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## FDW FDW Criss Cross Chair

# FDW Criss Cross Chair Instruction Manual

Model: FDW Criss Cross Chair

Brand: FDW

## 1. INTRODUCTION

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This manual provides detailed instructions for the assembly, operation, maintenance, and troubleshooting of your new FDW Criss Cross Chair. Designed for comfort and efficiency, this armless office desk chair features an ergonomic U-shaped backrest, a wide seat for cross-legged sitting, and adjustable swivel functionality. Its robust construction ensures durability and space-saving convenience for various home office environments.

### 1.1 Safety Warnings

- **Maximum Weight Capacity:** Do not exceed the weight capacity of 300 pounds (136 kg). Exceeding this limit may cause damage to the chair or personal injury.
- **Assembly:** Ensure the chair is stable and properly assembled according to the instructions to avoid tipping or instability.
- **Usage:** Use the chair on a flat, stable surface. Avoid standing on the chair or using it for purposes other than its intended use as an office/desk chair.
- **Children:** Keep small parts away from children during assembly. Adult supervision is recommended if children are near the chair during use.

## 2. COMPONENTS LIST

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Before beginning assembly, please verify that all components listed below are present and undamaged. If any parts are missing or damaged, please contact customer support.

Item	Description	Quantity
A	Seat Cushion with Backrest	1
B	Base (Cross-legged)	1
C	Gas Lift Cylinder	1
D	Gas Lift Cover	1
E	Mechanism Plate	1
F	Screws (M6x20mm)	4
G	Allen Wrench	1

### 3. SETUP AND ASSEMBLY

Assembly of the FDW Criss Cross Chair is straightforward and requires minimal effort. Please follow these steps carefully.

#### 1. Step 1: Attach Mechanism Plate to Seat.

Place the seat cushion (A) upside down on a soft, clean surface to prevent scratching. Align the mechanism plate (E) with the pre-drilled holes on the underside of the seat. Secure it using four M6x20mm screws (F) and the provided Allen wrench (G). Ensure the lever on the mechanism plate faces the front of the seat.



*Comfortable* home chair



#### **Cylinder Connector**

Attaches to the base and cushion to control height changes



#### **Stable cross support**

The cross structure has strong load-bearing capacity

*Image: Illustration showing the attachment of the mechanism plate to the underside of the seat. Note the stable cross support of the base.*

#### 2. Step 2: Assemble Base and Gas Lift.

Insert the gas lift cylinder (C) into the center hole of the base (B). Place the gas lift cover (D) over the gas lift cylinder.

# Crossed **300lbs** Stable Metal Base



Adjust Height  
Up & Down



Rocking Function Knob



Non-slip Bottom

*Image: The chair's stable metal base with the gas lift cylinder inserted, illustrating the adjust height mechanism.*

### 3. **Step 3: Connect Seat to Base.**

Carefully place the assembled seat (with mechanism plate attached) onto the gas lift cylinder. Press down firmly to ensure a secure connection. The chair is now assembled.



*Image: A fully assembled FDW Criss Cross Chair in a home office setting, ready for use.*

## 4. OPERATING INSTRUCTIONS

Your FDW Criss Cross Chair is designed for ease of use and comfort. Familiarize yourself with its adjustable features.

### 4.1 Height Adjustment

To adjust the chair's height, locate the lever on the right side, beneath the seat.

- **To raise the seat:** While seated, lift the lever. The seat will rise. Release the lever at the desired height.
- **To lower the seat:** While seated, lift the lever and apply slight downward pressure. The seat will lower. Release the lever at the desired height.

The seat-floor height can be adjusted from 14.6 inches to 17.5 inches (37 cm to 44.5 cm) for optimal positioning.

# Designed for Home office

Comfortable office chairs



Image: Detail showing the adjustable height lever and indicating the 360-degree swivel capability of the chair.

## 4.2 Swivel Function

The chair features a 360-degree swivel function, allowing for easy movement and access to different areas of your workspace without needing to reposition the entire chair.

## 4.3 Rocking Function (Tilt)

The chair includes a rocking function for added comfort. To enable or disable this feature, locate the tension knob beneath the seat, typically at the front of the mechanism plate.

- **To enable rocking:** Loosen the tension knob by turning it counter-clockwise.
- **To disable rocking (lock upright):** Tighten the tension knob by turning it clockwise until the desired resistance or locked position is achieved.

# Crossed

# 300lbs

## Stable Metal Base



Rocking Function Knob

Adjust Height  
Up & Down



Non-slip Bottom

*Image: The chair from the side, highlighting the rocking function knob and the height adjustment lever.*

#### 4.4 Ergonomic Design and Wide Seat

The U-shaped design of the backrest and the wide seat are engineered to reduce strain on your back and hips, promoting a comfortable sitting experience, even allowing users to sit cross-legged. The seat and backrest are padded with high-quality foam cushion and skin-friendly fabric for extended comfort.

# Comfortable U-shaped cushion

Comfortable office chairs

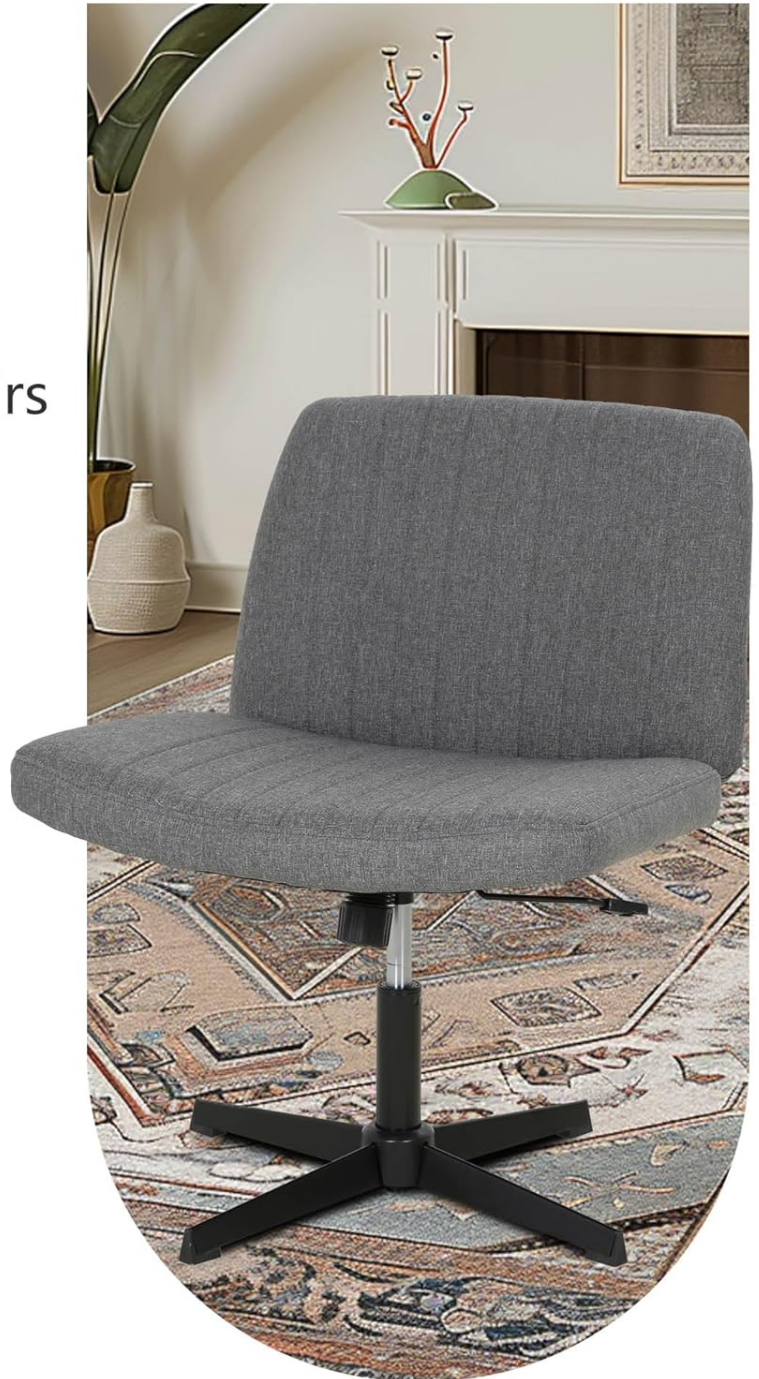


Foam Cushion



Skin-friendly Fabric

*Image: Detailed view of the comfortable U-shaped cushion, showcasing the foam padding and skin-friendly fabric.*



## 5. MAINTENANCE AND CARE

Proper care will extend the life and appearance of your FDW Criss Cross Chair.

- **Cleaning Fabric:** For general cleaning, use a soft, damp cloth with mild soap and water. Blot spills immediately. For tougher stains, a fabric cleaner suitable for upholstery may be used, following the product's instructions. Test on an inconspicuous area first.
- **Cleaning Base:** Wipe the metal base with a soft, dry or slightly damp cloth. Avoid abrasive cleaners.
- **Inspection:** Periodically check all screws and connections to ensure they are tight. Retighten if necessary.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause fading of the fabric.
- **Avoid Sharp Objects:** Keep sharp objects away from the chair's fabric to prevent tears or punctures.

## 6. TROUBLESHOOTING

If you encounter any issues with your FDW Criss Cross Chair, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Chair does not adjust height.	Gas lift cylinder not properly seated or faulty; lever mechanism stuck.	Ensure the gas lift cylinder is fully inserted into both the base and the mechanism plate. Check if the height adjustment lever moves freely. If the issue persists, the gas lift may need replacement.
Chair is wobbly or unstable.	Screws are loose; base not properly attached to gas lift.	Check and tighten all screws connecting the mechanism plate to the seat. Ensure the gas lift is firmly seated in the base. Verify the chair is on a flat, even surface.
Chair makes noise when swiveling.	Lack of lubrication in the swivel mechanism; loose connections.	Apply a small amount of silicone-based lubricant to the swivel mechanism. Check for any loose connections and tighten them.
Rocking function is too stiff or too loose.	Tension knob adjustment.	Adjust the tension knob located beneath the seat. Turn clockwise to increase tension (stiffer), counter-clockwise to decrease tension (looser).

## 7. SPECIFICATIONS

Feature	Detail
Brand	FDW
Model Name	Armless Cross Legged Office Desk Chair
Color	Ashy
Product Dimensions (Overall)	26"D x 26"W x 32"H (66cm D x 66cm W x 81cm H)
Seat Dimensions	H28.1-31.1*W26.3*D26.3 INCH (71.4-79cm H x 66.8cm W x 66.8cm D)
Seat Depth	19 inches (48.3 cm)
Seat-Floor Height Range	14.6" to 17.5" (37 cm to 44.5 cm)
Maximum Weight Recommendation	300 Pounds (136 kg)
Material	Sponge (Fill Material), Skin-friendly Fabric (Upholstery)
Back Style	Solid Back, U-shaped
Arm Style	Armless
Swivel	360 Degrees
Certifications	SGS certified materials
Item Weight	24 pounds (10.9 kg)
UPC	195030164232
ASIN	B0FCFJ1KQP

# Product size

unit(inch)



Image: Technical drawing illustrating the detailed dimensions of the FDW Criss Cross Chair in inches.

## 8. WARRANTY INFORMATION

Specific warranty details for the FDW Criss Cross Chair are typically provided at the point of purchase or within the product packaging. Please refer to your purchase receipt or contact the seller for precise warranty terms and conditions. Generally, FDW products are covered against manufacturing defects for a limited period from the date of purchase. Optional protection plans may be available for extended coverage. For details on these plans, please consult the retailer or the plan provider.

- **2-Year Protection Plan:** Available for \$9.99 (one-time payment).
- **3-Year Protection Plan:** Available for \$12.99 (one-time payment).
- **Complete Protect:** Monthly plan for \$16.99/month covering eligible past and future purchases.

*Note: These protection plans are offered by third-party providers and are separate from any manufacturer's warranty.*

## 9. CUSTOMER SUPPORT

For any questions, concerns, or assistance with your FDW Criss Cross Chair, please contact FDW customer support or your retailer.

- **FDW Store:** Visit the FDW Store on Amazon
- **General Inquiries:** Refer to the contact information provided with your purchase or on the official FDW website.

- **Returns/Replacements:** For purchases made on Amazon, a 30-day return/replacement policy is typically available. Please check your order details for specific terms.