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## Aquaguard Aquaguard Enrich Neo RO+UV 2X (GWPDEN2XR00B00)

# Aquaguard Neo RO+UV Water Purifier User Manual

Model: Aquaguard Enrich Neo RO+UV 2X (GWPDEN2XR00B00)

## 1. INTRODUCTION

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The Aquaguard Neo RO+UV water purifier is designed to provide pure and safe drinking water. It utilizes advanced RO technology to remove bacteria, viruses, protozoa, and chemical impurities. This system also incorporates Mineral Charge technology to maintain essential minerals in the water. This manual provides instructions for the proper installation, operation, and maintenance of your water purifier.



Image 1: Aquaguard Neo RO+UV Water Purifier unit.

## 2. KEY FEATURES

- **2-Year Filter Life:** Filters are designed to last for 2 years or 12,000 liters, whichever occurs first, under standard lab test conditions (TDS  $\leq$  200 ppm with NaCl).
- **NanoPore Filter Technology:** Provides protection against modern pollutants such as microplastics, pesticides, lead, and mercury.

# Helps Recover **More Than 40% Water** Water Saving RO Technology for Efficient Purification



Image 2: Diagram illustrating NanoPore Filter Technology removing microplastics, pesticides, and industrial waste.

- **Compatibility with All Water Sources:** Purifies water from municipal, borewell, or tanker sources, supporting a maximum TDS level of 2000 mg/L.



Image 3: Visual representation of the water purifier's compatibility with various water sources.

- **3-in-1 Patented Active Copper Technology:** Infuses the correct amount of copper into the water from the first drop, adhering to BIS norms. Features clean-free technology and is suitable for all age groups.

# SAVE OVER ₹18,000 ON FILTER REPLACEMENTS



Image 4: Diagram showing the 3-in-1 Active Copper Technology with copper, magnesium, and calcium infusion.

- **Superior 9-Stage Purification:** Includes RO+UV purification.
  - RO Maxx 2X: Offers protection against pesticides, microplastics, and industrial waste.
  - UV e-boiling: Ensures water purity equivalent to water boiled for over 20 minutes.

# Suitable for All Water Sources



For Borewell  
Water



For Municipal  
Water



For Tanker  
Water



TDS Max: 2000 mg/L allowed

Image 5: Illustration of the 9 stages of advanced purification, including Mega Sediment Filter, Sedi Shield 2X, Particulate Filter, Chemi Block 2X, RO Maxx 2X, UV e-boiling, and 3-in-1 Active Copper.

- **Additional Mega Sediment Filter:** Removes fine dust, dirt, and mud particles from water, preventing choking and extending the life of internal filters.

# Not just any Copper but **3-in-1 Active Copper Technology#**

**Cu** Infuses Right Amount of Copper\*

 Suitable for All Age groups

 Clean Free Technology



\*As per BIS norms.

#Copper infusion in adherence to IS 10500:2012 Drinking Water Specification (Acceptable Limit). Patent No 332771.

Image 6: The Aquaguard Neo unit shown with an external Mega Sediment Filter.

- **Water Saving RO Technology:** Designed to recover more than 40% of water during the purification process.

# 9 Stages of Advanced Purification



Image 7: Diagram highlighting the water saving RO technology, indicating over 40% water recovery.

## 3. SETUP

### 3.1 Installation

Professional installation is recommended for the Aquaguard Neo RO+UV water purifier. The product includes a free installation service. Please contact customer support to schedule your installation.

- Ensure the purifier is installed on a stable countertop or wall-mounted as per the provided installation kit.
- Connect the water inlet to a suitable water source. The system is compatible with municipal, borewell, and tanker water.
- Ensure proper drainage for the reject water line.
- Connect the power supply to a standard electrical outlet.

### 3.2 Initial Use

After installation, the purifier will undergo an initial flushing process to prepare the filters for use. Follow the instructions provided by the installation technician for the first use. It is normal for the first few liters of purified water to be discarded during this process.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Dispensing Water

To dispense purified water, place a clean container under the water outlet and activate the dispenser lever or button. The purifier will automatically fill the internal storage tank after dispensing water.

### 4.2 Indicator Lights

The purifier features indicator lights to communicate its status:

- **Power Indicator:** Illuminates when the unit is powered on.
- **Purification Indicator:** Illuminates during the purification process.
- **Tank Full Indicator:** Illuminates when the purified water storage tank is full.
- **Filter Life Indicator:** Alerts when filters are nearing the end of their life and require replacement.
- **Service Indicator:** May illuminate to indicate a need for service or maintenance.

## 5. MAINTENANCE

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### 5.1 Filter Replacement

The Aquaguard Neo RO+UV features filters designed for a 2-year life cycle. Regular filter replacement is crucial for maintaining water quality and purifier performance. Refer to the filter life indicator for timely replacement. Contact authorized service personnel for genuine filter replacements.

### 5.2 Cleaning

- **Exterior Cleaning:** Wipe the exterior of the purifier with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Tank Cleaning:** The internal storage tank should be cleaned periodically by authorized service personnel.

### 5.3 Service Plan

The product includes a Free Genuine Service Plan for the first year, offering free installation, two free cleaning services, and unlimited repair visits. For service requests, please refer to the contact information in the Warranty and Support section.

## 6. TROUBLESHOOTING

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If you encounter any issues with your Aquaguard Neo RO+UV water purifier, please refer to the common troubleshooting steps below. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
No water dispensing	No power, water inlet closed, tank empty, or clogged filters.	Check power supply, open water inlet valve, wait for tank to fill, or contact service for filter inspection.
Slow water flow	Clogged filters, low water pressure, or airlock.	Check filter life indicator, ensure adequate water pressure, or contact service.
Unusual taste/odor in water	Expired filters, new filter installation (initial flushing required), or contamination.	Replace filters if expired, flush new filters as per instructions, or contact service for inspection.
Leakage from unit	Loose connections, damaged components, or improper installation.	Immediately turn off water supply and power. Contact authorized service personnel.

## 7. SPECIFICATIONS

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- **Brand:** Aquaguard
- **Model Name:** Aquaguard Enrich Neo RO+UV 2X
- **Item Model Number:** GWPDEN2XR00B00
- **Special Feature:** 2 Year Filter Life, 9 Stage Purification, Added Calcium and Magnesium, Double Life Filters, Mega Sediment Filter
- **Product Dimensions:** 32L x 27.8W x 47.6H Centimeters

# Nanopore Filter Technology

Complete Protection for 2 Years\* against



Microplastics



Pesticides



Industrial Waste  
Like Lead & Mercury



\*2 year or 12,000L whichever is earlier, under standard lab test conditions: TDS≤1000 ppm with NaCl. Refer product page on our official website for detailed standard lab test conditions.

Image 8: Diagram showing the dimensions of the Aquaguard Neo water purifier.

- **Package Information:** Dispenser
- **Installation Type:** Countertop
- **Power Source:** Corded Electric
- **Item Weight:** 7.5 Kilograms (7 kg 500 g)
- **Lower Temperature Rating:** 10 Degrees Celsius
- **Maximum Flow Rate:** 24 Liters Per Hour
- **Operating Pressure Range:** Upto 3 Kilograms Per Square Centimeter
- **Upper Temperature Rating:** 40 Degrees Celsius
- **Supported Water TDS Level Maximum (PPM):** 1000
- **Water Saving Percentage:** 50%
- **Filter Life Cycle:** 2 Years
- **Manufacture Year:** 2025
- **Country of Origin:** India
- **Material:** Acrylonitrile Butadiene Styrene
- **Capacity:** 6.2 litres
- **Included Components:** Installation Kit

## 8. WARRANTY AND SUPPORT

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Your Aquaguard Neo RO+UV water purifier comes with a comprehensive warranty and support:

- **Free Genuine Service Plan:** Includes free installation, 2 free cleaning services, and unlimited repair visits for the first year.
- **Widest Service Network:** Backed by India's widest service network, accessible with one click across 19,500+ pin-codes.

For service requests, technical assistance, or to inquire about extended warranty plans, please contact Aquaguard customer support. Refer to the product packaging or official website for contact details.