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## Touchstone 80064

# Touchstone Sideline Infinity Pro 3-Sided Smart 40-inch WiFi-Enabled Electric Fireplace User Manual

Model: 80064

## IMPORTANT SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install this electric fireplace. Failure to follow these instructions may result in electric shock, fire, property damage, or personal injury.

- Always disconnect power before cleaning or performing any maintenance.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- Do not use outdoors.

## SETUP AND INSTALLATION

The Touchstone Sideline Infinity Pro offers versatile installation options and requires careful measurement for proper fit.

### Installation Options

This electric fireplace supports four installation configurations:

- **3-Sided:** All three glass panels are visible.
- **Left-Visible:** The front and left glass panels are visible.
- **Right-Visible:** The front and right glass panels are visible.
- **Front-Only:** Only the front glass panel is visible.

The unit can be connected via a standard plug-in or hardwired for a seamless setup.

## Measurements and Rough Opening

Before installation, accurately measure the height, width, and depth of your intended fireplace opening to ensure a perfect fit. The recommended rough opening dimensions for the 40-inch model are:

- **Height:** 26 1/2 inches
- **Depth:** 9 3/4 inches
- **Width:** 40 1/2 inches

## Rough Opening Dimensions



Image: Diagram illustrating the required rough opening dimensions for the Touchstone Sideline Infinity Pro 40-inch electric fireplace, showing height, width, and depth measurements.



# Sideline Infinity Pro Depth



Image: A side profile view of the Sideline Infinity Pro electric fireplace, highlighting its 9 1/4 inch depth for recessed installation.

## Included Media Options

The fireplace comes with decorative media to enhance the visual appeal of the ember bed:

- Painted crushed glass crystals
- Realistic driftwood pieces

## OPERATING INSTRUCTIONS

The Sideline Infinity Pro offers multiple ways to control its features, including a touchscreen panel, remote control, and a smartphone app with WiFi and Alexa compatibility.

## Control Panel Guide

The integrated touchscreen control panel provides direct access to various settings:

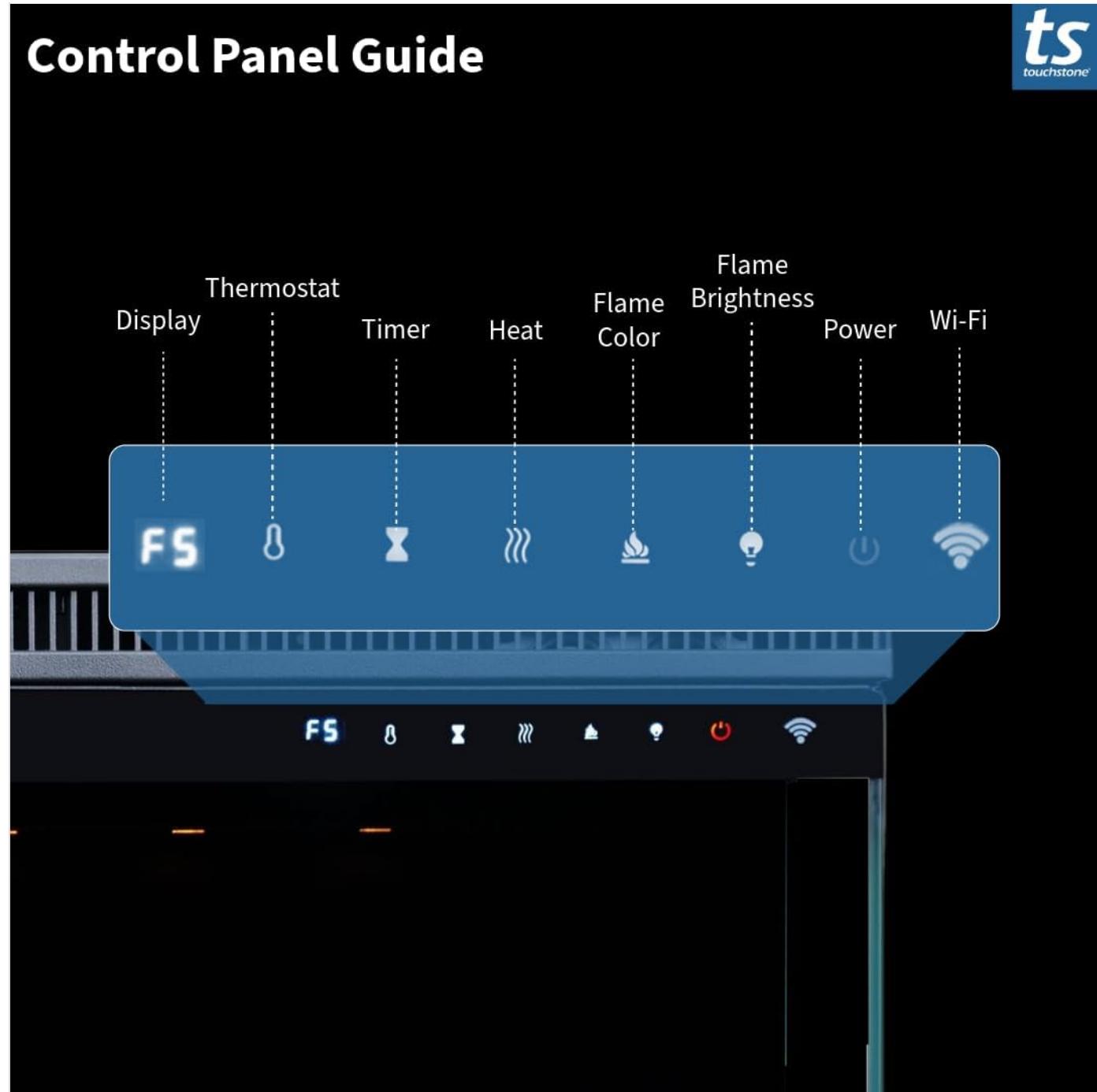


Image: A detailed guide to the fireplace's control panel, showing icons and their functions for thermostat, display, timer, heat, flame color, flame brightness, power, and Wi-Fi.

## Remote Control and App Operation

For convenience, use the included remote control or the dedicated smartphone app. The app also enables smart home integration with Alexa.

# Simple Operation



## Touchstone® Smart Electric Fireplace

Touchstone's smart-enabled electric fireplaces are designed to seamlessly integrate into your way of life. Operate it using the included remote, the built-in control panel, the free Touchstone app, or your Alexa or Google smart home device.

## Versatile Control Options



App Enabled



Remote Controlled



Control Panel



Works with:  
Amazon Alexa®  
and Google Home®



Image: An illustration of the various control methods for the fireplace, including the physical remote, the smartphone app, and the built-in control panel, highlighting features like flame color, ember bed color, timer, heat, and smart home compatibility.

## Flame and Lighting Customization

Personalize your fireplace ambiance with a wide range of visual settings:

- **Flame Colors:** Choose from 6 realistic flame color options.
- **Flame Speed & Intensity:** 5 adjustable levels for both flame speed and intensity.
- **Ember Bed Colors:** 13 color options with 4 predefined levels, plus a pulsating setting.
- **Down Lighting:** 13 color options to enhance the overall display.
- **Crackle Sound:** Built-in crackle sound feature with adjustable volume for added realism.

# Choose From 13 Ember Bed, 13 Downlighting and 6 Flame Colors on Your Sideline Infinity Pro

To Match Your Style



## Included Media Options



Painted crushed glass crystals



Driftwood

## Select From

- 5 flame speeds & flame Intensity – 5 levels plus off
- Ember bed Intensity with - 4 levels plus pulsing bed setting
- 78 color combinations



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Image: A visual representation of the extensive customization options for the fireplace's flame, ember bed, and downlighting colors, alongside the included decorative media.

# Sideline Infinity Pro Series

## 6 Flame Colors



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Image: A grid showcasing the six distinct flame color options available for the Sideline Infinity Pro series.

## Sideline Infinity Pro Series

13 Ember Bed Colors



Image: A grid displaying the thirteen different ember bed color options for the Sideline Infinity Pro series.

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# Sideline Infinity Pro Series

13 Downlighting Colors



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Image: A grid illustrating the thirteen different downlighting color options for the Sideline Infinity Pro series.

## Heating System

The fireplace includes a powerful heater for supplemental warmth:

- **Wattage:** 1500W/750W settings.
- **Thermostat:** Adjustable temperature range from 68-88°F.
- **Heating Coverage:** Provides efficient supplemental heat for rooms up to 400 sq. ft.
- **Timer:** Programmable timer from 30 minutes to 9 hours.
- The heat function can be operated independently of the flame effects.

# Flexible Heating System

The Sideline Infinity provides heat that takes the edge off a cool bedroom, family room or basement. It has two heat settings, a thermostat mode (**68-88°F**), and can add warmth to a room of up to **400 sq. ft.** Control the heat settings using the remote, app or the built-in heat timer.



 Set a timer  
30 min - 9 hours

 Thermostat  
control option

 Enjoy with  
or without  
heat function

Image: An overview of the flexible heating system, detailing the timer function, thermostat control, and the ability to enjoy the fireplace with or without the heat function.

## MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

### Cleaning

- **Glass Panel:** Clean the glass panel with a soft, damp cloth. Do not use abrasive cleaners or spray liquids directly onto the glass.
- **Exterior Surfaces:** Wipe exterior surfaces with a soft, dry cloth.
- **Air Vents:** Periodically vacuum the air intake and exhaust vents to prevent dust buildup, which can impede heater performance. Ensure the unit is off and unplugged before cleaning vents.

### General Care

- Ensure the power cord is not pinched or resting against sharp edges.

- Store the fireplace in a dry, dust-free location when not in use for extended periods.

## TROUBLESHOOTING

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If you encounter issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power switch off, or circuit breaker tripped.	Check power connection, ensure main power switch is on, reset circuit breaker.
No flame effect.	Flame effect is turned off.	Activate flame effect using the control panel, remote, or app.
Heater not producing heat.	Heater off, thermostat set too low, or overheat protection activated.	Turn heater on, increase thermostat setting, allow unit to cool if overheat protection engaged.
Remote control not working.	Dead batteries, obstruction, or remote out of range.	Replace AAA batteries (2 required), remove obstructions, operate within range.
WiFi/App connectivity issues.	Incorrect WiFi password, weak signal, or app not properly configured.	Verify WiFi password, ensure strong signal, re-pair device in the app.

If problems persist after attempting these solutions, please contact customer support.

## SPECIFICATIONS

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Detailed technical specifications for the Touchstone Sideline Infinity Pro 40-inch Electric Fireplace (Model 80064).

Feature	Detail
Brand	Touchstone
Model Name	Sideline Infinity Pro
Item Model Number	80064
Product Dimensions	9.25"D x 40"W x 26"H
Item Weight	104 pounds
Material	Alloy Steel
Finish Type	Glass and Black Steel
Installation Type	Recessed
Power Source	Corded Electric
Power Consumption	1500 Watts
Heat Output	5000 British Thermal Units
Heating Coverage	400 sq ft

Feature	Detail
Special Features	Adjustable Thermostat, Corded, Crackle Speaker, Multicolor Flame, Overheat Protection, WiFi-Enabled
Included Components	Built-in Crackle Speaker System, Driftwood, Painted Crushed Glass Crystals, Remote Control
Number of Batteries	2 AAA batteries required (for remote)
UPC	631361800642

## WARRANTY INFORMATION

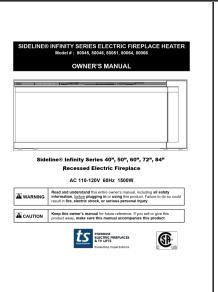
This Touchstone electric fireplace comes with a Limited Warranty. Please refer to the warranty documentation included with your product for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

## CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please contact Touchstone Home Products customer service.

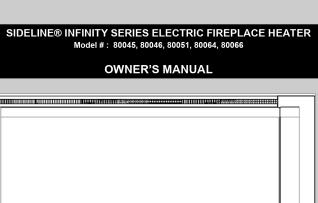
You can find more information and contact details by visiting the [Touchstone Home Products Seller Page](#) on Amazon.

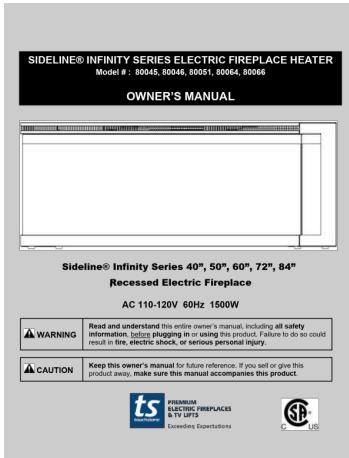
## Related Documents - 80064

	<p><a href="#">Touchstone Sideline® Infinity Series Electric Fireplace Owner's Manual</a></p> <p>This owner's manual provides comprehensive guidance for the Touchstone Sideline® Infinity Series electric fireplaces, including installation, operation, safety, and maintenance for models 80045, 80046, 80051, 80064, and 80066.</p>
	<p><a href="#">Touchstone Sideline Elite 60" Outdoor/Indoor Recessed Electric Fireplace Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual and installation guide for the Touchstone Sideline Elite 60-inch recessed electric fireplace (Model 80049). Learn about safety, installation, operation, and maintenance.</p>
	<p><a href="#">Touchstone Sideline 50" Outdoor/Indoor Electric Fireplace: Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual for the Touchstone Sideline 50-inch Outdoor/Indoor Recessed Electric Fireplace (Model 80017). Includes safety information, installation instructions (recessed and wall-mounted), operation, maintenance, and warranty details.</p>

 <p><b>ts</b> Touchstone Sideline Series Electric Fireplace Heater OWNER'S MANUAL</p> <p>28" / 36" / 40" / 50" / 60" / 72" / 84" / 96" / 108" Sideline Series Recessed Electric Fireplace AC 110-120V 60Hz 1500W Model 80032, 80031, 80030, 80029, 80028, 80027, 80026, 80025</p> <p>800-240-0000   <a href="http://www.touchstoneproducts.com">www.touchstoneproducts.com</a></p>	<p><a href="#">Touchstone Sideline Series Electric Fireplace Heater Owner's Manual</a></p> <p>This manual provides detailed instructions for the installation, operation, and maintenance of the Touchstone Sideline Series Electric Fireplace Heater. It covers safety precautions, dimensional drawings for various models, unpacking and setup, installation procedures (recessed and wall-mounted), operating the fireplace via control panel and remote, care and cleaning, and warranty information.</p>
 <p><b>ts</b> Touchstone Sideline Series Electric Fireplace OWNER'S MANUAL</p> <p>36" / 40" / 50" / 60" / 72" / 84" / 96" / 108" Sideline Series Recessed Electric Fireplace AC 110-120V 60Hz 1500W Model 80032, 80031, 80030, 80029, 80028, 80027, 80026, 80025</p> <p>800-240-0000   <a href="http://www.touchstoneproducts.com">www.touchstoneproducts.com</a></p>	<p><a href="#">Touchstone Sideline Series Electric Fireplace Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual for Touchstone Sideline Series Recessed Electric Fireplaces (Models 80004-80032). Includes installation, operation, safety, and maintenance instructions.</p>
 <p><b>ts</b> Touchstone Sideline Series Electric Fireplace Heater OWNER'S MANUAL</p> <p>28" / 36" / 40" / 50" / 60" / 72" / 84" / 96" Sideline Series Recessed Electric Fireplace AC 110-120V 60Hz 1500W Model 80032, 80031, 80030, 80029, 80028, 80027, 80026, 80025</p> <p>800-240-0000   <a href="http://www.touchstoneproducts.com">www.touchstoneproducts.com</a></p>	<p><a href="#">Touchstone Sideline Series Electric Fireplace Heater Owner's Manual</a></p> <p>Comprehensive owner's manual for the Touchstone Sideline Series Recessed Electric Fireplace Heater, covering installation, operation, safety, and maintenance for models 80004 through 80043.</p>

## Documents - Touchstone – 80064

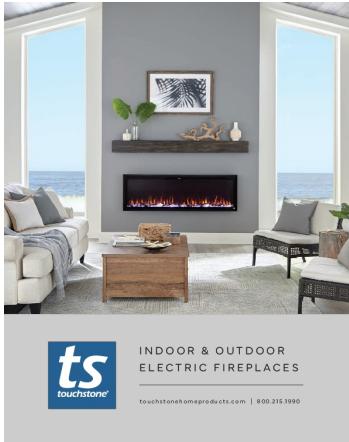
 <p><b>ts</b> Touchstone SIDELINE® INFINITY SERIES ELECTRIC FIREPLACE HEATER Model # : 80045, 80046, 80051, 80064, 80066 OWNER'S MANUAL</p> <p>Sideline® Infinity Series 40", 50", 60", 72", 84" Recessed Electric Fireplace AC 110-120V 60Hz 1500W</p> <p><b>WARNING</b> Read and understand this entire owner's manual, including all safety information. Before plugging in or using the product. Failure to do so could result in fire, electric shock, or serious personal injury.</p> <p><b>CAUTION</b> Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.</p> <p><b>ts</b> PREMIUM ELECTRIC FIREPLACES Engineering Expectations</p>	<p><a href="#">[pdf] User Manual Owner's Manual Specifications Label</a></p> <p>Sideline Infinity Product Manual 80045 Infinity® Pro 50 Electric Fireplace Owners ManualTouchstone 3 Sided Recessed Smart Touchstone Home Products Incsidelineinfinityproseriesfireplacemanualftp touchstonehomeproducts documents manuals fireplace sidelineinfinityproseriesfireplacemanual Incftp sidelineinfinityproseriesfireplacemanualftp IncTouchstone FireplaceTouchstone sidelineinfinityproseriesfireplacemanualcdn shopify s files 1 0667 5357 v 1752824775 ManualOwner Reviews WayfairTouchstone sidelineinfinityproseriesfireplacemanualassets wfcdn dm document 30eb4169 d2ff 4134 a2d8 6e1d94c51b18 80064 Operating 80066 IncVersatile with Multiple Size OptionsVersatile OptionsTouchstone Fireplace7331319473313194Touchstone sidelineinfinityproseriesfireplacemanualowes productdocuments 0a2feac5 6e4e 489a a59d 2dc777b2ff14 73313194lowes 73313194ftp         SIDELINE INFINITY SERIES ELECTRIC FIREPLACE HEATER Model # : 80045, 80046, 80051, 80064, 80066 OWNER S MANUAL Sideline Infinity Series 40 , 50 , 60 , 72 , 84 , Recessed Electric Fireplace AC 110-120V 60Hz 1500W WARNING Read and understand th     SIDELINE INFINITY SERIES ELECTRIC FIREPLACE HEATER Model # : 80045, 80046, 80051, 80064, 80066 OWNER S MANUAL Sideline Infinity Series 40 , 50 , 60 , 72 , 84 , Recessed Electric Fireplace AC 110-120V 60Hz 1500W WARNING Read and understand th     SIDELINE INFINITY SERIES ELECTRIC FIREPLACE HEATER Model # : 80045, 80046, 80051, 80064, 80066 OWNER S MANUAL Sideline Infinity Series 40 , 50 , 60 , 72 , 84 , Recessed Electric Fireplace AC 110-120V 60Hz 1500W WARNING Read and understand th SIDELINE INFINITY SERIES ELECTRIC FIREPLACE HEATER Model # : 80045, 80046, 80051, <b>80064</b>, 80066 OWNER S MANUAL Sideline Infinity Series 40 , 50 , 60 , 72 , 84 , Recessed Electric Fireplace AC 110-120V 60Hz 1500W WARNING Read and understand this entire owner s manual, including all safety informat... lang:en score:28 filesize: 2.31 M page_count: 29 document date: 2025-06-02</p>
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## [Touchstone Sideline® Infinity Series Electric Fireplace Owner's Manual](#)

This owner's manual provides comprehensive guidance for the Touchstone Sideline® Infinity Series electric fireplaces, including installation, operation, safety, and maintenance for models 80045, 80046, 80051, 80064, and 80066.

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## [\[pdf\] Catalog](#)

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SIDELINE INFINITY PRO 72 SIDELINE INFINITY PRO 84 SKU DIMENSIONS **80064**  
40 W x 17 H x 9 D 80045 50 W x 17 H x 9 D 80046 60 W x 17 H x 9 D 80051 72 W x...  
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## [\[pdf\] Label](#)

1 Touchstone 80064 Prop65 Warning LabelTouchstone 80066 LabelVersatile Electric Fireplace with  
Multiple Size OptionsVersatile Options4897811248978112lowes productdocuments 96354fb4 9c69 4c52  
af77 949fd3009486 48978112lowes 48978112 |||

WARNING: Cancer and Reproductive Harm - [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov) ...

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