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VW VW43AQ1

VW 43-inch OptimaX Series Full HD Smart QLED Android TV (Model VW43AQ1) User Manual

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your VW 43-inch OptimaX Series Full HD Smart QLED Android TV, model VW43AQ1. Please read this manual thoroughly before using the television and retain it for future reference.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent fire, electric shock, or injury.

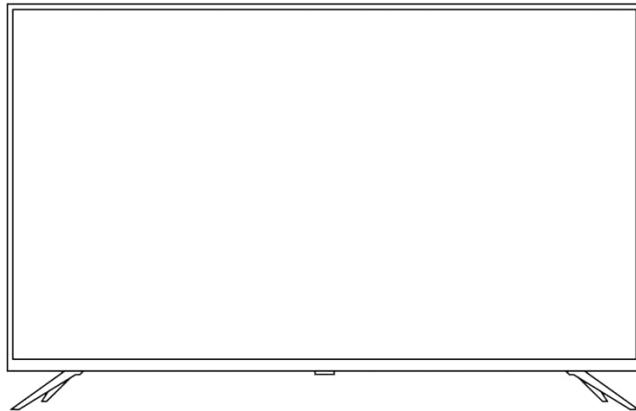
- **Power Source:** Connect the TV only to an AC 110-240V, 50/60Hz power supply.
- **Ventilation:** Ensure adequate ventilation around the TV. Do not block ventilation openings.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Cleaning:** Unplug the TV before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Placement:** Place the TV on a stable, level surface. Avoid placing it in direct sunlight or near heat sources.
- **Cables:** Route all cables safely to prevent tripping hazards or damage.
- **Servicing:** Do not attempt to service the TV yourself. Refer all servicing to qualified service personnel.

3. WHAT'S IN THE BOX

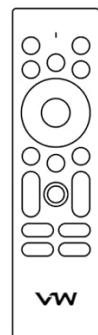
Verify that all components are present upon unpacking your new television.

- 1 LED TV (VW43AQ1)
- 1 Table Top Stand
- 1 Wall Mount Bracket
- 1 Remote Control
- 1 Power Cable

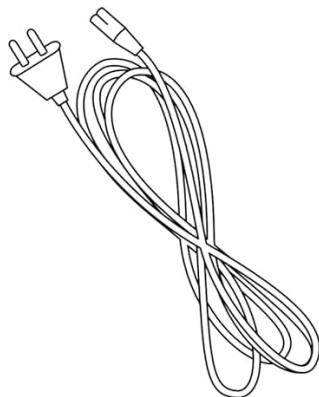
What's in the box



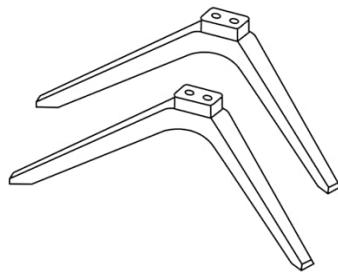
VW Android TV QLED



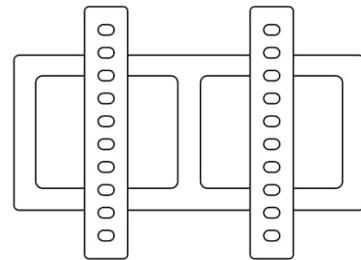
Smart
Remote



Power Cable



TV Stands



Wall Mount

Image: Illustration of the items included in the product packaging: VW Android TV QLED, Smart Remote, Power Cable, TV Stands, and Wall Mount.

4. SETUP

4.1 Mounting the TV

Your TV can be set up using either the included table-top stand or a wall mount bracket.

4.1.1 Table Top Stand Installation

1. Carefully place the TV screen-down on a soft, flat surface to prevent damage.
2. Attach the two table-top stand legs to the designated slots on the bottom of the TV.
3. Secure the legs with the provided screws.
4. Place the TV on a stable, level surface.

4.1.2 Wall Mount Installation

The TV comes with a wall mount bracket. Follow the instructions provided with the wall mount for secure installation.

Ensure the wall can support the TV's weight (9 kg).

4.2 Connecting Peripherals

The TV features multiple ports for connecting external devices.



Image: The back panel of the TV, illustrating the location of various connectivity ports such as HDMI, USB, and Ethernet.

- **HDMI Ports (2):** Connect set-top boxes, Blu-Ray players, or gaming consoles.
- **USB Ports (2):** Connect hard drives or other USB devices for media playback.
- **LAN (Ethernet):** For wired internet connection.
- **Wi-Fi:** For wireless internet connection.
- **Composite Video:** For older devices.
- **Auxiliary Audio Input:** For external audio sources.

4.3 Initial Power On

1. Connect the power cable to the TV and then to a power outlet.
2. Press the power button on the TV or the remote control to turn on the TV.
3. Follow the on-screen instructions to complete the initial setup, including language selection, network connection, and channel scanning.

5. OPERATING INSTRUCTIONS

5.1 Remote Control

The smart remote provides easy navigation and dedicated keys for popular streaming services.

SMART REMOTE



Image: The smart remote control, highlighting its easy navigation buttons and dedicated keys for applications like Prime Video, YouTube, and JioCinema.

- **Power Button:** Turns the TV on or off.
- **Navigation Pad (OK button):** For menu navigation and selection.
- **Volume Up/Down:** Adjusts the sound level.
- **Channel Up/Down:** Changes TV channels.
- **Home Button:** Accesses the Android TV home screen.
- **Dedicated App Buttons:** Quick access to Prime Video, YouTube, Zee5, etc.

5.2 Smart TV Features (Android TV)

Your TV runs on Android TV, offering a wide range of smart functionalities.



Image: The Android TV interface displaying various recommended applications and movies, demonstrating the smart capabilities.

- **Supported Apps:** Access Prime Video, YouTube, Zee5, Plex, YUPPTV, Eros Now, ALJAZEERA, Live News, Sony Liv, Jio Hotstar, JioCinema, Netflix, and more.
- **Miracast:** Wirelessly mirror content from compatible devices to your TV.
- **Quad Core Processor:** Ensures smooth performance and quick app loading.
- **Voice Command:** Utilize voice commands for search and control (if remote supports it).

5.3 Display Settings

Optimize your viewing experience with the TV's advanced display technologies.

- **QLED Display:** Quantum Dot LED technology for vibrant colors and improved brightness.
- **Full HD Resolution (1920 x 1080):** Provides clear and detailed images.
- **IPE Technology:** Image Power Engine for enhanced picture quality.
- **True Display:** Delivers accurate color reproduction.
- **Quantum Lucent:** Enhances brightness and clarity.
- **HDR-10:** High Dynamic Range support for greater contrast and color depth.
- **Cinema Zoom:** Adjusts the aspect ratio for cinematic viewing.
- **178-degree Viewing Angle:** Consistent picture quality from various positions.

5.4 Sound Settings

Customize your audio experience.

- **24 Watts Output:** Powerful audio delivery.
- **Stereo Surround Sound with Box Speakers:** Immersive audio experience.
- **5 Sound Modes:** Select from various preset audio modes to suit your content (e.g., Standard, Music, Movie, Sports, User).

6. MAINTENANCE

6.1 Cleaning the TV

- Always unplug the TV from the power outlet before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
- For stubborn marks on the screen, lightly dampen the cloth with water or a specialized screen cleaner (ensure it's safe for QLED screens) and wipe gently.
- Never spray cleaners directly onto the screen or cabinet.

6.2 General Care

- Avoid placing heavy objects on the TV.
- Do not expose the TV to extreme temperatures or humidity.
- If the TV will not be used for an extended period, unplug it from the power outlet.

7. TROUBLESHOOTING

Refer to this section for solutions to common issues. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
No power	Power cable disconnected; Power outlet off	Ensure power cable is securely connected. Check if the power outlet is working.
No picture, but sound is present	Incorrect input source; Loose HDMI/AV cable	Select the correct input source. Check cable connections.
No sound, but picture is present	Volume muted or too low; External audio system issue	Unmute volume or increase level. Check external audio connections if applicable.
Remote control not working	Batteries depleted; Obstruction between remote and TV	Replace batteries (2 AAA required). Remove any obstructions.
Cannot connect to Wi-Fi	Incorrect password; Router issue; TV too far from router	Verify Wi-Fi password. Restart router. Move TV closer to router or use Ethernet.

8. SPECIFICATIONS

Detailed technical specifications for the VW43AQ1 model.

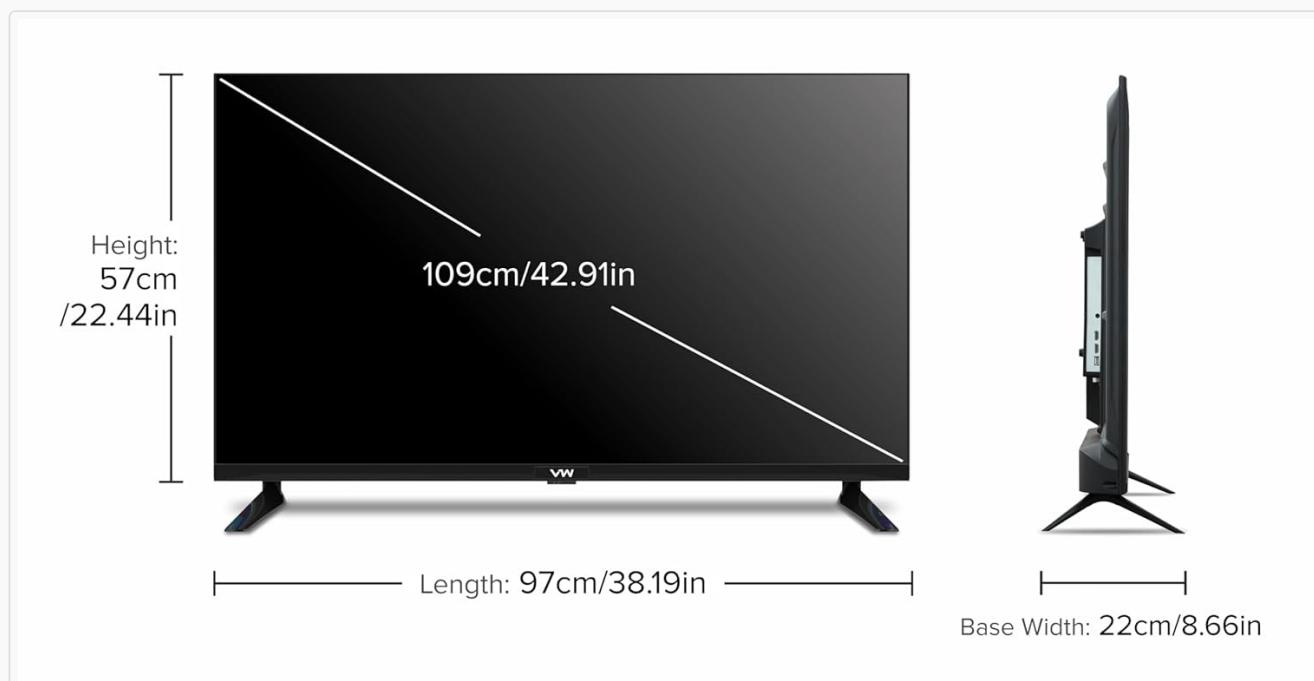


Image: A diagram illustrating the physical dimensions of the TV, including height, length, base width, and screen diagonal.

- **Model:** VW43AQ1

- **Screen Size:** 43 Inches (109 cm)
- **Display Technology:** QLED
- **Resolution:** Full HD (1920x1080 Pixels)
- **Refresh Rate:** 60 Hz
- **Viewing Angle:** 178 Degrees
- **Image Contrast Ratio:** 4000:1
- **Operating System:** Android TV
- **Processor:** Quad Core
- **Sound Output:** 24 Watts
- **Speaker Configuration:** Stereo Surround Sound with Box Speakers
- **Connectivity:** 2 HDMI ports, 2 USB ports, Wi-Fi, LAN (Ethernet), Composite Video, Auxiliary Audio Input
- **Special Features:** IPE Technology, True Display, Quantum Lucent, Cinema Zoom, HDR-10, Wide Color Gamut, Miracast, One-Click Amazon Prime Video/Netflix Remote
- **Power Consumption (On-mode):** 75 Watts
- **Annual Energy Consumption:** 96 kWh (based on 4 hours/day)
- **Product Dimensions (LxWxH):** 20 x 97 x 101 cm
- **Item Weight:** 9 kg
- **Model Year:** 2025
- **Country of Origin:** India

9. WARRANTY AND SUPPORT

9.1 Warranty Information

Your VW TV comes with a **1-year warranty** provided by the manufacturer from the date of purchase. The brand warranty can be availed using your purchase invoice.

9.2 Customer Support

For any technical assistance, service requests, or warranty claims, please contact the manufacturer:

- **Manufacturer:** Beston Sky Vision Pvt. Ltd.
- **Address:** A-51, Sector 63 Rd, A Block, Sector 63, Noida, Uttar Pradesh, India-201301
- **Contact Number:** 9532730000
- **Email:** info@bestonskyvision.com