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- › [Aquaguard](#) /
- › [Aquaguard Neo UV+UF Water Purifier User Manual](#)

Aquaguard GWPDENU2X00000

Aquaguard Neo UV+UF Water Purifier User Manual

Model: GWPDENU2X00000

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Aquaguard Neo UV+UF Water Purifier. Please read this manual thoroughly before using the appliance and retain it for future reference.

The Aquaguard Neo UV+UF is designed to provide purified drinking water using a multi-stage purification process, including UV and UF technologies, suitable for municipal water sources with a Total Dissolved Solids (TDS) level below 200 ppm.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent injury or damage to the appliance:

- Ensure the water purifier is installed by a qualified technician.
- Do not attempt to repair or modify the appliance yourself. Contact authorized service personnel.
- Use only genuine Aquaguard spare parts and filters.
- Ensure the power supply meets the specifications mentioned in this manual.
- Keep the appliance away from direct sunlight and heat sources.
- This purifier is designed for municipal/soft water with TDS < 200 ppm. Do not use with borewell or tanker water (TDS > 200 ppm) as it may not provide adequate purification and could damage the unit.
- Unplug the appliance before cleaning or performing any maintenance.

3. PRODUCT OVERVIEW

The Aquaguard Neo UV+UF Water Purifier incorporates advanced technologies to deliver safe drinking water.

Key Features:

- **2-Year Filter Life:** Filters are designed for extended durability and performance, lasting up to 2 years or 12,000 litres under specified lab conditions.
- **NanoPore Filter Technology:** Provides advanced protection against microplastics, pesticides, lead, and mercury.

- **3-in-1 Patented Active Copper Technology:** Infuses the correct amount of copper into the water, adhering to BIS norms, and features clean-free technology.
- **9-Stage Purification:** Includes UV+UF for comprehensive purification, ensuring 99.9999% bacteria reduction and 99.99% virus reduction.
- **UV e-boiling:** Ensures water purity equivalent to water boiled for over 20 minutes.
- **Ultra Filtration 2X:** Removes ultra-fine suspended particles for crystal clear water.
- **Mega Sediment Filter:** An additional filter to remove fine dust, dirt, and mud particles, extending the life of internal filters.
- **Storage Capacity:** 6.2 litres.

Purification Stages:

The Aquaguard Neo UV+UF employs a 9-stage purification process:

1. Mega Sediment Filter
2. Sedi Shield 2X
3. Particulate Filter
4. Chemi Block 2X
5. UV e-boiling
6. Ultra Filtration
7. 3-in-1 Active Copper (Stages 7-9)

SAVE OVER ₹18,000 ON FILTER REPLACEMENTS



Image: Illustration of the 9-stage purification process, detailing each filter component.

Advanced Technologies:

9 Stages of Advanced Purification



Image: Explanation of the 3-in-1 Active Copper Technology, showing copper, magnesium, and calcium infusion.

The 3-in-1 Active Copper Technology ensures the right amount of copper is infused into the water, suitable for all age groups, and utilizes clean-free technology.

Suitable for All Water Sources



For Borewell
Water



For Municipal
Water



For Tanker
Water



TDS Max: 2000 mg/L allowed

Image: Visual representation of UV-E Boiling Technology, highlighting its effectiveness.

UV e-boiling technology provides water purity comparable to boiling water for over 20 minutes, effectively neutralizing harmful microorganisms.



Image: Detailed view of Nanopore Filter Technology, demonstrating its ability to filter microplastics, pesticides, and heavy metals.

The NanoPore Filter Technology offers comprehensive protection against modern pollutants, including microplastics, pesticides, lead, and mercury, with a filter life of up to 2 years.

4. SETUP AND INSTALLATION

The Aquaguard Neo UV+UF Water Purifier comes with an installation kit. Professional installation by an authorized Aquaguard technician is highly recommended to ensure proper functioning and warranty validity.

Installation Steps (Overview):

1. **Site Selection:** Choose a clean, dry, and well-ventilated location, preferably on a countertop, near a water inlet and an electrical outlet. Ensure sufficient space around the unit for maintenance.
2. **Water Connection:** Connect the water purifier to the municipal water supply line. Ensure all connections are secure to prevent leaks.

3. **Drain Connection:** If applicable, connect the drain line as per the technician's instructions.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet.
5. **Initial Flush:** The technician will perform an initial flush to remove any manufacturing residues and air from the system.
6. **System Check:** The technician will verify proper operation, check for leaks, and ensure water quality.

For detailed installation instructions, please refer to the separate installation guide provided by the technician or contact Aquaguard customer support.

5. OPERATING INSTRUCTIONS

First Use:

- After installation, allow the storage tank to fill completely. This may take some time.
- Discard the first few liters of purified water to ensure the system is fully flushed and ready for use.

Dispensing Water:

- Place a clean container under the water dispenser tap.
- Operate the tap to dispense purified water.
- The purifier will automatically refill the storage tank as water is consumed.

Indicators:

The unit may feature LED indicators for power, purification status, and filter life. Refer to the specific indicator guide provided with your unit for detailed explanations.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your water purifier.

Filter Replacement:

- The filters are designed to last for 2 years or 12,000 litres, whichever comes first.
- It is crucial to replace filters at the recommended intervals to maintain water quality and system efficiency.
- Contact Aquaguard customer service to schedule filter replacement by an authorized technician. Do not attempt to replace filters yourself.

Cleaning:

- **Exterior:** Wipe the exterior of the purifier with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Storage Tank:** The storage tank should be cleaned periodically by an authorized service technician.
- **Dispenser Tap:** Clean the dispenser tap regularly to prevent accumulation of dust or residue.

Aquaguard offers a Free Genuine Service Plan which includes 2 free cleaning services during the first year. Utilize these services for professional maintenance.

7. TROUBLESHOOTING

If you encounter any issues with your water purifier, refer to the table below. For problems not listed or if the issue

persists, contact Aquaguard customer support.

Problem	Possible Cause	Solution
No water dispensing	No power supply; Water inlet closed; Tank empty; Clogged filter.	Check power connection; Open water inlet valve; Wait for tank to fill; Contact service for filter check.
Slow water flow	Low water pressure; Partially clogged filter.	Check household water pressure; Contact service for filter check/replacement.
Unusual taste or odor in water	New filters (initial flush needed); Expired filters; Contaminated water source.	Discard first few liters after filter change; Contact service for filter replacement; Verify water source quality.
Water leakage	Loose connections; Damaged component.	Immediately turn off water supply and power; Contact Aquaguard service.

8. SPECIFICATIONS

Feature	Detail
Model Name	Aquaguard Neo UV+UF 2X
Model Number	GWPDENU2X00000
Brand	Aquaguard
Purification Stages	9 Stages (UV+UF)
Storage Capacity	6.2 Litres
Filter Life Cycle	2 Years or 12,000 Litres (whichever is earlier)
Suitable Water Source	Municipal/Soft Water (TDS < 200 ppm)
Product Dimensions (L x W x H)	27.8 cm x 32 cm x 32 cm
Item Weight	5.5 Kilograms
Installation Type	Countertop
Power Source	Corded Electric
Maximum Flow Rate	24 Liters Per Hour
Included Components	Installation Kit

UV-E Boiling Technology

Get Purity Equal To Over 20 Minutes Of Boiled Water



Image: Product dimensions of the Aquaguard Neo UV+UF water purifier.

9. WARRANTY AND SUPPORT

Warranty Information:

Your Aquaguard Neo UV+UF Water Purifier comes with a manufacturer's warranty. Please refer to the warranty card provided with your product for specific terms and conditions, including coverage period and exclusions.

A Free Genuine Service Plan is included, offering free installation, 2 free cleaning services, and unlimited repair visits during the first year of purchase.

Customer Support:

For installation requests, service appointments, filter replacements, or any technical assistance, please contact Aquaguard customer support. Aquaguard has a wide service network across India.

Manufacturer: Aquaguard, Eureka Forbes Limited

Registered Office Address: B1/B2, 701, 7th Floor, Marathon Innova, Off. Ganpatrao Kadam Marg, Lower Parel (West),

Mumbai, Maharashtra – 400013

For the most current contact information, please visit the official Aquaguard website or refer to the contact details provided in your product packaging.

