clean the display and exterior surfaces.
- Do not use harsh chemicals, abrasive cleaners, or solvents, as these can damage the laptop's finish.
- Keep vents clear of dust and debris to ensure proper airflow and prevent overheating.

Software Updates

- Regularly check for Windows updates through the Settings app (Windows Update section) to ensure system stability, security, and access to the latest features.
- Keep device drivers updated for optimal performance and compatibility. Drivers can often be updated through Windows Update or the HP support website.

Storage Management

- Periodically review and delete unnecessary files and applications to free up storage space on the 256GB SSD.
- Consider using cloud storage or external storage devices for large files and backups to maintain optimal system performance.

TROUBLESHOOTING

Common Issues and Solutions

Issue: Laptop does not power on.

- Ensure the power adapter is securely connected to both the laptop and a functional power outlet.
- Check the power adapter and cable for any visible damage.
- Try a different power outlet.

Issue: Wi-Fi is not connecting or is unstable.

- Verify that Wi-Fi is enabled in Windows settings and that Airplane mode is off.
- Restart your Wi-Fi router and the laptop.

- Check for updated network drivers through Windows Update or the HP support website.
- Ensure you are entering the correct Wi-Fi password.

Issue: External monitor displays no image.

- Ensure the video cable (HDMI or VGA) is securely connected to both the laptop and the monitor.
- Verify that the external monitor is powered on and set to the correct input source.
- On the laptop, press the **Windows key + P** to cycle through display modes (e.g., Duplicate, Extend, Second screen only).

SPECIFICATIONS

Feature	Detail
Processor	Intel Celeron-3867U (1.8 GHz)
RAM	8GB DDR4
Storage	256GB NVMe SSD
Display	13.3 Inches (1366x768 Pixels)
Operating System	Windows 11 Pro
Graphics	Integrated Intel
Ports	USB 3.1 Gen 1 (x2), USB Type-C, HDMI, VGA, Ethernet (RJ-45), Headphone/microphone combo jack, SD Card reader, Security lock slot
Wireless Connectivity	Intel Wi-Fi
Dimensions (LxWxH)	12.83 x 0.78 x 9.21 inches
Weight	4.62 pounds
Model Name	HP Probook MT31

WARRANTY AND SUPPORT

This HP Laptop MT31 Computer is a renewed product. It comes with a 90-day warranty provided by Amazon qualified vendors. For any issues or support inquiries related to hardware, please refer to the Amazon Renewed program guidelines or contact the vendor directly from whom you purchased the product.

For general Windows 11 Pro operating system support, updates, and troubleshooting, please visit the official Microsoft support website.