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› Ventray MAX 120 Cold Press Juicer Instruction Manual

## Ventray MAX 120

# Ventray MAX 120 Cold Press Juicer Instruction Manual

Model: MAX 120

## INTRODUCTION

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Thank you for choosing the Ventray MAX 120 Cold Press Juicer. This manual provides essential information for the safe and efficient operation, maintenance, and care of your new juicer. Please read all instructions carefully before first use and retain this manual for future reference.



The Ventray MAX 120 Cold Press Juicer, designed for efficient juice extraction.

## IMPORTANT SAFETY PRECAUTIONS

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To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:

- Read all instructions before using the appliance.
- Do not immerse the motor base in water or other liquids.
- Ensure the appliance is unplugged before assembling, disassembling, or cleaning.
- Keep hands and utensils away from moving parts during operation to prevent injury.
- Do not operate the juicer if any part is damaged or if the power cord is frayed.
- The machine stops running when the feed chute lid opens, ensuring operational safety.
- The juice screw is BPA-free for your health and safety.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

## PARTS AND COMPONENTS

Familiarize yourself with the components of your Ventray MAX 120 Cold Press Juicer:



Exploded view of the Ventray MAX 120 Juicer components.

- **Base:** Contains the motor and control buttons.
- **Jumbo Feed Chute:** Wide opening for whole fruits and vegetables.
- **Juicing Bowl:** Collects juice and pulp during extraction.
- **Juicing Screw (Auger):** Masticates ingredients to extract juice.
- **Pulp Cup:** Collects extracted pulp.
- **Juice Cup:** Collects fresh juice.
- **Pusher:** Used to guide ingredients into the feed chute.
- **Cleaning Brush:** For easy cleaning of components.
- **Recipe Book:** Provides juice recipes.
- **User Manual:** This instruction guide.

## SETUP AND ASSEMBLY

Before first use, unpack all components and wash all removable parts thoroughly with warm, soapy water. Rinse and dry completely.

### Unboxing

The following video demonstrates the unboxing process for your Ventray MAX 120 Juicer, showing how each component is carefully packaged.

Official Ventray video demonstrating the unboxing of the MAX 120 Masticating Juicer.

### Assembly Steps

Assemble the juicer by following these steps:

1. Place the juicing bowl onto the motor base, ensuring it is securely locked into place.
2. Insert the juicing screw (auger) into the juicing bowl.
3. Attach the jumbo feed chute assembly onto the juicing bowl, aligning the lock symbols and rotating until it clicks into the locked position. Ensure the lid is fully closed for the juicer to operate.

## Automatic Protection Function

The juicer can be only powered on when the lid is fully closed



Visual guide for assembling the juicer in three simple steps.

## OPERATING INSTRUCTIONS

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The Ventry MAX 120 is designed for ease of use and high juice yield.

### Preparing Ingredients

Thanks to the 4.7-inch wide feed chute, you can juice whole fruits and vegetables, significantly reducing preparation time. For very hard or fibrous ingredients, it is recommended to cut them into smaller pieces to prevent strain on the motor and optimize juice extraction.



# 4.7 inch Wide Feed Chute

Fit Whole Fruits and Vegetables



The 4.7-inch wide feed chute accommodates whole fruits and vegetables.

## Juicing Process

1. Ensure the juice cup and pulp cup are in place.
2. Plug the juicer into a power outlet.
3. Press the 'ON' button to start the juicer. The slow masticating speed of 40-60 RPM ensures maximum nutrient retention and minimal oxidation.
4. Gradually feed prepared fruits and vegetables into the feed chute. Use the pusher only if necessary to gently guide ingredients.
5. Once juicing is complete, press the 'OFF' button.

# One Button Control

Easy to Use and Effective Juicing



The intuitive one-button control for easy operation.

## Reverse Function ('REV')

If ingredients become jammed during operation, press and hold the 'REV' button. This will reverse the rotation of the juicing screw to dislodge the blockage. Release the button, then press 'ON' to resume juicing.

## Safety Lock Feature

The juicer is equipped with an automatic protection function. It will only power on when the feed chute lid is fully closed and correctly assembled. If the lid is opened during operation, the machine will stop automatically for safety.



The juicer's automatic protection function ensures operation only when the lid is securely closed.

## CLEANING AND MAINTENANCE

Regular cleaning ensures the longevity and optimal performance of your juicer.

### Disassembly for Cleaning

1. Unplug the juicer from the power outlet.
2. Remove the feed chute assembly by rotating it counter-clockwise and lifting it off.
3. Remove the juicing screw and juicing bowl from the motor base.

### Cleaning Instructions

- Wash all detachable parts (feed chute, juicing screw, juicing bowl, pulp cup, juice cup) immediately after use with warm, soapy water and the provided cleaning brush.
- Rinse thoroughly under running water.
- **Important:** The juicer parts are **not dishwasher safe**. Hand wash only.
- Do not use iron wire brushes or abrasive tools, as these can damage the parts.
- Avoid using water hotter than 40°C (104°F).
- Wipe the motor base with a damp cloth. Never immerse the motor base in water.
- Ensure all parts are completely dry before reassembling or storing.

Proper cleaning of juicer components with the provided brush. Note the cleaning warnings.

## TROUBLESHOOTING

If you encounter issues with your Ventray MAX 120 Juicer, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Juicer does not turn on.	Not plugged in; lid not properly closed; power outage.	Ensure power cord is securely plugged in. Check that the feed chute lid is fully closed and locked. Verify power supply.

Problem	Possible Cause	Solution
Motor stops during operation.	Overload; feed chute lid opened; motor overheating.	Press 'REV' to clear blockage, then 'ON'. Ensure lid is closed. Unplug and let cool for 30 minutes if motor overheats. Reduce load by cutting ingredients smaller.
Excessive vibration or noise.	Improper assembly; hard ingredients.	Reassemble all parts correctly, ensuring they are securely locked. Cut hard ingredients into smaller pieces.
Low juice yield or wet pulp.	Ingredients too soft; too much pulp buildup.	Ensure ingredients are firm. Clean the filter screen if pulp buildup is excessive.

If the problem persists after attempting these solutions, please contact Ventray customer support.

## SPECIFICATIONS

Feature	Detail
Model Name	MAX 120
Brand	Ventray
Power	250 Watts
Speed	40-60 RPM (Slow Masticating)
Feed Chute Size	4.7 inches
Product Dimensions (D x W x H)	6.6"D x 7.7"W x 16.9"H
Item Weight	9.5 Pounds
Capacity	1.2 Liters (Juice Cup)
Material	Polycarbonate (PC)
Special Features	Easy to Clean, Masticating, Quiet Motor, Safety Lock, Whole Fruit Processing
Care Instructions	Hand Wash Only (Not Dishwasher Safe)
Controller Type	Button
UPC	667261551742

## WARRANTY AND SUPPORT

### Warranty Information

For detailed warranty information, please refer to the warranty card included with your product or visit the official Ventray website. Keep your proof of purchase for warranty claims.

### Customer Support

If you have any questions, require assistance, or need to report an issue with your Ventry MAX 120 Cold Press Juicer, please contact Ventry customer service. Contact details can typically be found in the included user manual or on the manufacturer's website.

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